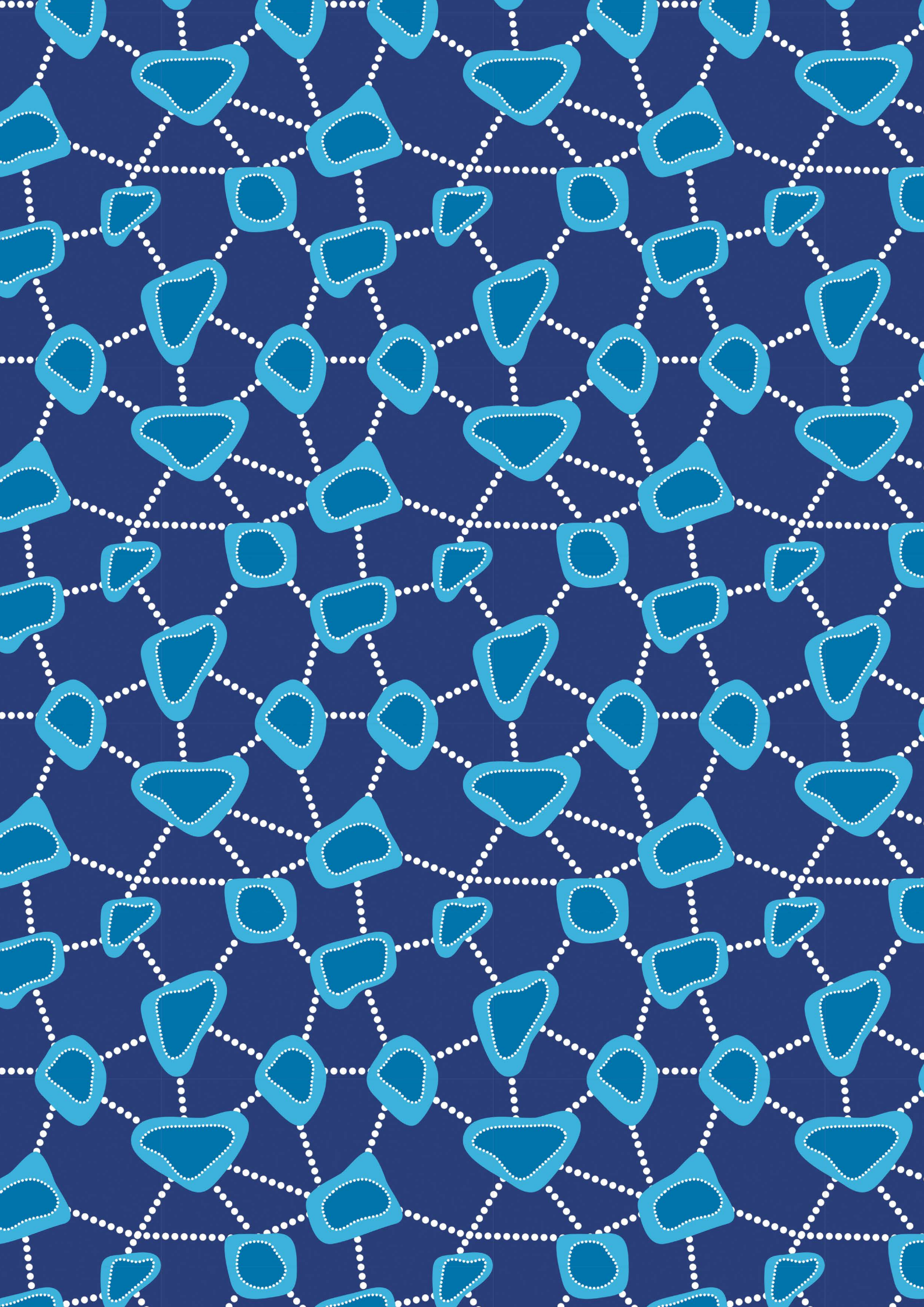




Inner West Council
Annual Report 2023/24

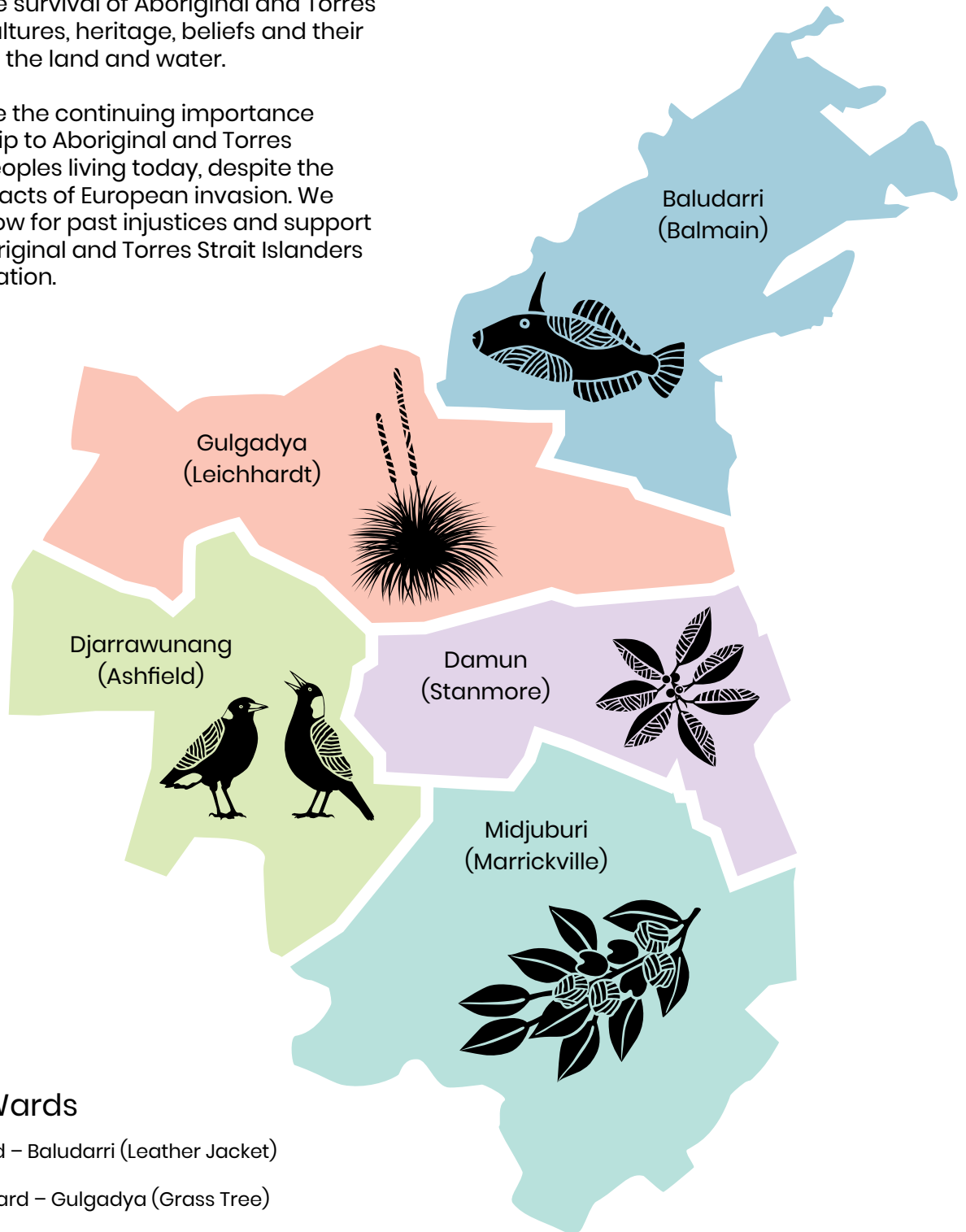




Acknowledgement of Country

Council acknowledges the Gadigal and Wangal peoples of the Eora Nation, who are the traditional custodians of the lands in which the Inner West Local Government Area is situated. We celebrate the survival of Aboriginal and Torres Strait Islander cultures, heritage, beliefs and their relationship with the land and water.

We acknowledge the continuing importance of this relationship to Aboriginal and Torres Strait Islander peoples living today, despite the devastating impacts of European invasion. We express our sorrow for past injustices and support the rights of Aboriginal and Torres Strait Islanders to self-determination.



Inner West Wards

- Balmain Ward – Baludarri (Leather Jacket)
- Leichhardt Ward – Gulgadya (Grass Tree)
- Ashfield Ward – Djarrawunang (Magpie)
- Stanmore Ward – Damun (Port Jackson Fig)
- Marrickville Ward – Midjuburi (Lillypilly)

Alternative formats

This document contains important information about the annual performance of Inner West Council.

If you would like information supplied in another language or format, please contact us Monday to Friday, 9am-4pm via these free community services.

Free interpreter via TIS National: 13 14 50

Voice Relay: 1300 555 727

TTY: 133 677

SMS Relay: 0423 677 767

Community Languages

Talk free with an interpreter call 131 450

Chinese Simplified	我们说普通话。如需免费传译服务，请致电131 450，然后请传译员致电 02 9392 5000 接通 Inner West 市政府。
Traditional Chinese	我們能說您的語言。如需免費傳譯服務，請致電131 450，然後請傳譯員致電 02 9392 5000 接通 Inner West 市政府。
Greek	Μιλάμε τη γλώσσα σας. Για να μιλήσετε δωρεάν σε διερμηνέα καλέστε το 131 450. Ζητήστε τους να καλέσουν το Δήμο Inner West Council στο 02 9392 5000.
Italian	Parliamo la vostra lingua. Per parlare gratuitamente con un interprete chiamate il numero 131 450. Chiedetegli di chiamare il Comune di Inner West al numero 02 9392 5000.
Vietnamese	Chúng tôi nói ngôn ngữ của quý vị. Muốn nói chuyện có thông dịch viên miễn phí, hãy gọi số 131 450. Yêu cầu họ gọi cho Hội đồng Thành phố Inner West qua số 02 9392 5000.

Contact us

innerwest.nsw.gov.au

Phone: 02 9392 5000 | Email: council@innerwest.nsw.gov.au

Facebook: [/innerwestcouncil](https://www.facebook.com/innerwestcouncil) | Twitter: [/IWCouncil](https://twitter.com/IWCouncil) | Instagram: [@innerwestcouncil](https://www.instagram.com/innerwestcouncil)

Request a service innerwest.nsw.gov.au/Request	Waste and recycling innerwest.nsw.gov.au/Waste	Aquatics innerwest.nsw.gov.au/Aquatics
Have your say YourSay.innerwest.nsw.gov.au	Libraries 9392 5588 innerwest.nsw.gov.au/Libraries library@innerwest.nsw.gov.au	Annette Kellerman Aquatic Centre Marrickville
Development Applications innerwest.nsw.gov.au/RecentDAs	Monday – Sunday: Ashfield, Balmain, Leichhardt and Marrickville	Ashfield Aquatic Centre Dawn Fraser Baths, Balmain
Council Meetings innerwest.nsw.gov.au/Meetings	Monday – Saturday: Dulwich Hill, Stanmore, Haberfield and St Peters/ Sydenham	Fanny Durack Aquatic Centre Petersham
		Leichhardt Park Aquatic Centre Water Play Park Illawarra Road, Marrickville South

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Welcome to the Annual Report



Inner West Council is proud to present the annual report for the financial year 1 July 2023 – 30 June 2024.

The report outlines our financial and operational performance against the strategic directions, priorities and annual budget set out in Council's Delivery Program and Operational Plan.

It highlights our overall performance including achievements and challenges experienced during the 2023/24 year.

The annual report is one of the key accountability mechanisms between Council and the community and has been prepared in accordance with section 428 of the Local Government Act and Office of Local Government's guidelines.

It also informs Council's employees about how they have contributed to achieving the community's vision for the Inner West.

How to read this report

The report is divided into nine sections:

- **Welcome to the Annual Report** – vision, strategic direction, purpose and values
- **Inner West Overview** – our location, place, people and key statistics
- **The Year in Review** – summary of performance and main activities
- **Governance** – elected Council, committees and risk management
- **Community** – engagement with stakeholders on projects, volunteer support, media and communications
- **Organisation** – Council's structure, leadership, workforce profile and safety performance
- **Performance** – detailed performance results by our five strategic directions
- **Statutory Reporting Information** – additional information required by the Local Government Act
- **Financial Report** – audited financial statements

Our community vision

We are Inner West, land of the Gadigal and Wangal peoples, whose rich cultures, heritage and history we acknowledge and respect. We are defined by our diversity of people, places and ideas. We are an inclusive, vibrant, caring and progressive community where everyone is welcome, people and nature live in harmony, and creativity is a way of life.

The Community Strategic Plan outlines the hopes and aspirations of the Inner West community for the future. It guides the Delivery Program and Operational Plan.

The Delivery Program and Operational Plan contain Council’s four year and one year actions to implement the Community Strategic Plan. This Annual Report measures progress against these plans.

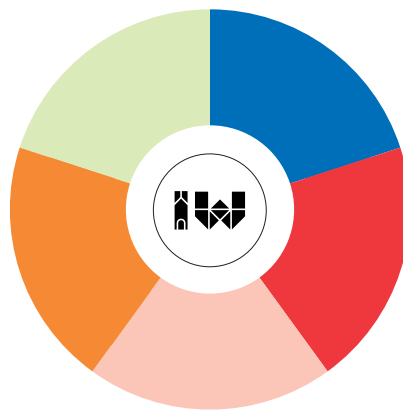


Our Inner West 2036 – plan on a page

1. An ecologically sustainable Inner West

Outcomes

- 1.1: The Inner West Community is recognised for its leadership in sustainability and tackling climate change
- 1.2: An increasing and resilient network of green corridors provide habitat for plants and animals
- 1.3: Waterways are healthy and the community is water-sensitive, treating water as a precious resource
- 1.4 Air quality is good and air pollution is managed effectively
- 1.5 Inner West is zero emissions, climate adapted and resilient to the changing climate
- 1.6 Inner West is a zero waste community with an active share economy



2. Liveable, connected neighbourhoods and transport

Outcomes

- 2.1: Development is designed for sustainability, net zero and improves health and wellbeing of the community
- 2.2: The unique character and heritage of neighbourhoods is retained and enhanced
- 2.3: Public spaces are welcoming, accessible, clean and safe
- 2.4: People have a roof over their head and a safe, secure place to call home
- 2.5: Public transport is reliable, accessible, connected and interconnected
- 2.6: People walk, cycle and move around the Inner West with ease

3. Creative communities and a strong economy

Outcomes

- 3.1: Creativity and culture are valued and celebrated
- 3.2: Inner West remains the engine room of creative industries and services
- 3.3: The local economy is thriving
- 3.4: Employment is diverse and accessible

4. Healthy, resilient and caring communities

Outcomes

- 4.1: The Inner West community is welcoming and connected
- 4.2: Aboriginal and Torres Strait Islander Peoples and culture flourish and enrich the Inner West
- 4.3: People have opportunities to participate, and develop their health and wellbeing
- 4.4: People have access to the services and facilities they need at all stages of life and abilities

5. Progressive, responsive and effective civic leadership

Outcomes

- 5.1: Council is responsive and service-focused
- 5.2: Council makes responsible decisions to manage finite resources in the best interest of current and future communities
- 5.3: People are well informed and actively engaged in local decision making and problem solving
- 5.4: Partnerships and collaboration are valued and enhance community leadership creating positive change

Integrated Planning and Reporting

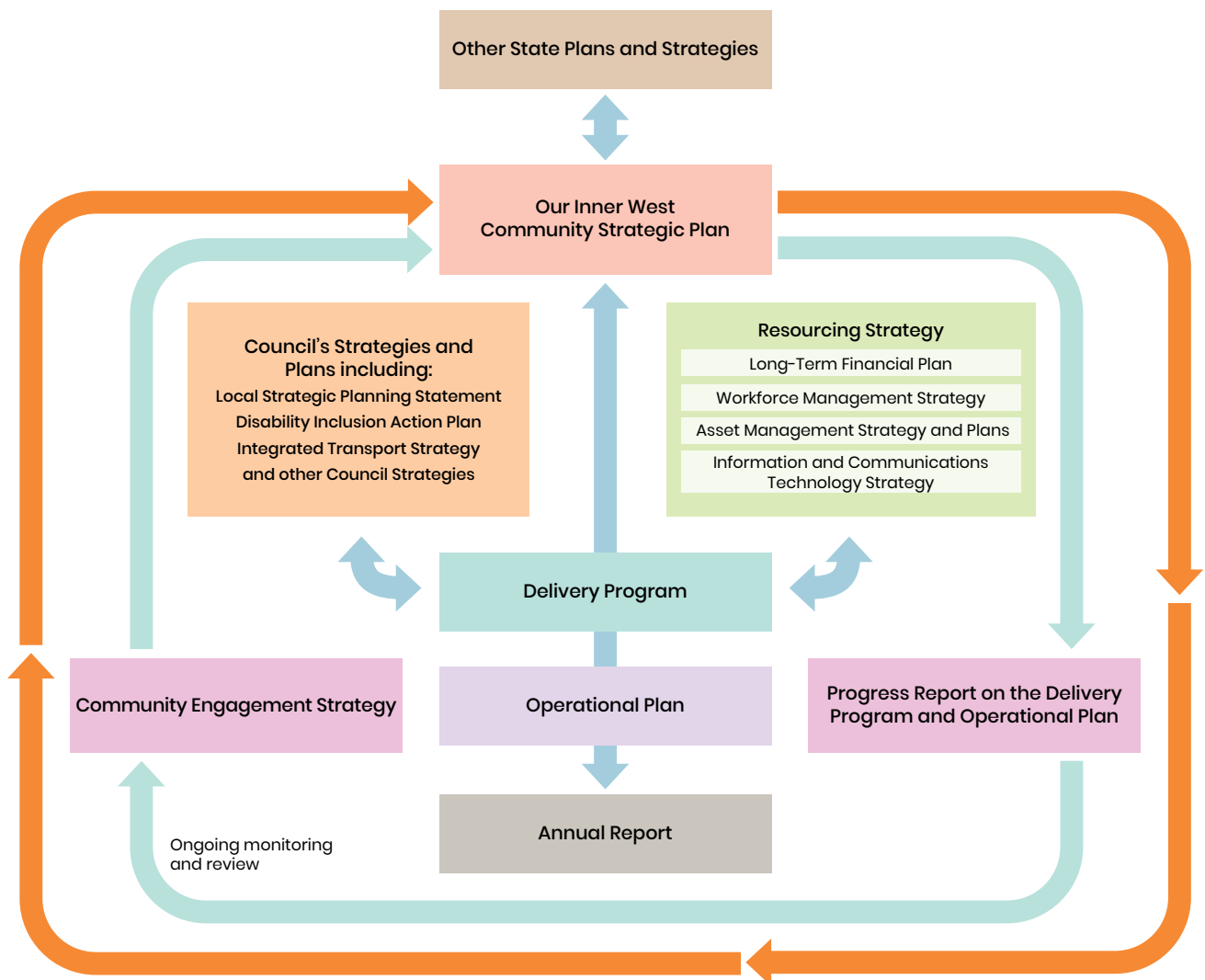
Under the NSW Local Government Act, all Councils plan and report to their communities through the Integrated Planning and Reporting Framework.

The Framework includes:

- **Community Strategic Plan** – sets out the community’s vision for at least 10 years into the future and how to get there
- **Delivery Program** – four-year plan that sets out the activities that each elected Council commits to deliver in its term to achieve the vision
- **Operational Plan** – annual plan and budget with detailed actions

- **Resourcing Strategy** – the Long-Term Financial Plan, Workforce Management Plan and Asset Management Strategy that guides the money, people, and equipment needed to deliver the community’s vision
- **Community Engagement Strategy** – guides community involvement in Council’s planning and delivery of services and infrastructure

Council reports regularly on progress against these plans, including through this Annual Report. See the Performance section for more information.



Our Purpose and Values

Our purpose and values drive the culture of the organisation and our interactions with Inner West communities.

Our purpose

We are here to be of service to our local community and make the Inner West a great place to be.



Our values



Integrity

We are responsive, accountable and will follow through for each other and the community

We are transparent and open about the reasons for our decisions and actions

We create a safe and trusting environment by walking our talk

We are fair and ethical in everything we do

We do what we say we are going to do



Respect

We treat everyone equitably and fairly

We embrace diversity

We acknowledge and value the needs of everyone

We actively seek to listen and understand each other's point of view

We value our environment and always consider our impact

We value feedback from our community and will respond in a timely manner

We actively engage with and deliver for our community



Innovation

We foster creativity and the open exchange of ideas

We value and seek out new ways of doing things and explore opportunities

We pursue excellence in everything we do

We honour what we have while seeking to improve

We adapt and change creatively

We adapt our services for future generations



Compassion

We treat each other with care and keep each other safe

We approach each other and our community with empathy and ask how we can help

We acknowledge our differences and empower each other to succeed

We care about each other and our community's concerns

We nurture relationships and cultivate inclusiveness and unity

We proactively listen to, respond to and support each other



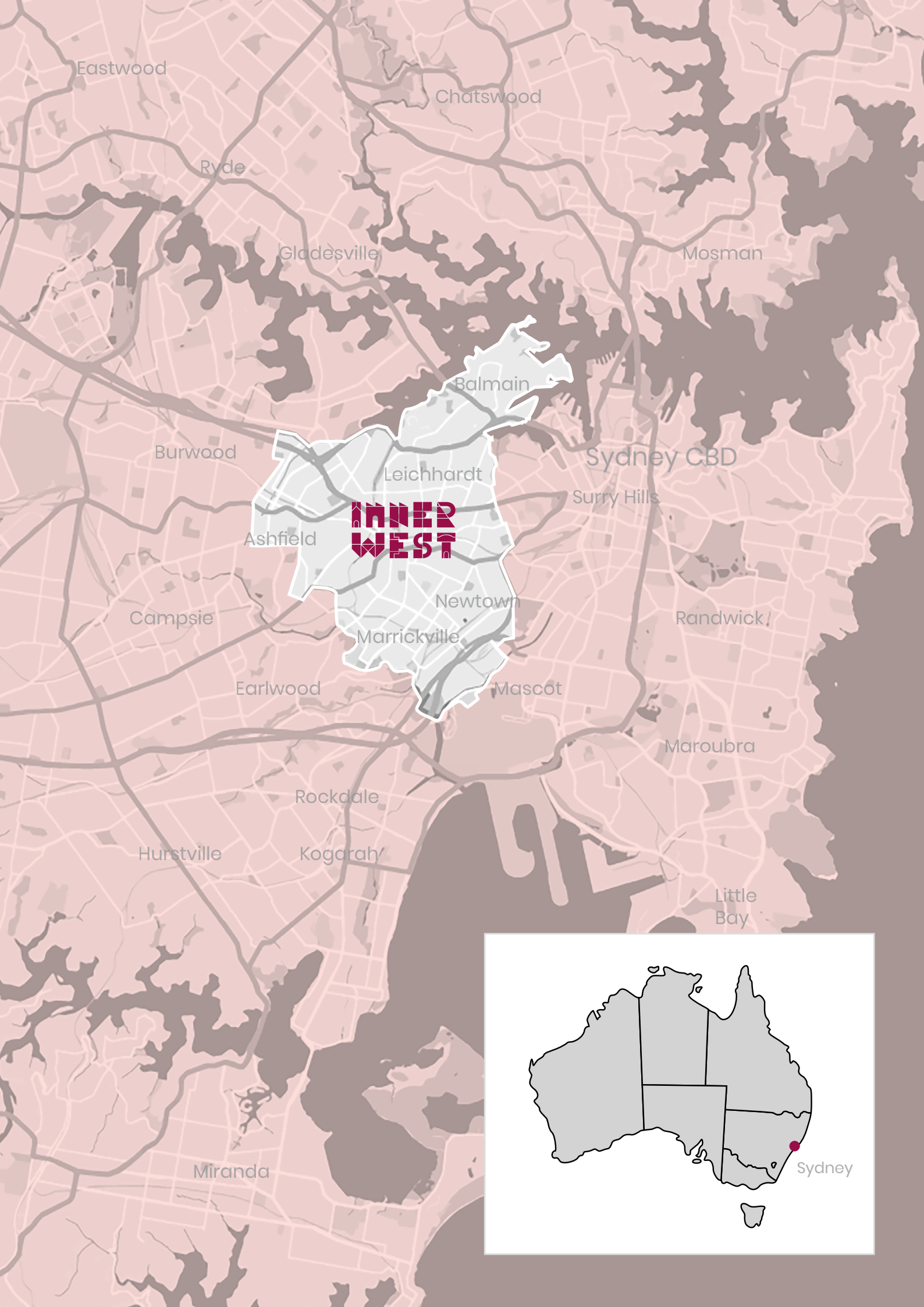
Collaboration

We evolve by working together and learning from each other

We grow by sharing our time and ideas

We celebrate each other's achievements

We work together to achieve our common purpose



Eastwood

Chatswood

Ryde

Gladesville

Mosman

Balmain

Burwood

Sydney CBD

Leichhardt

Surry Hills

**INNER
WEST**

Ashfield

Newtown

Campsie

Randwick

Marrickville

Earlwood

Mascot

Maroubra

Rockdale

Hurstville

Kogarah

Little Bay

Miranda



Sydney

Inner West Overview

Inner West Council local government area (LGA) has an estimated resident population of nearly 190,000 people and spans 36km² from the banks of the Parramatta River at Birchgrove in the north east, to the Cooks River at Dulwich Hill in the south west. The Gadigal and Wangal Peoples of the Eora Nation are the traditional custodians of the Inner West LGA.

It is a unique area with a special beauty that comes from natural and built environments, and a rich cultural heritage. The people of the Inner West take great pride in their community and have a strong Inner West identity.

Inner West Council was formed in 2016 by the NSW Government which amalgamated Ashfield, Leichhardt and Marrickville Councils.

Today, the Inner West LGA includes the suburbs of Annandale, Ashfield, Balmain (including Balmain East), Birchgrove, Dulwich Hill, Enmore, Haberfield, Leichhardt, Lewisham, Lilyfield, Marrickville, Petersham, Rozelle, Stanmore, St Peters, Summer Hill, Sydenham, Tempe and parts of Ashbury, Camperdown, Croydon, Croydon Park, Hurlstone Park and Newtown.

Our Place and People

Inner West Council LGA is located on the western edge of the CBD and framed by the Parramatta and Cooks rivers, it's a place of culturally diverse, progressive inner city communities and neighbourhoods. People value and respect each other's languages, abilities, sexual orientations, traditions and lifestyles. Bound by a strong sense of social justice, everyone is welcome and can participate in local life. There is a strong sense of belonging.

The Inner West neighbourhoods have unique character and heritage, reflecting the waves of migrants that helped shape the neighbourhoods they called home. The density of housing and population gives Inner West its distinct vibrancy. Liveability is high, and it's easy to get

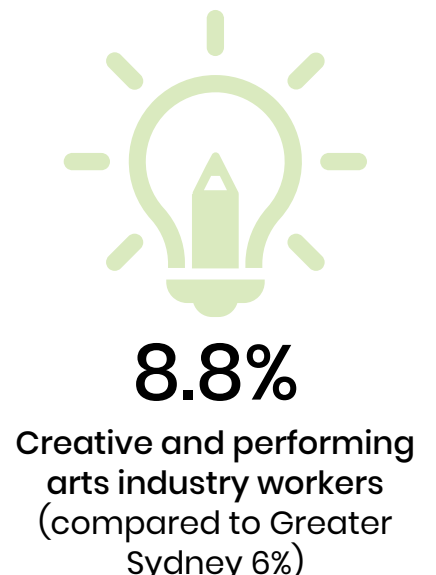
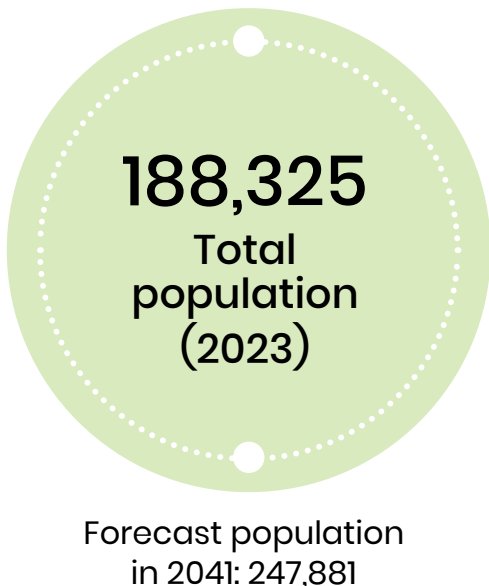
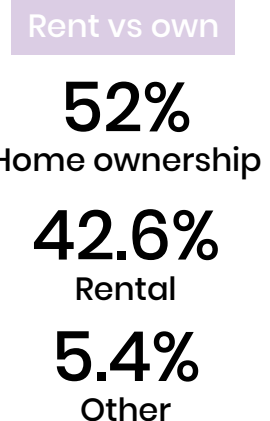
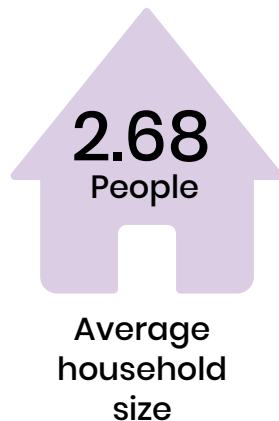
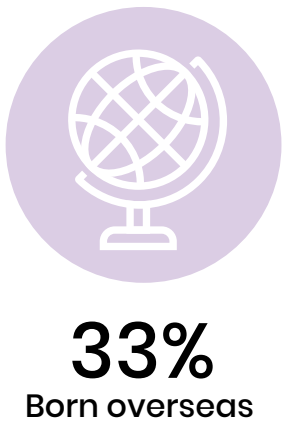
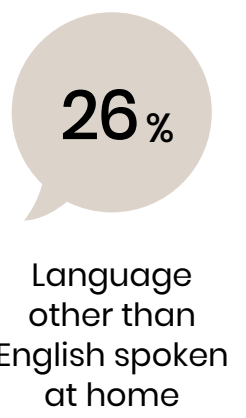
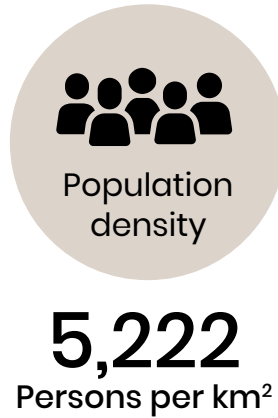


to and around through multiple options of active and public transport. Parks and open spaces provide relief from the urban environment and are ideal for active and quiet recreation. Busy urban centres and main streets are lively, accessible, and offer a range of quality shopping and places to gather. The street life connects the community and welcomes Sydneysiders and visitors who come to experience Inner West's uniqueness. The night-time economy is thriving.

As a hub of independent arts and strong artistic communities, Inner West is an incubator for new ideas, innovation and emerging technologies. It is a magnet for artists, writers, musicians, designers, film makers and knowledge workers seeking an inspiring atmosphere and space to live, work, visit and play in.

Existing bushland is home to native plants and species, including three threatened species – the Powerful Owl, Grey-headed Flying-fox and Eastern Bentwing-bat, one endangered population – the Long-nosed Bandicoot and the endangered Coastal Saltmarsh community. New biodiversity and active transport corridors such as the GreenWay, the Cooks River foreshore and the Bay Run link green infrastructure networks across Inner West. These provide ecological, economic, social and health benefits to the community. The area has a community of volunteers committing thousands of hours of time to biodiversity programs.

Inner West community profile

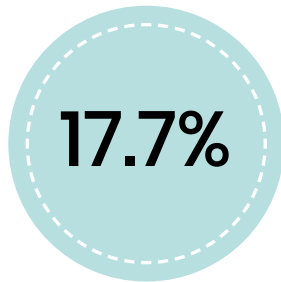




Volunteers

14.8%
compared to
11.6% in Greater
Sydney

Disability



of the Australian
population have disability

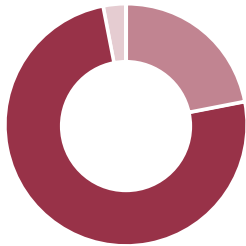
(Source: 2018 ABS Survey of
Disability, Ageing and Carers.)



48.2%
Tertiary
educated



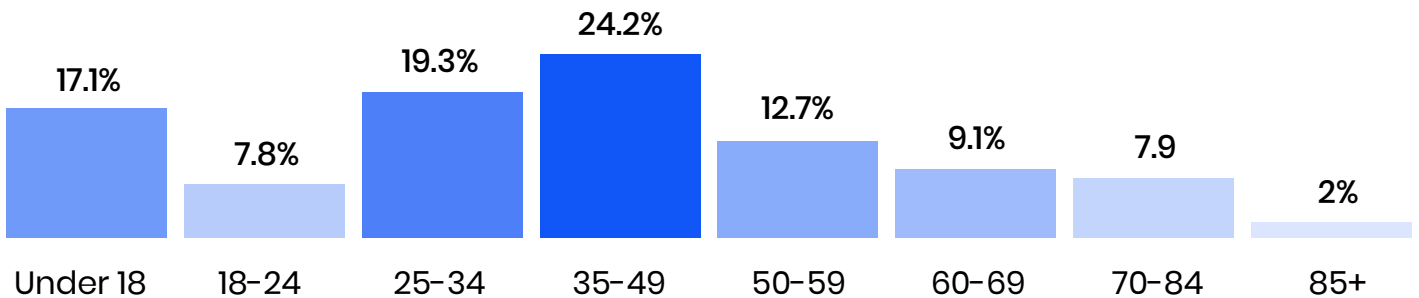
Inner West
has over
20,000
local businesses
providing over
76,000
local jobs



Employment location:

- Work and live in the Inner West 22%
- Work outside the Inner West 75% (41.1% in City of Sydney)
- No fixed place of work 3%

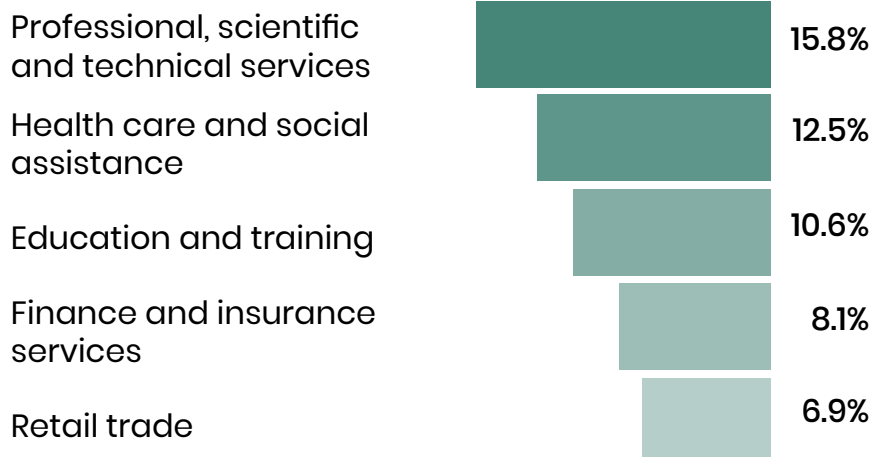
Age groups:



Top languages other than English spoken:

Mandarin	3.3%
Greek	2.7%
Italian	2.2%
Vietnamese	2%
Cantonese	1.9%
Spanish	1.5%
Arabic	1.2%
Nepali	1.1%
Portuguese	1.1%
Filipino/Tagalog	0.8%

Top industries




Inner West snapshot



8 Libraries




6 Community centres
(two Council-run and four Council-supported)




5 Aquatic centres



2 Community plant nurseries





12 Early learning centres and 1 preschool




2 Community recycling centres


293 Parks and open spaces


865km
Footpaths



24 Sporting grounds

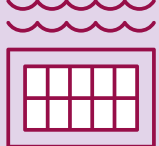



466km
Roads (regional 41km, local 357km, laneways 68km)




1 Water play park

180km Stormwater conduits

3 Service centres

305 Building assets





The Year in Review

Mayor's Message

Inner West Council is getting a lot done for our community. This year, through ongoing strong financial management, we have delivered the high-quality infrastructure, facilities, and services our community depends on.

Through close collaboration between the elected Councillors and the officers of the Council, we are continuing to make our organisation more and more responsive to the needs of local people.

We are all proud that this cohesive work resulted in the Inner West Council being awarded the 2023 AR Bluett Memorial Award for outstanding achievements in local government and the greatest accolade that a local council can achieve.

Important achievements that have been delivered this year include:

- Securing \$40 million to upgrade Leichhardt Oval
- Carefully budgeting for the \$55 million renovation of Leichhardt Park Aquatic Centre
- Converting seven of our town halls to arts and cultural venues available free of charge to artists and cultural organisations
- Successfully securing the conversion of White Bay Power Station to an Arts and Cultural venue, after years of advocacy
- Opening the Inner West Pride Centre at Newtown Town Hall. A first for any Council in NSW.
- Expanding food recycling to every home in the Inner West
- Nearing completion of the \$59 million Cooks River to Iron Cove GreenWay, an active transport biodiversity and public art corridor



- Continuing strong financial management with surpluses projected ongoing in future years, and no special rate increases since the inception of the Inner West Council

As your elected representatives, we will continue to drive a program of reforms and improvements to ensure that the Inner West community has a Council as good as the people we serve.

Darcy Byrne,
Inner West Mayor



General Manager's Message

I am very proud to present the 2023/24 Annual Report.

By working together in this final year of the three-year Council term, Council staff, Councillors and our community have achieved some remarkable results whilst also strengthening and consolidating our financial position.

Council remains in a strong financial position with cash and investments totalling \$259.8M against total liabilities of \$157.1M. Council manages \$2.9 billion of infrastructure assets and all assets have been revalued and condition assessments determined. Whilst there was a deficit of \$12.7M for 2023/24 this was largely due to the revaluation process, with \$10.3M being non-cash items which had no impact on Council's reserves. From 2025/26 Council is projected to have surpluses for the next nine years of the Long Term Financial Plan.

We can't achieve success without the passion and commitment of our quality people. Inner West Council employs 1,835 staff which represents 45% of Council's expenditure. We continue to focus on our people and invest in their development through the delivery of our customised Authentic Leader Program, leadership development days and application of the local government capability framework. Above all, we act on our values and fulfill our purpose, "We are here to be of service and make the Inner West a great place to be". As a result of our people focus our staff engagement continues to grow and our work was recognised through the receipt of the Employer of Choice Award from the Australian Business Awards and the Local Government Ministers Awards for Women as the Champion of Change.

Over the past year Council has delivered more than \$99.2M in capital works compared to \$111.3M in the previous financial year. Our Operational Plan identified 171 actions across all areas of Council and 94% of these were either completed or on track.

The Inner West Customer Experience Strategy was adopted in November 2023. It is designed to enable Council to provide great customer experience across all areas of the organisation. We answered almost 150,000 phone calls with 97% resolved at the first point of contact. In May 2024 our independent mystery shopper program found that a record 96% of inquiries were resolved appropriately. Our community perception survey found that 81% of residents were satisfied with the contact with Council, an improvement of 7%.

Council launched its service improvement program using the Six Sigma DMAIC methodology (Define, Measure, Analyse, Improve, Control). This will result in a significant capability uplift for Council in terms of facilitation, process optimisation, change management and continuous improvement.

We continue to be a leader in environmental issues and in July 2023 opened the Inner West Sustainability Hub at a former depot at Summer Hill to support the local circular economy and zero waste target. Over 1000 trees were planted this year and we achieved 56,574 kW of solar capacity across the Inner West, helping to power homes, businesses, schools and Council operations. We remain the first Council in NSW to be powered by 100% renewable energy and 100% divested from fossil fuels. Roll out of 136 Electric Vehicle charging stations has commenced throughout the Inner West. The Australian Financial Review named Inner West Council as an Environmental Sustainability Leader in its annual Environmental awards.

There is a strong focus on housing across all levels of Government. Council determined 1,472 Development Applications with a median processing time of 81.5 days and an average of 113 days to make us one of the best performing metropolitan councils. In the next 12 months we plan to deliver a new Local Environment Plan across the entire Local Government Area.

Our front line services are vitally important and we had a record 1.2 million visits to Council's libraries as well as 1.9 million visits to our aquatic centres. Plans are well underway to build the new Callan Park Swim Site.

We remain one of the largest providers of early learning in Local Government by educating and caring for over 1600 children per week and our Long Day Care utilisation for 2023/24 was 93%.

We are committed to quality of care for the next generation and continue to achieve high satisfaction scores from our parents across all of our early learning centres.

None of this would have been achieved without the commitment to serving our community shown by our Councillors and to our wonderful staff and I thank them for their efforts throughout the year and look forward to achieving even more in 2025.

A handwritten signature in black ink, appearing to read 'Peter Gainsford'. The signature is stylized and somewhat abstract.

Peter Gainsford
General Manager, Inner West Council

Delivery Program and Operational Plan Performance Summary

Council's Operational Plan 2023/24 contained 171 actions ordered by the five strategic directions of the *Community Strategic Plan Our Inner West 2036*.

94% of actions completed or on track

Overview of Actions

- Strategic Direction 1: An ecologically sustainable Inner West - 17% (29) of actions
- Strategic Direction 2: Liveable, connected neighbourhoods and transport - 17% (29) of actions
- Strategic Direction 3: Creative communities and a strong economy - 12% (21) of actions
- Strategic Direction 4: Healthy, resilient and caring communities - 29% (50) of actions
- Strategic Direction 5: Progressive, responsive and effective civic leadership - 25% (42) of actions

Performance summary

The graph below highlights Council's progress in achieving its Operational Plan 2023/24 actions during the year.

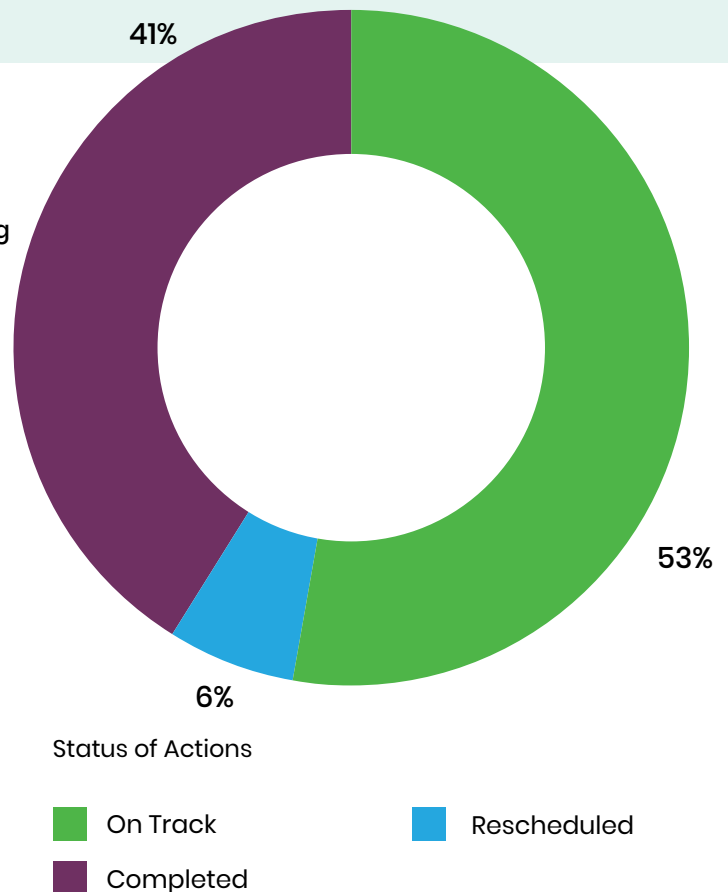
Actions are discussed in detail in the performance section of this report.

In summary, as of 30 June 2024:


- 94% of actions are on track or completed
- 6% of actions are behind schedule, on hold or rescheduled


Status breakdown


- On track 90 (53%)
- Completed 71 (41%)
- Behind schedule 0 (0%)
- On hold 0 (0%)
- Rescheduled 10 (6%)





Results by Strategic Direction (as at 30 June 2024)

 Strategic Direction 1: An ecologically sustainable Inner West	Actual (numbers)	% Total
On Track	15	52%
Completed	11	38%
Behind Schedule	0	0%
On Hold	0	0%
Rescheduled	3	10%
Total	29	100%

 Strategic Direction 4: Healthy, resilient and caring communities	Actual (numbers)	% Total
On Track	23	46%
Completed	25	50%
Behind Schedule	0	0%
On Hold	0	0%
Rescheduled	2	4%
Total	50	100%

 Strategic Direction 2: Liveable, connected neighbourhoods and transport	Actual (numbers)	% Total
On Track	15	52%
Completed	11	38%
Behind Schedule	0	0%
On Hold	0	0%
Rescheduled	3	10%
Total	29	100%

 Strategic Direction 5: Progressive, responsive and effective civic leadership	Actual (numbers)	% Total
On Track	24	57%
Completed	16	38%
Behind Schedule	0	0%
On Hold	0	0%
Rescheduled	2	5%
Total	42	100%

 Strategic Direction 3: Creative communities and a strong economy	Actual (numbers)	% Total
On Track	13	62%
Completed	8	38%
Behind Schedule	0	0%
On Hold	0	0%
Rescheduled	0	0%
Total	21	100%

Summary of Achievements, Challenges and Year Ahead

This section summarises Our Performance across the five strategic directions established in Our Inner West 2036.



Further details together with performance data are found at page 100

CSP Strategic Direction 1. An ecologically sustainable Inner West



Achievements

- Inner West Council named an Environmental Sustainability Leader
- 100% operational electricity from renewable sources
- more than 900kw solar capacity on Council buildings
- Food Organics and Garden Organics (FOGO) collection service implemented to all households
- Waste Busters initiative in place
- Inner West Sustainability Hub established, and program of engagements implemented
- secured funding to roll-out 136 public electric vehicle charging ports
- Climate Adaptation Plan drafted
- Blue Green Grid Strategy adopted
- Footprints EcoFestival 2023 delivered

Challenges

- achieving net zero emissions by 2050 in the Inner West
- prioritising and addressing Council's enterprise climate risks
- sustaining success of household food and garden organics recovery
- identifying the next major waste streams to help our community remove from landfill (red lid) bin
- supplying enough public electric vehicle charging ports to meet demand and managing conflicts with parking spaces
- continuing to protect biodiversity and increase green canopy cover in the LGA given challenges of increasing housing densities

Year ahead

- implement the Electric Vehicle Encouragement Plan
- embed Council's food recycling service (FOGO) to increase participation and recovery
- promote Council's sustainability program and the Inner West Sustainability Hub
- upgrade Camdensville Park and Mackey Park wetlands
- progress Callan Park swim site project and commence preparations for the Mort Bay swim site
- adopt the Biodiversity Strategy and commence the first suite of actions
- commence review of the Climate and Renewables Strategy and progress the second stage of the Climate Adaptation Plan
- open a TOMRA reverse vending station for the community recycling at Summer Hill

CSP Strategic Direction 2. Liveable, connected neighbourhoods and transport



Achievements

- \$59M Cooks to Cove GreenWay substantially delivered (completion due 2025)
- Pedestrian Access and Mobility Study and Plan (Year 3 PAMP) implemented
- Local Area Traffic Management (LATM) program delivered
- public toilets upgraded in Pioneers Park, HJ Mahoney Reserve, Easton Park
- Raised pedestrian crossings at Petersham – West St at Petersham Park, Lewisham – West St at The Boulevard, Stanmore – Cavendish and Holt Streets and Summer Hill – Sloane Street at Grosvenor Crescent

Challenges

- affordable housing
- ongoing housing reforms by the State Government
- meeting State Government housing completion targets (7,800) by 2029
- ongoing impact of State Government infrastructure works in and around WestConnex

Year ahead

- respond to the NSW State Government reforms to meet housing targets
- prepare to update the Local Strategic Planning Statement
- progress delivery of affordable housing above the Hay Street car park
- deliver the GreenWay
- deliver the Pyrmont Bridge Road Cycleway
- deliver Pedestrian Access and Mobility Plan
- implement Council's Bicycle Strategy and Action Plan
- continue EV charging roll-out in the Inner West
- continue the implementation of InnerWest@40

CSP Strategic Direction 3. Creative communities and a strong economy



Achievements

- seven town halls opened as creative spaces
- Arts and Music Recovery Plan implemented
- EDGE delivered in partnership with Biennale at White Bay Power Station
- business education program improving environmental outcomes and best practice
- Inner West Film Festival held
- 20 new artworks under the Perfect Match Program delivered
- annual Young Creative Awards program expanded
- Marrickville Music Festival held
- Enmore Road Special Entertainment Precinct implemented
- Draft Economic Development Strategy prepared

Challenges

- rejuvenating the local economy and various local centres through future initiatives with the business community
- creating affordable places and spaces for creatives and other small businesses seeking to establish themselves

Year ahead

- engage the community and creative sector to review and update the Cultural Strategy
- continue the Perfect Match street art program
- deliver the events and activations program
- progress additional Special Entertainment Precincts
- deliver Council's annual Young Creatives Awards Program
- deliver an annual program of new creative commissions and activations through the EDGE program
- deliver the Main Streets Strategy and key town centre masterplans
- finalise the Economic Development Strategy using the principles of community wealth building as key pillars

CSP Strategic Direction 4.
**Healthy, resilient
 and caring communities**



Achievements

- \$40 million upgrade for Leichhardt Oval secured
- Reconciliation Action Plan implemented including launch of first Aboriginal Survival Memorial in Yeo Park, Ashfield
- Disability Inclusion Action Plan implemented
- Anti-Racism Strategy adopted - a NSW council-first
- Pride Centre delivered
- NSW's first dementia-friendly park created at Lewis Herman Reserve
- Active Inner West implemented
- responsible pet ownership promoted
- high satisfaction with overall quality of education and care provided at early learning centres

Challenges

- responding to and resourcing the evolving social, recreational and health needs of the community
- working on Reconciliation and greater justice for Aboriginal peoples

Year ahead

- undertake Leichhardt Park and Oval Masterplan upgrade
- implement the Anti Racism Strategy
- partner with Twenty10 for the ongoing operation of the Inner West Pride Centre, Newtown
- develop the Community Safety Action Plan and Wellbeing Strategy
- deliver an inclusive playground at Richard Murden Reserve
- prepare Park Plans of Management and masterplans for Jarvie Park, Camperdown Memorial Rest Park, Wicks Park, Richard Murden Reserve, Jack Shanahan Reserve and Easton Park
- deliver the second Aboriginal Survival Memorial in Illoura Reserve, Balmain
- lead establishment of the Aboriginal Community Hub

CSP Strategic Direction 5.
**Progressive, responsive and
 effective civic leadership**



Achievements

- won AR Bluett Award for best performing NSW council
- an Employer of Choice in The Australian Business Awards 2023
- Gold Award for Annual Report 2022/23
- Customer Experience Strategy adopted
- Procurement Strategy adopted
- stronger governance framework established
- weekly customer service stalls implemented
- ten Local Matters Forums held

Challenges

- ensuring Council meets future community needs through integrated plans and resourcing strategy review
- continuing to improve customer experience including website improvements
- delivering budget surpluses in the Long Term Financial Plan

Year ahead

- manage Council elections and induction and training program for councillors
- implement the Customer Experience Strategy
- undertake business improvement initiatives
- establish new Local Democracy Groups in alignment with the new term of Council
- review Council's integrated plans, including the Community Strategic Plan, Delivery Program, and Resourcing Strategy





GIVE WAY









KEEP LEFT
↓











INNER WEST











Annual Scorecard

The scorecard contains a selection of performance indicators for key services provided by Council over the last four years.

 Strategic Direction 1 indicator	2020/21	2021/22	2022/23	2023/24
 Solar capacity on Council buildings (kW)	724	788	800	965
 Percentage of bulky household items picked up by Council reused, recycled or recovered	76%	75%	76%	76%
 Kilograms of total waste stream to landfill per resident	132.4	90.8	195.6	162.1
 Kilograms of green waste (garden organics) recovered from the waste stream per resident	36.6	36.0 [^]	35.6 [^]	71.6
 Percentage of food and garden organic matter in red-lid bins	39%	39%	39%	37%
 Council's operational electricity from renewable sources	25%	25%	100%	100%
 Bushcare volunteer attendances	835	542	705	606
 Plants supplied from community native plant nurseries	20,624	14,921	7,700	7,193
 Investments in fossil fuels	0%	0%	0%	0%

	Strategic Direction 2 indicator	2020/21	2021/22	2022/23	2023/24
	Development applications	1538	1448	1441	1472
	Median development applications Processing (days)	79	95	97	81.5
	Average days to complete pothole requests (corrected in 2024)	10.7	12.7	8.5	7.21
	Parking requests actioned within 3 hours	45%	49%	70%	80%
	Strategic Direction 3 indicator	2020/21	2021/22	2022/23	2023/24
	'Perfect Match' artwork sites	20	17	44	20
	Business support workshops	18	35	19	30

	Strategic Direction 4 indicator	2020/21	2021/22	2022/23	2023/24
	Aquatic Centres visits	1,949,000	1,274,000	1,336,250	1,941,551
	Library members	104,056	90,819	84,304	94,358
	Library visits	837,199	167,481	1,062,143	1,218,384
	Items borrowed from libraries	900,909	231,479	1,054,043	1,721,074
	Libraries e-resources loans-uses	135,904	121,000	112,448	735,169
	Libraries public PC computer bookings	73,499	37,778	93,981	87,441
	Libraries public Wi-Fi log-ins	102,713	1,406,988	3,433,264	3,779,918
	Long day care utilisation	90%	87%	87%	93%
	Spending on Enforcement for Companion Animals Act and Regulation	\$73k	\$56k	\$144k	\$142K

	Strategic Direction 5 indicator	2020/21	2021/22	2022/23	2023/24
	Calls answered by contact centres	148,208	135,195	120,094	148,369
	Customer service satisfaction - Voice of Customer (out of 5)	4.2	4.2	4.3	4.2
	Customer contact issue resolved at first point of contact	85%	90%	91%	97%
	Customer transactions that are online	48%	52%	54%	52%
	Inner West Council website page views	6,745,641	6,082,624	6,986,412	6,997,691
	Inner West Council social media followers (Facebook, Instagram, Twitter)	47,555	54,041	59,245	67,900
	Your Say Inner West visits	94,300	61,700	104,392	156,738
	Your Say Inner West engagement projects	71	53	72	90
	Community grants provided	\$639k*	\$620k*	\$458k	\$638K

^ From 2021/22, includes food organics from apartments

* Excludes COVID-19 grants

Capital Works and Major Projects

Council undertakes numerous capital works projects annually to introduce new and improved services to the community while maintaining and renewing infrastructure assets.

In 2023/24, \$99.2 million was spent on capital works to benefit the Inner West community.

GreenWay

The GreenWay is a multi-year \$59 million project with a 5.8 kilometre biodiversity and active transport corridor that links the Cooks River to Iron Cove, along the Inner West light rail route and Hawthorne Canal. Some of the completed elements during the financial year included the Richard Murden reserve, Dobroyd Point seawall, Bay Run lighting upgrade and electrical high voltage works.

Council celebrated the Constitution Road tunnel breakthrough as a major milestone in the GreenWay construction in late 2023. The GreenWay new park connection with the Bay Run was opened, further expanding this popular and essential shared bike/pedestrian project.

The Davis Street tunnel work for the GreenWay began in early April 2024. Council spent \$13.8 million during the year on these GreenWay works.

Major parks projects

Parks in the Inner West are important places for the community to participate in sports, exercise and improve their health and wellbeing. Council spent \$4.9 million upgrading local sporting grounds such as the HJ Mahoney Reserve Sporting Ground, Tempe Reserve Sporting Ground and the synthetic pitch at Lambert Park.

Council invested in the King George Park inclusive playground, a \$2.9 million project with a NSW State Government grant contribution (\$156,000) from its Crown Reserves Improvement Fund (CRIF). Inclusive playgrounds are vital for our community as they provide a space that is accessible not only for children but people of all ages and abilities. This is the first of five

flagship inclusive playgrounds that Council will deliver across the Inner West in future years.

The HJ Mahoney Memorial Reserve sporting ground and amenities upgrade (\$2.5 million) project was completed in March 2024. This implemented the Cooks River Parklands Plan of Management and Masterplan 2016, the Inner West Sporting Ground Upgrade Program 2023 and Inner West Public Toilet Strategy. The works were undertaken with the assistance of the following grants: Female Friendly Community Sport Facilities and Lighting Upgrades Grant Program – Infrastructure Grants, and the Australian Football Facilities Fund.

There was \$2.6 million spent upgrading and refurbishing amenities at several local parks. This includes parks such as: HJ Mahoney, Pioneers Memorial Park and Easton Park.

Council delivers annual playground renewals to ensure that playground assets continue to be in good condition and meet safety standards. The State Government inclusive play design guidelines “Everyone Can Play” are implemented where possible.

Council invested \$869,000 on the following playground improvements during the year:

- Crammond Park
- John Paton
- Lion Street Playground
- North Street Playground
- Kensington Road Playground
- Maundrell Park Playground
- War Memorial Playground
- Wangal Nura Park
- Lambert Park Playground

Council and the NSW Australian Football League (AFL) are investing \$12.5 million in the Henson Park grandstand redevelopment project with grant funding from both the Federal and State Governments. The works commenced in 2024 and are expected to be complete by June 2025.



This upgrade will secure Henson Park for the long-term as the home ground for the Newtown Jets and the Sydney Swans women's team, a women's AFL hub, as well as a fantastic local facility for the whole community.

Road, footpaths and public domain improvements

Council conducts an annual program to renew both local and regional roads within the Inner West. This program ensures that all Inner West roads are safe and in good condition for the community. As part of the Local and Regional Road Program, \$12.1 million was spent on these renewals over the course of the year.

Council spent \$4.4 million to upgrade local footpaths in its annual program to enhance safety and accessibility across the Inner West. This involved implementation, over a four-year period, of high priority works identified by the Pedestrian Access and Mobility Plan (PAMP) adopted by Council in November 2021. During the year, \$2.1 million was spent on

- detailed planning and scoping of the program for nearly completed and designed works
- procurement and installation of kerb ramps in coordination with 2023-24 condition 4-5 footpath program
- completing seven raised pedestrian crossings

Council invested \$2.6 million during the year as part of the Stormwater Renewal and Upgrade Program to enhance existing stormwater infrastructure.

There are several cycleways that enhance the public domain and are multi-year projects in planning, including:

- a new cycleway along Marrickville Rd, from Victoria Rd to Sydenham Station
- a separated cycleway on Burrows Avenue near Sydenham Station, as well as traffic calming on Henry Street Sydenham and improved crossings at Unwin's Bridge linking with the existing L8 and L13 bike routes arising from the Marrickville Bicycle Strategy
- an upgraded/new pedestrian and cycle crossings at Hercules Street and Ewart Street, a new shared path linking Hercules Street to Ness Avenue (as part of the GreenWay project)
- a new dedicated cycle path is proposed to improve cycle connections along Pymont Bridge Road that complements the Johnston's Creek connection as a more direct route from Parramatta Road through Glebe, and towards Pymont.

Significant building projects undertaken

Council spent \$7.5 million to renew local town halls in the Inner West for use as creative spaces. This involved converting all seven town halls to artistic venues available free of charge with audio-visual, recording and live performance equipment.

The heritage Balmain Town Hall building houses the Balmain Library, a popular community hall and meeting room spaces. Inner West Council invested \$5.3 million to restore the Balmain Town Hall and Library over seven months to meet contemporary design standards and

preserve its heritage features. Balmain Town Hall and Library was scheduled to reopen in August 2024.

Council invested \$3.2 million to establish an Inner West LGBTQI+ Pride Centre at Newtown Town Hall that was scheduled to open in August 2024. The refurbishment included external renewal of the building and façade remediation, lead dust removal, structural remediation of the roof and roof replacement. Building works for the Pride Centre included reinstatement of heritage ceilings, accessibility upgrades and renewal of air-conditioning, audio visual, data, electrical, fire, heating ventilation and security services.

Capital Program (Budget versus Actuals 2023/24)

Capital Program	2023/24 Budget (\$'000)	2023/24 Actuals (\$'000)
Plant & Equipment	4,615	7,841
Office Equipment	629	372
Furniture & Fittings	-	155
Land Improvement (Depreciable)	40,135	25,279
Buildings	22,006	31,417
Aquatic Facilities	11,025	3,814
Other Structures	-	9
Seawalls	-	33
Wharves	400	107
Local Roads	8,300	10,861
Regional Roads	1,110	1,278
Bridges	1,579	516
Footpaths	3,950	4,427
Kerb & Gutter	1,829	1,722
Traffic Devices	4,385	3,906
Car Parks	0	9
Storm Water Drainage	2,594	2,561
Bicycle facilities	2,546	130
Town Centres	5,860	2,167
Roadside Furniture	200	-
Domestic Waste Management Assets	-	2,594
Total capital expenditure	111,163	99,199

Significant Projects (Budget versus Actuals 2023/24)

Significant Projects	2023/24 Budget (\$'000)	2023/24 Actuals (\$'000)	Status
Leichhardt Park Aquatic Centre Major Project	3,695	1,216	In progress
GreenWay	27,904	13,827	In progress
Annette Kellerman Aquatic Centre Upgrade Works	3,950	1,873	In progress
Inclusive Playgrounds	2,000	1,007	In progress
Main Streets Revitalisation	3,000	185	In progress
Pedestrian Access and Mobility Plan Implementation	2,000	2,072	In progress
Camdenville Park Remediation and Staged Upgrade	2,515	1,142	In progress
Urban Amenity Improvement Program	150	1	In progress
Marrickville Rd (EAST) Design and Implementation	475	35	In progress
Balmain Town Hall Site Renewal Works	1,370	4,165	Completed
Tempe Reserve Amenities Building	2,750	-	In progress
Marrickville Town hall Internal Refurbishment	100	81	In progress
Lilyfield Road Cycleway	398	3	In progress
Newtown Town Hall Renewal Works	3,220	2,310	Completed
Mackey Park Sporting Ground Upgrade	50	113	In progress
HJ Mahoney Reserve Sporting Ground Upgrade	2,130	1,468	Completed
Petersham Town Hall Upgrade Works	70	440	In progress
Dawn Fraser Bath Northern Pavilion Renewal	2,000	228	In progress
Centenary Park Sporting Ground Upgrade	-	11	In progress
King George Park Amenities Upgrade	170	134	In progress
Birchgrove Park Renewal Works	120	2	In progress
Aboriginal Community Hub - Tempe	700	78	In progress
Main Street Local Placemaking	1,180	532	In progress
Fanny Durack Aquatic Centre Refurbishment	1,140	117	In progress
Total Significant Projects Expenditure	61,087	31,037*	

* A significant amount of underspend to budget relates to the GreenWay project. The project is on track to be completed mid-2025, with the significant costs for the project to be incurred in the 2024/25 financial year and the budget phasing was adjusted as part of the Operational Plan for 2024/25. Upgrades of Leichhardt Park Aquatic Centre and Annette Kellerman Aquatic Centre were underspent due to the timing of staging works and reflected in the 2024/25 Operational Plan.

Capital expenditure review

Report on certain proposed capital works projects where a capital expenditure review has been submitted (Office of Local Government Capital Expenditure Guidelines).

Project	Prior year actuals (\$'000)	2023/24 Actuals (\$'000)	Future adopted budget (\$'000)	Total project expenditure (\$'000)
GreenWay project	20,239	13,827	25,890	59,957
Leichhardt Park Aquatic Centre major project	373	1,216	39,935	41,524
Leichhardt Oval	-	-	10,000	10,000*
Warrawong investment property purchase	2,241	19,050	-	21,291
Total	22,853	34,093	75,825	132,772

*Leichhardt Oval will also be funded by \$20 million Commonwealth and \$10 million State Government grants.



Financial performance summary

Objective

Council's overall guiding principle is to maintain a strong and sustainable financial position, underpinned by a sound income base and commitment to financial control to ensure the effective and efficient delivery of services, facilities and infrastructure required by the community.

Council's financial position

Council's financial position remains strong with cash and investments totaling \$259.8 million against total liabilities of \$157.1 million.

Council manages circa \$2.9 billion of infrastructure assets that includes parks, roads, bridges, community and recreation facilities, drains, property, plant and equipment. In this term of Council, it was the first time since Council amalgamated that all assets are revalued, and condition assessments determined. This will assist in Council planning for the renewal of assets in the Long-Term Financial Plan.

Challenges for Council include increasing demand and levels of services, facilities and infrastructure from the community with restricted Council revenue, along with rising costs and supply chain issues.

Council have worked tirelessly to improve on Council's Long-Term Financial Plan to ensure that it is financially sustainable moving forward while not impacting on Council's operations or services provided to the community. From 2025/26 financial year, Council is projected to have surpluses moving forward in the next nine years of the Long-Term Financial Plan.

Council's income and expenditure

Our income comes from rates on properties, user fees and charges, government grants, interest on investments, leasing of properties and other sources.

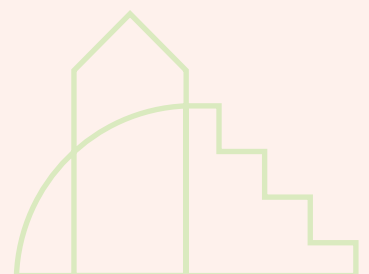
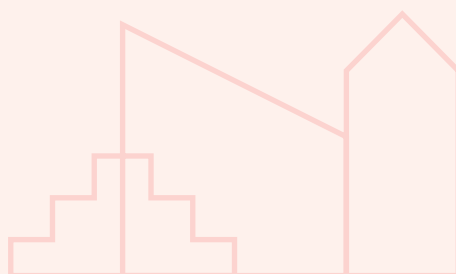
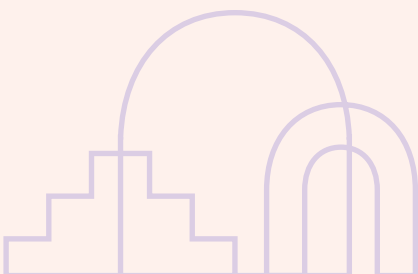
Expenditure includes wages, construction, maintenance, materials, grants provided to community groups, and other services to the community such as Council libraries and aquatic centres.

Financial performance

In 2023/24, Council achieved an operating surplus of \$12.3 million including capital grants and contributions. The operating result before capital grants and contributions was a deficit of \$12.7 million. The budget deficit was primarily due to an increase in expenditure for:

- Fair value adjustment to Council's Liverpool investment property of \$4.9 million
- Disposal of assets greater than budget of \$5.2 million
- Depreciation expenses mostly due to revaluations of Council's assets of \$2.0 million.

The first two variances are non-cash adjustments and has no impact on Council's reserves, where the third variance allows Council to increase the Depreciation Reserve set aside to complete renewal works on Council's assets.



Income and expenditure

Where does our income come from

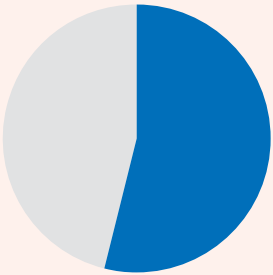
	Budget (\$'000)	Actuals (\$'000)	% of Total
Rates and annual charges	172,988	173,458	54%
User charges and fees	55,344	64,516	20%
Other revenues	27,316	25,383	8%
Operating grants and contributions	9,844	10,664	3%
Capital grants and contributions	37,822	25,075	8%
Interest and investment income	5,500	14,379	4%
Other income	-	9,437	3%
Total income	308,814	322,912	100%

What do we spend it on

	Budget (\$'000)	Actuals (\$'000)	% of Total
Employee costs	138,351	138,563	45%
Materials and services	84,045	112,563	36%
Borrowing costs	792	783	0%
Depreciation	33,839	35,848	12%
Other expenses	15,236	11,789	4%
Net losses from disposal of assets	920	6,146	2%
Fair value decrement on investment property	-	4,878	1%
Total expenses	273,183	310,570	100%

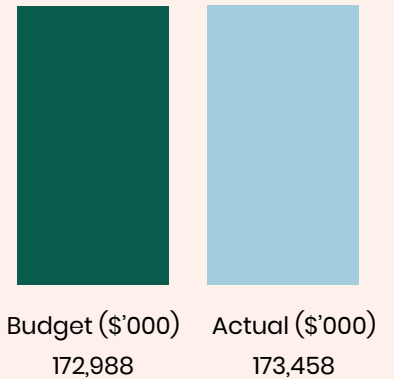
Income in detail

Rates and Annual Charges 54% - \$173.5m



Rates and Annual Charges are rates collected for:

- Residential Rates
- Business Rates
- Domestic Waste Rate
- Stormwater Rate
- Offsetting the income received is Pensioner Subsidy from State Government and Inner West Council.

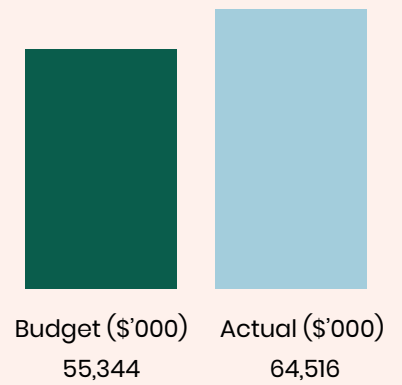


User Charges and Fees 20% - \$64.5m

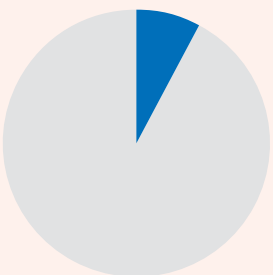


User Charges and Fees are collected when Council is providing a service to the community which includes:

- Early Learning Centre
- Aquatic Centres
- Restoration Fees
- Regulatory Fees
- Development Assessment Fees
- Parking Meters Income
- Income collected goes towards funding the service Council provides.

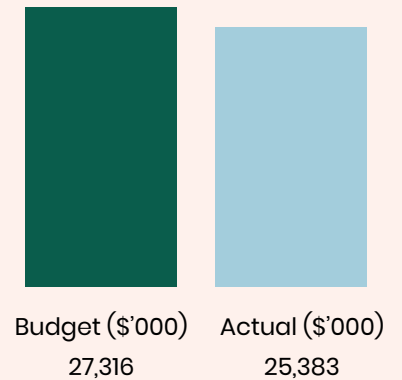


Other Revenues 8% - \$25.3m

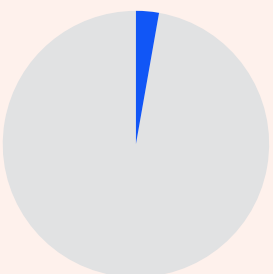


Other Revenue is a source of income for Council that is collected from various actions which includes:

- Parking Infringement
- Other Fines
- Commissions
- Street Furniture
- Legal Fees Recovery
- Ex Gratia Rates

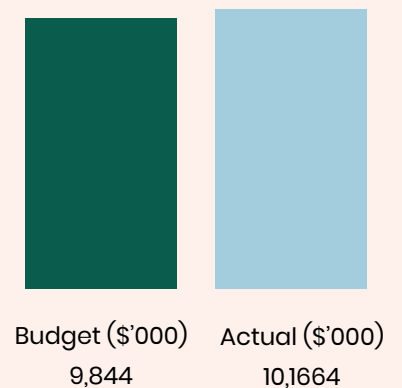


Operating Grants and Contributions 3% - \$10.7m

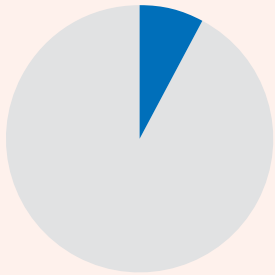


Operating Grants and Contributions are received by Council to complete a specific action or service to the community. They are provided by Federal Government, State Government and other government bodies. Some examples include:

- Financial Assistance Grant
- Library Subsidy Grants
- Early Learning Subsidies
- Transport for NSW Block Grants
- Environmental Grants

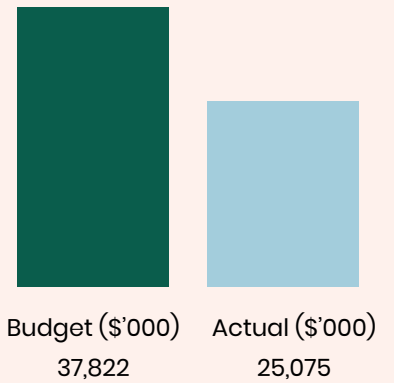


Capital Grants and Contributions 8% - \$25.1m



Capital Grants are received by Council to complete capital renewal or upgrades of Council assets for the community. They are received by both State and Federal Government.

Capital Contributions are developer contributions received by Council under section 7.11 plans. These contributions are utilised for capital upgrade projects on assets or for the creation of new assets for the community.

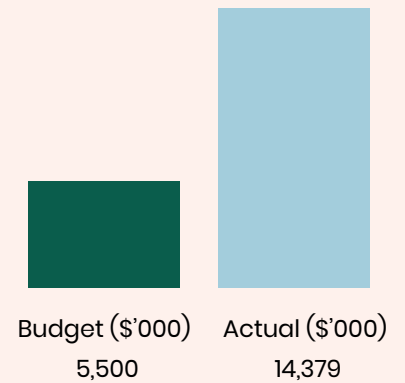


Interest and Investment Income 4% - \$14.4m



User Charges and Fees are collected when Council is providing a service to the community which includes:

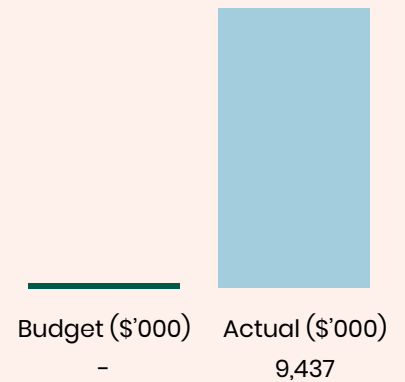
- Early Learning Centre
- Aquatic Centres
- Restoration Fees
- Regulatory Fees
- Development Assessment Fees
- Parking Meters Income
- Income collected goes towards funding the service Council provides.



Other Income 3% - \$9.4m



Other Income is Council's rental income received from properties leased to the community and lease income from Council's investment properties.



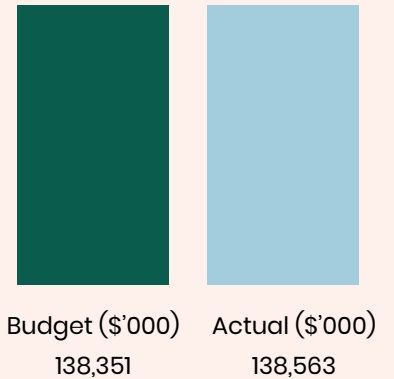
Expenditure in detail

Employee Costs
45% - \$138.6m



Employee Costs includes:

- Salaries & Wages
- Superannuation
- Employee Leave Entitlements
- Fringe Benefits Tax (FBT)
- Workers Compensation Insurance
- Training and Development
- Uniforms

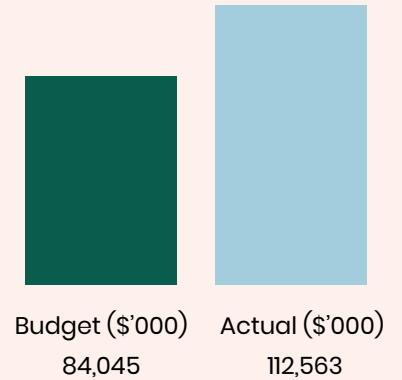


Materials and Services
36% - \$112.6m

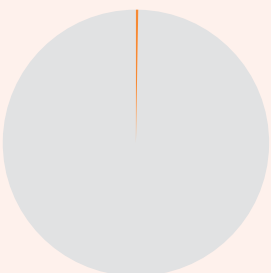


Materials and Services are costs of providing services by Council. The types of costs includes :

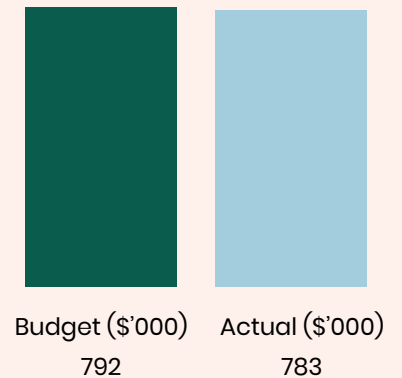
- Tipping Costs
- Contractor Maintenance Costs
- Materials and consumables
- Agency Staff
- Consultants
- Street Lighting Costs
- Utilities and Insurance
- Legal Fees



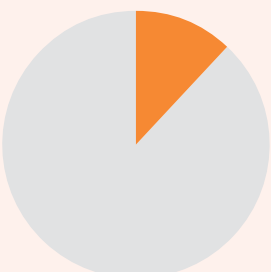
Borrowing Costs
0% - \$0.8m



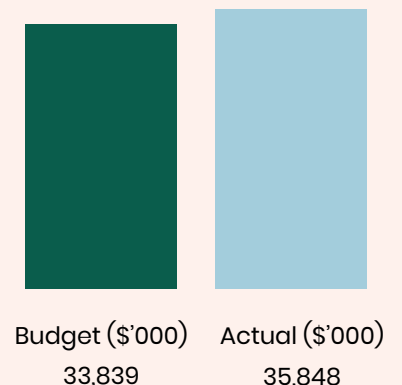
Borrowing Costs are interest expenses on loans that were previously taken out by Council. The most significant loan Council has is for the redevelopment of Ashfield Aquatic Centre.



Depreciation
12% - \$35.8m



Depreciation is the value of the Council's asset deteriorating over a period of time due to wear and tear. For every dollar of depreciation expenditure, Council increases its depreciation reserve to allow for renewal of assets once its due for renewal.

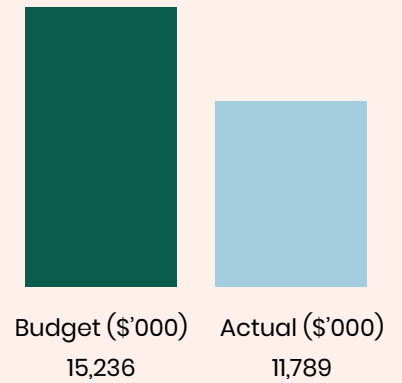


Other Expenses
4% - \$11.8m



Other Expenses includes:

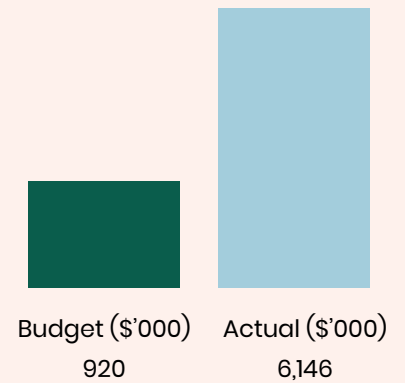
- Donations and contributions paid to other organisations
- Debt written off
- Contributions and levies paid to levels of Government which includes Emergency Services Levy (ESL) and Waste Levy



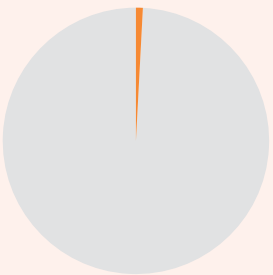
Net Losses from Disposal of Assets 2% - \$6.1m



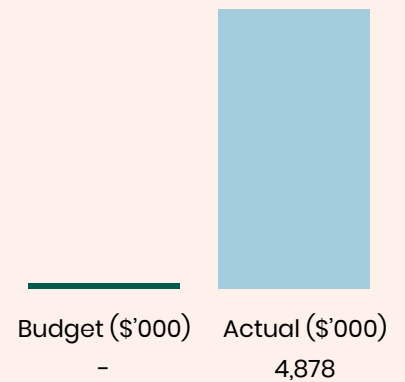
- Net Losses from Disposal of Assets is the difference between the proceeds from disposal of asset offset against the value of the asset at the time of disposal. Assets can include infrastructure property, plant and equipment.



Fair Value Decrement on Investment Property
1% - \$4.9m



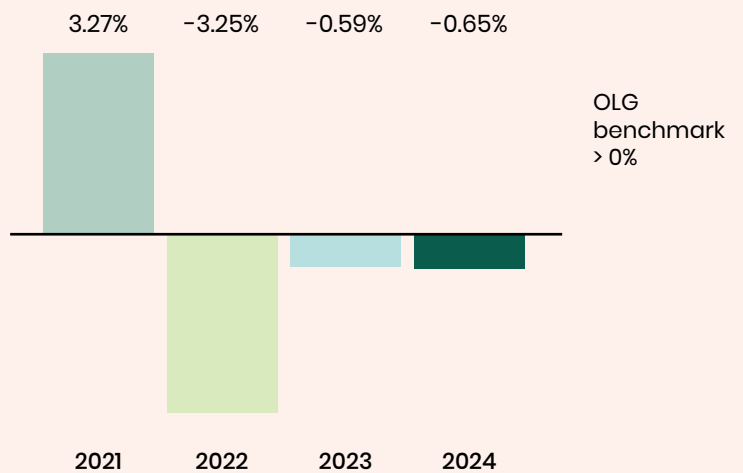
Fair Value Decrement on Investment Property is the gain or loss on the fair valuation of Council's investment properties as at 30 June 2024.



Financial performance ratios

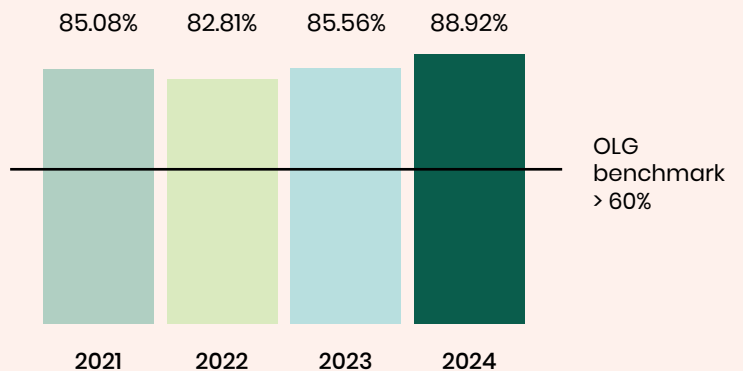
1. Operating performance ratio

This ratio measures Council’s achievement of containing operating expenses with operating revenue. The ratio is on par with the last financial year and close to the OLG benchmark, slightly off due to additional maintenance costs associated with Aquatic Facilities to ensure they are maintained at a high level.



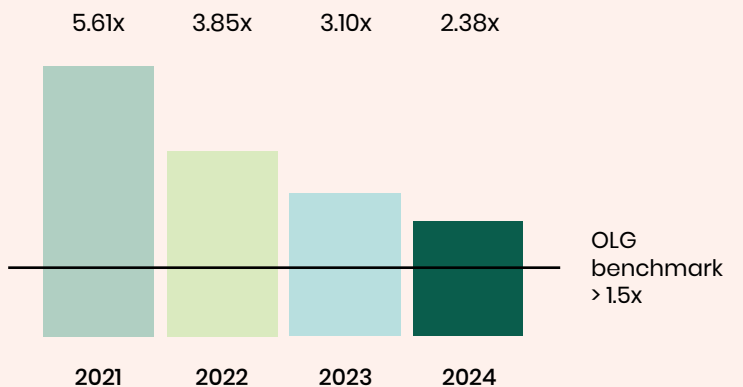
2. Own source operating revenue ratio

This ratio measures Council’s fiscal flexibility and highlights the degree of reliance on external funding sources such as operating grants and contributions. The ratio has improved compared to previous year and continues to maintain a stable position above the OLG benchmark.



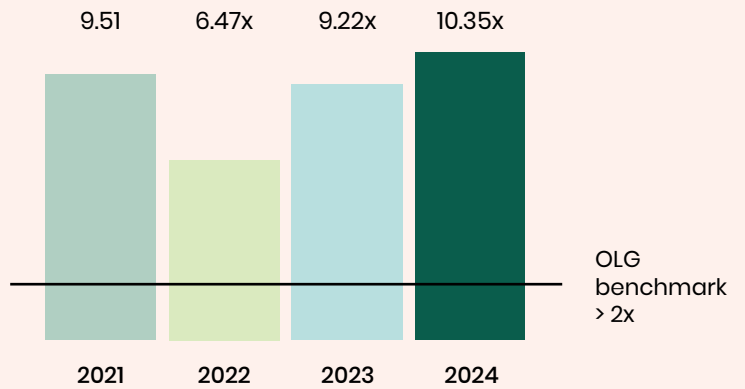
3. Unrestricted current ratio

This ratio is specific to local government and assess the adequacy of working capital and its ability to satisfy obligations in the short term for the unrestricted activities of Council. Council’s unrestricted current ratio is significantly higher than the benchmark of >1.50x. This benchmark is used in the development of Council’s Long Term Financial Plan to ensure that Council is financially sustainable and able to meet its ongoing short-term financial obligations (payroll and creditors). After considering both internal and external restrictions, Council still has the capacity to fulfil its obligations. The unrestricted current ratio consistently remains higher than the benchmark.



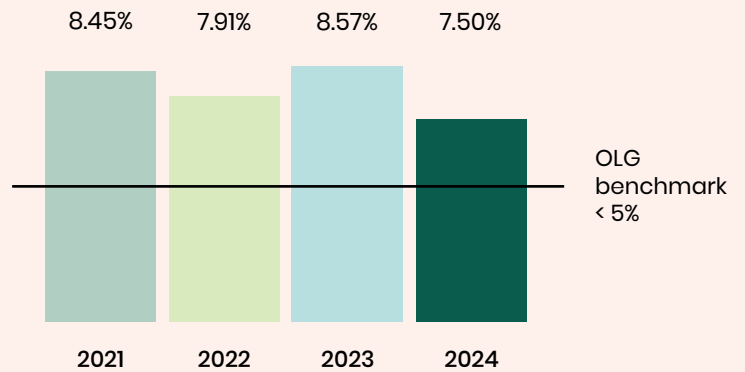
4. Debt service cover ratio

This ratio measures the availability of operating cash to service debt including interest, principle, and lease payments. The ratio remains significantly above the benchmark and demonstrates Council’s ability to service its debts.



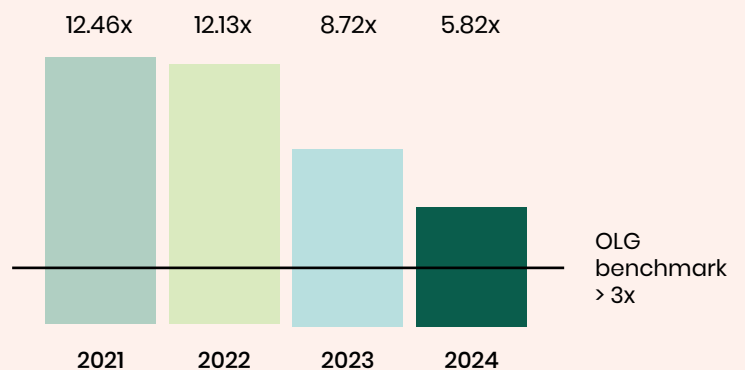
5. Rates and annual charges outstanding percentage

The ratio helps assess the impact of unallocated rates and annual charges on Council’s liquidity and the adequacy of recovery efforts. The ratio improved from the prior year but is above the OLG benchmark. This will progressively improve as Council continues debt recovery.



6. Cash expense cover ratio

This liquidity ratio indicates the number of months a Council can continue paying for its immediate expenses without additional cash flow. Council’s ratio remains comfortably higher than the OLG benchmark. The ratio remains comfortably higher than the OLG benchmark. The decrease is due to using the cash to purchase an investment property in the financial year 2023/24.



Council achieved most performance measures and benchmarks

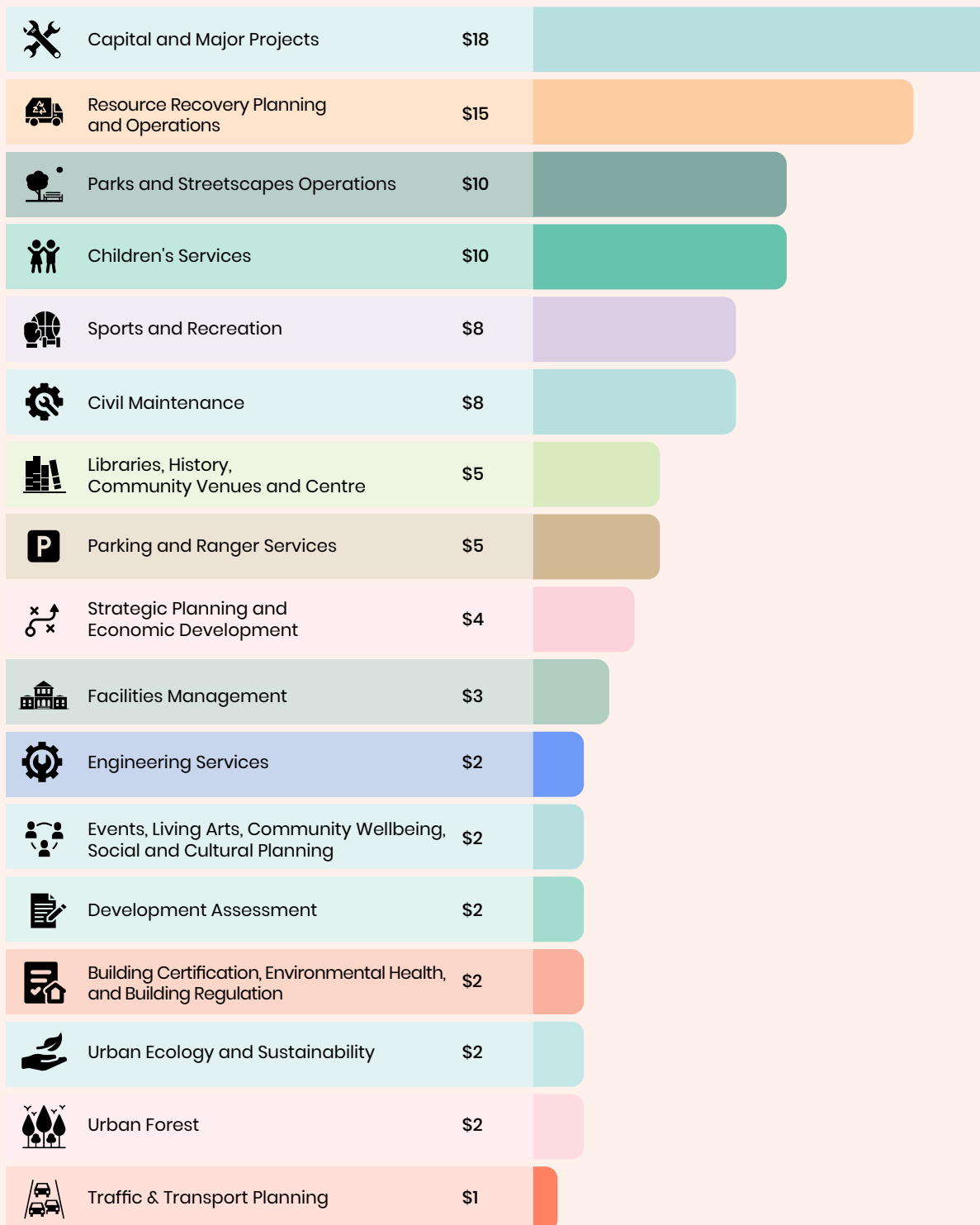
Our performance measures are strong for own source operating revenue ratio, unrestricted current ratio, debt service cover ratio and cash expense cover ratio.

Council did not meet the benchmark for two measures:

- Operating performance ratio due to the additional focus on reactive maintenance on Council facilities. Council missed the OLG benchmark by 0.65%.
- Rates and annual charges outstanding percentage, which improved from prior year but below OLG benchmark.

How we spent your rates and other income

Every \$100 collected was distributed as follows across a range of services.





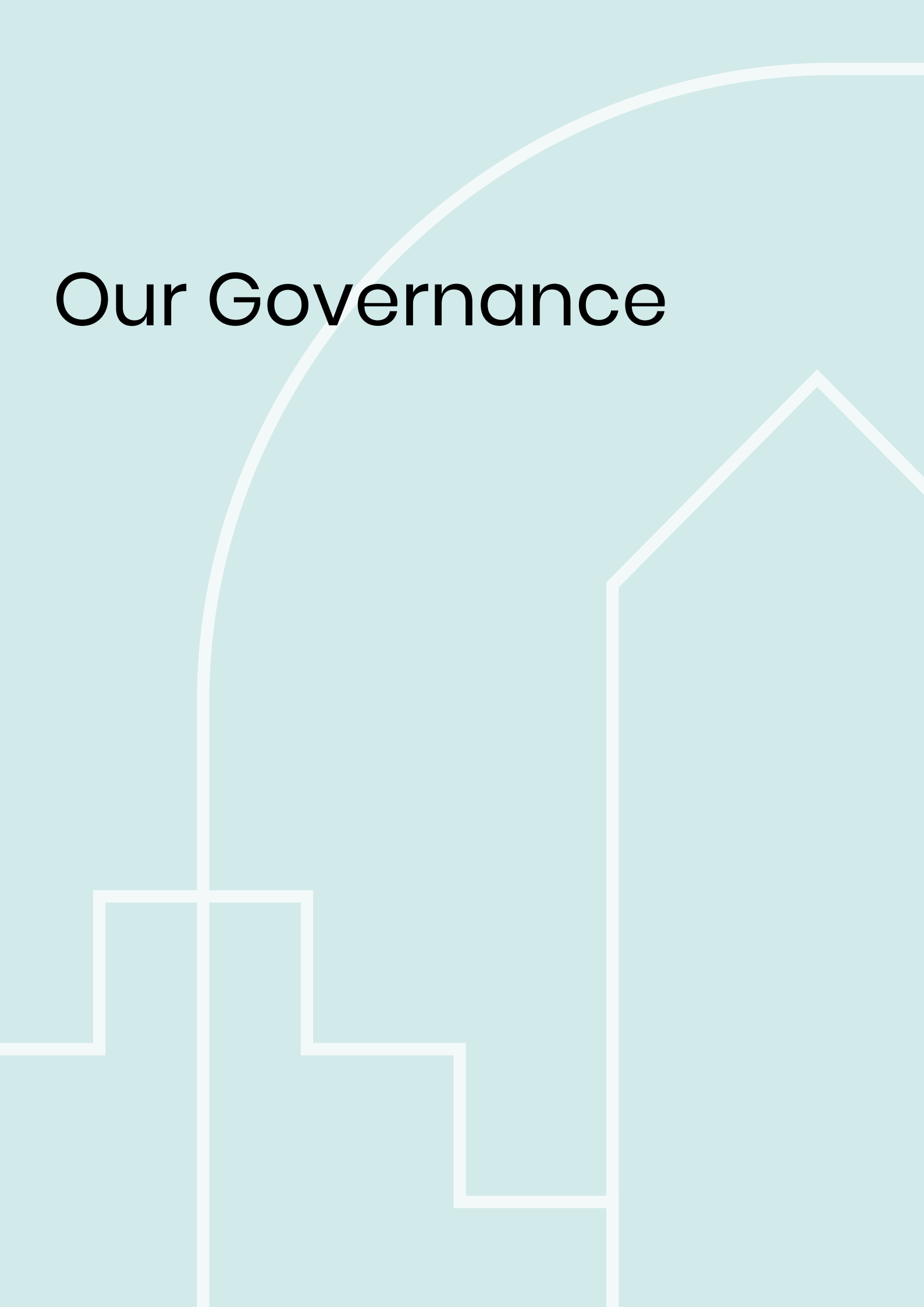
2023/24 Budget planned and actual by service

Operational Service Area	2023/24 Planned Income from Continuing Operations (\$,000)	2023/24 Actual Income from Continuing Operations (\$,000)	2023/24 Planned Expenditure from Continuing Operations (\$,000)	2023/24 Actual Expenditure from Continuing Operations (\$,000)	2023/24 Planned Operating Result Continuing Operations (\$,000)	2023/24 Actual Operating Result Continuing Operations (\$,000)
Aquatic Services	19,527	20,996	21,472	23,301	(1,945)	(2,305)
Building Certification	721	754	977	894	(256)	(140)
Capital and Major Projects	37,073	10,306	3,030	4,233	34,043	6,073
Civil Maintenance	4,125	9,881	20,269	26,755	(16,144)	(16,874)
Community Centres	146	43	792	216	(646)	(173)
Community Venues	432	605	2,881	2,642	(2,449)	(2,037)
Community Wellbeing	299	353	2,583	2,474	(2,284)	(2,121)
Corporate Strategy & Engagement	-	-	1,316	(812)	(1,316)	812
Corporate Support Services*	144,989	154,439	16,935	29,159	128,054	125,281
Customer Service	180	165	3,936	4,238	(3,756)	(4,072)
Development Assessment	3,750	3,525	7,227	6,844	(3,477)	(3,319)
Early Learning	19,014	19,996	20,089	23,649	(1,075)	(3,653)
Economic Development	-	-	1,059	1,111	(1,059)	(1,111)
Engineering Services	4,501	4,965	5,459	6,443	(958)	(1,478)
Environmental Health & Building Regulation	1,522	2,596	4,467	5,013	(2,945)	(2,417)
Events	81	236	1,874	1,987	(1,793)	(1,751)
Facilities Management	106	(22)	10,227	10,366	(10,121)	(10,387)
Finance	707	948	5,182	5,665	(4,475)	(4,717)
Fleet Services	1,097	679	7,770	8,330	(6,673)	(7,651)
Governance & Risk	10	6	6,274	6,354	(6,264)	(6,349)
ICT	5	2	4,984	5,183	(4,979)	(5,181)

Operational Service Area	2023/24 Planned Income from Continuing Operations (\$,000)	2023/24 Actual Income from Continuing Operations (\$,000)	2023/24 Planned Expenditure from Continuing Operations (\$,000)	2023/24 Actual Expenditure from Continuing Operations (\$,000)	2023/24 Planned Operating Result Continuing Operations (\$,000)	2023/24 Actual Operating Result Continuing Operations (\$,000)
Legal Services	226	2,664	2,065	4,105	(1,839)	(1,442)
Libraries and History	707	706	12,161	12,049	(11,454)	(11,343)
Living Arts	5	9	1,773	1,800	(1,768)	(1,790)
Parking & Ranger Services	14,983	18,080	9,673	11,578	5,310	6,501
Parks and Streetscapes Operations	-	9	22,398	22,135	(22,398)	(22,126)
Parks Planning and Recreation	989	1,086	2,405	1,803	(1,416)	(717)
People & Culture	130	143	5,165	4,706	(5,035)	(4,563)
Procurement	5	4	983	1,041	(978)	(1,037)
Properties & Strategic Investments	8,394	12,927	4,509	10,061	3,885	2,866
Resource Recovery	39,017	39,340	34,473	37,611	4,544	1,728
Resource Recovery Planning	401	677	2,255	4,766	(1,854)	(4,089)
Service Transformation	-	-	2,277	1,938	(2,277)	(1,938)
Social and Cultural Planning	-	8	1,711	1,566	(1,711)	(1,558)
Strategic & Corporate Communications	-	-	2,090	2,109	(2,090)	(2,109)
Strategic Planning	1,218	12,755	6,372	5,604	(5,154)	7,151
Traffic & Transport Planning	3,342	3,948	3,695	3,703	(353)	245
Urban Ecology	62	64	2,254	1,914	(2,192)	(1,849)
Urban Forest	129	19	5,135	6,111	(5,006)	(6,092)
Urban Sustainability	-	-	2,066	1,926	(2,066)	(1,926)
Inner West Council Total	307,893	322,912	272,263	310,570	35,630	12,342

* Corporate Support Services include the revenues received by Council for rates and costs associated with rates revenue such as bank fees and printing. Expenditure also includes cross-Council costs that are not specific to one service and costs of the executive team. All costs are charged to service units as overheads.

Our Governance



Overview

Inner West Council is a public statutory body incorporated under the NSW *Local Government Act 1993*. The Act defines Democratic Governance – Our purpose and charter of Council and its powers and functions.

The Act sets out principles to guide councils in carrying out their functions and decision-making.

The principles state that councils should:

- provide strong and effective representation, leadership, planning and decision-making
- carry out functions in a way that provides the best possible value for residents and ratepayers
- plan strategically using the integrated planning and reporting framework, for the provision of effective and efficient services and regulation to meet the diverse needs of the community
- apply the integrated planning and reporting framework in carrying out their functions so as to achieve desired outcomes and continuous improvements
- work co-operatively with other councils and the State government to achieve desired outcomes for the local community
- manage lands and other assets so that current and future local community needs can be met in an affordable way
- work with others to secure appropriate services for local community needs
- act fairly, ethically and without bias in the interests of the local community
- be responsible employers and provide a consultative and supportive working environment for staff
- recognise diverse local community needs and interests
- consider social justice principles
- consider the long term and cumulative effects of actions on future generations



- consider the principles of ecologically sustainable development
- Council decision-making should be transparent, and decision-makers are to be accountable for decisions and omissions
- actively engage with their local communities, through the use of the integrated planning and reporting framework and other measures

There are also principles relating to sound financial management. These principles state that:

- council spending should be responsible and sustainable, aligning general revenue and expenses
- councils should invest in responsible and sustainable infrastructure for the benefit of the local community
- councils should have effective financial and asset management, including sound policies and processes for the following
 - performance management and reporting
 - asset maintenance and enhancement
 - (i) funding decisions
 - (ii) risk management practices



- Councils should have regard to achieving intergenerational equity, including ensuring the following:
 - (i) policy decisions are made after considering their financial effects on future generations
 - (ii) the current generation funds the cost of its services

There are also principles relating to strategic planning through the integrated planning and reporting framework. These principles state that Councils should:

- identify and prioritise key local community needs and aspirations and consider regional priorities
- identify strategic goals to meet those needs and aspirations
- should develop activities, and prioritise actions, to work towards the strategic goals
- ensure that the strategic goals and activities to work towards them may be achieved within council resources

- regularly review and evaluate progress towards achieving strategic goals
- maintain an integrated approach to planning, delivering, monitoring and reporting on strategic goals
- collaborate with others to maximise achievement of strategic goals
- manage risks to the local community or area or to the council effectively and proactively
- make appropriate evidence-based adaptations to meet changing needs and circumstances

Council also has responsibilities under a range of other Commonwealth and State legislation. IPART found in 2019 in its review that Councils have 121 regulatory functions involving over 300 separate regulatory roles under 67 State Acts, and administered by 31 state agencies.



Councillors

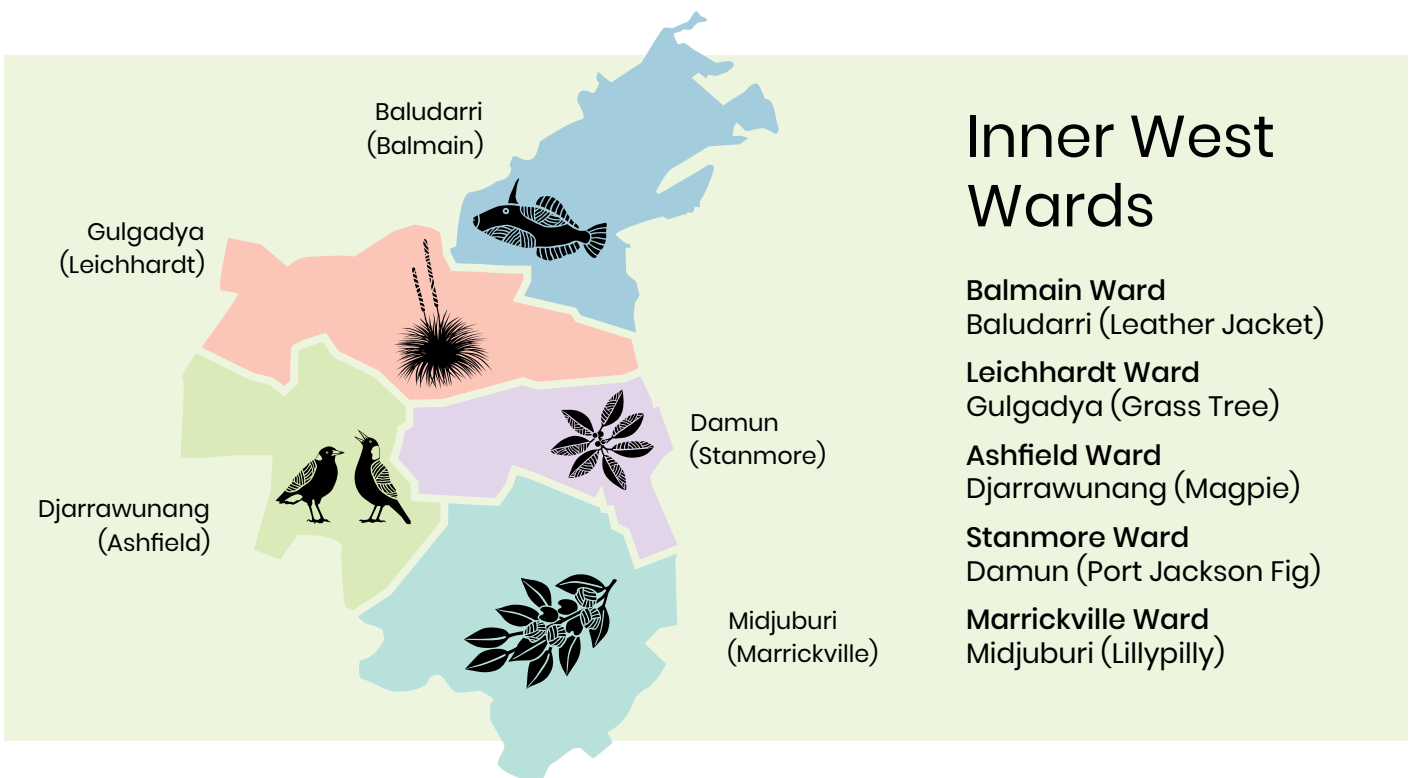
Council is governed by 15 elected representatives, called Councillors. Inner West has five wards, each represented by three Councillors.

View Council's website for a more detailed ward map.

The Mayor and Councillors are elected to represent the interests of the residents and ratepayers of the Inner West. The NSW Local Government Act 1993 defines their role, and they provide leadership and guidance to the community and encourage community engagement

and discussion with the Council. The elected Councillors role also includes determining Council services and allocating funding so that the Council works towards the directions set out in the Community Strategic Plan.

Council complies with the Model Code of Conduct prescribed by NSW Office of Local Government.



Balmain Ward – Baludarri (Leather Jacket)



Darcy Byrne (Labor)
Mayor

Darcy.Byrne@innerwest.nsw.gov.au
02 9335 2157

Internal Committee representation

- Local Traffic Committee
- General Manager’s Performance Assessment Panel
- Major Capital Projects Committee

External Committee representation

- Southern Sydney Regional Organisation of Councils (SSROC)
- Sydney Airport Community Forum
- Sydney Eastern City Planning Panel



Kobi Shetty (Greens)

Kobi.Shetty@innerwest.nsw.gov.au
0417 427 654

Internal Committee representation

- Major Capital Projects Committee
- Customer Service Review Sub-Committee



John Stamolis (Independent)

John.Stamolis@innerwest.nsw.gov.au
0408 448 285



Ashfield Ward – Djarrawunang (Magpie)



Jessica D’Arienzo (Labor)

Jessica.Dariento@innerwest.nsw.gov.au
0408 505 622

Internal Committee representation

- Major Capital Projects Committee

External representation

- ClubGRANTS
- Cooks River Alliance Board
- Southern Sydney Regional Organisation of Councils (SSROC)



Mark Drury (Labor)

Mark.Drury@innerwest.nsw.gov.au
0448 722 942

Internal Committee representation

- Major Capital Projects Committee

External Committee representation

- Parramatta River Catchment Group



Dylan Griffiths (Greens)

Dylan.Griffiths@innerwest.nsw.gov.au
0432 236 668

External Committee representation

- Sydney Coastal Council Group
- New South Wales Public Libraries Association (NSWPLA) (alternate)



Leichhardt Ward – Gulgadya (Grass Tree)



Marghanita Da Cruz (Greens)

Marghanita.Da.Cruz@innerwest.nsw.gov.au
0490 788 943

Internal Committee representation

- Flood Management Advisory Committee

External representation

- Southern Sydney Regional Organisation of Councils (alternate)



Philippa Scott (Labor)

Philippa.Scott@innerwest.nsw.gov.au
0412 935 713

Internal Committee representation

- Audit, Risk & Improvement Committee
- Customer Service Review Sub-Committee (Chair)

External Committee Representation

- Parramatta River Catchment Group (alternate)
- Sydney Eastern City Planning Panel



Tim Stephens (Labor)

Tim.Stephens@innerwest.nsw.gov.au
0418 474 248

External Committee Representation

- Sydney Coastal Council Group
- Cooks River Alliance Management Committee, (alternate)



Marrickville Ward – Midjuburi (Lillypilly)



Mat Howard (Labor)

Mat.Howard@innerwest.nsw.gov.au
0412 645 115

Internal Committee representation

- Flood Management Advisory Committee
- General Manager's Performance Assessment Panel

External Committee representation

- NSW Public Libraries Association
- Marrickville Town Hall Steering Committee (Chair)



Justine Langford (Greens)

Justine.Langford@innerwestnsw.gov.au
0481 452 283

Internal Committee representation

- General Manager's Performance Assessment Panel
- Local Traffic Committee (alternate)

External Committee representation

- Cooks River Alliance Board (alternate)
- Sydney Coastal Council Group (alternate)
- Marrickville Town Hall Steering Committee (alternate chair)



Zoi Tsardoulis (Labor)

Zoi.Tsardoulis@innerwest.nsw.gov.au
0408 672 975

Internal Committee representation

- Customer Service Review Sub-Committee



Stanmore Ward – Damun (Port Jackson Fig)



Liz Atkins (Greens)

Liz.Atkins@innerwest.nsw.gov.au

0407 239 951

Internal Committee representation

- Audit, Risk & Improvement Committee
- Customer Service Review Sub-Committee



Pauline Lockie (Independent)

Pauline.Lockie@innerwest.nsw.gov.au

0434 690 544

Internal Committee representation

- Major Capital Projects Committee

External Committee Representation

- Southern Sydney Regional Organisation of Councils (alternate)



Chloe Smith (Labor) Deputy Mayor

Chloe.Smith@innerwest.nsw.gov.au

0412 985 935

Internal Committee representation

- Local Traffic Committee (alternate)

External Committee representation

- Marrickville Town Hall Steering Committee



Council election

Local Government elections are usually held every four years. The current Council was elected on 4 December 2021. These elections were deferred from September 2020 to December 2021 due to the COVID 19 pandemic. The next election is scheduled for September 2024.

Residents elect 15 Councillors across the five wards of the Inner West. The Councillors elect the Mayor and Deputy Mayor. In 2023/24 Cllr Byrne was the Inner West Mayor, and the Deputy Mayor was Cllr Scott followed by Cllr Smith.

Council meetings

Council meets on the second Tuesday of each month, with the exception of the first Tuesday in December and a recess in the months of January and July. Councillors attend the meetings which are held at Ashfield Service Centre. The meetings are live-streamed through Council's YouTube channel and are available for viewing on the website. The business papers for each meeting, and the minutes which contain Council's decisions, are published on Council's website.

Council's Internal and External Committees

The following committees require formal appointment. Councillors vote for representatives to the committees.

Internal committees

Name of Committee	Purpose	Meeting Time & Frequency
Audit, Risk and Improvement Committee	The purpose of this Committee is to provide independent assurance and assistance to Inner West Council in the effective discharge of its responsibilities for financial reporting, risk management, internal controls, governance, improvement, and internal and external audit.	The committee meets four times a year (regular matters), plus an additional meeting to consider the Annual Financial Statements.
Flood Management Advisory Committee	The Flood Management Advisory Committee assists in the preparation of floodplain management studies and plans for the Inner West local government area. The Committee acts as both a focus and forum for the discussion of technical, social, economic and environmental matters, and for the distillation of possibly differing viewpoints on these matters into a management plan.	The committee meets at least twice a year at the Petersham Service Centre.
Local Traffic Committee	The Local Traffic Committee is primarily a technical review and advisory committee which considers the technical merits of proposals and ensures that current technical guidelines are considered. It provides recommendations to Council on traffic and parking control matters and on the provision of traffic control facilities and prescribed traffic control devices for which Council has delegated authority. The Committee also advises on traffic matters arising from development applications.	The Committee meets on the first Tuesday of each month at 10am at Petersham Service Centre.
General Manager's Performance Assessment Panel	To review the performance of the General Manager in liaison with the appointed facilitator.	Annually

Name of Committee	Purpose	Meeting Time & Frequency
Customer Service Review Sub-committee (CSRS)	The CSRS has been established to review the quality of customer service that Council delivers, provide input and clarify service expectations to improve the customer experience and be responsive to the community's needs. The CSRS will operate until August 2024.	Monthly
Major Capital Projects Committee	The Committee reviews, discusses and makes recommendations to Council on all major capital projects with a value over \$1 million.	Monthly

External committees

There are a number of external bodies that Council participated in during the year.

Name of Committee	Purpose	Meeting Time & Frequency
ClubGRANTS	To identify priority projects and services within the Inner West area for local registered clubs to consider funding.	4-5 meetings/year on Tuesday morning
Cooks River Alliance Board	The Cooks River Alliance is a partnership between councils in the Cooks River Catchment – Bayside, Canterbury-Bankstown, Inner West, and Strathfield. The Alliance uses the combined resources, experience, knowledge and skills within the councils and the community to address the complex environmental problems of the Cooks River and its catchment.	Meetings are quarterly and hosted by rotating member councils
NSW Public Libraries Association	The Public Libraries Association is the peak body for public libraries in NSW and advocates on behalf of the library sector to strengthen the public library network.	As required
Parramatta River Catchment Group	The Group is a regional organisation of local councils, State agencies and community representatives whose aim is to work together to improve the health of the Parramatta River and its catchment.	Meetings are held quarterly on the first Thursday of March, June, September and December from 5.30pm. The venue rotates between member councils
Sydney Airport Community Forum (SACF)	SACF is the main consultation body for the Sydney Airport Long Term Operating Plan. The Forum includes representatives from the community, councils, industry and State and Federal Parliaments.	As required
Southern Sydney Regional Organisation of Councils (SSROC)	SSROC has 12 member councils that interact, exchange ideas and work collaboratively to solve regional issues and to contribute to the future sustainability of the region. The group advocate on behalf of the region to ensure that the major issues are addressed by all levels of government.	Meetings held quarterly on first or third Thursday evening
Sydney Coastal Council Group (SCCG)	The SCCG promotes coordination between member councils on environmental issues relating to the sustainable management of the urban coastal and estuarine environment. The SCCG consists of nine Councils adjacent to Sydney's marine and estuarine environments and associated waterways.	Meetings are held quarterly on Saturday and hosted by rotating member council facilities

Name of Committee	Purpose	Meeting Time & Frequency
Sydney Eastern City Planning Panel (SECPP)	<p>The Panel is responsible for:</p> <ul style="list-style-type: none"> • determining 'regionally significant' development applications (DAs) and other Major DAs and modification applications • acting as the Planning Proposal authority when directed • reviewing Planning Proposals • providing advice on other planning and development matters when requested <p>Panel Members are remunerated in accordance with the Council resolution.</p>	As required

Further information on other bodies that council participated in is contained in the statutory reporting section

Administrative Governance – key initiatives

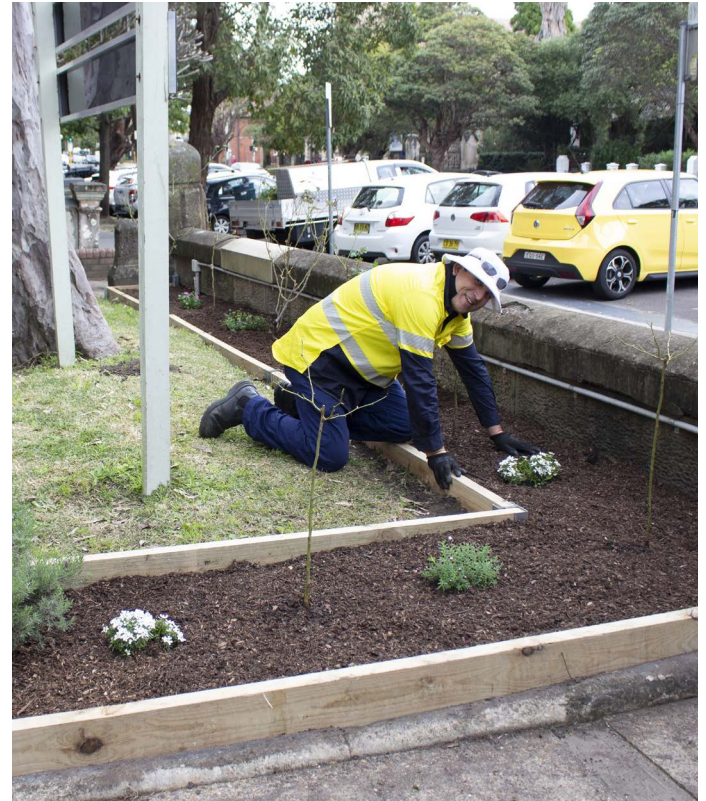
Policy harmonisation project

Council undertook a holistic review of its policies and is working towards a policy harmonisation project, including work to:

- develop a policy register and templates for its policies, procedures and operational management standards
- confirm with custodians of documents what is required to update their specific documents and determine the changes which are required
- commence and progress the necessary updates or developments including progress their review and adoption by the ARIC, Council or General Manager as appropriate

During the 2023/24 year, material policies or procedures which were updated (in alphabetical order) include:

1. Assessments of Proposals for Outdoor Advertising and Signage in Transport Corridors Policy – May 2024
2. Busking Policy – May 2024
3. Code of Meeting Practice – Feb 2024
4. Complaints Handling Policy – Feb 2024
5. Community Gardens Policy – May 2024
6. Community Venues Hire Grants and Fee Scale Policy – Apr 2024
7. Data Breach Policy – Nov 2023
8. Disposals Policy – Nov 2023
9. Good Neighbour Policy – Apr 2024
10. Land and Property Policy – Apr 2024
11. Living Streets Verge Garden and Adopt a Spot Policy – Oct 2023
12. Pedestrian Crossing Warrant Policy – Mar 2024
13. Policy Operational Management Standard – Sep 2023
14. Privacy Policy – Nov 2023
15. Procurement Policy – May 2024
16. Procurement Strategy – May 2024
17. Public Access to Information Policy – Nov 2023
18. Public Interest Disclosure Policy – Sept 2023
19. Social Media Policy for Councillors – Oct 2023
20. Statement of Business Ethics – Nov 2023
21. Terms of Reference Local Democracy Groups – May 2024
22. Voluntary Planning Agreements Policy – Nov 2023



Governance training

Council developed a mandatory Ethics and Compliance E-Learning Training Program for critical policies and procedures, including the Model Code of Conduct, Fraud and Corruption, Risk and Privacy. This training forms part of the mandatory learning and development program for staff.

Risk management

Council redeveloped its approach to risk management during this period, with Council adopting a new Risk Management Policy on 11 April 2023. The policy is supported by a Risk Management procedure, which provides a systematic and easily understood pathway for Council's operational implementation of matured risk management practices.

The Risk Management Policy and associated procedures meet the new regulatory requirements that came into effect on 1 July 2024 via amendments to the Local Government (General) Regulation 2021 (Regulations) and the Office of Local Government's Guidelines for Risk Management and Internal Audit for Local Government in NSW (Guidelines).

Council has also reviewed its strategic risks and associated controls to mitigate or reduce each risk, developing and implementing risk management plans to ensure the ongoing management of risk consistent with best practice and regulatory requirements. Council reports on these activities through its Audit, Risk and Improvement Committee to Council.

Business continuity and incident management

A Business Continuity Procedure and an Incident Management Procedure supplement the Risk Management framework. These critical tools were updated just before the commencement of the financial year to enable Council to respond to critical risks to its operations and to the public (both longer term and immediate) which occurred during the period.

Business Continuity activities help Council to maintain essential functions during and after an unscheduled disruption or disaster. Incident Management preparations enable Council to plan for, and respond to, serious incidents that may affect its operations or require a cross-organisational response.

Supporting staff need to be trained to understand Council's preparations and implement the response arrangements swiftly and effectively in a crisis. Council's

leads and their alternates with incident management roles were trained and certified in the Australasian Inter-service Incident Management System requirements prior to the financial year. This capability is a key risk management capability which Council maintains.

Fraud and corruption control

Council developed and adopted a Fraud and Corruption Control Policy 2022/23. The policy is part of the new Framework that Council developed to manage fraud or corruption. Council's framework was developed in consultation with the Independent Commission Against Corruption, the Internal Ombudsman Shared Services and Council's Audit, Risk and Improvement Committee.

The Policy outlines how Council will prevent, detect, and respond to fraudulent and corrupt conduct, emphasising Council's zero tolerance for such conduct. Council's Policy sets out a four-pronged approach to ensuring that appropriate mechanisms are in place to prevent, as far as practicable, the occurrence of fraud and corruption, in relation to prevention, detection, response and recordkeeping.

The Policy also aligns the Fraud and Corruption Control Framework with the Model Code of Conduct. It articulates the key roles and subsequent responsibilities required across Council regarding fraud and corruption control.

The operational Fraud and Corruption Control procedure supports the policy. It provides a systematic and easily understood pathway for the operational implementation of fraud and corruption control activities at Council.

The Model Code of Conduct, Procedures for the Administration of the Model Code of Conduct and the Risk Management Framework support and supplement the Fraud and Corruption Control Framework. These all enable the Council to respond to critical fraud and corruption risks (both longer term and immediate).

Audit, Risk and Improvement Committee

Council's Audit, Risk and Improvement Committee (ARIC) is a key supporting element for good corporate governance. Its establishment reflects the commitment of Council to industry best practice and high standards of accountability to the community it serves.

The ARIC has a key role in Council's governance framework. It brings a systematic and disciplined approach to examination of the effectiveness of audit, risk management, governance, and continuous improvement processes in Council.

ARIC's purpose is to provide independent assistance to Council by monitoring, reviewing and providing advice about Council's governance processes, compliance, risk management and control frameworks, external accountability obligations and overall performance.

The ARIC Terms of Reference align with the Guidelines and industry leading practice. The Terms of Reference were substantially revised and adopted by Council on 9 April 2024 to align with the Guidelines and the regulatory changes that came into effect on 1 July 2024.

The ARIC holds four regular meetings per year plus an additional meeting to consider the Financial Statements.

During the 2023/24 financial year, Council undertook work to ensure the ARIC operations align with and meet the requirements effective from 1 July 2024. These include changes to the composition, structure, role, duties and associated documentation underpinning the operations of the ARIC, to ensure they meet requirements which the General Manager must attest to each year in future annual reports.

Under the requirements applicable during the 2023/24 financial year, three independent members and two Councillor representatives serve on the ARIC. Under requirements applicable from 1 July 2024, a minimum of three independent members (inclusive of the Chair) and one (non-voting) Councillor member serve on the ARIC. A number of expression of interest processes were undertaken to recruit new Independent Members and to enable Council on 25 June 2024 to appoint Ms Ilona Meyer as the Chair of Council's ARIC.

Internal audit

In 2022/23 Council appointed KPMG as its outsourced Internal Audit Services provider for a four - year period. The terms of appointment are consistent with OLG requirements which came into force from 1 July 2024.

Council has focused on resolving audit recommendations and developing, with its outsourced provider, the forward plan for its internal audits having regard to Council's specific risks and operational requirements. The following internal audit projects were undertaken during 2023/24:

- Records Management – final report presented in March 2024 to ARIC
- Cyber Security – final report presented in March 2024 to ARIC
- Technology One implementation – final report completed in May 2024
- Fraud and Corruption – significant work was undertaken in respect of this audit, which will continue in 2024/25. An initial report with recommendations for implementation was completed in May 2024

Council adopted a revised Internal Audit Charter on 9 April 2024 which is consistent with the model charter in the Guidelines. The Charter includes an analysis of Council's internal audit universe across its five core business directorates. The Charter is a living document and planning tool used by Council and its ARIC to ensure areas of potential risk across Council are adequately considered and factored into internal audit planning.

De-amalgamation

On 13 March 2024, the Minister for Local Government received the NSW Local Government Boundaries Commission's report regarding Inner West Council's business case for de-amalgamation. The report recommended that the proposed de-amalgamation of Inner West Council should not proceed, stating this would be the best outcome for residents and ratepayers of the current local government area.

The Minister after considering the findings has exercised his decision-making powers under section 218CC (5) of the Local Government Act 1993 to not support the proposal put forward by Inner West Council for de-amalgamation.

The Minister advised that he accepted the Commission's view that, "the financial disadvantage associated with a de-amalgamation significantly outweighing any potential financial benefits from a de-amalgamation" and that there is compelling evidence that the business case presented by Council will cost the community more money than it saves.

Independent Commission Against Corruption – Operation Hector report

In May 2024, Council received the report of the Independent Commission Against Corruption (ICAC) following its investigation into the awarding of Transport for NSW and Inner West Council contracts (Operation Hector). As stated in the report, "IWC has already made various enhancements to relevant systems to improve corruption prevention". Council will implement all seven recommendations of the report throughout 2024 to ensure that Council continues to strengthen its governance and procurement practices and controls.

The Internal Ombudsman Shared Service

The Internal Ombudsman Shared Service (IOSS), shared between City of Parramatta, Cumberland City and Inner West Council, is an 'independent ear' for the community, Councillors, Council staff and Council stakeholders. The IOSS undertakes the investigation of complaints and

assists councils with prevention and education activities. The IOSS assists member Councils to:

- promote a high standard of ethical conduct and decision making
- improve administrative conduct and procedures
- identify areas for improvement in the delivery of services to their communities
- ensure they are acting fairly, with integrity and in their communities' best interest.
- deal effectively with complaints
- work to improve their complaint handling systems
- strive for a corruption-free organisation

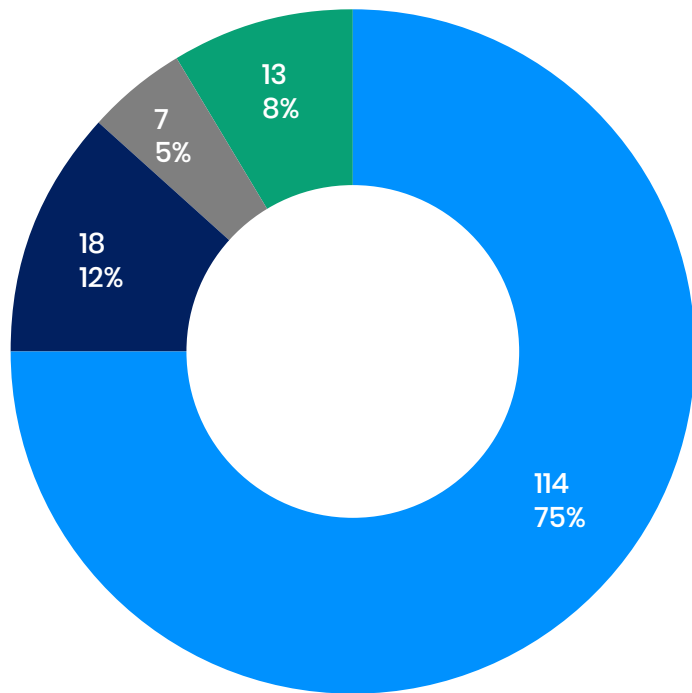
IOSS operations are underpinned by the principles of procedural fairness, accountability and transparency.

Over the last 12 months, the IOSS delivered 152 activities for Inner West Council, one of three Councils within the IOSS service. This included the assessment, management and response to 114 complaints, an increase on the year prior. The IOSS developed and delivered training - undertaking 13 training activities across the 12 months to improve the awareness and knowledge of Council officials in relation to the Public Interest Disclosures (PIDs) framework and to increase overall awareness of IOSS functions. Prevention activities slightly decreased given a reduction in requests for advice.

In the year ahead, the IOSS will strive to continue to deliver a high standard of service to all member communities and continue to work to increase accessibility of the service and efficiencies in delivery. The IOSS will assist Council with the newly elected Council body. The IOSS will continue to deliver quarterly Public Interest Disclosure officer training to ensure Council meets its statutory training requirements under the Public Interest Disclosure Act 2022 which came into effect from October 2023.

Activities of the Internal Ombudsman Shared Service for Inner West Council from 1 July 2023 to 30 June 2024:

- Education: Training and Education Programs
- Investigation: Complaints
- Prevention: Advice and Projects
- Prevention: Policy Review and Development



Public Interest Disclosures

Inner West Council has an Internal Reporting - Public Interest Disclosures Policy in place which is available externally on Council's website and internally on Council's intranet. The General Manager has ensured actions have been undertaken to advise staff of the contents of the Policy and the protections available under the Public Interest Disclosure Act.

Number of public officials who have made a public interest disclosure to Inner West Council	2
Number of public interest disclosures received by Inner West Council	2
Report received in relation to type of wrongdoing	Corrupt Conduct
Number of public interest disclosures finalised by Inner West Council	0



Our Community





Community and stakeholder engagement

The community is at the heart of everything Council does. Community engagement is the process that facilitates community input and influence on Council's decision-making.

Council is committed to delivering effective, efficient services that meet the expectations and needs of the community. Local knowledge, ideas and feedback from the community are essential to ensure Council's decision-making improves community wellbeing and long-term sustainability.

Council's engagement is guided by the adopted Community Engagement Strategy, which ensures a broad range of perspectives are sought and the community has a strong voice in Council's decision-making.

Resident perceptions of Council's community engagement have remained high. In both 2024 and 2021 the mean satisfaction rating was 3.75 (out of 5), slightly higher than 2018's mean of 3.72 and significantly higher than 3.52 in 2016. (Source: Micromex Community Satisfaction Survey, available on Council's website).

Council engages the community through a range of methods, including online and face to face. Engagement can be about specific projects, or ongoing dialogue with key stakeholders, such as community groups, sporting groups, business and industry, State and Federal

agencies, advisory committees and partners. In 2023/24 engagement increased via its online engagement hub, Your Say Inner West, to enable community members to provide input into projects at a convenient time.

Local Matters Forums

In May 2022, a series of monthly, face-to-face forums was introduced where ward Councillors and the executive staff of Council attend to listen to community ideas and concerns. During the forums, staff record issues that residents raise and ensure responses are provided after the meeting.

In 2023/24, ten Local Matters Forums were held in various locations across the Inner West. The events attracted over 350 local citizens who suggested ideas, raised issues and had their questions answered. The events were rated by participants as a high satisfaction of 89% average.

Customer service stalls

Council took customer service to the community with a program of weekly and daily mobile customer service stalls at different pop-up sites throughout the Inner West daily from Tuesday to Friday and on Saturday mornings. The stalls, which achieve a rating of over 90% community satisfaction, form an important part of Council's commitment to putting the community at the centre of everything it does.

Local Democracy Groups

In 2023/24 Council convened 13 Local Democracy Groups (LDG) consisting of advisory committees and working groups.

Advisory Committees

- Aboriginal and Torres Strait Islander
- Access
- Arts and Culture
- Environment
- Housing and Affordability
- Multicultural
- Planning and Heritage
- Social Strategy
- Transport

Working Groups

- Bicycle
- LGBTQ
- Seniors
- Young Leaders

Local Democracy Groups provide advice and input to support Council's decision-making and actions. Members who are part of the Inner West community, volunteer their time to provide subject matter expertise and lived experience. The groups are facilitated by staff convenors, and can be attended by Councillors and observers.

The members of Council's LDGs were recruited in 2022/23 and their term comes to an end in September 2024 in alignment with the Council term. In total, 60 meetings were held during the 2023/24 year.

In November 2023, all LDG members were invited to participate in a survey on their induction, policy challenges, experiences and opinions on collaboration with other LDGs. Thirty per cent of members responded. Overall, the responses were very positive with 86% of participants moderately, very or extremely satisfied with their experience as a member of a LDG.

In December 2023, Council hosted a well-attended end of year reception. Each group nominated a member to present their overview and all groups noted that collaborative LDG work across groups would be welcome in 2024.

In May 2024, Council hosted a workshop for combined LDGs to provide input into the review of the Inner West Community Strategic Plan.

Local Democracy Groups provided valuable input and feedback on significant Council projects throughout the year including:

- Aboriginal and Torres Strait Islander Community Hub
- Aboriginal Survival Memorials Program
- Arts and Music Recovery Plan
- Balmain Library upgrade
- Biodiversity Strategy
- Callan Park Tidal Baths
- Climate Risk Assessment project
- Community Safety Action Plan
- Creative Town Halls initiative
- Customer Experience Strategy
- Dual naming of major parks and ovals
- FOGO Contamination Reduction Project
- Freight Goods and Servicing Study
- How we move, why we move Study
- Inner West Contributions Plan 2023
- Inner West Development Control Plan
- Inner West Pride Centre
- InnerWest@40
- Iron Cove Creek Master Plan
- Mardi Gras celebrations
- Mobility parking space application program
- Naming of Rozelle Parklands and associated infrastructure.
- Parramatta Road Corridor Planning Proposal
- Procurement Strategy
- Reconciliation Action Plan

- Residential Heritage Planning Proposal
- Resilient Sydney Strategy
- Special Entertainment Precincts
- Tech Central Camperdown Structure Plan
- Trans and Gender Diverse Swim Program
- Wayfinding signage project
- Youth and Children's Strategy



Project engagement

Council sought the community's input into 80 projects during the year using a range of engagement methods, face to face and online. Community feedback is vital in ensuring that Council's services and infrastructure reflect local experiences and meet community expectations.

Key engagement projects and the reasons Council sought community feedback are listed below.

Engagement projects	Why we engaged the community
<p>Community member recruitment</p> <ul style="list-style-type: none"> • Multicultural Local Democracy Group recruitment • Main Streets Revitalisation program • Calling all planning specialists – help shape the new Inner West DCP • Inner West Museum of Rugby League working group 	<p>Seeking business and community partnerships to bring people to local main streets; recruitment of members for Council's various advisory groups; expressions of interest for qualified planning specialists; working group to progress shared vision for a rugby museum.</p>
<p>Corporate</p> <ul style="list-style-type: none"> • Council's key strategic documents 2022-26 (year three) • Our Mission Your Voice - Draft Customer Experience Strategy • Public exhibition of new tree inspection fee • Financial Statements 2022/23 • Improving our website • Proposed amendment – Community Venue Hire Grants and Fee Scale Policy 	<p>Public exhibition of Council's Customer Experience Strategy - checking back with the community on the content of the strategy; Public exhibition of Council's Budget and Annual Plan; Public exhibitions of changes to fee policies.</p>
<p>Lease agreements</p> <ul style="list-style-type: none"> • Lambert Park, Leichhardt – proposed lease agreement • Enmore Park, Marrickville – proposed lease agreement • Petersham Park Cafe – proposed lease agreement • Henson Park, Marrickville – notice of Proposal to Grant a Licence 	<p>Public exhibition of lease agreements on Crown land that Council manages.</p>

Engagement projects	Why we engaged the community
<p>Local parking, traffic management and safety</p> <ul style="list-style-type: none"> • Annandale, Rose Street – making parking fairer • Ashfield, Cardinal Freeman Village – improving safety stage one • Petersham North Precinct – Draft Local Area Traffic Management (LATM) plan • InnerWest@40 • Lilyfield, Victoria Street – making parking fairer • Ashfield, Cardinal Freeman Village improving safety – public exhibition of draft plan • Improving parking in Newtown and Enmore – stage one • Annandale precinct – improving safety and calming traffic stage one LATM • Rozelle Interchange traffic issues • Balmain, Jaggars Lane – improving connectivity and safety • Dulwich Hill, New Canterbury Road – improving peak time traffic flow • Dulwich Hill, Lewisham Street – improving local traffic flows • Morton Park Precinct – Draft LATM • Leichhardt, Catherine Street – making parking fairer • Stanmore ward precinct – improving safety and calming traffic stage one LATM • Balmain East and Birchgrove – Improving safety and calming traffic stage one LATM • Balmain, Dawn Fraser Baths – making parking fairer • Rozelle, Wellington Steet – improving local traffic flow • Petersham, Fozzard Lane improving local traffic flow • Annandale, Rozelle Bay – improving local parking conditions • Leichhardt West Residential Parking Scheme expansion 	<p>Input into improving safety and calming traffic in local areas; investigating Residential Parking Scheme requests; changing parking conditions requests; changing traffic conditions requests.</p> <p>Large scale consultation seeking community knowledge of local traffic issues to inform plans.</p> <p>Public exhibitions of draft Local Area Traffic Management plans (LATM), checking back with the community about the proposals to help manage traffic issues.</p>

Engagement projects	Why we engaged the community
<p>Parks planning and upgrades</p> <ul style="list-style-type: none"> • King George Park inclusive play space • Draft Leichhardt Oval Master Plan • Mackey Park Draft Plan of Management and Master Plan • Upgrading our playgrounds 2023 – five playgrounds • Draft Iron Cove Master Plan • Draft neighbourhood and pocket parks Plan of Management for 212 parks • Planning for Rozelle Parklands • Fishing issues along Balmain Peninsula • Marrickville Park – fenced dog off-leash area • Wayne Pearce Hill – public access • Callan Park Tidal Baths – concept design • Jack Shanahan Reserve – Plan of Management and Master Plan • Blackmore Oval Draft Plan of Management and Master Plan • Richard Murden Reserve Plan of Management and Master Plan and creating an inclusive playspace • Sports ground lighting trial 	<p>Input into planning for future use and maintenance to inform draft Plans of Management and Master Plans including heritage, recreation, ecology and biodiversity, safety, access and usage.</p> <p>Playground upgrades; access to Wayne Pearce Hill at Leichhardt Oval; concept plans for new swimming opportunities on the Parramatta River; installing a fence along Livingston Road at Marrickville Park; extending lighting hours in our sports grounds.</p>
<p>Land use planning and development</p> <ul style="list-style-type: none"> • Residential Heritage Planning Proposal • Macarthur Parade Heritage Listings Planning Proposal • Proposed changes to planning controls for Parramatta Road Corridor • Proposed amendments to Haberfield Development Control Plan • New Special Entertainment Precincts • Heritage Pubs Planning Proposal • Principles for planning in the Inner West • Camperdown Structure Plan – health, education and innovation precinct 'Tech Central' • Suburb boundary change for 2 Malthouse Way 	<p>Feedback on changes to heritage protections across the Inner West; staged review of Council's LEP and DCP which guide local land use; consultation for a planning proposal to list 27 Inner West pubs as heritage protected; site specific DCP amendments; early engagement on six Special Entertainment Precincts across the Inner West; seeking community feedback on planning principals.</p>

Engagement projects	Why we engaged the community
<p>Policies</p> <ul style="list-style-type: none"> • Social Media Policy • Revised Sporting Grounds Allocations Policy • Public Interest Disclosure Policy • Voluntary Planning Agreements Policy • Seven governance, procurement and complaints policies • Code of Meeting Practice amendment • Good Neighbour Policy • Naming Policy 2024 • Land and Property Policy • Revised Community Gardens Policy 2024 	<p>Feedback on publicly exhibited policies.</p>
<p>Public domain and community infrastructure planning</p> <ul style="list-style-type: none"> • Improving Caves Lane, Dulwich Hill • Newtown, Darley Street community garden • Newtown, Peace Reserve upgrade • Enmore, London and Simmons Streets – transforming our side streets • Hancock Lane, Rozelle – revitalising our laneways • Marrickville Town Centre Master Plan stage two • Dulwich Hill Village Master Plan stage two • Newtown and Enmore Master Plan stage two • Upgrading Ashfield Town Hall • Leichhardt Park Aquatic Centre upgrades – stage one • Loyalty Square, Balmain – establishing an alcohol-free zone • Celebrating the Chinese community in Ashfield 	<p>Improving vibrancy of local streets and laneways; Public Domain Master Plans; concept designs for upgrades to Leichhardt Park Aquatic Centre; implementing new community garden; improving Loyalty Square by establishing alcohol-free zone.</p>

Engagement projects	Why we engaged the community
<p>Strategies and plans</p> <ul style="list-style-type: none"> • Draft Blue-Green Grid Strategy public exhibition • Draft Anti-Racism Strategy • Aboriginal and Torres Strait Islander Procurement Strategy public exhibition • Draft Anti-Racism Strategy public exhibition • Development of Community Safety Action Plan • Development of Children and young people's strategy 	<p>Input into the development of key strategies and plans that will guide Council's future work.</p>
<p>Stormwater and flood management</p> <ul style="list-style-type: none"> • Alexandra Canal draft flood management plan • Johnstons Creek and Whites Creek draft flood management plan 	<p>Exploring options to manage floods in local catchments.</p>

Council uses a range of face to face and online methods for community and stakeholder engagement.

Face to face methods undertaken this year include event stalls, community forums and summits, co-design workshops, a design charette, facilitated discussions, pop-up stalls, presentations, roundtables, summits, surveys and workshops. Online methods include ideation, interactive mapping, online meetings, online forms, quick polls, and surveys.

Communication

Council uses a range of print, digital and social media to inform the community about important news, people, places and events.

Print	Digital	Social
Inner West Council Newsletter	Council's website Digital noticeboards	Facebook
Media releases	Emails	Instagram
Posters	E-news:	X (formerly Twitter)
Flyers	<ul style="list-style-type: none"> • Active Inner West • Environment and Sustainability 	YouTube
Letters	<ul style="list-style-type: none"> • Library and history • Living arts • What's on Inner West • Your Say Inner West 	
Signage		

Media

Council values positive relationships with local and metropolitan media outlets and assists by providing information and coordinating media interviews whenever possible.

During the year, Council issued 92 media releases and released 113 media statements. Council also addressed 215 media enquiries.

Independent media information gives the community a balanced view on our issues and operations.

Events

Council events provide an opportunity for the community to participate in a range of activities that have widespread benefits in terms of increasing social participation, business and economic stimulus and showcase Council's civic leadership.

Some of the major event highlights of the year are shown below.

Month	Event	Description
July	Leichhardt Park's Skate Park opening	Opening of the brand-new Leichhardt Park Skate Park with skateboard demonstrations, music, facepainting and a BBQ
	Inner West Sustainability Hub opening	Official opening of the new Inner West Sustainability Hub. Located at the old Council Depot at 7 Prospect Road in Summer Hill. The space will host The Bower Repair & Reuse Centre, Re Home, Dress for Success Sydney and Council's Green Living Centre.
	NAIDOC Week 2023	Events include Elders Lunch, Fishing Day, AbSec's NAIDOC Family Fun Day, Indigenous Dance Off and Bush to Bowl event.
August	Children's Book Week	Each year across Australia, the Children's Book Council of Australia (CBCA) brings children and books together to celebrate Book Week. During this time schools, libraries, booksellers, authors, illustrators and children celebrate Australian children's literature. Inner West invites everyone to join the fun with drawing and writing competitions.
	EDGE Creative Trails 2023	EDGE Creative Trails Midjuburi is your chance to weave through warehouses and peek down curious corridors as you explore artist studios, independent galleries and artist run initiatives.
	EDGE Sydenham 2023	EDGE Sydenham is where art and community unite for a unique celebration of postcode 2044. Be immersed in a vibrant showcase of local creatives working across visual arts, performance, movement, live music and more.
	Footprints EcoFestival	An annual, family-friendly event with an emphasis on the environment and sustainable living.
	GreenWay Bay Run and Lighting Upgrade	Inner West Council officially opened the Bay Run Pathway and Lighting Upgrade, celebrating another exciting milestone in the Cooks River to Iron Cove GreenWay project. The major upgrade has seen Lilyfield Road Bridge transformed into a picturesque meeting spot and is sure to become a must-have Instagram moment along the iconic Bay Run.
September	Built Environment Awards	IWC Heritage Awards ceremony through Marrickville Medal and Urban Photography competitions.
	History Week 2023	A celebration of History, including voices from our treasured Senior citizens, Oral Histories, poems and exhibits, at various locations across the Inner West.
	Culture X Ashfield	Celebrating the cultural diversity of Ashfield through music.



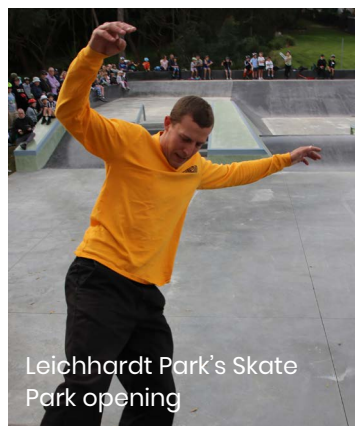
Inner West Sustainability Hub opening



Footprints EcoFestival



Culture X



Leichhardt Park's Skate Park opening



Marrickville Music Festival

Month	Event	Description
October	Mental Health Month	A range of events in recognition of Mental Health Month including an open mic afternoon, Heaps Mad.
	Marrickville Music Festival	Street music festival, showing Marrickville as a Live Music capital.
	Norton Street Italian Festa	A celebration of Italian culture, community spirit and what makes Leichhardt special!
	Oxi Day Wreath Laying Ceremony	A wreath laying ceremony to commemorate Greece's National Oxi Day.
November	Stanmore Music Festival	Street music festival, celebrating the life of Richard Gill, Stanmore resident and supporting Inner West music.
	Remembrance Day	ANZAC Day Commemorative Dawn Service and other Remembrance Day events across the Inner West.
	Ashfield Aquatic Centre Trans and Gender Diverse Event	Free access to Ashfield Aquatic Centre pools with inflatables and music.
	Inner West Young Creatives Awards 2023	The Awards showcase the talent and creativity that the Inner West is known for. The Awards are open to all talented creatives aged 12-24 that live, work or study in the Inner West in the following categories: Writing, Visual art, Film (new for 2023).

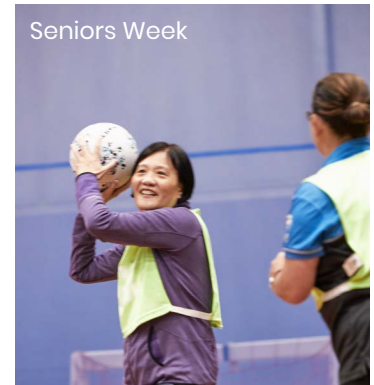
Month	Event	Description
December	New Year's Eve	The Inner West Council has made all of its viewing areas free and non-ticketed for people who want to enjoy the fireworks displays on New Year's Eve.
	Inclusion Festival	International Day of People with Disability (IDPWD) is held annually and aims to increase public awareness, understanding and acceptance of people with disability and celebrate their achievements and contributions.
	Dawn Fraser Baths Open Day	Free entry to Dawn Fraser Baths with inflatables and activities including face painting.
February 2024	Lunar New Year	Celebrate the Year of the Dragon through Lunar New Year Projections (16-22 February) and Community Celebration on 2 Mar 2024.
	Mardi Gras screening	Showing of the Mardi Gras parade for local residents and families.
	Leichhardt Park Aquatic Centre Family Splash Day	Family Splash Day with free entry to the pools
	Inner West Kids Fest	An inaugural Kids Fest 2024 launched at Enmore Park with an afternoon of free, epic family fun with excellent food, music, performances, workshops, activities and more.
March	Seniors Week	Council and community led events to celebrate Seniors Festival, including free access to all aquatic facilities and a seniors' morning tea.
	International Women's Day	Celebrating International Women's Day 2024 included a night of music, entertainment and conversation at Marrickville Town Hall.
	Bairro Português - Petersham Festival	Street festival, celebrating the Portuguese cultural heritage of Petersham.
	Jazz in the Park	Balmain music event showcasing award-winning jazz musicians on the stage in Gladstone Park.
	Inner West Economic Summit	Two economic summits to generate discussions on: How the local economy is performing post Covid -19; How Council and stakeholders can work better together; and What opportunities can be identified to improve conditions for business to thrive.
	Indigenous Survival Memorial at Yeo Park	The first Aboriginal Survival Memorial, Breathe, was officially opened at Yeo Park, Ashfield on 23 March 2024. By artists Nicole Monks and Maddison Gibbs, Breathe is the first of three memorials.
	International Day for the Elimination of Racial Discrimination	Inner West Council marks the International Day for the Elimination of Racial Discrimination annually to raise awareness about racism and the harmful impacts it can have on the health and wellbeing of people in our community.



Inclusion Festival



Bairro Português - Petersham Festival



Seniors Week



Ashfield Aquatic Centre Trans and Gender Diverse Event



Inner West Film Fest



Youth week

Month	Event	Description
April	Inner West Film Festival	2nd Inner West Film Festival - with free opening night and a program of films between 11-21 April.
	Ashfield Aquatic Centre Trans and Gender Diverse Event	Free access to Ashfield Aquatic Centre pools with inflatables and music.
	ShamFest	A weekend-long free music festival featuring local live music acts. This was delivered in partnership with Petersham Bowling Club.
	Youth Week	A wide variety of activities throughout the Inner West. National Youth Week is an opportunity for young people aged from 12 to 25 years to share ideas, attend live events, have their voices heard on issues of concern to them, showcase their talents, celebrate their contribution to the community, take part in competitions, and have fun!
	ANZAC Day	Commemorated ANZAC Day around the Loyalty Square War Memorial.
	Green Fitness at the Inner West Sustainability Hub	A morning of energising bodyweight exercise, stay for a healthy morning tea and morning-mingle. Facilitated by Personal Trainer and founder of the Ashfield Running Club, coach Yong Ho Son.
	EDGE Inner West 2024	A weekend of new and reimagined performance commissions at White Bay Power Station (6-7 April) A weekend of new and reimagined performance commissions at Petersham Town Hall (13-14 April) A weekend of talks programming at White Bay Power Station (27-28 April).



Month	Event	Description
May	Community Awards ceremony	Citizen of the Year and Amy Large Volunteer Award ceremony.
	National Reconciliation Week	The theme for National Reconciliation Week 2024, Now More Than Ever, is a reminder to all of us that the fight for justice and the rights of Aboriginal and Torres Strait Islander people will continue. Inner West Council marked the week with a range of events and activities including AFL games, staff learning day for the Department of Communities and Justice (DCJ), two local school Reconciliation assemblies, and Reconciliation golf day.
	EDGE GreenWay	Showcasing Inner West creatives and their practices on the GreenWay.
	Summer Hill Social	Summer Hill Social is a chance to come together to celebrate Summer Hill's community culture with a day of fine and delicious food, accompanied by grooving tunes.
June	The Spirit of Welcome - Refugee Week Event 2024	Delivered by Settlement Services International and supported by Council, a cross cultural and family friendly festival to showcase the cultural and artistic contributions refugees make to their new home.
	Comic Con-versation 2024	Sydney's comic and zine artists, creators, cosplayers, illustrators, and writers take over Ashfield Library for talks, workshops, demonstrations and cosplay.
	Gardening Series: Soil Building	A workshop presented by Inner West Council to learn ways to achieve premium soil quality in your garden using organic permaculture techniques and the steps to understanding soil.
	SES Volunteer Recognition Night	We celebrated over 185 trained and active volunteers at the SES Volunteer Recognition Night for the Marrickville and Ashfield-Leichhardt SES Units.
	Lambert Park upgrade	Official opening of Lambert Park's new synthetic playing surface. This was a \$2 million investment for the iconic local APIA Leichhardt FC and includes: <ul style="list-style-type: none"> • Replacement of the all-weather playing surface • Improved drainage • New concrete edge, stairs and fencing around the perimeter • Improved access with a new ramp to allow access to the field.



Inner West Young Creatives Awards 2023



Dulwich Hill Festival



Inner West Kids Fest



EDGE Sydenham 2023



Lunar New Year



Jazz in the Park



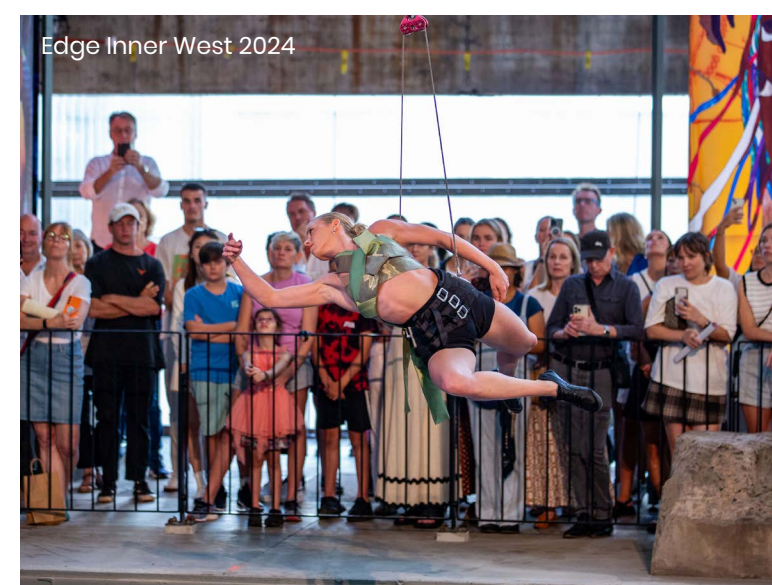
Stanmore Festival



Thainara



Indigenous Survival Memorial at Yeo Park



Edge Inner West 2024

Volunteers

Inner West Council works in partnership with the community in supporting community priorities and programs including arts and culture, the environment, LGBTIQ, and sport and recreation.

The table below lists volunteer numbers supporting selected Council services during the last financial year.

2023/24	Volunteers
Environment: Bushcare/Nursery volunteers	606
Community: Hannaford Community Centre volunteers	9
Library: Duke of Edinburgh and Justice of the Peace	33
TOTAL	648

Bush Care

Council has 13 active Bush Care sites that volunteers attend at various times throughout the week and on the weekend. Each site is well attended and volunteers are supported with a Council site supervisor. The volunteers are engaged in bush regeneration and land conservation activities across the LGA. A trainer regularly provides training and assistance on the various bush care activities.

Hannaford Centre

The Hannaford Centre offers a huge range of wellbeing activities for people aged 55yrs+. Committed volunteers assist with providing one on one tech help to older people who bring along their own phone, tablet or laptop or use the desktop computers at the centre. Every week the volunteers provide help and guidance with any computer related question or advice.

Volunteers also assist at Council's two-course lunch, morning and afternoon tea and live music session that are held every Tuesday. Transport is provided and volunteers assist with serving lunch, bingo calling and various other support roles at this weekly event.

Our staff said:

"Every week, our clients say that the Tech Help volunteers have helped them to understand aspects of their phone or device, and that a burden has been lifted from them and they feel empowered and better able to deal with the digital world. These conversations are extremely positive and uplifting! This free service is a wonderful program and it could not happen without these volunteers."

"The Tuesday Lunch enables elderly clients, some of whom are quite isolated, to participate in a fun event on a weekly basis. This program is dependent on volunteers and having access to this program is a very important part of these clients' wellbeing."

Libraries

All of the libraries work closely with the community volunteers. Volunteer Justices of the Peace attend the libraries each week with the libraries promoting the service and managing bookings.

TAFE and University students undertaking courses of study related to librarianship also volunteer for extended periods (up to six weeks) to obtain work experience about the library workplace.

Council also supports young local people who are undertaking the Duke of Edinburgh Awards. As a requirement of the Awards, participants must volunteer and libraries support them to gain this experience.

Our Teen Tech program, introduced in 2022, is an innovative way to bring together the generations by teaming tech-savvy students with older internet users in an intergenerational technology support program. As part of the Voluntary Service component of their Duke of Edinburgh International Award, students guide adult library patrons through common issues with their devices and online platforms. These term-long drop-in

sessions aim to empower older users to stay connected in an increasingly digital world. As more older people want to learn how to get online and stay connected, we aim to address the divide in digital literacy while also bridging the intergenerational divide.

Highlights during the year included:

- 2,798 attendees across our Justice of the Peace service
- 21 Duke of Edinburgh students serving the community across the Teen Tech Tutors program and general library volunteering
- Supported 7 Library and Information Services Industry Placement students in gaining first-hand industry experience





Citizen of the Year George Catsi with Inner West Mayor Darcy Byrne and Cllr Chloe Smith



Young Citizens of the Year Tyrone Lawson and Joshua Jarrett



Senior Citizen of the Year Rosa Loria

Citizen of the Year Awards

Council provides awards for young, adult, senior and teams of volunteers through its Citizen of the Year and Amy Large Adult Volunteer Awards

In 2024, Citizen of the Year was awarded to Petersham Bowling Club President, George Catsi.

This award was in recognition of the leadership Mr Catsi has shown in transforming the Petersham Bowling Club (“the Bowlo”) away from reliance on poker machine revenue as well as the positive example the Club has set for other community clubs across the Inner West.

Mr Catsi has been an Inner West local since 2001. He took over as President of Petersham Bowlo in 2006, saving a failing club that had been slated for redevelopment.

He wasn't a bowler but led a team that reimaged what a club could be by removing poker machines and creating a thriving arts, music, and community hub, increasing turnover by over 850 per cent across 17 years.

As well as being a champion for pokie-free hospitality venues, Mr Catsi is a national AWGIE award-winning performance writer, performer and producer. As a senior lecturer at UTS, he has taught Design Thinking, Creative Intelligence and Innovation, Animation, and Communications, facilitating creative, innovative and entrepreneurial outcomes.

In 2024, Young Citizen of the Year was awarded to Tyrone Lawson and Joshua Jarrett.

Tyrone and Joshua have been involved with projects organised by the Inner West Police Area Command, assisting vulnerable and disadvantaged members of the community. For example, the boys learnt the safe use of garden tools to enhance their knowledge and extend their help to those who needed it most. Their determination to help others have inspired many of their peers to engage in volunteer work in their local community on a regular basis.

In 2024, Senior Citizen of the Year was awarded to Rosa Loria, with special recognition for establishing free or funded types of services and assistances to all community members.

Ms Loria for more than 46 years, has been dedicated to establishing free or funded types of services, casework, and other assistance to all community segments. Ms Loria and Sydney Multicultural Community Services assist thousands of migrants, refugees, students and other community members by providing settlement programs.

Awards

Awards achieved during 2023/24

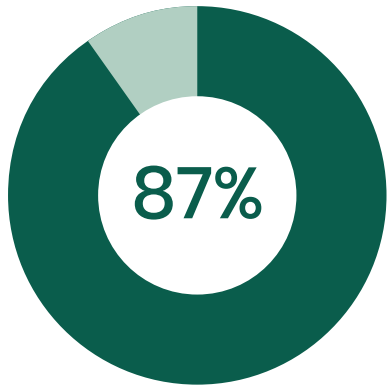
Month	Organisation	Award	Project	Status
August 2023	Local Government NSW Leo Kelly Arts and Culture Awards 2023	NSW Youth Week Awards	Most Inclusive Youth Week Program	Winner
	Local Government NSW RH Dougherty Awards	Innovation in Special Events Award	Young Creatives Outstanding Partnerships	Highly Commended
	Local Government NSW -RH Dougherty Awards	Events and Communications Award	Uluru Statement from the Heart Training	Highly Commended
	Australian Business Awards	Employer of Choice	Employer of Choice Excellence	Winner
October 2023	Local Government Minister's Awards for Women	Alternative Pathways	Mary Boustani	Winner Metro
	Local Government Minister's Awards for Women	Champion of Change	Helen Lyons and Peter Gainsford	Winner Metro
November 2023	Local Government NSW Week Awards 2023	Bluett Award	Overall Excellence	Winner Metro
	Local Government NSW Week Awards 2023	Behaviour Change in Waste Category	RAP video	Winner Division C
	Aquatic and Recreation Institute	Accessibility Award	Ashfield Recreation Centre Accessibility	Winner
	Aquatic and Recreation Institute	Employment Diversity Award	Simon Duck	Winner
March 2024	Local Government Professionals Australia	Innovative Leadership	Lewis Herman Reserve- Creation of NSW First Dementia Friendly Park	Winner Division C
	Local Government Professionals Australia	Community Partnerships	Inner West Pride Program	Runner Up
May 2024	Annual Reporting Awards	Australasian Reporting Awards	Gold Award for 2022/23 Annual Report	Winner



Community Survey Highlights

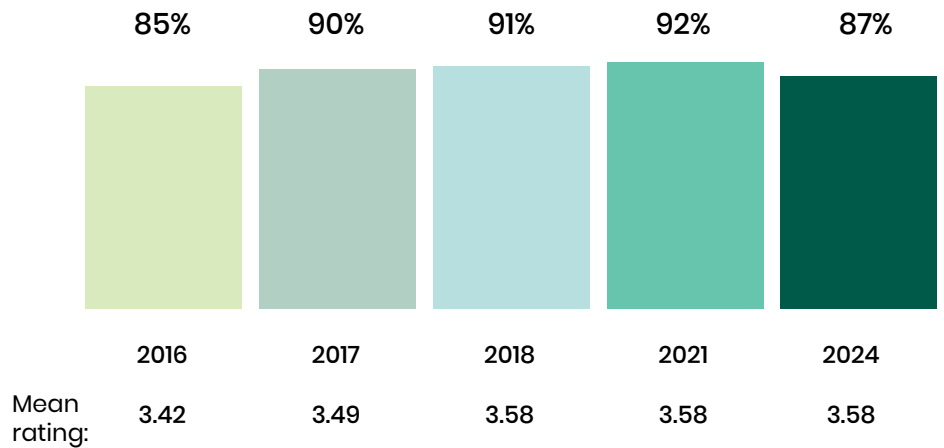
In May 2021 Council commissioned an independent research organisation to conduct its community satisfaction survey.

The community satisfaction survey guides Council's planning and service delivery to ensure we are responsive to resident needs and expectations. The latest community satisfaction survey was conducted in early 2024.



87% of residents are satisfied with the performance of Council over the last 12 months

All satisfaction ratings are mean scores out of a possible 5



The four key drivers of satisfaction are:



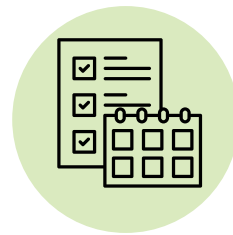
Community's ability to influence Council decision making



Maintaining local roads



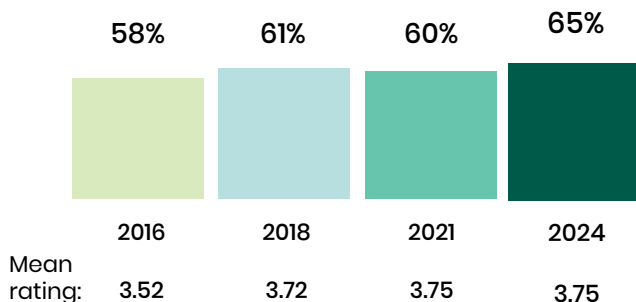
Provision of Council information to the community



Long term planning for the area

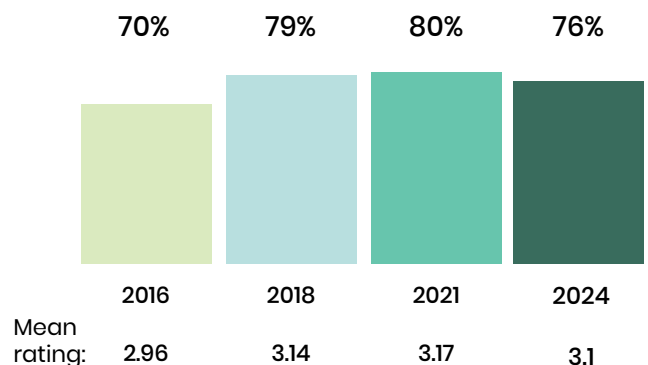
Satisfaction with Council's community engagement

65% of residents rate Council's community engagement as 'good to excellent'



Satisfaction with Council's integrity and decision making

81% of residents who had contacted council were satisfied with the way their contact was handled – up 7% from last survey



Residents' priorities for Council in the future

In 2018 like nearly all Sydney LGAs, development, population growth and congestion were viewed as the primary challenges

In 2021 managing the challenge of population growth and prioritisation of further protections for our local environment were the key concerns

In 2024, housing affordability and development were the major challenges while congestion and environmental protection remained as key concerns

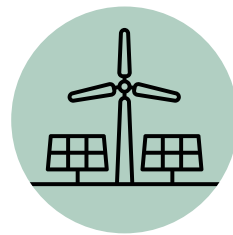
Top challenges facing Inner West Council area over the next 10 years



Managing development/adequate planning/overdevelopment (37%)



Housing affordability/availability (26%)



Environmental protection/managing pollution/climate change/maintaining and provision of green open spaces (16%)



Traffic management/congestion (16%)

Top 5 importance and satisfaction areas

Top 5 importance

Access to public transport

Household garbage collection

Safe public spaces

Maintaining footpaths

Maintaining local roads (excluding major routes)

Top 5 satisfaction

Library services

Swimming pools and aquatic centres

Maintenance of local parks, playgrounds and sporting fields

Community centres and facilities

Availability of sporting ovals, grounds and facilities

Our Organisation

The background is a solid teal color. Overlaid on this are several white line-art elements. A large, thick white arch starts from the left edge and curves towards the top right. Below this arch, there is a white outline of a house with a peaked roof. To the left of the house, there is a white outline of a staircase with four steps, ascending from the bottom left towards the middle of the page.

Inner West Council organisational structure

Executive Team

Council's administration is led by General Manager Peter Gainsford, who joined Inner West in May 2021. The General Manager is supported by four Directors, who along with the General Counsel, comprise the Executive team.

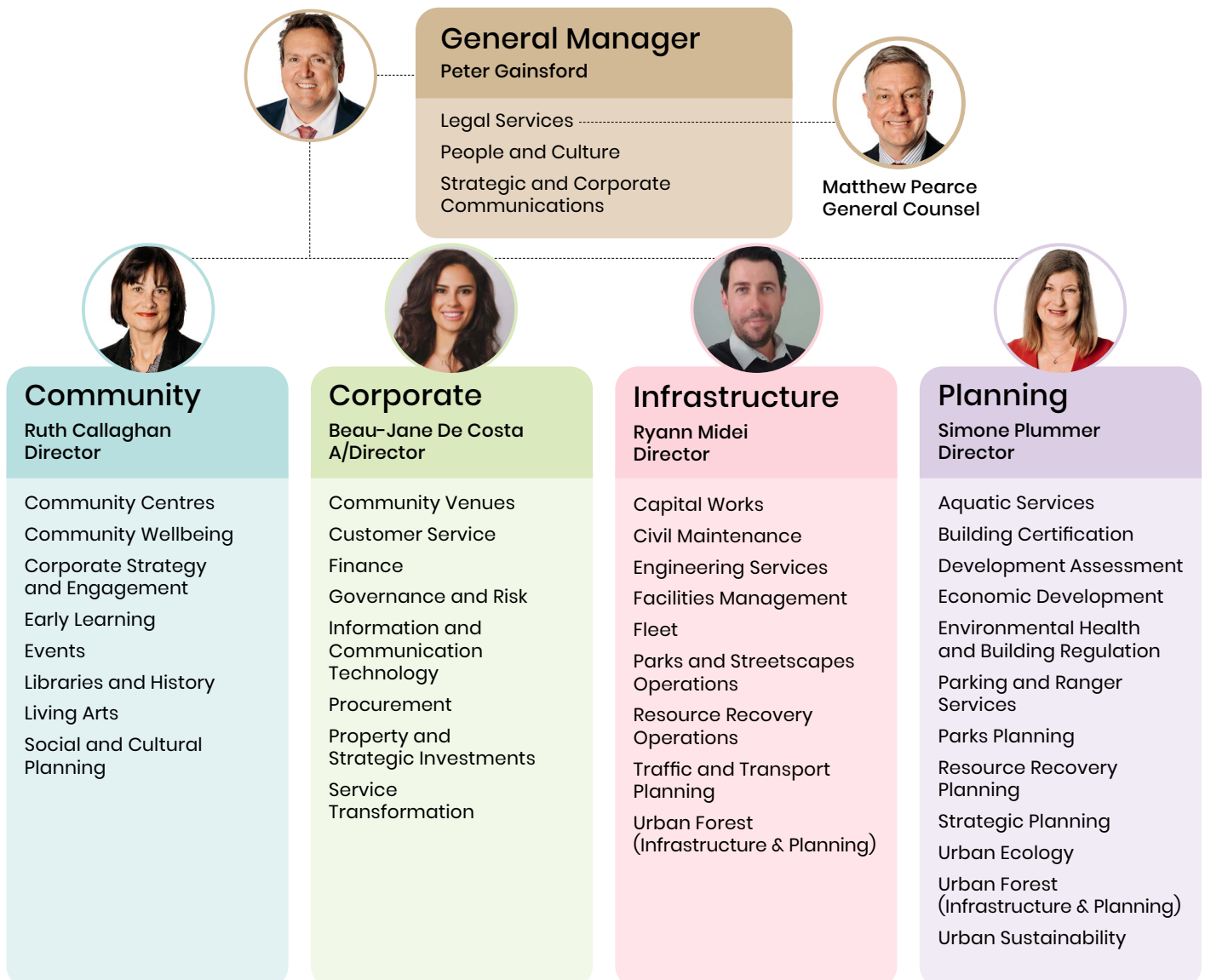
The General Manager is responsible for the overall operations of Council's administration including ensuring the implementation of decisions of the Council, delivery of commitments as guided by the Delivery Program and Operational Plan, and for Council's workforce, as well as ensuring the organisation meets its obligations.

Leadership Team

Council has also established a Leadership team of 32 comprising the Executive and senior managers.

The purpose of the Leadership Team is:

- to work with the Executive regarding the day to day running of Council
- to consider matters involving budget, policies, employee engagement and culture, risk management, Work Health and Safety and customer service
- to lead Integrated Planning and Reporting and developing and implementing the corporate priorities
- to assist the organisation developing and living Council's values



Our Executive

Peter Gainsford,
General
Manager



Peter is highly motivated and dedicated, with proven ability to transform and improve organisational performance and leadership capability. His important values include trust, transparency, integrity and accountability. He is results oriented and motivated to understand community outcomes by advocating to all levels of government. He has excellent analytical skills, political and commercial acumen, and the ability to develop innovative solutions.

Experience:
General Manager, Inner West Council since May 2021, CEO Canada Bay Council 2018-2021, Deputy General Manager Inner West Council 2016-2018 & Director Infrastructure at Leichhardt Council 2003-2016.

Qualifications:
Master of Business Administration, Macquarie Graduate School of Management; Bachelor Civil Engineering, UTS

Ruth Callaghan,
Director
Community



Ruth is an experienced C suite Executive, Board member and CEO. She has highly developed skills in the not-for-profit sector, Government, regulation and stakeholder relations with proven expertise in leading strategy, people, culture and change to deliver client outcomes. She has a strong service delivery and policy experience in disability and allied health, childcare and early education, community services.

Experience:
Director Community Inner West Council since Dec 2021, NSW Government, General Manager Stakeholder Relations, Northcott (2015 - 2018); Non Exec Director The Banksia Project (2018-2020), General Manager, Community Initiatives, Woodville Alliance (2018-2021), Executive Director, Early Childhood Education and Care (2012-2015).

Qualifications:
Masters in Public Policy, UNSW; USyd, Bachelor History and Psychology (MA, MAICD)

Simone Plummer,
Director
Planning






Simone is enthusiastic about service and community priorities, sustainable environmental management and development of strategies and implementation of actions.

As a successful change agent, she has introduced transformative processes and a creative approach to traditional local government responsibilities. This has included end to end digital development assessment, partnerships with the Department of Planning, and E-Planning. This has provided process efficiencies in local government and its customer services.

Experience:
Director Planning, Inner West Council since Jan 2022,

Senior roles at Sutherland Shire Council as Operations Manager, and Development Assessment and Certification Manager.

Qualifications:
Master Environmental Planning (Macquarie Uni); UNSW, BA, IR and Psychology

<p>Beau Jane De Costa , Acting Director Corporate</p> 	<p>Beau Jane is passionate about enhancing public sector performance with transparency, accountability and integrity.</p> <p>Beau-Jane is a highly experienced senior executive in public, private and not-for-profit organisations with significant experience in corporate services, organisational change, stakeholder engagement, risk management and strategy gained from working in various senior executive roles in local governments across Australia, building high performing teams to deliver exceptional results nationally. She is also formally recognised as one of the industry’s leading governance executives.</p>	<p>Experience: Acting Director Corporate, Inner West Council since June 2024, Senior Manager Governance and Enterprise Risk (2021-2024) Inner West Council; Company Secretary, The Lady Musgrave Trust (Dec 2023 – Present); Head of Corporate Governance and Enterprise Risk; East Gippsland Shire Council (2019-2021); Head of Governance and Stakeholder Engagement and Company Secretary (2016-2019) investLogan Pty Ltd</p>	<p>Qualifications: Master Of Business Administration (MBA) University of South Australia Currently completing Doctor of Law,(JD, Law) Bond University Australia Institute of Company Directors (GAICD) International Association for Public Participation (IAP2) Diploma in Local Government (LGAQ)</p>
<p>Ryann Middei, Director Infrastructure</p> 	<p>Ryann has a corporate and strategic mindset to deliver services and infrastructure for the community while harbouring team innovation, creativity and opportunity.</p> <p>Ryann is highly experienced in the local government sector having worked directly in stormwater design, floodplain management, strategic asset management, portfolio management, major project delivery, project management, emergency management and development engineering.</p>	<p>Experience: Director Infrastructure, Inner West Council since Oct 2022; City of Ryde (2017-2022); City of Canterbury Bankstown (2015-2017), Leichhardt Council (2011-2015, 2006-2011).</p>	<p>Qualifications: UTS, Master of Engineering Management, WSydUni, Bachelor of Engineering (Hons), Civil Engineering</p>
<p>Matthew Pearce, General Counsel</p> 	<p>Matthew is an experienced and highly skilled corporate lawyer wearing many different hats in the provision of expert and strategic legal advice to the Council. He has political acumen, strong interpersonal skills and emotional intelligence with a mindset which promotes the Council’s values and culture. As a member of the Executive, Matthew ensures a high degree of professional ethics, integrity and gravitas in the decision making of the Council.</p>	<p>Experience: General Counsel, Inner West Council since Nov 2021; General Counsel and Senior Manager at Hills Shire Council, Gosford City Council, North Sydney Council, Penrith City Council</p>	<p>Qualifications: Bachelor of Arts and Bachelor of Laws Macquarie University, Master of Science Macquarie University, Master of Planning Macquarie University, Accredited Mediator Resolution Institute</p>

Workforce profile

Inner West Council strives to be a local government employer of choice, offering a fair and flexible approach to work with wide-ranging staff benefits.



1,835

Total number of employees as at 14 february 2024



- 928 full time
- 125 part time
- 701 casual
- 81 fixed term

Age profile



- Under 50: 64%
- 50 and over: 36%

Gender



- Female: 51.4%
- Male: 48.5%

Gender in leadership roles



- Female: 44%
- Male: 56%

7.13
years

Average years of service

Includes all positions from organisation level 4 managers and above

Age profile of Council's workforce

Female (51.4%)			Male (48.5%)		
Casual: 22.45%	Full time: 22.89%	Part time: 6.05%	Casual: 15.7%	Full time: 31.44%	Part time: 1.36%

Intersex 0.1% information has not been included to maintain privacy

	Casual	Fixed term	Permanent
<=16 (0.3%)	0.3%	0%	0%
17-24 (16.7%)	14.2%	0.8%	1.7%
25-34 (19.6%)	8.8%	1.7%	9.1%
35-49 (27.1%)	7.5%	1.1%	18.5%
50-59 (21.2%)	4.4%	0.4%	16.4%
60-69 (13.3%)	2.6%	0.3%	10.4%
70+ (1.9%)	0.4%	0.1%	1.4%

The number of persons directly employed by the council on 14 February 2024:	1,835
permanent full-time basis	928
permanent part-time basis	125
casual basis	701
under a fixed-term contract	81
The number of persons employed by the council who are "senior staff" for the purposes of the Local Government Act 1993	1
The number of persons engaged by the council, under a contract or other arrangement with the person's employer, that is wholly or principally for the labour of the person	197
The number of persons supplied to the council, under a contract or other arrangement with the persons' employer, as an apprentice or trainee	Apprentice: 3 Trainees: 2

Diversity at Inner West Council¹

The following section highlights how the Inner West Council supports a diverse workforce. Council remains committed to maintaining its Equal Employment Objectives to recruit skilled and diverse candidates from all backgrounds and stages of life.

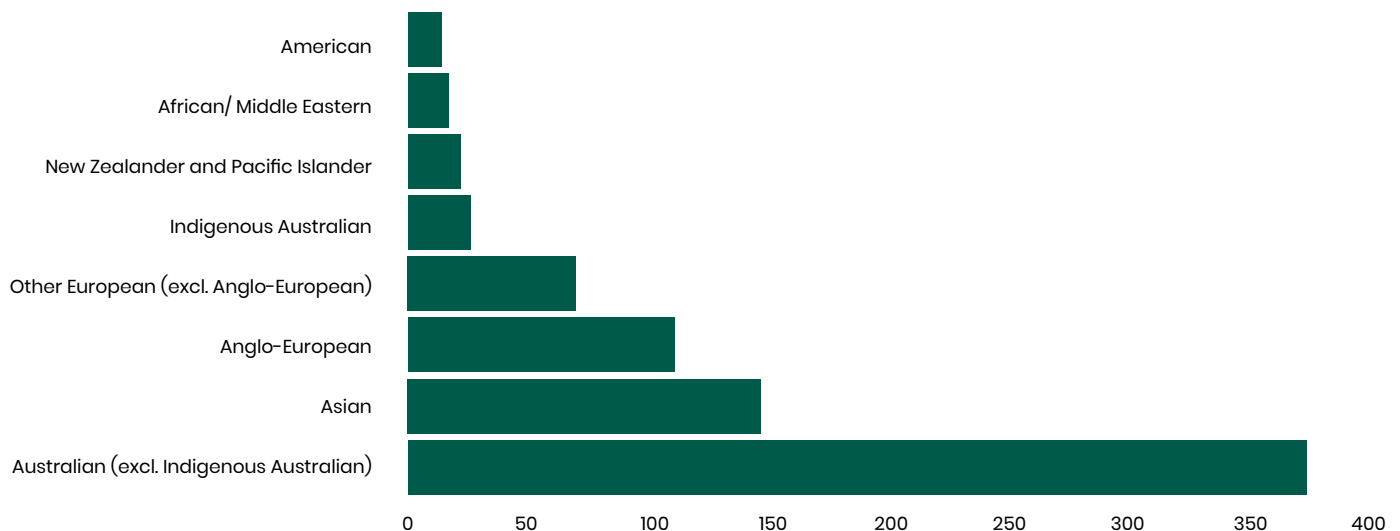
The data for the below graph indicates where cultural background is the cultural/ethnic group(s) to which a staff member feels they belong or identify with. This background may be the same as their parents, grandparents, or their heritage, or it may be the country they were born in or have spent a great amount of time in, or where they feel more closely tied to. There is no standardised method to count or report on cultural diversity.

Council is committed to having a safe workplace where staff from all backgrounds can feel comfortable being themselves at work.

Diversity summary

- 3% identify as Australian Aboriginal
- 4.9% identify as a person with disability²
- 2% identify with a gender identity that is non-binary or a different term
- 9% identify with a sexual orientation other than heterosexual³
- Our highest shared cultural backgrounds⁴ after 'Australian; (excl. Australian Aboriginal/Torres Strait Islander) in order are:
 - Asian
 - Anglo-European
 - Other European (excl. Anglo-European)

Diversity of staff - from 2023 staff survey





Footnotes from Diversity at Inner West Council

- 1 Staff Performance and Engagement Survey June 2023
- 2 Disability results from physical, psychiatric, intellectual, psychosocial and neuro-diverse or sensory differences that, in interaction with attitudinal and environmental barriers, may hinder the person's full and effective participation in the workplace on an equal basis with others.
- 3 Gender identity refers to current gender, which may be different to sex recorded at birth and may be different to what is indicated on legal documents.
- 4 Cultural background is the cultural/ethnic group(s) to which you feel you belong or identify. This background may be the same as your parents, grandparents, or your heritage, or it may be the country you were born in or have spent a great amount of time in, or you feel more closely tied to.

EEO Data/ Workforce Diversity Information

From the Staff Performance & Engagement Survey August 2023:

Aboriginal and/or Torres Strait Islander

Council's Aboriginal employees represent 3% of our workforce.

Gender identity

Inner West Council's gender profile is relatively balanced between female and male gender identities at 51.4% and 48.5% respectively.

LGBTQ

Our LGBTQ employees represent 9% of our workforce.

Disability

4.9% of our employees have shared they live with disability. Inner West Council uses the social model of disability, and its intention is utilised in the Disability Inclusion Action Plan.

CALD

Please refer to the Diversity of staff at Inner West Council graph for the cultural background graph.

Locals

Up to 37% (including casuals) of our employees are also local residents who live in the government area.

Culture, leadership and strategy

Council's vision, and values drive and guide the organisation to achieve its purpose and reflect where it is as an organisation and where it wants to be in the future.

Our strategic framework

During the year, Council's Strategic Framework continues to drive the organisation's culture:

- Our purpose – why we exist
- Our Community Strategic Plan directions – where we are going
- Our values – how we behave
- How we'll get there – outlining the five essential pillars to help us achieve our strategy:
 - ◇ People: Creating a great work environment for your team and colleagues
 - ◇ Customer: Ensuring our community has a wonderful customer experience
 - ◇ Service: Delivering great services to the community
 - ◇ Innovation: Getting better each year to ensure our long-term financial sustainability
 - ◇ Work Health and Safety – Keeping our staff and community safe

These five pillars form the basis of all employees' performance objectives.

Our Workforce Management Strategy (WMS)

The WMS drives the organisation's commitment to delivering the best value services to our community. This was reflected in our 2023 August Staff Performance and Engagement Survey, resulting in 65% of our people stating they are proud to be working at IWC.

The core of the WMS was developed through extensive consultation with a focus on data, research and analysis. It is fundamental in mapping out the stages of the cultural change program and addressing workforce challenges through the following objectives:

1. Investing in our people and community through technology
2. Developing a sustainable workforce
3. Sourcing skilled employees in a competitive market
4. Reducing risks and optimise efficiencies with knowledge management
5. Developing and articulating our employee value proposition
6. Retaining and attracting an inclusive and diverse workforce

As a learning organisation, the implementation of the WMS benefits the community and staff through the increased Employee Value Proposition (EVP) and improvements in processes and systems that arise from these.





Education, training and development

Strategic leadership capability is a key priority for the Council due to its strong correlation to improved customer service, staff engagement and organisational productivity.

The Authentic Leadership program that Council has in place, aims to build leadership skills and capabilities, drive cultural change and strengthen the workforce.

This program integrates with the NSW Local Government capability framework, Emotional Intelligence profile, Inner West Council values, and the Enneagram personality profiling tool. It has an emphasis on transparency, genuineness, and honesty to empower Council leaders to build genuine relationships with employees by inspiring trust and fostering a positive work environment. This leadership program aims at leadership excellence through improving the quality of relationships with colleagues and customers. Leaders are guided to understand their areas of strength and development against a comprehensive capability framework focusing on three areas of leadership – leading self, leading others and leading the organisation.

Highlights undertaken during the year were:

- Authentic Leader program – this year saw the completion of a second group of leaders, with key learnings from the program assigned to the 2023/24 goals of 195 leaders who have completed the program
- Two Leaders Days were undertaken in November 2023 and May 2024 which focused on the Community Strategic Plan and introduced the Business Excellence Framework
- Mental Health First Aid training was undertaken to increase our number of accredited Mental Health First Aiders by an additional 46 employees
- A bespoke Childsafe training was delivered to the appropriate areas of Council by leading industry professionals and designed in collaboration with the Association of Children’s Welfare Agencies, the peak body for organisations working with children and young people and child protection. The training was delivered by an expert in child protection and child safety who has previously worked for the NSW Ombudsman and child protection agencies, including the National Royal Commission on child abuse.
- Recruitment and Selection training for panel members commenced to upskill leaders and maintain the highest levels of compliance and identification of talent
- Gender Equity training was delivered to a group of 35 additional employees, complementing the Gender Equity Strategy 2021 – 2025 and initial pilot of Gender Equity training previously undertaken
- Training on “Managing customer service conversations by living our values” was delivered to 375 operational staff with frequent public contact and designed to coincide with the rollout of FOGO
- Expanded internal e-learning offerings including guided learning on how to use the TechOne Enterprise Content Management system at 3 levels: Basic, Intermediate and Advanced were released including modules on Code of Conduct, Privacy, Fraud and Risk.



Employee value proposition

Our Workforce Management Strategy outlines the Employee Value Proposition rewards and benefits Council staff in return for their skills, performance and productivity. It encompasses everything that is meaningful to employees in relation to their work including:

- Remuneration
- Professional development
- Flexible and hybrid work arrangements
- Wellness programs
- Reward and recognition
- Clarity of direction
- Culture of the organisation

The Employee Value Proposition along with the Workforce Management Strategy continue to evolve to support the

embedding of the cultural change program across all facets of the organisation. Staff are supported to deliver against strategic outcomes while operating consistently with the agreed values and commitments.

Clear performance indicators are developed through a values-based performance appraisal for every employee. Rewards and recognition are delivered as due.

There is a direct investment in staff both professionally and personally from the first day of employment. As a learning organisation the Council's Employee Value Proposition reflects the rewards and benefits that employees are offered in return for their skills, performance and productivity. Equal employment opportunity and gender equity are maintained as part of the strategy and Council has a progressive rewards and recognition program.

Work health safety and wellbeing

Council continues to implement its Work Health and Safety (WHS) Strategy enabling a positive and safe workplace culture through effective leadership, systems and processes.

In August 2022, Council introduced a web-based reporting system for incidents called the Safety Vault Management System. This transitioned Council's manual reporting to a real-time event reporting platform.

The implementation of Safety Vault across Council has resulted in more consistent and effective injury and incident reporting across Council, enabling Council to embed its positive WHS reporting culture. Hazards are being proactively reported which enables the identification and management of safety concerns before incidents arise.

Workplace total injury and near miss statistics for the period included 175 injuries with 94 involving a workers' compensation claim for either medical treatment only or lost time injury.

There were two notifiable incidents during the period. The first involved an accident involving a light truck and the other a fall from height where a worker received minor injuries only.

This fall from height was the subject of a SafeWork NSW improvement notice. Substantial capital works and equipment upgrades are being implemented at the relevant site. These will improve the operational effectiveness of the site and eliminate the risk of falling from heights while working in the area.

Employees who work in Council's Infrastructure and Community Directorates have the highest number of injury statistics, reflecting the span of work hours in rostering, their frontline service delivery responsibilities and higher staff numbers.

For the Infrastructure Directorate, a wide spanning review of all SWMS (safe work method statements) is underway. In the Community Directorate the two service units with the most injuries were Children's Services and Libraries. In each Directorate, the WHS Committee

reviews the injuries and their root causes to identify prevention improvements for the future.

The Planning Directorate had stable and low numbers of injuries. Typical causes for injuries were manual handling, slips trips and falls, striking against and verbal and physical abuse towards our staff members. The last type was more prevalent for Regulatory Services staff.

Incident reports are a separate category of reports made in Safety Vault. These are significant reportable events which do not involve an injury. There were 125 incident reports made during the period. The Planning Directorate had 66 reports which involved personal safety matters being threats or abusive behaviour directed at staff members, primarily from the Parking and Ranger Services teams. Initiatives to reduce these instances are a high priority and are being actively progressed with progress being reported to our Executive and ARIC.

People and Culture and Risk and WHS staff have undertaken a range of initiatives to support the operational service areas to manage the underlying risks including:

- training on 'How to manage customer service by living our values'
- Risk Management training
- Mental Health First Aid training
- Employee Assistance Program (EAP) Services are continually promoted as a support mechanism for the individual worker when and if needed
- other methods of education and support are being sourced such as Resilience Training and Investigation
- ongoing toolbox talks and debriefing with their own team is another support mechanism in understanding and supporting each other

Council has also undertaken a holistic approach to managing psychosocial risks in its operations and the following key initiatives support this management:

- Coaching our leaders within the Authentic Leadership Program that incorporates the Local Government Capability Framework. This includes

critical skills in managing and leading our work in a way which demonstrates the required capabilities and behaviours at each leadership level. Many of the required elements of this framework support the resilience and operational effectiveness of our workplace, which underpins our ability to address the underlying causal factors of these risks and hazards and prevent, intervene or support recovery.

- Identifying physical and psychosocial hazards, assessing and prioritising them, implementing controls, monitoring and maintaining and reviewing the effectiveness of them.
- Intervening early to identify and support at risk workers and managing acute crises.
- Supporting recovery of those workers affected by physical and/ or psychological injury.

Council has undertaken a wide variety of specific initiatives for this including:

- WHS Key Performance Indicators were included in mandatory performance evaluations to ensure that performance plans identify and manage risks within the workplace.
- Specialised training. Council has trained approximately 15% of employees (178) in Mental Health First Aid (MHFA), and this is more than the MHFA recommendation which is to train 5% of total workforce.
- Targeted training sessions for relevant Directorates were delivered including Risk Management for Physical and Psychosocial matters, managing customer service conversations by living our values workshops, and Respect at Work. This last session was to help workers understand what unreasonable behaviours are, and identify how they should respond in these situations.

Wellbeing initiatives undertaken across Council during the period include:

- Skin cancer checks for outdoor workers
- Flu vaccinations
- Smokenders – quit smoking program
- Audiometry testing
- Transition to retirement workshops – Retire On Purpose has been engaged to provide a holistic retirement vision and roadmap for work and life
- Move 4 life has been engaged to assess the risk of manual tasks and the loads and stressors on the body. Workers perform their job tasks while wearing sensors, generating detailed information on physical demands, job task and risk profiling of roles, enabling redesign of work and safety measures, and better data for health care workers supporting return to work
- Manual handling training for parks and streetscapes, civil works and resource recovery service units
- Hosted Australia's biggest morning tea in aid of the Cancer Council across various locations, and raised \$1,951 online
- Health webinar series: exercise is medicine: cancer and exercise

Council's services

Council has 39 services which contribute to achieving the Vision and Strategic Directions.

The services are described below with the relevant Strategic Direction to which they contribute.

Operational Service Area		Overview of Service	Strategic Direction Number (SD)
1	Aquatic and Recreation Services	Provides aquatics, health, fitness and recreation opportunities at Council's five aquatic centres and water play park.	● SD4
2	Building Certification	This service is responsible for assessing and certifying building work to ensure it is of a high standard and meets all requirements.	● SD2
3	Capital Works	This service is responsible for the delivery of sustainable infrastructure and overseeing the design and delivery of capital projects and the upgrade of Council's assets.	● ● SD2, 4
4	Civil Maintenance	This service maintains urban centres, roads, footpaths, street furniture and infrastructure, manages restorations including infrastructure audits and asset renewals.	● SD2
5	Community Centres	This service provides staffed Council owned community centres with inclusive programming. Council also funds, supports and collaborates with non-government organisations (NGOs) to deliver community centres in Council-owned premises.	● SD4
6	Community Venues	This service facilitates public use of Council's venues including halls, outdoor spaces and meeting rooms.	● SD4
7	Community Wellbeing	This service supports social capital and community resilience through partnering with local community organisations, residents and government agencies to identify areas of need and provide community development and frontline services.	● ● SD2, 4
8	Corporate Strategy & Engagement	This service delivers inclusive consultation and engagement, oversees Council's Integrated Planning and Reporting functions under the Local Government Act and seeks external funding opportunities for Council initiatives.	● SD5
9	Customer Service	This service has responsibility for the centralised Customer Service function and delivers services to the community through a mobile customer service, front counter, contact centre and online channels.	● SD2
10	Development Assessment	The service delivers Council's statutory responsibilities under the Environment Planning and Assessment Act to effectively manage change within the built and physical environment.	● SD2
11	Early Learning	This service provides 17 early education and care services to over 1,600 children aged from birth to 12 years. Council's education and care services meet or exceed the National Quality Framework.	● SD4
12	Economic Development	This service supports economic sustainability through strengthening business development.	● SD3

Operational Service Area		Overview of Service	Strategic Direction Number (SD)
13	Engineering Services	This service is responsible for the strategic management of Council's infrastructure assets as well as overseeing the engineering aspects of development.	● SD5
14	Environmental Health and Building Regulation	This service manages the urban environment of the Inner West through education and regulatory tools, to protect life, property, amenities and the environment (natural, built and cultural).	●●● SD1, 2, 3
15	Events	This service delivers Council's annual calendar of free community events and partners with community organisations and local businesses to deliver their own events and programs.	● SD3
16	Facilities Management	This service manages and maintains all Council owned properties and facilities to maximise benefits to the community. It includes trade services.	● SD4
17	Finance	This service is responsible for managing Council's financial position and financial commitments in accordance with the Local Government Act 1993, Local Government (General) Regulation 2005, the Local Government Code of Accounting Practice and Financial Reporting and the Australian Accounting Standards.	● SD5
18	Fleet	This service manages and administers Council's fleet and plant asset management program ensuring efficient and effective mechanical repairs and maintenance for Council motor vehicles, plant and equipment.	● SD1
19	Governance and Risk	This service ensures Council employs sound governance and risk management.	● SD5
20	Information and Communications Technology	This service manages and delivers a fit for purpose Information and Communication Technology environment for internal and external customers that is current, secure, and reliable to all council facilities. This includes reporting on Council's digital information and data assets, access and secure storage, including spatial data, as well as maintaining Council's core line of business applications and user productivity applications.	● SD5
21	Legal Services	This service is responsible for reducing legal and governance risk and facilitating sound legal decisions. It develops and delivers legal knowledge training and represents Council's interest in courts.	● SD5
22	Libraries and History	This service provides eight libraries across the Inner West where the community can access free information, technology, programs, collections and spaces to encourage lifelong learning.	●● SD3,4

Operational Service Area		Overview of Service	Strategic Direction Number (SD)
23	Living Arts	This service is responsible for promoting the Inner West as a leading destination for creativity and community participation in cultural life, as well as building new content, audiences and professional opportunities for artists.	●● SD3,4
24	Parking and Ranger Services	This service is responsible for enforcing compliance such as parking management, animal welfare, ranger services, private tree management and overall regulatory services.	●●● SD2,3,4
25	Parks and Streetscapes Operations	This service delivers the planning, maintenance and renovation of open spaces, streetscapes, parks, reserves, gardens and sports grounds.	● SD2
26	Parks Planning	This service plans for the provision, development and management of open space within Inner West, encourages an active and healthy community, and maintains a strong relationship with local schools, community sporting and culturally diverse groups, and state-level sporting associations.	●● SD4,5
27	People and Culture	This service manages the lifecycle of employee including recruitment, professional development and performance management. It includes an agile, diverse, modern workforce to meet the resourcing needs of Council, facilitates sound industrial and consultative processes for industrial relations and employee relations. It enables a positive and safe workplace culture through effective leadership, systems and processes.	● SD5
28	Procurement	This service oversees and optimises buying of goods, services or works to ensure Council obtains best value for money, applying probity standards and governance processes to procurement functions and ensuring legislative compliance.	● SD5
29	Properties and Strategic Investments	This service provides fit for purpose assets for the community through both Council and privately-operated facilities. The service also manages existing and new lease and licence agreements across the portfolio, recommending best practice strategic property investments for Council's building assets.	●● SD 2,5
30	Resource Recovery Operations	This service is responsible for the delivery of resource recovery and waste services.	● SD1
31	Resource Recovery Planning	This service empowers the community to work towards a zero-waste community through services, education and support.	● SD1
32	Service Transformation	This service supports organisational performance and improvement to deliver on Inner West Council's purpose.	● SD5
33	Social and Cultural Planning	This service develops social and cultural policies and strategies and coordinates delivery of the Disability Inclusion Action Plan and Reconciliation Action Plan across Council. The service protects and promotes local Aboriginal cultural heritage and history and provides social and cultural advice across Council. It also manages the annual grants program.	●●● SD3,4,5

Operational Service Area		Overview of Service	Strategic Direction Number (SD)
34	Strategic and Corporate Communications	This service protects and builds Council's reputation, informs communities and promotes Council's activities, services, policies and plans.	● SD5
35	Strategic Planning	This service plans for the location and design of development in the Inner West. It guides the delivery of local infrastructure and provides advocacy and advice to the State Government on large infrastructure projects in the Inner West.	● ● ● SD1,2,3
36	Traffic and Transport Planning	This service is responsible for undertaking strategic transport planning, managing traffic and parking, and delivering the Road Safety Program.	● ● ● SD1,2,5
37	Urban Ecology	This service protects, enhances and manages natural areas, habitat, foreshores, biodiversity, water and soils across the Inner West. It delivers projects and operational maintenance programs and implements Council's ecology policies.	● ● SD1,4
38	Urban Forest	This service protects, enhances and manages the urban forest comprising public and private trees.	● SD1
39	Urban Sustainability	This service develops and implements climate change strategy, policy and projects, provides internal environmental sustainability advice and support to Council's service units. It supports the community through sustainability partnerships, projects and capacity building.	● SD1



Our Performance

Delivery Program Achievements, Challenges and the Year Ahead

This section builds on the 'Year in Review' section, with further detail on how Council has performed against its commitments in the Delivery Program and Operational Plan, ordered by each Strategic Direction of the Community Strategic Plan *Our Inner West 2036*.



Strategic direction 1: An ecologically sustainable Inner West

Key Achievements

Inner West Council an environmental sustainability leader

Council has been acknowledged for its sustainability leadership and tackling climate change. The Australian Financial Review named Inner West Council as an Environmental Sustainability Leader in its annual Environmental Sustainability Awards. Council also won the Waste Management category of the National Local Government Awards for our Community Recycling Centre rap video.

Towards sustainability

Inner West was the first council in Australia to be powered by 100% renewable electricity and 100% divested of fossil fuels. Our 100% renewable electricity supply was achieved two years earlier than our target of 2025. Since July 2022, Council has purchased 100% renewable electricity from NSW solar farms.

Solar capacity has been expanded to 816kW across Council buildings in the Inner West, and an additional leased property with 149kW of solar power. Solar energy is now helping to power Council's pools, libraries, childcare centres, and offices.

Expanded waste and recycling services

The Food Organics and Garden Organics (FOGO) collection was successfully rolled out this year, with the service commencing in October 2023. It has resulted in over 15,000 tonnes of organics waste that is more than double the targeted amount of 6000 tonnes for the year. This equates to 5.2 Olympic swimming pools of avoided waste.



To help residents during the change, Council supplied more than 5,000 upsized 240-litre red lidded garbage bins since FOGO commenced. Approximately 2,000 households have registered for opt-in weekly red lid garbage bin collection.

The recent community satisfaction survey found that nearly 90% of residents were aware of the food and organics waste recycling service and 90% stated that they are at least somewhat committed to food recycling.

As the FOGO collected is being composted to support food growing, collection quality is essential. Inner West has been applauded by the processor, TopSoil Organics, who estimated an average contamination rate of around only 2% and reported the impressively clean product to the EPA and industry. This contamination rate is significantly lower than many councils that have had FOGO embedded for many years (up to 18%) and lower than the NSW average rate of 3%.



Waste Busters a zero waste initiative

Council is committed to reducing landfill and keeping materials in use for as long as possible through reuse and recycling. Our target is to reduce waste landfilled per capita by 50% by 2036. Every household can take small actions to help achieve this, and the Waste Busters are on hand to support, encourage and educate.

Council established the Waste Busters waste education outreach team to help households move towards zero waste. Waste Busters' activities included resolving resident FOGO enquiries, bin tagging program (visual household bin inspections during May and July 2024), contacting households in response to contaminated bins and engaging with residents at events (e.g. RePlace Markets and Kegworth Autumn Fair). There were 185 tonnes of material received at Council's recycling centres in the last year, an improvement on the targeted 175 tonnes.

Inner West Sustainability Hub

Council's former depot at Summer Hill has been transformed into a sustainability hub that supports the circular economy and zero waste targets. It provides infrastructure, facilities and opportunities for local residents including markets, workshops and living more sustainably. It also connects sustainability start-ups. Community partners are co-located with Council's Green Living Centre. Council was a finalist in the 2024 ENVIRO Circular Project Award for the Inner West Sustainability Hub.

Over 2,200 people attended sustainability engagements and education sessions this year, including bike tune-ups, community toy and book swaps, solar my school education, network meetings and Green Living Centre program activities. By June 2024, 13,374 people were subscribed to environment and sustainability social media and What's On e-news.

Community Recycling Centre rap video

Council's promotion of its Community Recycling Centres (CRC) targeted underrepresented users of the community (18-34 years) through a rap music video. The rap video included messaging that problem waste doesn't belong in household bins, and features people of all ages, genders, and ethnicity to promote awareness and inclusivity. Council won the 2024 National Awards for Local Government for the rap video.

Electric Vehicle (EV) Encouragement Strategy

Council adopted the Powering Ahead - Electric Vehicle Encouragement Strategy (2023) and is implementing its actions.

In 2023/24, Council secured funding to roll out 136 public electric vehicle charging ports across the Inner West over the next 12 months. The new chargers will range from 7-75 kilowatts and will include pole-mounted, pedestal and kiosk charging stations. They will be installed at kerbside locations throughout the Inner West to help our community transition away from petrol powered cars to electric vehicles.

The provision of public charging is essential in the Inner West as many residents do not have off-street parking. Installation of the chargers will help make the Inner West one of the most sustainable communities in Australia.

Sustainable Fleet Transition Plan

Council has committed to transitioning its entire fleet to electric vehicles before 2030/31 – already 100% of Council's leaseback vehicles are hybrid. Council has developed a Fleet Transition Plan and has purchased 39 electric cars as a start to achieving a fully electric fleet.

Draft Climate Adaptation Plan

Council has commenced a Climate Adaptation Plan, with a climate risk assessment completed and a report detailing the recommended phase 1 of Council's climate adaptation approach reported to Council.

Blue Green Grid for the Inner West

In December 2023, Council adopted its Blue-Green Grid Strategy. This strategy sets out and promotes the creation of a network of high-quality open spaces that support recreation, biodiversity, connectivity, and waterway health and recognises and embraces Aboriginal culture. This is a place-based strategy that connects spaces with the wider public realm through enhancing creek corridors, transport routes, suburban streets, footpaths, and cycleways.

The Blue-Green Grid Strategy responds to aspirations of the local community by creating a green trellis across the local government area, better equipping pathways and active transport routes for a better connectivity and improving access and interaction with green spaces and waterways. The Grid forms a web of 85 links across the Inner West and neighbouring council areas. It addresses the aspirations, needs and priorities of community and stakeholders while also seeking to implement state and local planning priorities related to the creation of a blue and green grid network. The Iron Cove Creek Master Plan has been adopted. This sets out the recommendations and actions for a green grid link approximately 2.5 km long between Ashfield, Croydon, and Iron Cove.

Footprints Ecofestival 2023

Council held the Footprints EcoFestival in August, a family-friendly event with an emphasis on the environment and sustainable living. The event included stallholders from community/school groups and businesses, talks and performances that celebrate sustainable futures and environmental awareness. This event was widely promoted to the local community and outside of the local area and attracted around 2,000 people.

In 2024 Council included food and recycling at the event to minimise waste to landfill. As with all Council events, the festival was free of plastic single use balloons, plastic straws, cutlery, cups, bags, containers and bottles. By agreement with the coffee vendor, hot drinks were only served in reusable Inner West coffee cups which were collected onsite and washed for reuse at other events. The site was dressed with reusable materials including fabric bunting, chalkboards and flags.

Very little waste was generated from the event, with an estimated 481 litres of garbage and 337 litres of compostable/recyclable materials. Based on an estimated 2,000 patrons, each produced approximately 240 grams of garbage and 170 grams of recoverable resources (organics/recyclables).



Challenges

Supply of electric vehicle charge ports

Current at the time of preparing this report, Council is planning to install 136 EV charging spaces (public kerbside) in the Inner West. Challenges with this in the future could include:

- funding, and managing
- sufficient chargers to respond to EV demand and usage
- allocation of EV spaces and consequent loss of parking, and management of parking demands

Net zero

A key challenge is to achieve our aim of becoming a net zero carbon community before 2050. So far Council has tackled this by reducing corporate carbon emissions,

purchased 100% electricity renewable electricity from NSW solar farms, 100% divested from fossil fuels, more than doubled rooftop solar PV capacity on Council buildings to over 900kW, and is committed to reducing natural gas use by 70% by 2025 and having fully gas free operations by 2030/31.

Further challenges of managing climate change risks include uncertainty about the precise nature and timing of climatic changes, particularly at regional and local scales, uncertainty regarding societal, economic, and technological changes that may influence global emissions over time, and long-term horizons that may not align to other planning timeframes.

FOGO

Council's challenge is to continue to increase the amount of food and garden organics recovery and reduce residential waste collected in red-lid bins that is food and garden organic matter. This challenge will be

addressed through community education campaigns, including messaging around FOGO becoming compost and the environmental impacts associated with not doing FOGO.

Council will also conduct audits and review of tonnages. It will compare FOGO performance for variable bin sizes and collection frequency. It will also continue to monitor requests and measure customer satisfaction in the Inner West community satisfaction survey.

Climate change

Prioritising and addressing Council's enterprise climate risks to inform the next stage of climate adaptation planning. First stage of risk assessment has been completed and categorised. The next step will be to determine the order of priority, and resourcing, and consulting the community about the approaches to take.

Reducing waste

Council has established a Zero Waste Strategy to reduce both in the community and within Council's operations. Waste reduction occurs through reusing materials, and recycling or composting materials that can't be reused. Council also buys recycled products to encourage a strong market for used materials. Council is working towards creating a "circular economy" where waste is recognised as a resource. Council will also encourage reuse through community education workshops at the Inner West Sustainability Hub, events such as the Footprints Ecofestival, sustainable markets and through initiatives such as a rebate for Reusable Nappies, Sanitary and Incontinence products.

Protecting local biodiversity

An Inner West Biodiversity Strategy has been drafted that aims to increase and protect local biodiversity. Priority mapping projects and key sites have been identified. The Strategy also sets out a formal plan to incorporate First Nations principles including Caring for Country into Council's Environment program for the first time.

The draft Strategy has been prepared with strong cross-Council and community, including volunteers. In 2024/25 it will be placed on public exhibition for community consultation.

Future challenges with implementation of the strategy are the level of involvement of community stakeholders with the strategy and practical measures that the community can undertake. As well, the Inner West is facing considerable development pressures with increasing housing targets from the State Government, as well as major infrastructure projects that may conflict with biodiversity and sustainability priorities.

The year ahead

Council is committed to supporting the whole Inner West move towards zero emissions and has identified five key areas of focus: renewables, mobility, buildings and precincts, community partnerships and zero waste.

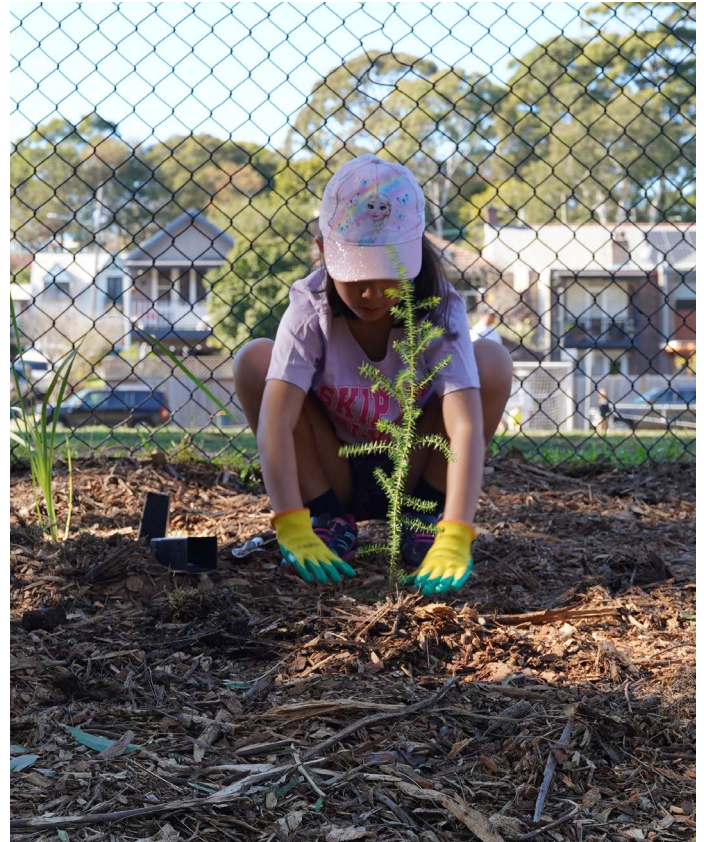
Council's key projects in the next year include:

- implement the Electric Vehicle Encouragement Plan and install EV charging while continuing to roll-out Council's fleet transition plan
- embed Council's food recycling service (FOGO) to increase participation and recovery of organics
- promote Council's sustainability program and the Inner West Sustainability Hub
- upgrade Camdenville Park and Mackey Park wetlands (grant funded projects)
- progress Callan Park swim site project and commence preparations for the Mort Bay swim site
- adopt the Biodiversity Strategy and commence the first suite of actions
- commence review of the Climate and Renewables Strategy and progress the second stage of the Climate Adaptation Plan
- open a TOMRA reverse vending station for community recycling at the Inner West Sustainability Hub, Summer Hill

Key Performance measures

During the 2023/24 year, there was considerable progress on the Operational Plan actions under this CSP strategic direction. The tables below show these results as at the end of the financial year.

Strategic Direction 1: An ecologically sustainable Inner West	Actual (numbers)	% Total
On Track	15	52%
Completed	11	38%
Behind Schedule	0	0%
On Hold	0	0%
Rescheduled	3	10%
Total	29	100%



Council Performance Metrics	2020/21	2021/22	2022/23	2023/24
Solar capacity on all Council Buildings (kW)	724	788	800	965
Percentage of bulky household items picked up by Inner West Council reused, recycled or recovered	76%	75%	76%	76%
Kilograms of total waste stream to landfill per resident	132.37	90.77	195.6	162.16
Kilograms of green waste (garden organics) recovered from the waste stream per resident	36.6	35.95^	35.60^	71.61
Council's operational electricity from renewable sources	25%	25%	100%	100%
Percentage of residential waste collected in red-lid bins that is food and garden organic matter	39%	39%	39%	37%
Number of bush care volunteer attendances	835	542	705	606
Number of plants supplied each year from community native plant nurseries for planting within Inner West	20,624	14,921	7,700	7,193
Investment in fossil fuels	0%	0%	0%	0%



Strategic direction 2: Liveable, connected neighbourhoods and transport

Key Achievements

GreenWay

The GreenWay is a 5.8 kilometre biodiversity and active transport corridor that follows the light rail line from the Cooks River in Earlwood to the Bay Run at Iron Cove. Construction of the missing links commenced in 2023. At a total cost of \$59M, the works will be finished in 2025 with funding from the State Government and Inner West Council.

In 2023/24, works completed included Richard Murden Reserve, Dobroyd Point seawall, local streets, Bay Run lighting upgrade and electrical high voltage works. Council celebrated the Constitution Road tunnel breakthrough as a major milestone in the GreenWay construction. The Davis Street tunnel work began in April 2024.

Pedestrian Access and Mobility Plan (PAMP)

Council is working towards making all Inner West footpaths well-maintained, level and accessible so that everyone can safely travel around their local communities. The Inner West PAMP which was adopted by Council in November 2021 provides a comprehensive strategic action plan for improved pedestrian facilities.

A total budget of \$8 million has been allocated to complete high priority works identified in the PAMP over 4 years commencing in 2022/23. In 2023/24, completed works included:

- pedestrian refuge at Marrickville - Northcote St at Sydenham Rd
- raised pedestrian crossings at Petersham - West St at Petersham Park; Lewisham - West St at The Boulevard; Stanmore - Cavendish and Holt Streets; and Summer Hill - Sloane Street at Grosvenor Crescent



Local Area Traffic Management

The 2023/24 Local Area Traffic Management (LATM) program was completed. This included programmed works in Newington (Area 8) and Lewisham (Area 15).

The following LATM studies were completed in the year:

- Morton Park LATM
- Petersham North LATM
- Balmain LATM

The following LATM studies are in progress:

- Newtown South LATM
- Annandale LATM
- Birchgrove/Balmain East LATM
- Petersham Stanmore Camperdown Enmore LATM

Public toilet upgrades

Public toilets upgrades undertaken in 2023/24 were guided by the Public Toilet Strategy and included:

- Pioneers Park was completed in December 2023
- HJ Mahoney Reserve was completed in February 2024
- Easton Park was completed in May 2023
- planning and design were undertaken for King George Park and Camdenville Park with construction planned for 2024/25
- Tempe Reserve–Alexandra Canal contract awarded to be completed January 2025
- Leichhardt Number 2 contract awarded to be completed November 2024
- planning and design for Richard Murden Reserve are underway with construction planned for 2024/25, coordinated with the inclusive playground project

Safe walking around schools

Council supports safe walking around schools through the development and implementation of strategies including the Pedestrian Access and Mobility Plan (PAMP) and ongoing series of Local Area Traffic Management (LATM) studies.

Council has also commenced the Active Travel to Schools study and is preparing a pilot Active School's Travel Scheme (Summer Hill Public School) to encourage walking and riding to primary schools in the LGA.

People walk cycle and move around the Inner West with ease

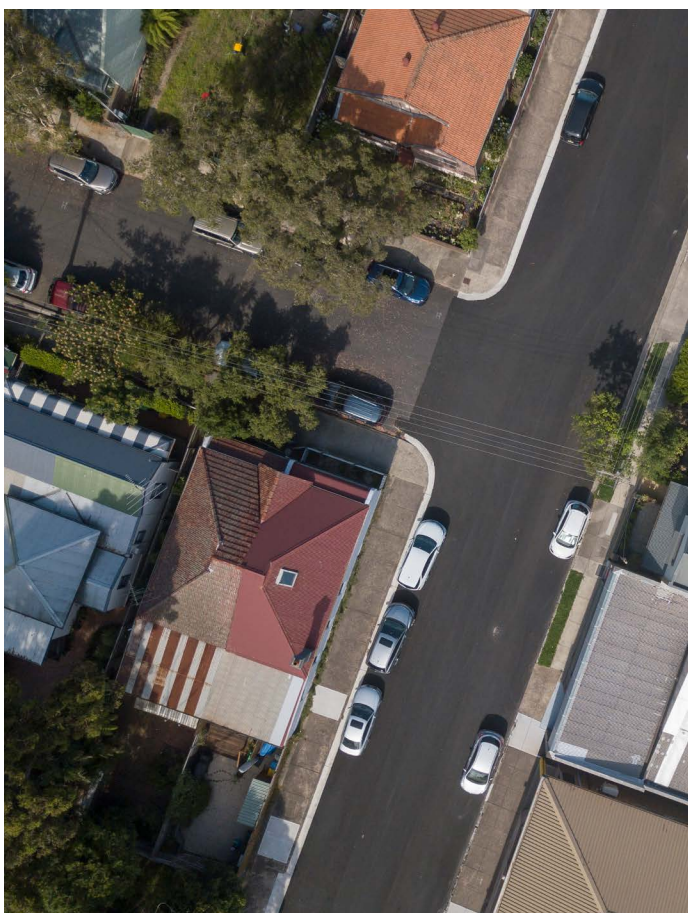
In June 2023 Council adopted the Inner West Cycling Strategy and Action Plan. The aim is to expand the bike network across the Inner West and support more people riding a bike by making it a low stress and convenient transport option. This recognises and supports the growing use of different bikes and mobility devices including electric bikes and trikes, child and dog carriers, assisted wheelchairs and electric mobility scooters.

Completed bike links include the Lewisham to Newtown route with separated cycleways in Longport Street, Trafalgar Street and Railway Terrace Stanmore, and the Livingstone Road cycleway between Marrickville Park and the rail line. The new Bedwin Road Bridge provides dedicated cycling access between Edgeware Road and the Campbell Road cycleway and, as part of the Parramatta Road Urban Amenity Improvement Program, infrastructure to improve cycling access has been installed along the Parramatta Road corridor.

Council's Integrated Transport Strategy has presented the concept of 'InnerWest@40', proposing to adopt areawide 40 kilometre per hour speed limits on local roads to improve road safety, particularly for pedestrians and cyclists. Council has built the evidence base and applied to Transport NSW for approval of the reduced speed limit on all local roads to improve safety for all road users.

Parramatta Road revitalisation

In 2016, the State Government endorsed the Parramatta Road Corridor Urban Transformation Strategy (PRCUTS). This is a 30-year plan to renew the Parramatta Road corridor including Leichhardt, Taverners Hill and Kings Bay/Croydon precincts in the Inner West. Council undertook an extensive public consultation process to ensure the community's voice was heard. Council then resolved to send the planning proposal to the NSW Department of Planning, Housing and Infrastructure to be finalised.



Challenges

Housing reforms

Council is investigating the impact of the proposed housing reform measures on existing transport hubs as part of the Transport Oriented Development and Low to Medium Rise reforms. The State Government has set a dwelling completion target of 7,800 dwellings to be completed by 2029 for the Inner West. There are a number of future challenges with housing targets particularly where future housing can take place and the future capacity of an already densely populated Inner West.

Council was successful in having the Transport Oriented Development program deferred for the Inner West at Ashfield, Dulwich Hill and Marrickville Stations until December 2024 and Croydon Station until January 2025 pending the development of a detailed master plan that considers specific Inner West challenges.

Affordable housing

The affordable Housing Policy adopted in May 2022 aims to address the ongoing challenges associated with the need for affordable housing for low-income households, particularly key workers in the Inner West. Work is in progress with partners with the State Government to build more affordable housing so that it can be available for key workers and low-income households.

In May 2024, Council resolved to engage the community on planning principles for a new Local Environmental Plan. One of the principles is setting a target of 1,000 or more new public housing dwellings to be delivered on State Government and Council owned land.

The year ahead

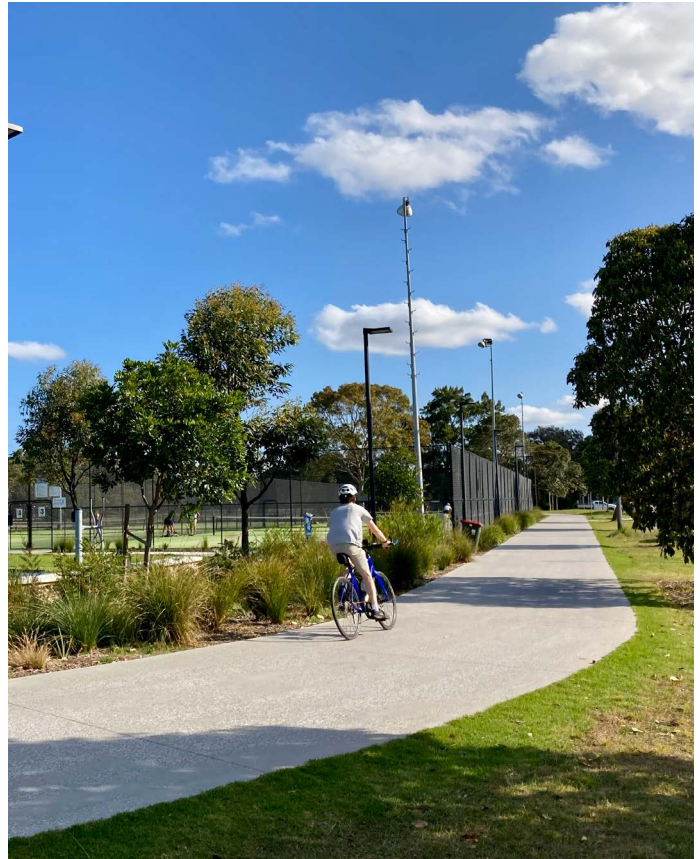
Council's key projects in 2024/25 include:

- respond to the State Government reforms to meet housing targets
- prepare to update the Local Strategic Planning Statement
- progress delivery of affordable housing in the Hay Street car park
- deliver the GreenWay
- deliver the Pyrmont Bridge Road Cycleway
- continue to deliver the Pedestrian Access and Mobility Plan
- implement Council's Bicycle Strategy and Action Plan
- continue EV charging roll out in the Inner West
- continue the implementation of InnerWest@40

Key Performance Measures

During the year, there was considerable progress on the Operational Plan actions under this CSP strategic direction. The following tables show the progress of actions at the end of the financial year.

Strategic Direction 2: Liveable, connected neighbourhoods and transport	Actual (numbers)	% Total
On Track	15	52%
Completed	11	38%
Behind Schedule	0	0%
On Hold	0	0%
Rescheduled	3	10%
Total	29	100%



Council Performance Metrics	2020/21	2021/22	2022/23	2023/24
Development Applications (number of applications)	1,538	1,448	1,441	1,472
Median Development Application Processing (days)	79	95	97	81.5
Average days to complete pothole requests (Note –corrected in 2024 for 3 previous years)	10.67	12.65	8.47	7.21
Parking requests actioned within 3 hours	45%	49%	70%	80%



Strategic direction 3: Creative Communities and a Strong Economy

Key Achievements

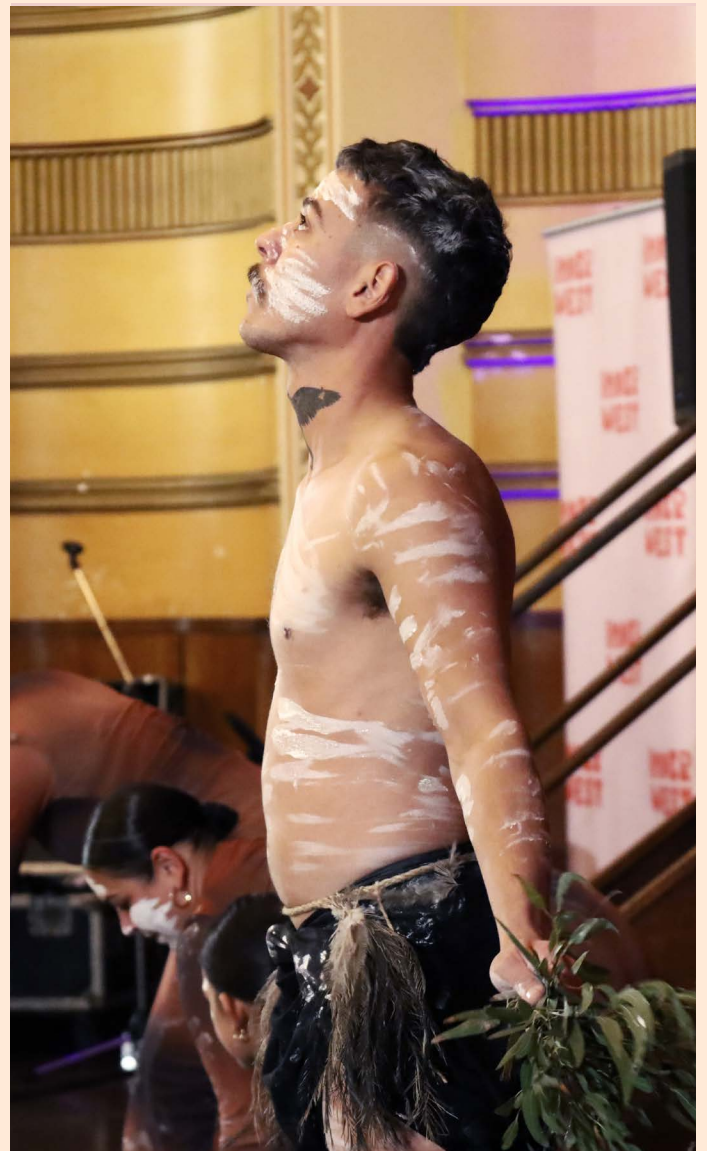
Town halls

To support our creative community, Council decided in December 2023 to open up all seven town halls free-for-use as cultural and creative spaces as part of the Arts and Music Recovery Plan. The town halls have all been customised as arts and cultural venues for live performance, rehearsal and exhibition. An \$800,000 investment in sound systems and audio-visual equipment to be used across all the venues has made the town halls even more appealing for creatives to use. Staff provide a “concierge” service by assisting artists and organisations to identify the best venue for them and to curate effective use of these spaces. The converted Marrickville Town Hall is the flagship for the program with the basement to be reinvented as a major performance space. It will be further upgraded in the coming months to finalise its conversion to a live performance venue.

Arts and Music Recovery Plan implementation

In June 2022, Council partnered with Sydney Fringe Festival and the Media Entertainment and Arts Alliance to bring together over 200 representatives of the creative community and political leaders for the Inner West Arts Recovery Summit. The Summit was held after Covid-19 and aimed to mobilise local artists, creative businesses and supporters of the arts to resuscitate the sector and initiated the development of an Arts and Music Recovery Plan.

The Plan sets out a range of practical initiatives to ensure that the Inner West remains an innovative and sustainable creative force in the future. It has driven the



reinvigoration of the Inner West creative sector. Actions include prioritising Inner West creatives for all Council programs, provision of Council owned spaces to local creatives, a focus on developing Aboriginal creatives, embracing mentoring pathways and opportunities for young people in the arts, and making it easier to navigate processes for creatives to perform and exhibit in new ways.



EDGE partnership with Biennale

In April 2024, Council delivered three weekends of cultural programming between White Bay Power Station and Petersham Town Hall as EDGE Inner West in April. This was a significant contribution from Council towards supporting the Inner West creative sector and saw Council partnering with both the Sydney Biennale and Placemaking NSW.

This was a major new initiative in which Council worked with the Biennale to curate and expand our EDGE program of site-specific artistic installations, community and cultural activities.

The Petersham Town Hall “take over” element of this program showcased creative use and highlighted opportunities, to waive fees for creative individuals and groups involved in creative activities who wish to hire Council’s Town Halls and associated spaces. There were over 5,200 attendees at EDGE White Bay, 750 attendees at Edge Town Hall Takeover, and 530 tickets sold for EDGE talks.

Business education program improving environmental outcomes and best practice

This annual program focused on dry cleaners and their use of the solvent perchloroethylene (PERC) which is a suspected cancer-causing agent. Its disposal is controlled via the Protection of the Environment Operations Act 1997. There were 50 dry cleaners and laundromats identified in the Inner West and 32 were selected for onsite physical audits. Of these 17 were confirmed as users of PERC and all demonstrated compliance with no concerns identified.

Inner West Film Festival held

Inner West Film Fest was established in 2023 by Council to showcase local filmmakers and celebrate the unique place of the area in Australian film. Following the 2023 success, in April 2024, the second Inner West Film Fest was doubled in length from five to ten days, and had a program that focused on comedy, genre and local film productions. There was a screening of favourite indie cult film *Napoleon Dynamite*, Australian films including the Indigenous boxing drama *Heart of the Man*, Parramatta-set *Sahela*, and documentary *Fight to Live*, directed by Marrickville local Tom Haramis. There were two sessions of short films made by local creatives, a pitching competition and the first ever Inner West Film Market. A new festival venue was added in the Leichhardt Town Hall, films at Dendy Newtown, Palace Norton and Marrickville Golf Club and events at Actors Centre Australia. It also involved many local businesses and was supported by Unexpected Guest Distillery, Rock Posters, Reverse Garbage and SRL Management.

Perfect Match program

Council continued to activate its streets and walls through the Perfect Match Street Art program. In 2023/24, there were 20 new works added to this program bringing the total to over 170 artworks since the program was introduced in 2014.

People with a visual disability can now appreciate the Perfect Match art with video descriptions voiced by ABC presenter Nas Campanella provided for 20 works.

Young Creatives Award expanded

The Young Creatives Award is now in its seventh year and goes from strength to strength showcasing the talent and creativity for which the Inner West is known. The Award nurtures and creates opportunities for youth in creative industries, connects them to Inner West creative networks and engages with the library collection. It is open to all talented creatives aged 12-24 that live, work or study in the Inner West in the categories of writing, visual arts and film.

The Film category was introduced in 2023 in response to the phenomenal rise of young film makers who create content on their phones. The winner showcased their film at the Film Fest in April 2024.

There were 408 entries for this year's Young Creative Awards. These included 174 in art, 165 in writing and 69 film entries. The winners were announced in November 2023. Award programs were held at Chrissie Cotter Gallery (art + writing awards) and Marrickville Pavilion (film awards).

Marrickville Music Festival held

Marrickville Music Festival is the Inner West's much-loved flagship event that brings artists and community together to celebrate live music and is supported by the NSW Government through Create NSW. The free event held on Sunday 15 October 2023 with approximately 3000 people attending took over Marrickville Road and surrounding laneways to provide the community with unprecedented free access to cultural programming. The event celebrated the diversity of the Inner West through a program showcasing music and championing artists across multiple stages of unique programming and a variety of musical genres. The headline act was a local success story with internationally recognised sister duo Haiku Hands, and other incredible artists including Emad Younan, ChillCheney, Good Pash, Freyja Garbett, Mister Ott (with award winning Trumpeter Ellen Kirkwood) and more. There were also seven stages across the festival site, and an after-party venues hosted.

Through Culture Counts, a cultural impact measurement tool, attendees were asked about their overall experience of attending Marrickville Music Festival and 93% rated their experience as either good or excellent.

Enmore Road Special Entertainment Precinct

Council led the pilot program for rejuvenating post-COVID inner city entertainment. The Enmore Road Special Entertainment Precinct began as a three-month pilot program between September and November 2022. It was an outstanding success at revitalising the night-time economy and consequently Council worked with the State Government to make it permanent.

Due to its success, Council is planning new precincts in Marrickville, Leichhardt, Dulwich Hill, Balmain and Rozelle.

Economic Development Strategy

Council prepared a draft Economic Development Strategy in mid-2024 to drive economic and employment growth by making the local economy more competitive and resilient. The draft Strategy is based on community wealth-building principles. Council will continue to foster a strong relationship with the local business chambers and the business community to help deliver on the various actions identified in the Strategic Plan.

Challenges

Retention of industrial land is a key challenge given pressures to provide new housing, land costs and infrastructure demands. This is particularly in the Marrickville, Camperdown, Leichhardt and St Peters areas.

The availability of affordable spaces for creatives to develop and employ others in the Inner West is a challenge given rising costs of living and market rentals. This is also causing businesses and individuals to leave the sector and impacts the arts community's productivity.

Council's Cultural Strategy will be reviewed and updated. This will provide an opportunity to identify some of the challenges facing the creative community such as affordable spaces to practice and create, and identify new actions and planning opportunities.

Activating town centres and creating more inviting public spaces continue to be opportunities.

The Year Ahead

The Inner West is culturally diverse and will continue to celebrate this through local events, delivered in partnership with a diverse array of local and creative businesses. There is also a strong sense of Aboriginal heritage that continues to be reflected in event programs and plans, together with a highly creative and literary community, creative industries, artists, and community stakeholders.

Council continues to assist small businesses and the creative sectors with new support and advocacy, including through harnessing local creativity. Cultural enlivenment will bring a new appreciation of the Inner West's local streets, neighbourhoods and suburbs. Council will continue to identify new opportunities and community partnerships to co-design, improve and strengthen the Inner West's cultural environment.

Some of the projects and initiatives that Council plans for the next year include:

- engage the community and creative sector to review and update the Cultural Strategy
- continuation of the Perfect Match Street art program
- delivery of the events and activations program
- progress additional Special Entertainment Precincts
- deliver Council's annual Young Creatives Awards program

- deliver an annual program of new creative commissions and activations through the EDGE program
- deliver the Main Streets Strategy and key town centre masterplans
- finalise the Economic Development Strategy using the principles of community wealth building as key pillars

Key Performance Measures

During the year, there was considerable progress on the Operational Plan actions under this CSP strategic direction. The following tables show the progress of actions at the end of the financial year.

Strategic Direction 3: Creative communities and a strong economy	Actual (numbers)	% Total
On Track	13	62%
Completed	8	38%
Behind Schedule	0	0%
On Hold	0	0%
Rescheduled	0	0%
Total	21	100%

Council Performance Metrics	2020/21	2021/22	2022/23	2023/24
'Perfect Match' artwork sites	20	17	14	20
Business support workshops	18	35	19	30



Strategic direction 4: Healthy, Resilient and Caring Communities

Key Achievements

Diversity

The Inner West is a welcoming and connected community. Over the past year, Council has delivered projects and events to celebrate our diversity. We have further developed or implemented strategies and plans which address specific areas to foster more inclusive communities, such as the Anti-Racism Strategy and Innovate Reconciliation Action Plan. Council continued to provide facilities, spaces and programs to support community health and wellbeing, with its Active Inner West program and Leichhardt Park Masterplan upgrade plans. Council was recognised as a leader in this area at the Aquatic and Recreation Institute Awards, winning in two categories: Accessibility Award and Employment Diversity Award.

Civic events

A range of activities and events were delivered or supported including 30 events in Youth Week in April 2024, seven events as part of NAIDOC and National Reconciliation Week in July 2023 and World Elder Abuse Awareness Day in June 2024. The events were successful in raising awareness and increasing connection to community for diverse groups.

Disability Inclusion Action Plan

Council adopted the Disability Inclusion Action Plan in October 2023. This followed extensive engagement with more than 90 organisations and 50 individuals through online and in person interviews, face to face groups and individual workshops. Council's Access Advisory Committee provided considerable feedback and assistance refining these initiatives during the year.



The plan includes actions Council will take over the next three years to support and improve the inclusion of people with a disability as part of its core business, and to remove barriers to access and participation. The Action Plan gives expression to Council's commitment to uphold and promote the United Nations Convention on the Rights of Persons with Disability, and the NSW Disability Inclusion Act 2014. Some of the highlights of the plan implemented during the year are also discussed further in the Statutory section of the report.

Anti-Racism Strategy

Inner West Council recognises that racism exists in all communities and that local government has a role and responsibility in combatting racial discrimination in all its forms. Council worked with our Multicultural and Aboriginal and Torres Strait Islander Advisory Committees, Australian Human Rights Commission and the Inner West Multicultural Network to develop the strategy. Council adopted the Anti-Racism Strategy 2024-26 in September 2024 which was the first of its kind in NSW. The strategy builds on the #RacismNotWelcome campaign.



Innovate Reconciliation Action Plan

Significant progress has been made on the implementation of the Innovate Reconciliation Action Plan. Our achievements during the year include:

- Aboriginal Community Hub: intensive remediation work commenced and planning and engagement was undertaken with the local Aboriginal community
- Aboriginal Survival Memorials: Yeo Park Survival Memorial was launched in March 2024 and community engagement commenced for the second survival memorial in Illoura Reserve, Balmain
- Closing the Gap: ongoing engagement on Aboriginal health and wellbeing
- Youth Engagement: extensive involvement in Anti-Racism and Child and Youth Strategies
- Wurridjal (Mullet) Festival: successful festival with community lanterns
- New Aboriginal cultural heritage research completed

Inclusive communities

In 2023/24, 95% of Healthy Ageing Strategy actions were implemented. Australia's first purpose-built dementia park at Lewis Herman Reserve was officially opened by the Prime Minister, Anthony Albanese, on 4 December 2023. Dementia-friendly parks and open spaces are about "gentle inclusion" and Lewis Herman Reserve was designed to respond to the need to create facilities for all underpinned by the principle that 'everyone can play'. As a follow on, five dementia awareness training sessions were funded and provided to staff by key local service providers.

The Seniors' Directory 2024 for the Inner West was updated, printed and distributed for residents and service providers. The directory was translated into five key community languages.

Pride Centre

Significant progress was made in 2023/24 on the establishment of the Inner West Pride Centre, Newtown. The building was completely restored to be fit for purpose for the community and Twenty10 was selected to operate the centre on Council's behalf. Twenty10 is a respected service provider for LGBTQIA+ people and their families. Opening events were planned to launch the centre to the community in August 2024.

Community health and wellbeing

Council implemented National Disability Insurance Scheme (NDIS) registered programs and services at our aquatic and recreation centres. Low-cost entry programs were launched at the Ashfield Aquatic Centre and Leichhardt Park Aquatic Centre in line with Aqua therapy class provided at the Anette Kellerman Aquatic Centre.

Council implemented Active Inner West (events, services, health and wellness activities in the Inner West, and enhanced website functions). There were more than 1.9 million visits to Council aquatic centres and sporting grounds were utilised at approximately 88% this year.

Two seven-week Local Health District falls prevention programs were delivered at community centres in Annandale and Dulwich Hill in early 2024.



Leichhardt Oval funding secured

Council secured funding from Commonwealth and State Governments to support a \$40million upgrade of Leichhardt Park. In 2023/24 community engagement was undertaken on the Leichhardt Park Masterplan. Preparation of the Review of Environmental Factors and detailed design documentation commenced.

Recreation parks

Leichhardt Park Skate Park was opened in late July 2023 with hundreds of people on two and four wheels attending to celebrate the launch of this accessible, family-friendly skate park, which has been over ten years in the making. The project included:

- a top-class skating bowl that can be used for skateboarding, bike riding and - scootering
- a new shared path connecting to Leichhardt Pool

to maximise safety LED Lighting to ensure visual surveillance and safety

- new landscaping including the planting of the Inner West's first micro-forest

Recreation Strategy

Council adopted the Recreation Strategy and Action Plan 2023-32 in October 2023 which has strategic priorities to encourage community participation in active recreation and address gaps in recreation and open space provision. A key aim of the strategy is to tackle problems associated with inactivity, and address gaps in recreation provided in the Inner West. It will encourage active lives through partnerships with schools, recreation infrastructure and community based strategic planning. It is committed to encouraging recreation opportunities across all ages and ensuring community access to quality open space.



Responsible pet ownership

Council's Parking and Ranger Services undertook 1,158 patrols for companion animal education. Several information stands were run throughout the year, including at Petersham Park, Enmore Park fenced area, Vanardi Green, Sydenham Green and Bede Spillane Reserve. A-frame information signs were strategically placed in Birchgrove Oval, Whites Creek, Pioneers, Hendon, Balmain Shores, Pratten, Darrell Jackson and Evan Jones Parks. Paw prints stencilling has been successfully trialled, and free puppy classes are due to be trialled in July 2024.

Inner West volunteers

Inner West volunteers were celebrated at an event held on 22 May 2024 at Marrickville Town Hall. Community and organisations nominated volunteers for recognition. The event included the Amy Large Volunteer Award and Citizen of the Year award. It recognised Inner West volunteers from diverse groups including Seniors, Sports and Youth.

Early learning

All Council's early learning centres met the National Quality Standard and over 50% have achieved an 'exceeding' rating. Utilisation of early learning centres also exceeded our target of 80% achieving 93% for the 2023/24 year, with family and community satisfaction with early learning services over 90%.

Libraries

Library members continued to increase, with 94,358 members in 2023/24. More than 1.2 million visits were made to Inner West Council libraries, more than 1.7 million items were borrowed, and more than 3.7 million Wi-Fi logins made by the public on our free computers. Council delivered 2,096 library and history programs for all ages - adults, children, baby and toddlers, as well as school holiday programs.

Council joined the Public Library Evaluation Network (PLEN) and undertook the Culture Counts survey which enables benchmarking nationally. A survey was

conducted in May and June 2024 and Council received approximately 2,200 responses. The qualitative data is currently being reviewed and a report will provide information on Inner West libraries performance and comparison to other libraries within the PLEN.

Effective delivery of library services – youth

Council engaged young people about their interactions with the library following a Council resolution in November 2023. Suggestions to deepen engagement with young people included library events and programming, accessibility of spaces, diversity of collections, collaboration with schools and youth organisations. The young people's input directly informed the refurbishment of Balmain Library.

Challenges

Responding to and resourcing evolving social, recreational and health needs

The Inner West has highly utilised sporting grounds and demand for spaces is increasing as the population increases. Capacity of provision is a major and challenging issue, as is the ability of natural turf fields to retain turf cover with excessive use. Most of Council's 27 sporting grounds are used over 32 hours a week, with the national recommended standard being 24 hours of use for both training and games.

Council currently has three synthetic surfaces located at Tempe Reserve, Lambert Park and Arlington Oval. Council's adopted Recreation Needs Study provides the strategic direction for the synthetic surfaces and highlights the need for Council to focus on increasing the capacity of existing sporting grounds to optimise use. Community recreation user groups and sporting peak bodies identified improving sporting ground surfaces, lighting and amenities as priorities.

Future challenges include providing such spaces in an increasingly dense urban environment, where there are competing demands for open space and recreational needs. The challenges in planning and resourcing

future park upgrades may be addressed through grant applications, partnerships and innovative capital works.

Council will continue to deliver future high-quality recreational services, assets and infrastructure, and plan for their renewal and maintenance.

Working on reconciliation and greater justice for Aboriginal peoples

There are challenges with creating greater justice for Aboriginal peoples following the defeat of the 2023 Referendum on the Voice to Parliament. Discussion of the priorities and how to work together for better outcomes for Aboriginal and Torres Strait Islander residents is ongoing. Local Aboriginal and Torres Strait Islander peoples want the past to be understood and acknowledged so that the people of the Inner West share mutual respect and understanding.

The Year Ahead

Council has planned initiatives for 2024/25 including:

- undertake Leichhardt Park and Oval Masterplan upgrade
- implement the Anti Racism Strategy
- partner with Twenty10 for the ongoing operation of the Inner West Pride Centre, Newtown
- develop the Community Safety Action Plan
- deliver an inclusive playground at Richard Murden Reserve
- prepare Park Plans of Management and masterplans for Jarvie Park, Camperdown Memorial Rest Park, Wicks Park, Richard Murden Reserve, Jack Shanahan Reserve and Easton Park
- deliver the second Aboriginal Survival Memorial in Illoura Reserve, Balmain
- lead the design and build of the Aboriginal Community Hub

Key Performance Measures

During the year, there was considerable progress on the Operational Plan actions under this CSP strategic direction. The following tables shows the progress of actions at the end of the financial year.

Strategic Direction 4: Happy, resilient and caring communities	Actual (numbers)	% Total
On Track	23	46%
Completed	25	50%
Behind Schedule	0	0%
On Hold	0	0%
Rescheduled	2	4%
Total	50	100%



Council Performance Metrics	2020/21	2021/22	2022/23	2023/24
Aquatic Centres (Number of Visits)	1,949,000	1,274,000	1,336,250	1,941,551
Libraries (Members)	104,056	90,819	84,304	94,358
Number of visits to Inner West Council libraries each year	837,199	167,481	1,062,143	1,218,384
Number of items borrowed from Inner West Council Libraries each year	900,909	231,479	1,054,043	1,721,074
Number of e-resources loans/uses each year	135,904	121,000	112,448	735,169
Long day care utilisation	90%	87%	87%	93%
Spending on enforcement the Companion Animals Act and Regulation (\$)	73,728	56,757	144,696	142,412
Number of public PC computer bookings each year	73,499	37,778	93,981	87,441
Number of Wi-Fi log-ins by the public at libraries each year	102,713	1,406,988	3,433,264	3,779,918



Strategic direction 5: Progressive, Responsive and Effective Civic Leadership

Key Achievements

- won Bluett Award for best performing NSW council
- selected as an Employer of Choice in The Australian Business Awards 2023
- Gold Award for Annual Report 2022/23
- Customer Experience Strategy adopted
- Procurement Strategy adopted
- weekly customer service stalls implemented
- ten Local Matter Forums held

Council won 13 awards in this financial year, including the coveted AR Bluett Memorial Award for best performing NSW council, the greatest accolade a local council can achieve. It was also an Employer of Choice, acknowledged for excellence in annual reporting with a Gold award at the Australasian Reporting Awards, as well as winning an Innovative Leadership award from Local Government Professionals Australia for the creation of NSW's First Dementia-Friendly Park.

Council celebrated our successes and continued to drive effective civic leadership with the development of the Customer Experience Strategy and significant improvements to customer service, implementation of the Workforce Management Strategy and leading the way in sustainable procurement.

Inner West wins Bluett Award for best performing council

In November 2023, Council was awarded the prestigious AR Bluett Memorial Award for overall excellence. Since 1945, this annual award has acknowledged outstanding achievements in local government and is the greatest accolade that a local council can achieve.



At the awards ceremony in November, the judges cited: "Inner West Council had forged three previous inner west councils into a vibrant, responsive and community focused organisation." "Customer experiences have outperformed against other like sized councils" and "Environmental leadership is paramount to the success of the council, being the first council to be powered with 100% renewable energy and be 100% divested from fossil fuels. Further," Inner West Council had also delivered \$22 million in savings since amalgamation."

By paying close attention to the management and renewal of community infrastructure and facilities, Council is managing our community's funds effectively. This is enabling us to invest in improved roads, footpaths, libraries, parks and pools.

In February 2024, Council celebrated its historic Bluett win with the largest ever gathering of Inner West employees as a testament to the hard work of our people from across the organisation in winning the award.

Inner West Council an Employer of Choice

Council was selected as an Employer of Choice in the Australian Business Awards in September 2023. The Australian Business Award for Employer of Choice recognises organisations that develop workplaces which maximise the full potential of their workforce through established policies and practices that demonstrate effective employee recruitment, engagement and retention.

Excellence in Annual Report

Council's annual report successfully addressed the Australasian Reporting Awards criteria and achieved a Gold Award for the 2022/23 Annual Report in May 2024. Gold Awards are awarded to those organisations that demonstrate overall excellence in annual reporting and provide high quality coverage of most aspects of the ARA criteria including full disclosure of key aspects of core business.

Recognition for Innovative Leadership

At the Local Government Professionals Awards in July 2024, Council won in the Innovative Leadership category for Lewis Herman Reserve, and the creation of NSW's First Dementia Friendly Park. At the same awards, Council was the runner up in the Community Partnerships category for the Inner West Pride Program.

Customer Experience Strategy

The Inner West Council Customer Experience Strategy was adopted in November 2023. It is designed to enable Council to provide great customer experience across all areas of the organisation, with a goal to go above and beyond to help meet the Inner West community's needs and provide the best solutions available.

During the year, fortnightly customer service stalls were replaced by weekly stalls, and have been successful in key locations across the Inner West, including libraries, aquatic centres, Transport for NSW sites and IKEA Tempe.

Other customer service highlights were:

- establishing a social media customer service presence to respond to resident requests
- joining 25 local resident groups on social media and actively participating in discussion
- increasing customer survey responses to 12,446, and a voice of customer score of 4.2/5
- improving customer service performance and surpassing the 90% benchmark in the bi-annual Mystery Shopper program, with a record-high score of 96.28% in May 2024
- centralising the customer service knowledge base (Councilpaedia) that was launched organisation-wide
- improving and simplifying Council's customer request management workflows (i.e., sequences of steps taken to action a specific customer request)
- launching a staff directory in March 2024, enabling staff to efficiently locate subject matter experts to respond to customer enquiries
- launching a new interactive widget on the website so customers can enter their street name to display when and where verge mowing is due to occur
- developing and implementing a plain English and quality correspondence training program to improve the quality of Council's communication to the community.

Service Improvement Program

The Service Improvement Program was launched in May 2024 to lead key improvements across Council. The program applies a Six Sigma DMAIC methodology (Define, Measure, Analyse, Improve, Control) in real-time, addresses improvement opportunities while developing analytical and problem-solving skills. This hands-on approach will result in a significant capability uplift for Council in terms of facilitation, process optimisation, change management and continuous improvement.

Service reviews

A service review for the Facilities Management team was conducted during the year which involved extensive engagement through benchmarking, surveying customers and staff and addressing key aspects of the service. The review focused on the categories of the Australian Business Excellence Framework: Leadership, Strategy and Planning, Information and Knowledge, People, Customers and Other Stakeholders, Process Management, and Results & Sustainable Performance. By analysing and identifying gaps in these categories, the review provided 59 targeted recommendations for improvement.

Project management

In-house project management fundamentals training was developed and delivered to 41 staff members during the year, receiving highly positive feedback. The implementation of the Project Management system is underway, serving as a central repository for all Council project management activities. The system is being configured to meet Council's specific needs, bringing about consistency of practice, transparency and improved efficiency across all projects. Key advantages of the system include streamlined project tracking, enhanced collaboration, better resource allocation, improved risk management and comprehensive reporting capabilities.

Complaints Handling Policy

The Complaints Handling Policy was improved in September 2023 to align with the Customer Experience Strategy and enhancing service excellence. The revised Policy, written in plain English and featuring more visual prompts was adopted by Council in February 2024.

A Complaints Management Framework has also been developed to standardise complaint handling, improve processes and enhance staff confidence. The framework outlines the Complaints Handling Policy, defines complaint management steps, and addresses key responsibilities.

Customer request management

Significant improvements were made to Council's customer request management workflows (i.e., sequences of steps that are taken to action a specific customer request). Workflows have been simplified, replacing complex language with plain English, and tailored to the specific needs of each service unit.

The application process for parking permits has also been streamlined and improved. Unnecessary steps were removed to make applications quicker and easier for the community. Automated letters were introduced to clarify and request missing documentation.

Staff directory

Council developed and launched a staff directory in March 2024, enabling staff to efficiently locate subject matter experts and connect with customers. The directory is highly utilised, averaging over 1,000 searches per month.

Website improvements

The Inner West Council website feedback page was revamped to simplify information access and encourage users to submit complaints, suggestions, or compliments. The refresh leverages new content elements, implemented in early 2024, to ensure consistency and user engagement across the website, as well as a redesigned and improved 'Report an Issue/Request a Service' page for clarity and ease of use. Utilising new design elements, the updated page guides customers through the service request process.

The set of online service request categories was simplified, reducing 183 categories into twelve intuitive themes. Customers will be guided by simple questions to an appropriate request, making the process quicker and easier.

Content editor training was also delivered across the organisation to 20 website content editors in November 2023. This prioritised improvements and better practice for clear and accurate information.

Communications

Council developed and implemented a plain English and quality correspondence training program to improve the quality of community communications. The training initiative has enhanced the quality of Inner West Council's communication, achieving a 50% improvement in correspondence from participating teams and a 31% increase organisation wide. Progress is monitored and reported monthly to senior management.

Reviewing Council's Integrated plans

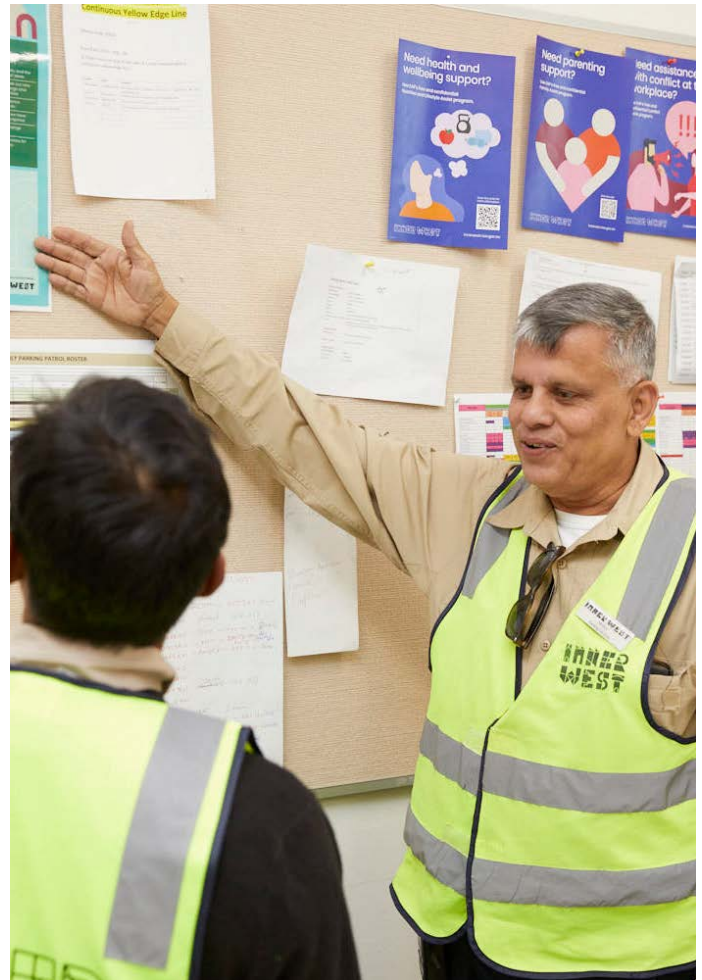
Council has commenced reviewing its Community Strategic Plan 2036 and Community Engagement Strategy as required in the year prior to a local government election. Key review initiatives include a collaborative event with Local Democracy Group members, an externally commissioned community satisfaction survey and staff consultation at two Leaders' Days.

Stronger Governance Framework

Council has implemented many of the recommendations made in the Governance Framework Review Report. Staff have undertaken change management training and established change management communities of practice to share and embed change practices across the organisation. An organisational change management program is currently under consideration and will be implemented after development and testing. Future initiatives relate to change management, the identification of key legislative and regulatory obligations, compliance training, and the development of an overarching governance framework.

Sustainable procurement

Council participated in the Sustainable Choice performance comparison, which measures our performance against the elements of ISO 20400. While Inner West's progress against ISO 20400 is currently assessed as being at an intermediate level, which just fell short of an advanced rating, our score was double the council average. Sustainable Procurement is important to Inner West Council and the Procurement team is working towards improving this score.



Procurement Strategy

Council adopted the Procurement Strategy in May 2024 which had a compulsory 15% weighting on demonstrated compliance in request for quotations (RFQ) and request for tender (RFT) submissions for Ethical, Environmental, Local, Social, Indigenous (Aboriginal & Torres Strait Islander) procurement. This initiative will contribute to improving our Sustainable Choice rating.

Inner West has also been working with other local councils and the NSW Local Government Professionals (LGP) on a White Paper called "Circular economy in Procurement: Challenges and Recommendations for NSW Local Governments". This will be published on the LGP website to show how local government plays a significant role in public procurement that contributes environmental, social, and economic benefits both for Inner West community and its future generations.

Challenges

Future Planning

Capturing and resourcing the community's diverse needs and aspirations is a key part of reviewing Council's integrated plans, as required for a new term of Council.

Council works with a range of stakeholders to deliver and meet community aspirations, including partnerships with community organisations and state agencies. Key future challenges include housing and transport, as well as meeting state housing targets and priorities.

Council ensures that its engagement is wide reaching and diverse and employs innovative engagement methods to reach hard-to-reach groups.

Other financial and resourcing challenges revolve around Council's limited resources, increasing costs of assets, and staff and budget constraints. These are planned to be addressed through asset and workforce planning, and financial sustainability measures, including productivity improvements, cost and service reviews.

Improving customer experience

Continued efforts are planned to implement the customer experience strategy, and resource continuous improvements by moving to improve digital transactions for customers.

This will be undertaken while still maintaining face to face and responsive customer services in and around the Inner West, engaging with social media content, and using new AI technologies where safe and effective, and other business improvement techniques.

The Year Ahead

Council is committed to good governance and is prepared to meet the community expectations in the areas mentioned above. Furthermore, new digital and emerging technologies will be employed to ensure that Council delivers its services in the most responsive, effective and efficient way.

Council will continue improving its financial and budget management, maximising strategic procurement, enhancing asset management practices, implementing our Land and Property Strategy, leveraging the value in technology to deliver better community outcomes, engagement, services, processes and efficiency improvements, as well as reviewing fees and charges.

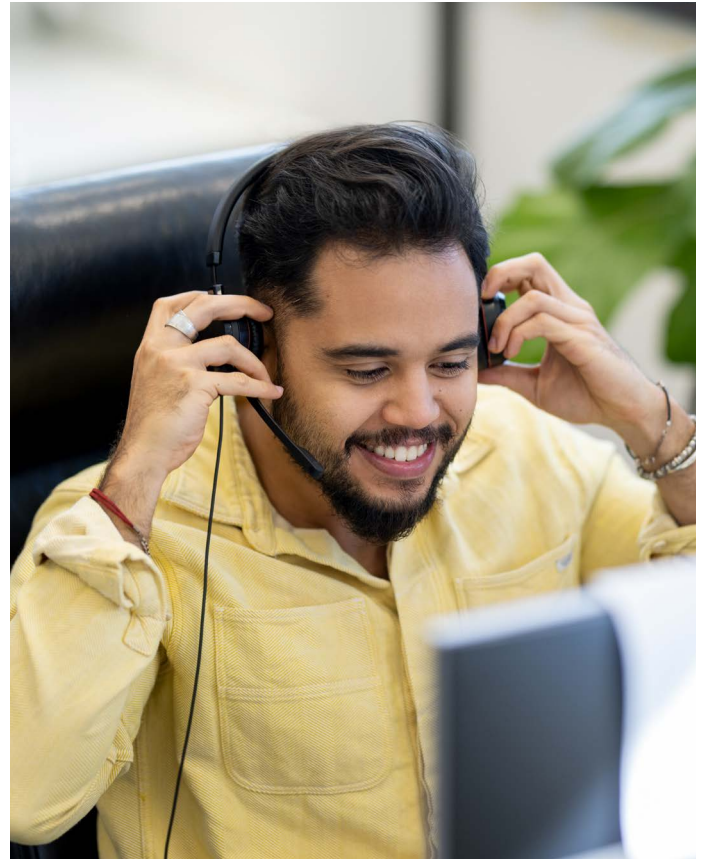
During the next 2024/25 year, the following initiatives will be delivered:

- managing Council's September 2024 elections, and Councillor induction and training program
- implementing the Customer Experience Strategy
- undertaking business improvement activities
- establishing new Local Democracy Groups in alignment with the new term of Council
- reviewing Council's integrated plans including the Community Strategic Plan, Delivery Program, and Resourcing strategy elements of the Long-Term Financial Plan, Asset Management Plans and Strategy and the Workforce Management Strategy

Key Performance Measures

During the year, there was considerable progress on the Operational Plan actions under this CSP strategic direction. The following tables shows the progress of actions at the end of the financial year.

Strategic direction 5: Progressive, Responsive and Effective Civic Leadership	Actual (numbers)	% Total
On Track	24	57%
Completed	16	38%
Behind Schedule	0	0%
On Hold	0	0%
Rescheduled	2	5%
Total	42	100%



Council Performance Metrics	2020/21	2021/22	2022/23	2023/24
Calls Answered by Contact Centres	148,208	135,195	120,094	148,369
Customer Service satisfaction - Voice of Customer (out of 5)	4.2	4.2	4.3	4.22
Customer contact issue resolved at first point of contact	85%	90%	91%	97%
Customer transactions that are online	48%	52%	54%	52%
Inner West Council website page views	6,745,641	6,082,624	6,986,412	6,997,691
Inner West Council social media followers (Facebook, Instagram, Twitter)	47,555	54,041	59,245	67,900
Your Say Inner West visits	94,300	61,700	104,392	156,738
Your Say Inner West engagement projects	71	53	72	90
Community grants provided	\$639k*	\$620k*	\$458k	\$638k

* Excludes COVID-19 grants

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1. Environmental Upgrades

Particulars of any environmental upgrade agreement entered into by the Council. (Local Government Act section 54P(1))

There were no environmental upgrade agreements entered into by Council during 2023/24.

2. Special Rates

Report on activities funded via a special rate variation of general income

Council does not have a Special Rate Variation in place. However, pre-amalgamation, there were SRVs that Inner West allocated a portion of rates income towards SRV's agreement for 2023/24. The spend on the SRV's are shown below.

Description (\$'000)	Ashfield Special Rate Variation	Marrickville Special Rate Variation
Ashfield Aquatic Centre operations	754	-
Ashfield Aquatic Centre loan principle repayments	1,739	-
Local roads renewal	508	184
Footpaths renewal	-	-
Traffic facilities	161	-
Stormwater renewal	648	519
Car park	-	9
GreenWay program	111	-
Park assets renewal, plans of management & masterplans	58	530
Property building upgrades	114	49
Total Expenditure	4,093	1,291

3. Rates and Charges written off

Amount of rates and charges written off during year. (Local Government (General) Regulation 2005 (Reg), clause 132)

Category of rates and charges	Amount written off in (\$'000)
Pensioner rebate (s.575)	1,550
Voluntary pensioner rebates (domestic waste and stormwater)	2,827
Abandonments (s.600)	224
Postponed write-offs	7

4. Councillors' Professional Development

Information about Councillors' induction training and ongoing professional development (as per Local Government (General) Regulation 2021 (Reg CI 186) is detailed in the table below.

Councillor	Induction Course/s completed
Liz Atkins	LGNSW Conference: 12-14 November 2023 NGA Conference: 2 – 4 July 2024 Climate Emergency Conference *Council Induction courses
Darcy Byrne (Mayor)	*Council Induction courses
Jessica D'Arienzo	LGNSW Conference 12-14 November 2023 *Council Induction courses
Marghanita Da Cruz	LGNSW Conference: 12-14 November 2023 Urban Agriculture Forum and Community Gardens Australia National Gathering: 17 – 19 November 2023 NSW ALGWA Conference: 14 – 16 March 2024 NGA Conference: 2 – 4 July 2024 *Council Induction courses
Mark Drury	LGNSW Conference: 12-14 November 2023 NGA Conference: 2 – 4 July 2024 *Council Induction courses
Dylan Griffiths	NGA Conference: 2 – 4 July 2024 *Council Induction courses
Mat Howard	LGNSW Conference: 12-14 November 2023 *Council Induction courses
Justine Langford	LGNSW Conference: 12-14 November 2023 NSW ALGWA Conference: 14 – 16 March 2024 Professional coaching (Democracy Matters) *Council Induction courses
Pauline Lockie	The Racial Justice Conference: 19 April 2024 NGA Conference: 2 – 4 July 2024 *Council Induction courses
Kobi Shetty	*Council Induction courses
Philippa Scott	LGNSW Conference: 12-14 November 2023 *Council Induction courses
Chloe Smith (Deputy Mayor)	LGNSW Conference: 12-14 November 2023 *Council Induction courses
John Stamolis	*Council Induction courses
Tim Stephens	*Council Induction courses
Zoi Tsardoulis	*Council Induction courses

*The Inner West 'Council Induction Courses' included the following training:

- One on one with the General Manager
- Code of Meeting Practice for Councillors
- Code of Meeting Practice with the Mayor/Deputy Mayor (specifically in relation to Chairing meetings)
- Code of Conduct training
- Establishing well-functioning governing body
- Community Engagement Workshop
- Healthy Ageing Strategy Workshop
- Cultural Strategy Workshop

- Council's Strategic Direction and Strategies Workshop
- Councillor Budget Workshop
- Brave Solutions – Leadership Workshop

Councillor Induction and planning day included:

- Assets and commercial property, main streets and town halls Workshop
- Director portfolios including service profiles of departments Workshop
- Business excellence Workshop
- Integrated Planning and Reporting Framework Workshop
- Demographic snapshot Workshop

5. Councillors' Overseas Trips

Details, including purpose of overseas visits by councillors, council staff or other persons representing council (including visits sponsored by other organisations). Reg cl 217(1)(a)

Councillor	Purpose	Details
Nil return		

6. Councillors' Allowances and Civic Function Costs

Total cost during the year of the payment of expenses of, and the provision of facilities to, councillors in relation to their civic functions. Reg cl 217(1)(a1) (i), (ii), (iii), (iv), (v), (vi), (vii), (viii)

Item	Total Amount
Provision of dedicated office equipment allocated to councillors	\$6,013
Telephone calls made by councillors	\$6,426
Attendance of councillors at conferences and seminars (ALGA & ALGWA)	\$18,685
Training of councillors and provision of skill development	\$6,471
Intrastate visits by councillors, including transport, accommodation and other out-of-pocket travelling expenses	\$505
Overseas visits by councillors, including transport, accommodation and other out-of-pocket travelling expenses	Nil
Expenses of any spouse, partner or other person who accompanied a councillor in the performance of his or her civic functions, being expenses payable in accordance with the Guidelines for the payment of expenses and the provision of facilities for Mayors and Councillors	Nil
Expenses involved in the provision of care for a child of, or an immediate family member of, a councillor	\$795
Total Civic Function costs	\$38,895

Item	Total Amount
Mayoral allowance	\$117,540
Deputy Mayor allowance	\$42,590
Councillor allowance per councillor	\$32,590

7. Contracts Awarded

Details of each contract awarded (other than employment contracts & contracts less than \$150,000) (Reg cl 217(1) (a2) (i), (ii))

Successful tenderer	Contract name/ nature of goods or services supplied	Total contact amount (ex. GST)
Sullivans Constructions	Pioneers Memorial Park New Amenities	\$2,406,675.45
Active Turf Drain Australia	Sporting Grounds Sand Grooving & Laser Grading	\$470,318.08
Aquest Plumbing Pty Ltd, Flash Plumbing Pty Ltd, Jr Burns Plumbing Pty Ltd, Chips Property Trade Services Pty Ltd	IWC Plumbing Contractors Panel	\$4,545,454.55
Architects Of Arcadia Pty Ltd	King George Park Inclusive Playgrounds Design	\$201,226.00
Architects Of Arcadia Pty Ltd	Richard Murden Reserve Inclusive Playground Design	\$198,438.00
Asplundh Tree Expert (Australia) Pty Ltd	Kensington Rd, Lambert Park And Wangal Nura Park Playgrounds	\$568,725.78
Asplundh Tree Expert (Australia) Pty Ltd	War Memorial & Maundrell Park Playgrounds upgrade	\$478,667.88
C A Technology Pty Ltd	TechnologyOne SaaS licence renewal	\$1,358,820.03
C A Technology Pty Ltd	Project Management System Software, Implementation & Support	\$636,820.00
Canopy Constructions Pty Ltd	Balmain Library & Town Hall - Stage 1 Maintenance Works	\$3,334,991.82
Canopy Constructions Pty Ltd	Newtown Town Hall External Works	\$514,770.00
Co.Op Studio Pty Ltd	Leichhardt Park Aquatic Centre Architect	\$2,506,675.45
Enviro - LCS Pty Ltd	Sanitary & Hygiene Product Services	\$2,394,631.81
Fleetwood NSW Pty Ltd	Leichhardt Oval Number 2 Amenities	\$1,020,024.00
GJ's Landscapes Pty Ltd	Yeo Park Aboriginal Survival Memorial	\$367,051.77
Greater West Landscapes Pty Ltd	Camdenville Park Upgrade	\$6,457,431.26
Growth Civil Landscapes Pty Ltd	King George Park Inclusive Playground	\$2,397,038.60
Havencord Pty Ltd (Floodlighting Australia)	HJ Mahoney Reserve Sports Lighting Upgrade	\$243,155.00
Homewood Consulting Pty Ltd	Provision of Tree Inventory Services	\$774,664.24
ID Consulting Pty Ltd	Profile ID, Council's online demographic data analysis tool	\$204,600.00
Inter-Chillers Pty Limited	Annette Kellerman Aquatic Centre Temp Boiler Install	\$209,825.00
Kingsline Pty Ltd	Mackey Park Canoe Ramp	\$1,011,624.84
Know-Ledge Asset Management Pty Ltd	Parks, Seawalls & Marine Structures Asset Condition Survey & Valuation	\$315,000.00
Lahz Nimmo Architects Pty Ltd	King George Park Storage and Amenities Upgrade - Consultancy	\$144,468.41
Meinhardt (NSW) Pty Ltd	Mechanical design and ancillary services associated with the Ashfield HVAC Upgrade project	\$225,142.73
Never Stop Water Harvesting Pty Ltd	HJ Mahoney & Tempe Reserve Field Upgrade	\$2,014,423.53
Newsound Fire Services Pty Ltd	IWC Maintenance Agreement - Fire Protection Service	\$833,976.36
Objective Corporation Limited	Trapeze Professional License	\$220,624.55
Polytan Asia Pacific Pty Ltd	Lambert Park Synthetic Turf	\$1,931,820.00
Port Shipping Containers Pty Ltd Containify	Elliott St Kiosk - Container	\$154,738.00
Romba Pty Ltd	Henson Park Oval Fencing	\$574,539.00
Secure Edge Technologies Pty Ltd	Cloud Base Hosting and Pool Vehicle Booking	\$162,915.00

Successful tenderer	Contract name/ nature of goods or services supplied	Total contact amount (ex. GST)
Sentient Dynamics Pty Ltd T/A Accelerate Tech	Digital Experience Platform	\$651,771.00
Servicelink Pty Ltd, Envirochoice Industries Pty Ltd, Everflow Plumbing Services Pty Ltd	IWC Roof & Gutter Cleaning	\$512,727.27
SGS Economics & Planning	Inner West Employment and Retail Lands Strategy (EaRLs)	\$155,830.00
Structen Pty Ltd	Elliott St Kiosk - Construction	\$740,386.00
Sullivans Constructions	Pioneers Memorial Park New Amenities	\$774,662.24
Synergy Enterprise Solutions Pty Ltd	IT Service Management (ITSM) Solution	\$853,270.80
Tambla Limited	Tambla Rostering System	\$211,910.00
Tanner Kibble Denton Architects Pty Ltd, Civile Pty Ltd, Environmental Risk Sciences Pty Ltd	Design Services - Callan Point Swim Site	\$181,818.18
Taylor Brammer Landscape Architects Pty Ltd	Development of Plans of Management and Master Plans	\$259,000.00
TECORP Pty Limited	Annette Kellerman Aquatic Centre Re-Cladding Works	\$1,813,756.36
Trees Impact	Advanced Tree Stock Program 2023	\$270,260.00
Vendorpanel Pty Ltd	VendorPanel Subscription	\$168,491.27
Wilde And Woollard Pacific Pty Ltd	Leichhardt Park Aquatic Centre QS Services	\$217,300.00
Total Contracts Awarded		\$45,690,460.26

8. Legal Proceedings

Summary of the amounts incurred by the council in relation to legal proceedings, including amounts incurred by council in relation to proceedings taken by or against council (including out of court settlements) Reg cl 217(1)(a3)

Legal expenses category	Amount paid	Amount received
Planning and Building	\$1,478,566	\$225,651
Debt recovery	\$588,364	\$596,609
Other	\$1,240,318	\$2,437,492
Total	\$3,307,248	\$3,259,752

Appeal No.	Name of Entity (subsidiary or division)	DA	Property Address	Suburb	Description of Matter	Upcoming Event/Status	Costs to Date
Land & Environment Court – Class 1 (Current)							
2023/204400	Daniel Charles Cobden	DA/2023/0265	504 Darling Street	Rozelle	Appeal against deemed refusal of DA/2023/0265 for demolition of existing buildings and site remediation for the construction of a residential flat building comprising 16 units over four levels, basement carparking, storage and plant, landscaping driveway access and associated services.	Hearing on 25 & 26 July 2024. Part heard – Commissioner adjourned on amended plans.	\$18,784
2023/244510	Rahman Nominees Pty Ltd (Carwash Kingdom No.1)	EPA/2023/0048	412-416 Liverpool Road	Croydon	Appeal against a Council Order in respect of the operation of a car wash.	Hearing adjourned to 15 August 2024	\$9,563

Appeal No.	Name of Entity (subsidiary or division)	DA	Property Address	Suburb	Description of Matter	Upcoming Event/Status	Costs to Date
2024/80566	Rahman Nominees Pty Ltd (Carwash Kingdom No.2)	DA10.2006.310	412-416 Liverpool Road	Croydon	Modification appeal against a Court approval in respect of a carwash.	Joined with above - Hearing adjourned to 15 August 2024	As above
2023/361708	Trustee for the SGH Property Trust (Solid Gold Custodians)	DA/2023/0377	30-32 Murray Street	Marrickville	Appeal against refusal to fitout and change of use of the premises to a business premises (hair salon) including signage, operating 7.00am - 10.00pm Monday to Saturday and 8.00am - 9.00pm Sundays.	Hearing on 26 & 27 August 2024	\$4,950
2023/419205	Petersham High Pty Limited	DA/2023/0811	8-10 Charles Street	Petersham	Appeal against deemed refusal for partial demolition, alterations, and additions to the existing buildings on the sites for use as co-living housing consisting of 19 double rooms, including associated vehicular access, parking and landscaping	Hearing on 15 & 16 October 2024	\$33,431
2023/435977	Mitribe Developments Pty Limited	DA/2023/0830	9-15 Samuel Street	Tempe	Appeal against deemed refusal of demolition of existing structures, subdivision the site into 8 Torrens title allotments and construction of a 3 storey dwelling house on each lot with associated landscaping and car parking.	s34 Conciliation Conference adjourned to 13 August 2024	\$3,350
2023/435366	Joel Arnott	DA/2023/0724	47 Elizabeth Avenue	Dulwich Hill	Appeal against refusal of partial demolition of existing structures, ground floor alterations and additions to a dwelling house and construction of a swimming pool with associated car parking and landscaping.	s34AA Conciliation & Hearing on 12 August 2024	NIL
2023/459510	Van Luan Nguyen & Thu Trang Pham	DA/2023/0730	149 Unwins Bridge Road	Tempe	Appeal against deemed refusal of Demolition of existing structures and construction of 4 x semi-detached dwellings with associated, Torrens title subdivision into 4 lots.	Hearing on 12 & 13 November 2024	\$3,300
2023/460116	James & Diana McFarlane	DA/2023/0112	15 Tressider Avenue	Haberfield	Appeal against refusal of alterations and additions to dwelling house including partial demolition, rear extension with upper level, reinstatement works, garage, pool and landscaping.	s34AA Conciliation & Hearing on 25 & 26 July 2024.	\$1,000
2024/49173	Linda Watkinson	DA/2023/0424	4 Turner Street	Balmain	Appeal against an actual refusal of alterations and additions to an existing studio, use of the studio as a dwelling and subdivision from one lot into two lots.	s34AA Conciliation & Hearing on 20 & 21 August 2024	\$1,271
2024/58673	Tizzone & Forte	DA/2024/1110	175 Young Street	Annandale	Appeal against an actual refusal of alterations and additions to an existing dwelling including a new first floor, garage and studio.	s34AA Conciliation & Hearing on 26 & 27 August 2024	\$625
2024/98577	Sudarshan Aryal	TREE/2023/0739	4 Griffiths Street	Hurlstone Park	Appeal against a refusal of an application to remove four Canary Island Date Palms	s34 Conciliation Conference on 4 September 2024	\$2,025.00

Appeal No.	Name of Entity (subsidiary or division)	DA	Property Address	Suburb	Description of Matter	Upcoming Event/Status	Costs to Date
2024/94154	M&B Maxwell Property Group Pty Limited	DA/2023/0651	323 Darling Street	Balmain	Appeal against a deemed refusal in respect of alterations and additions to an existing dwelling for use as a mixed use with two tenancies and restaurant on ground level and five apartments (over two levels) with basement car parking.	s34 Conciliation Conference on 1 October 2024	NIL
2024/126860	Studio Johnston Architects Pty Limited	DA/2023/1124	1 Campbell Lane	Balmain	Appeal against a refusal in respect of alterations and additions to an existing dwelling and construction of 2 additional dwellings (multi-dwelling housing).	s34 Conciliation Conference on 30 September 2024	\$4,930
2024/121517	Yanis Derums	MOD/2020/0252	7A Johnson Street	East Balmain	Appeal against a refusal to amend condition 18A of the Approval dealing with the discharge of stormwater drainage.	s34AA Conciliation & Hearing on 9 & 10 October 2024	NIL
2024/149366	XYZ Services Pty Limited	DA/2023/0912	1 Longview Street	Balmain	Appeal against a deemed refusal to demolish an existing building, torrens title subdivision of 1 lot into 2 lots and construction of two 2/3 storey buildings.	s34AA Conciliation & Hearing on 3 & 4 October 2024	\$8,569
2024/177878	ONR Johnston Street Pty Limited	DA/2023/0909	252 Johnson Street	Annandale	Appeal against a deemed refusal of alterations and additions to an existing care facility to change the use to a co-living house for off campus student accommodation.	s34 Conciliation Conference on 2 August 2024	NIL
2024/182682	Anthia Lepouris	DA/2023/0825	96 & 98 Elliott Street	Balmain	Appeal against a deemed refusal of alterations and additions to an existing dwelling including a new swimming pool, basement and landscaping.	s34AA Conciliation & Hearing on 24 & 25 October 2024	NIL
2024/189498	Central Property Holdings Pty Limited & Wheeler	DA/2024/0153	81A College Street	Balmain	Appeal against a deemed refusal of partial retention of an existing building and construction of three attached dwellings on three lots with swimming pool.	s34 Conciliation Conference on 31 October 2024	NIL
2024/204567	Robert Freeman	DA/2023/0764	39 Evans Street	Balmain	Appeal against an actual refusal of alterations and additions to an existing dwelling with the inclusion of a roof top terrace.	s34 Conciliation Conference on 6 November 2024	NIL
2024/215067	The Trustee for Sky Propety & Planning Trust	DA/2023/0503	40 Nicholson Street	Balmain East	Appeal against an actual refusal of the installation of a prefabricated pool shed.	s34AA Conciliation & Hearing on 14 & 15 November 2024	NIL
2024/224628	Srou Holdings Pty Limited	DA/2024/0336	2 Johnston Street	Annandale	Appeal against a deemed refusal of demolition of an existing dwelling and construction of three 3 storey terraces (with three secondary dwellings) and Torrens Title subdivision of one lot into three.	s34 Conciliation Conference on 19 September 2024	NIL
2024/233580	Ausbay Construction Pty Limited	DA/2024/0203	328-336 Liverpool Road	Ashfield	Appeal against a deemed refusal of alterations and additions to an approved residential building to change the use to an infill affordable housing including adding an additional two level (18 units).	s34 Conciliation Conference on 9 August 2024	NIL

Land & Environment Court – Class 1 (Pending)

2023/140210	Nikolce Sekulovski	DA/2022/0879	595 King Street	Newtown	Appeal against refusal of alterations and additions to existing shop top housing including additional unit and rooftop open space.	Hearing on 24 & 25 June 2024. Judgment reserved.	\$45,303
2023/448341	Vista Sol Pty Ltd	DA201800570	319-325 Trafalgar Street	Petersham	Appeal to modify DA201800570, which was granted by the Court on 19 June 2020. The MOD seems to be changes to conditions, BCA changes and general design changes - minor adjustments to the internal layout and façade of the existing warehouse building.	s34 Conciliation Conference on 1 July 2024. Parties to enter into a s34 Agreement.	\$3,300

Appeal No.	Name of Entity (subsidiary or division)	DA	Property Address	Suburb	Description of Matter	Upcoming Event/Status	Costs to Date
2023/441945	Landmark Investments Australia Pty Ltd	MOD/2023/0137	4 Caroline Street	Balmain	Appeal against refusal of MOD/2023/0137 to amend DA/2022/0322 seeking consent for the deletion of a deferred commencement condition relating to vehicular access to lane and car stacker; minor changes to the internal layout on the ground and first floor; addition of a basement with a home theatre and utility room and addition of a pool to rear courtyard.	s34AA Conciliation Conference & Hearing on 2 & 3 July 2024. Parties to enter into a s34 Agreement.	\$5,625.00
2024/28292	Veronica Mihovilovic	MOD/2023/0299	31 John Street	Petersham	Appeal against an actual refusal of alterations and additions to a dwelling.	s34AA Conciliation & Hearing on 17 & 18 July 2024. Parties to enter into a s34 Agreement.	NIL
2024/18001	Antonella Da Silva	DA/2023/0080	5 Hoskings Street	Balmain East	Appeal against an actual refusal of a 3 storey dwelling house with roof top terrace	s34AA Conciliation & Hearing on 18 & 19 July 2024. Parties to enter into a s34 Agreement.	\$3,000
2023/451392	Wynn Constructions Pty Ltd	DA/2023/0614	172-174 Marrickville Road	Marrickville	Appeal against deemed refusal for a proposed 6 storey shop top housing development comprising a commercial tenancy on the ground floor and 12 residential apartments on the levels above and basement carparking	s34 Conciliation Conference on 7 August 2024. Parties to enter into a s34 Agreement.	\$29,614
Land & Environment Court – Class 1 (Closed)							
2023/215718	Princeton Capstack Pty Ltd	MOD/2023/0131	73-75 Beattie Street	Balmain	Appeal against deemed refusal of MOD/2023/0131 to DA/2021/0521 includes changes to excavation, footprint, levels, openings, parking, finishes and planting.	s34 Conciliation Conference on 7 September 2023. Parties enter into a s34 Agreement. Appeal upheld on 14 September 2023	\$5,506
2022/264511	Sam Hodzic (No.1)	BC/2022/0087	28 Empire Street	Haberfield	BIC for retention of skylights heritage conservation area.	Hearing on 22 & 23 June 2023. Appeal dismissed on 27 October 2023	\$16,453
2022/266881	Sam Hodzic (No.2)	DA/2021/0716 (POSS REV/2022/0014)	28 Empire Street	Haberfield	Appeal against refusal of retaining existing unapproved roof skylights.	Hearing on 22 & 23 June 2023. Appeal upheld in part on 27 October 2023	As above
2023/191039	Robert Stewart & Shuiping Zhou	s56A Appeal	32 Kentville Avenue	Annandale	Summons commencing an Appeal against a Commissioner's determination in respect of a tree removal.	Hearing on 16 November 2023. Dismissed	\$13,625
2023/108539	APS Property Management Pty Ltd	DA/2022/0415	113 Dobroyd Parade	Haberfield	Appeal against refusal of demolition of existing building and construction of a warehouse units building (6 units) with associated car parking and landscaping.	s34 Conciliation Conference on 30 October 2023. Parties enter into a s34 Agreement. Appeal upheld with costs thrown away in the amount of \$25,000 on 17 November 2023	\$25,229
2023/130810	Carmelo & Edward Ginardi	DA/2022/0850	2 Duke Street	Balmain East	Appeal against deemed refusal for the construction of a new 2 storey dwelling with basement storage.	s34AA Conciliation & Hearing on 1 & 2 November 2023. Parties enter into a s34 Agreement. Appeal upheld on 16 November 2023	\$12,823
2023/170784	Anabia Pty Ltd (No.1)	DA/2021/1315	32-72 Alice Street	Rozelle	Appeal to a modification to the Court granted approval to change the operating hours of the approved indoor gym to 24/7!	s34 Conciliation adjourned to 24 November 2023. Applicant discontinued on 08 December 2023	\$5,100

Appeal No.	Name of Entity (subsidiary or division)	DA	Property Address	Suburb	Description of Matter	Upcoming Event/Status	Costs to Date
2023/309751	Anabia Pty Ltd (No. 2)	DA/2023/0587	32-72 Alice Street	Newtown	Appeal against a deemed refusal of operating hours of the approved gym to 24 hours / 7 days a week and signage	Directions hearing adjourned to 24 November 2023. Parties enter into a s34 Agreement as a result of an approval being granted by Council. Appeal upheld on 07 December 2023	As above
2023/148437	Meron Wilson	DA/2022/0675	246 Catherine Street	Leichhardt	Appeal against refusal of DA/2022/0675 determined on 10 February, 2023 for the part demolition and ground and first floor alterations and additions to rear of existing dwelling-house.	s34AA Conciliation & Hearing on 15 & 16 November 2023. Parties enter into s34 Agreement. Appeal upheld on 07 December 2023	\$11,519
2022/354227	C-Corp Nominees Pty Limited (was John Chidiac)	DA/2022/0815	5 Bruce Street	Ashfield	Deemed refusal of demolition of the existing building on the site and construction of a 2-storey residential flat building; comprising of 8 residential apartments and 2 levels of basement parking.	Hearing on 29 November 2023. Appeal dismissed on 7 December 2023	137,003
2021/073128	Anprisa Pty Ltd	DA/2020/0501	40-76 William Street	Leichhardt	Adaptive reuse of, and alterations and additions to, an existing industrial warehouse and conversion into an architecturally designed residential flat building to accommodate 181 residential apartments above two levels of basement car parking.	Hearing on 3, 7 & 8 November 2023. Appeal dismissed on 19 December 2023	92,052
2021/228923	Anprisa Pty Ltd	DA/2021/0437	40-76 William Street	Leichhardt	Deemed refusal of DA/2021/0437 for a stage one concept application converting industrial warehouse into residential flat building.	Hearing on 3, 7 & 8 November 2023. Appeal dismissed on 19 December 2023	As above
2022/326604	TPG Telcom Pty Limited	DA/2021/1143	Manning Street	Rozelle	Appeal against refusal of development of a telecommunications facility.	Hearing on 4-7 September 2023. Appeal upheld on 21 December 2023	\$161,947
2023/68440	Giovanni Cirillo (now Hemmes Property Pty Ltd)	DA/2022/0064	2 Addison Road	Marrickville	Appeal against refusal to remove 20 on-site car parking spaces and use this outdoor area as a beer garden with associated works operating 10.00am – 12.30am (the following day), Monday to Wednesdays; 10.00am – 2.30am (the following day), Thursdays to Saturdays; and 11.00am – 10.00pm Sundays;	s34 Conciliation Conference on 20 November 2023. Parties enter into a s34 Agreement with costs order in favour of Council in the amount of \$28,000. Appeal upheld on 21 December 2023	\$45,133
2023/201791	Rebel Property Group Pty Ltd	DA/2022/1164	37-47 Farr Street	Marrickville	Appeal against deemed refusal of DA/2022/1164 for demolition of existing structures on site, and construction of a residential flat building consisting of 51 apartments, a two storey basement carpark, and a publicly accessible open space and integrated development.	s34 Conciliation Conference on 24 October 2023. Parties enter into a s34 Agreement with costs order in favour of Council in the amount of \$7,000. Appeal upheld on 22 December 2023	\$83,521
2023/326973	Trent Theedam	MOD/2023/0172	34 Wharf Road	Birchgrove	Appeal against refusal of modification of a dwelling house to expand an existing floor plan.	s34 Conciliation Conference on 18 December 2023. Parties enter into a s34 Agreement Appeal upheld on 22 December 2023	\$2,400.00

Appeal No.	Name of Entity (subsidiary or division)	DA	Property Address	Suburb	Description of Matter	Upcoming Event/Status	Costs to Date
2023/209866	Studio Johnston Architects Pty Ltd	DA/2023/0261	4&6 St Marys Street	Balmain East	Appeal against deemed refusal for demolition of existing dwellings and structures, site amalgamation, and construction of a new four (4) storey dwelling with parking and swimming pool and associated works.	s34AA Conciliation & Hearing on 14 & 15 December 2023. Appeal upheld on 24 January 2024	\$20,242
2023/26375	Appwam Pty Ltd (No.3)	DA/2021/1367	55-63 Smith Street	Summer Hill	Appeal against refusal to demolish existing structures on site, and construction of a residential flat building containing 35 residential apartments including affordable housing, over 1 basement, parking level.	Hearing on 5 & 6 February 2024. Parties enter into s34 Agreement with costs order in favour of Council in the amount of \$10,000. Appeal upheld on 31 January 2024	\$8,378
2023/74515	Brad & Anastasia Woodhouse	DA/2022/0383	251 Annandale Street	Annandale	Class 4 Judicial Review - Appeal against IWC consent of DA/2022/0383. Council is fourth respondent.	Submitting appearance but for costs by council. Hearing on 13 & 14 February 2024. Discontinued on 19 February 2024	Nil
2022/217782	Transport for New South Wales		136 May Street	St Peters	Class 3 entitlement to compensation in the amount of \$2M for interest in Lot 3 and 4 in DP 1273810 being part of the land remaining in certificate of title Lot 31 in DP 1208731.	Hearing on 12-16 February 2024. Settled. Court orders by consent that compensation in the amount of \$1.55M plus interest and costs agreed or assessed.	\$309,307
2023/216170	Talal Ghattas	DA/2023/0135	40 Collins Street	Annandale	Appeal against deemed refusal to demolish existing single dwelling, subdivision into two lots and construction of two semi-detached, two storey dwellings.	s34 Conciliation Conference on 14 February 2024. Parties enter into a s34 Agreement with costs order in favour of Council in the amount of \$3,500. Appeal upheld on 20 February 2024	\$19,908
2024/8342	Bentancorp Pty Ltd	DA/2023/0740	11 Lookes Avenue	Balmain East	Appeal against deemed refusal of a 3 storey dwelling and landscaping.	Directions hearing on 2 February 2024. Discontinued on 20 February 2024 as a result of an approval being granted by the Local Planning Panel.	Nil
2023/333235	Moini Pty Ltd	DA/2023/0718	45-57 Parramatta Road	Annandale	Appeal against deemed refusal of a 201 room hotel with mixed use retail on ground floor.	s34 Conciliation Conference on 28 May 2024. Discontinued on 26 February 2024	\$30,634
2023/243807	Rye 187 Pty Ltd	DA/2017/00253	3-7 Crystal Street	Petersham	Appeal to the Court to modify a Court granted consent to modify a commercial/retail tenancy with an increase from 4 to 7 service apartments and an increase in 56 to 57 boarding house rooms.	s34 Conciliation Conference on 2 February 2024. Parties enter into s34 Agreement with costs order in favour of Council in the amount of \$2,000. Upheld on 05 March 2024	\$10,500
2023/238698	D-Studio Architects Pty Ltd	DA/2023/0159	48 Park Avenue	Ashfield	Appeal against deemed refusal of 2 two storey semidetached dwellings with a 2 lot subdivision.	s34AA Conciliation & Hearing on 26 & 27 February 2024. Parties enter into s34 Agreement. Upheld on 06 March 2024	\$13,383

Appeal No.	Name of Entity (subsidiary or division)	DA	Property Address	Suburb	Description of Matter	Upcoming Event/Status	Costs to Date
2023/314090	James Alex Wright (No. 1)	DA/2023/0331	5 Roberts Street	St Peters	Appeal against refusal of a subdivision of 1 newly created lot into 2 lots and the construction of a 2 three storey semi-detached dwellings on each allotment.	s34AA Conciliation & Hearing on 23 & 24 April 2024. Parties to enter into a s34 Agreement. Upheld on 03 April 2024	\$15,480
2023/314380	James Alex Wright (No. 2)	DA/2022/1149	5 Roberts Street	St Peters	Appeal against the refusal of a modification application of a torrens title subdivision into 2 lots.	s34AA Conciliation & Hearing on 23 & 24 April 2024. Parties to enter into a s34 Agreement. Upheld on 03 May 2024	As above
2023/277314	Joseph Marando	DA/2023/0419	28 Bruce Street	Rozelle	Appeal against a deemed refusal of the demolition of a worker's cottage and construction of a new dwelling with a secondary dwelling.	s34AA Conciliation & Hearing on 10 & 11 April 2024. Parties enter into a s34 Agreement. Upheld on 26 April 2024	\$19,938
2023/331265	Nelson Parade Pty Ltd	DA/2021/0625	1 Nelson Place	Petersham	Modification appeal of a Court approved boarding house in respect of the relocation of a lift and internal reconfiguration.	s34 Conciliation Conference on 3 May 2024. Parties to enter into a s34 Agreement. Granted 12 April 2024	\$17,101
2024/76819	Shepherd Street Pty Limited	DA/2023/0991	89 Fitzroy Street	Marrickville	Appeal against a deemed refusal of an adaptive reuse of three existing warehouses and the addition of two new structures consisting of light industrial and creative industries over three storeys with a basement level carpark.	S34 Conciliation Conference on 19 April 2024. Parties enter into a s34 Agreement. Upheld on 19 April 2024	Nil
2023/330184	VL4 Pty Ltd	DA/2023/0705	16-18 Albert Street	Petersham	Appeal against deemed refusal of a four lot subdivision and construction of four detached two storey dwellings.	s34 Conciliation Conference on 3 April 2024. Parties enter into a s34 Agreement. Costs order in favour of Council in the amount of \$6,000. Upheld on 18 April 2024	\$18,150
2024/89888	Salvatore Gambacorta	DA/2023/0106	139A Young Street	Annandalew	Appeal against an actual refusal of alternations and additions to an existing building as a medical centre.	s34 Conciliation Conference on 18 September 2024. Discontinued on 17 April 2024	Nil
2023/260384	Charbel Elias	DA/2023/0477	3 Emmerick Street	Lilyfield	Appeal against deemed refusal of 2 two storey semidetached dwellings with a 2 lot subdivision.	s34AA Conciliation & Hearing on 7 & 8 March 2024. Parties enter into s34 Agreement. Upheld on 21 March 2024	\$17,677
2023/314283	Adam Hobson	DA/2022/1022	1 Rose Street	Birchgrove	Appeal against refusal of construction of a two storey dwelling and garage.	s34AA Conciliation & Hearing on 8 & 9 May 2024. Parties enter into a s34 Agreement. Upheld on 14 May 2024	\$29,803
2024/94154	Andrew Spencer	MOD/2023/0399	51 Glassop Street	Balmain	Appeal against a deemed refusal of a modification application in respect of modifying two balconies into one balcony off two bedrooms on the ground floor (with stairs), deletion of a tree retention condition and installation of three skylights to an approval for alterations and additions to an existing dwelling.	s34 Conciliation Conference on 10 May 2024. Parties enter into a s34 Agreement with \$8,000 costs to be paid by Applicant. Upheld on 10 May 2024	\$750

Appeal No.	Name of Entity (subsidiary or division)	DA	Property Address	Suburb	Description of Matter	Upcoming Event/Status	Costs to Date
2023/348357	Metric Interiors & Projects Pty Ltd	DA/2023/0046	72 Johnston Street	Annandale	Appeal against refusal of demolition of the existing buildings, construction of 2 x detached dwellings, outbuildings, inground swimming pools, associated boundary fencing and new vehicle crossing as well as a Torrens Title subdivision into 2 lots including a vehicle crossing and tree removal.	s34AA Conciliation & Hearing on 29 & 30 May 2024. Parties enter into a s34 Agreement. Upheld 13 June 2024	\$27,849
2024/167293	Vincenzo & Theresa Santarpia	EPA/2024/0036	62 Liverpool Road	Summer Hill	Appeal against a Council Order in respect of stormwater.	s34 Conciliation Conference on 1 July 2024. Discontinued on 21 June 2024	Nil
2023/263107	KSPI Pty Limited	DA/2023/0158	599 King Street	Newtown	Appeal against deemed refusal of partial demolition of existing structures and alterations and additions to a mixed use building to create a 2 part 3 storey shop top housing development comprising 2 commercial tenancies on the ground floor and 2 apartments on the upper levels.	s34 Conciliation Conference on 12 March 2024. Parties enter into a s34 Agreement. Upheld on 4 July 2024	\$10,988
2023/353449	Simon Hardy	DA/2023/0358	6 Clifton Street	Balmain East	Appeal against a refusal of a demolition of an existing roof and addition of a part storey and desk.	s34AA Conciliation & Hearing on 17 & 18 June 2024. Parties enter into a s34 Agreement. Upheld on 5 July 2024	\$20,549
2023/360064	Bilal Faytrouni	DA/2023/0737	122 View Street	Annandale	Appeal against deemed refusal of demolition of exiting dwelling construction of new double storey dwelling with garage stacker, pool and associated landscaping.	s34AA Conciliation & Hearing on 4 & 5 June 2024. Parties enter into a s34 Agreement. Upheld on 9 July 2024	\$36,907
2023/346892	Zhe Chen & Wei Wang	DA/2023/0533	4A Datchet Street	Balmain East	Appeal against deemed refusal of demolition of the existing dwelling and construction of a two-storey dwelling with a roof top terrace, subterranean garage and associated landscaping.	s34AA Conciliation & Hearing on 26 & 27 June 2024. Parties enter into a s34 Agreement. Upheld on 12 July 2024	\$7,950
2023/362577	ZCMC Investments Pty Limited	DA/2023/0653	20 Gladstone Street	Balmain	Appeal against deemed refusal of alterations and additions to an existing building currently containing 10 apartments to facilitate its conversion to provide four attached dwellings, car parking, landscaping, and Torrens title subdivision.	s34 Conciliation Conference on 19 June 2024. Parties enter into a s34 Agreement with \$7,000 costs to be paid by Applicant. Upheld on 17 July 2024	\$15,915

Appeal No.	Name of Entity (subsidiary or division)	DA	Property Address	Suburb	Description of Matter	Upcoming Event/Status	Costs to Date
2023/250186	KY Management Pty Limited	DA/2023/0440	310-312 Marrickville Road	Marrickville	Appeal against deemed refusal for additions and alterations to an existing three storey commercial building to create a mixed-use building (shop top housing) consisting of a retail space on the ground floor and residential apartments above including basement parking and landscaping.	s34 Conciliation Conference on 15 May 2024. Parties enter into s34 Agreement with \$8,000 costs to be paid by Applicant. Upheld on 26 July 2024	\$11,375
2024/19675	Nigel White	DA/2023/0281	30 Thorby Avenue	Leichhardt	Appeal against an actual refusal to disassemble an existing double carport frame and erect a new double carport with gable roof.	s34AA Conciliation & Hearing on 25 & 26 July 2024. Parties enter into s34 Agreement. Upheld on 30 July 2024	Nil

Appeal No.	Name of Entity (subsidiary or division)	DA	Property Address	Suburb	Summary	Upcoming Event/Status	Costs to Date
Land & Environment Court – Other Classes							
2022/267014	Transport for New South Wales		65 May Street	St Peters	Class 3 entitlement to compensation in the amount of \$11M for interest in lots being part of Camdensville Park and loss of open space.	Hearing on 4-12 April 2024. Judgment reserved.	\$309,307
2023/191039	Robert Stewart & Shuiping Zhou		32 Kentville Avenue	Annandale	Summons commencing an Appeal against a Commissioner's determination in respect of a tree removal.	Hearing on 16 November 2024	\$13,625
2023/458519	C-Corp Nominees Pty Limited (was John Chidiac)	DA/2022/0815	5 Bruce Street	Ashfield	Summons commencing s56A appealing the decision on Appeal 2022/354227	Hearing on 20 June 2024	\$59,317

Appeal No.	Name of Entity (subsidiary or division)	DA	Property Address	Suburb	Summary	Upcoming Event/Status	Costs to Date
Land & Environment Court – Other Jurisdictions							
	Beverly Seeto	Statement of Claim	11 Hammond Avenue	Croydon	Debt Recovery	Statement of Claim issued to recover a debt in the amount of \$126,000.	\$660
2023/285324	Tertia Harry	Supreme Court	739 Darling Street	Rozelle	Summons seeking Judicial Review against an administrative decision.	Listed for mention on 26 September 2023. Adjourned to 19 October 2023, 20 October 2023 and now 27 October 2023. Listed for directions on 8 February 2024. Notice of Motion to Strike Out listed for	\$45,790
	Tertia Harry	District Court	739 Darling Street	Rozelle	Appeal against Local Court conviction (x3) relating to a dog attack on another dog.	Listed for mention on 17 January 2024	\$24,968

Appeal No.	Name of Entity (subsidiary or division)	DA	Property Address	Suburb	Summary	Upcoming Event/ Status	Costs to Date
	Annika & Blake Lowry	NCAT			Application under the Anti-Discrimination Act 1977 seeking monetary compensation.	Listed for mention on 14 February 2024	Nil
	Hamid Dadgostar & Muriel Moreno	NCAT			Application under the Residential Tenancies Act 2010	Listed for mention	Nil

Case No.	Name of Entity (subsidiary or division)	Property Address	Suburb	Summary	Upcoming Event/Status
District & Local Court (Current)					
N/A	Jessica Organ	386 Parramatta Road	Petersham	Court Attendance Notice (x2) in respect of a breach of development consent and development without development consent. Case numbers 314152 and 314187 of 2023	Hearing on 4-6 December 2024
N/A	Dimitrious Vranas	60 Marion Street	Leichhardt	Court Attendance Notices (x14) for a detached dual occupancy built not in accordance with development consent.	Listed for mention/plea on 13 June 2024
N/A	Nisreen Hamden			Court elected Penalty Infringement Notice for a failure to register a companion animal	Listed for mention on 12 August 2024
N/A	Giovannino Navarra			Court Attendance Notice concerning aid, abet, counsel and procure another person to carry out development not in accordance with development consent.	Adjourned mention/plea on 5 September 2024
N/A	Erphil Pty Limited			Court elected Penalty Infringement Notice for a failure to provide an Annual Fire Safety Statement.	Listed for mention/plea on 9 September 2024
N/A	IVO Ohilia Victoria Hong Pty Limited			Court elected Penalty Infringement Notice for a failure to provide an Annual Fire Safety Statement.	Listed for mention/plea on 9 September 2024

Case No.	Name of Entity (subsidiary or division)	Property Address	Suburb	Summary	Upcoming Event/Status
District & Local Court (Closed)					
N/A	Heiki Barone	12 Liverpool Street	Ashfield	Court Attendance Notice in respect of a failure to comply with an Order to upgrade an apartment complex for fire safety.	Mention/plea on 2 November 2023. Convicted and fined \$30,000 ordered to pay costs of \$2,000
N/A	Erika Barone	14 Liverpool Street	Ashfield	Court Attendance Notice in respect of a failure to comply with an Order to upgrade an apartment complex for fire safety.	Mention/plea on 2 November 2023. Convicted and fined \$30,000 ordered to pay costs of \$2,000
N/A	Matthew Littlepage	20 Close Street	Canterbury	Court election of Penalty Infringement 3248717149 in respect of a traffic offence.	Sentencing on 9 October 2023. No conviction and no penalty.
N/A	Frederick Jeanes	20 Daniel Street	Leichhardt	Court Attendance Notice in respect of a dog attack	Mention/plea on 21 September 2023. Control orders made by the Court in respect of the control of the dog. Court orders costs to be paid in favour of Council in the amount of \$1,500.
N/A	Matthew Craparotta	60 O'Connor Street	Haberfield	Court election of Penalty Infringement 3248471243 & 3248471252 In respect of a failure to provide name and address related to a companion animal and dog not under effective control in Council park.	Mention on 24 July 2023 and 19 October 2023. Plea of guilty to both offences. No conviction and no penalty. Council awarded costs of \$350.

Case No.	Name of Entity (subsidiary or division)	Property Address	Suburb	Summary	Upcoming Event/Status
N/A	Tony Troung	124 Corunna Road	Stanmore	Court Attendance Notice in respect of a failure to comply with a Council Order.	Listed for mention/plea on 26 October 2023. Convicted and fined \$5,000 and order to pay costs of \$1,000.
N/A	Cheryl Farlow	28 Carlton Street	Summer Hill	Court Attendance Notice in respect of a failure to comply with a Council Order.	Listed for mention/plea on 21 September 2023 and adjourned to 14 November 2023. Withdrawn.
N/A	Elizabeth Hurley	8/15 Burnett Street	St Kilda	Court elected Penalty Infringement 3191759313 in respect of failure to register a companion animal.	Mention/plea on 11 December 2023. Defendant provides explanation and Council withdraws on 13 July 2023
N/A	Mark Thompson	125 Alice Street	Newtown	Court Attendance Notice in respect of failure to comply with a Local Government Order to make safe and healthy a property.	Mention/plea on 13 July 2023. Convicted and fined \$850 and ordered to pay Council's costs of \$750
N/A	Manuela A De Rossi	16 Ainsworth Street	Lilyfield	Court election of Penalty 3248460198 in respect of a failure to provide Annual Fire Safety Statement.	Mention on 11 December 2023. Defendant provides statement so Council withdraws on 13 July 2023
N/A	Karen Kramer	Samuel Street	Tempe	Court Attendance Notice in respect of dog attack	Mention on 17 August 2023. Section 10A conviction but no fine. Control orders made by the Court in respect of the control of the dog. Court orders costs to be paid in favour of Council in the amount of \$1,000
N/A	Perestrelo Investments Pty Ltd	8 Wallace Avenue	Hurlstone	Court election of Penalty 3248818064 in respect of a failure to provide Annual Fire Safety Statement.	Mention/plea on 21 August 2023. Convicted and fined \$8,800 and order to pay costs of \$1,000.
N/A	Tertia Harry	739 Darling Street	Rozelle	Court Attendance Notices (x3) relating to a dog attack on another dog.	Sentencing on 10 November 2023. Convicted and fined \$5,000 (dog attack) \$500 (dog not under effective control) and \$350 (dog not registered) and ordered to pay costs of \$20,000
N/A	Pizzeria Pty Limited t/as Cyclops Pizza	724 Parramatta Road	Petersham	Court election of Penalty Infringement 3235211266 & 3235211275 in respect of breach of food safety standard.	Hearing on 3 November 2023. Convicted and fined \$990.
N/A	Car Wash Kingdom Pty Ltd	412-416 Liverpool Street	Ashfield	Court elected Penalty Infringement Notices (x4) in respect of breaches of development consent – hours of operation.	Mention/plea on 21 November 2023. Fined and convicted \$14,000 and ordered to pay costs of \$1,000.
N/A	Yan Deng	16 Smith Street	Tempe	Court election of Penalty Infringement Notices 3248471079, 3248471060 & 3248471050 in respect of a dog attack, dog not under effective control and dog not wearing a collar.	Mention on 24 April 2023 (dog attack). Mention on 11 September 2023 (collar & not under effective control) Guilty plea entered for dog attack. Other offences withdrawn. Listed for hearing on 19 January 2024. Convicted and fined \$900.
N/A	Rina Anna Chmat	140 Frederick Street	Ashfield	Court Attendance Notice in respect of a failure to comply with an Order to upgrade an apartment complex for fire safety.	Mention/plea on 12 March 2024. Defendant upgrades fire safety. Withdrawn
N/A	Nicholas Chriss	Arthur Sleigh Street	Burwood	Court election of a Penalty Infringement Notice concerning prohibited development in respect of pruning a street tree.	Mention/plea on 25 March 2024

Case No.	Name of Entity (subsidiary or division)	Property Address	Suburb	Summary	Upcoming Event/Status
N/A	San Antonio Group Pty Ltd	349 Darling Street	Balmain	Court Attendance Notice in respect of a failure to comply with a Prohibition Order to cease the trading operation of a food premises.	Mention/plea on 24 April 2024. Plea of guilty. (join with Court elected PINs)
N/A	San Antonio Group Pty Ltd	349 Darling Street	Balmain	Court elected Penalty Infringement Notices (x2) for breaches of the food standards.	Mention/plea on 24 April 2024.
	Lu Meng Wei	36 Lennox Street	Newtown	Court election of Penalty Infringement Notice in respect of a failure to register a dog.	Mention on 13 May 2024. Withdrawn on 28 February 2024 as owner has now registered the dog.
	Owner Strata Plan 86524	87 Fitzroy Street	Marrickville	Court elected Penalty Infringement Notices for a failure to provide an Annual Fire Safety Statement.	Mention on 27 May 2024. Guilty plea. No conviction and no fine with costs of \$400.
	Vasili Ioanna Pty Limited	196 Elizabeth Street	Croydon	Court elected Penalty Infringement Notice for a failure to provide an Annual Fire Safety Statement.	Mention/plea on 27 May 2024. Withdrawn 13 June 2024
	Yoshiko Ito	36 Carrington Road	Marrickville	4 x Court elected Penalty Infringement Notices for a failure to register four companion animals	Mention on 17 June 2024. Plea of guilty. No conviction and no fine with costs of \$500.
	Mohammad Morad	14 Clifton Street	Balmain East	8 x Court Attendance Notice's in respect of development not in accordance with consent to a heritage listed dwelling. Case numbers 301998, 301996, 301980, 301997, 301986, 301985, 301978, 301987 of 2023	Adjourned mention/plea on 8 July 2024. The prosecution is dismissed with signing of an Enforceable Undertaking timetabling the repair of the heritage listed dwelling, payment of \$135,000 for a LGA Heritage Inventory Program and \$50,000 of legal costs.
	Robyn MacLeod	12 Woodlands Street	Marrickville	Court Attendance Notice in respect of a dog attack.	Mention/plea on 24 June 2024. Control Orders made and ordered to pay costs of \$750.
	Salvatore Paladino			Court elected Penalty Infringement Notices (x2) for a failure to provide an Annual Fire Safety Statement.	Mention/plea on 30 September 2024 and 14 October 2024. Statement has been provided. Withdrawn on 9 July 2024.

9. Private Land works

Resolutions made concerning work carried out on private land, including:

- details or a summary of any resolutions made under section; and
- details or summary of any work carried out, where the charge is less than the approved fee, the proposed fee to be charged and the total amount subsidised by council. Reg cl 217(1)(a4) & Act s 67, 67(2)(b)

There were no public works on private land during the year under section 67.

10. Grants

Total amount contributed or otherwise granted to financially assist others. Reg cl 217(1)(a5) & Act s 356

Grant recipient	Amount
Arts creative development	
Deborah Pollard	\$5,000
Jane Stadermann	\$5,000
Maggie Jane	\$5,000
Parissa Tosif	\$5,000
Rakini Devi	\$5,000
Rhiannon Hopley	\$5,000
Tait de Lorenzo	\$5,000
Christina Mimmacchi	\$4,700
	\$39,700
Arts projects	
Clockfire Theatre auspiced by Auspicious Arts Projects Inc	\$10,000
Irish Screen Projects Incorporated	\$10,000
Katerine Baker	\$10,000
Legs On The Wall	\$10,000
Samuel Bright	\$10,000
Amelia Dent	\$9,667
Toby Blome	\$9,500
Dyan Tai	\$8,075
The Living Room Theatre Incorporated	\$7,200
Keyna Wilkins	\$5,000
Older Women's Network Theatre Group auspiced by Older Women's Network NSW	\$4,360
The Metropolitan Orchestra Incorporated	\$4,300
	\$98,102
Community History	
Leichhardt Women's Community Health Centre Incorporated	\$5,000
Merran Hughes	\$5,000
Raj Suri	\$5,000
Robbie Mason	\$4,735
Frontyard Projects Incorporated	\$3,805
	\$23,540

Grant recipient	Amount
Community Wellbeing one-year	
Autism Community Network Limited	\$5,000
B Miles Women's Foundation Incorporated	\$5,000
The Burdekin Association Inc	\$5,000
The Royal Society for the Prevention of Cruelty to Animals, New South Wales	\$5,000
Newtown Neighbourhood Centre Incorporated	\$3,500
Sunnyfield	\$3,000
Inner West Neighbour Aid Incorporated	\$2,000
	\$28,500
Community Wellbeing two-year	
Addison Road Centre for Arts, Culture, Community and Environment Ltd	\$20,000
Community and Cultural Connections Inc	\$20,000
Sydney Community Safe Space	\$20,000
Infants' Home Ashfield	\$19,712
Dress for Success Sydney Inc	\$14,000
Mr. Perfect Incorporated	\$10,000
Older Women's Network New South Wales Inc	\$10,000
	\$113,712
Multicultural	
Asylum Seekers Centre	\$5,000
Ekushe Boi Mela Parishad Australia Incorporated	\$5,000
Worship Queer Collective auspiced by The Red Rattler Theatre Incorporated	\$5,000
Edmund Rice Community Services Limited	\$4,300
	\$19,300

Grant recipient	Amount
Quick Response small grants	
Betty Spears Child Care Centre Ltd	\$1,000
CoAslt Italian Association of Assistance	\$1,000
Police Citizens Youth Club NSW Ltd	\$1,000
Mudcrabs Cooks River Eco-Volunteers auspiced by Cooks River Valley Association Incorporated	\$1,000
Newtown Neighbourhood Centre Incorporated	\$1,000
Kegworth Public School P&C Association	\$500
Nala Music auspiced by The Red Rattler Theatre Incorporated	\$500
St Vincent de Paul Society NSW	\$500
Village Church	\$500
Marrickville Croquet Club Incorporated	\$350
	\$7,350
Major Partnership Program	
St Vincent de Paul Society NSW	\$46,636
Newtown Neighbourhood Centre Incorporated	\$40,000
Midjuburi Youth Resource Centre MYRC Inc	\$35,546
Leichhardt Espresso Chorus Inc	\$30,000
The Sydney Fringe Incorporated	\$30,000
Together Two Limited	\$22,959
Gadigal Information Service	\$20,000
Leichhardt Celebrity Brass	\$15,378
Infants' Home Ashfield	\$13,000
Boomalli Aboriginal Artists Co-Operative Ltd	\$9,000
Inner West Creative Network	\$9,000
Ngalwai Housing Co-Operative Limited	\$9,000
Friends of Maliana	\$8,503
Canterbury City Community Centre	\$5,000
The Pollys Club Inc	\$3,661
	\$297,683
TOTAL	\$627,887

11. External Bodies with delegated Council functions

Statement of all external bodies that exercised functions delegated by council. Reg cl 217(1) (a6)

External body name	Nature of controlling interest
Internal Ombudsman	Shared Service Managing Code of Conduct complaints and Public Interest Disclosures on behalf of Council
Marrickville Youth Resource Centre	Management of the Jarvie Park youth facility
Police and Citizens Youth Club NSW	Management and operation of the Debbie and Abbey Borgia Recreation and Community Centre in South Marrickville
Sydney University Sport and Fitness/City of Sydney Netball Association	Operation of the Robyn Webster Sports Centre-Tempe Recreation Centre

12. Other Bodies that Council held a controlling interest in

Statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies in which council held a controlling interest. Reg cl 217(1)(a7)

There were no corporations, partnerships, trusts, joint ventures, syndicates or other bodies in which council held a controlling interest during 2023-24.

13. Other Bodies that Council participated in

Statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies (whether or no incorporated) in which the council participated during the year. Reg cl 217(1)(a8)

Name of Body	Purpose
Cooperative Research Centre (CRC) For Water Sensitive Cities	Industry partner of the national CRC for Water Sensitive Cities to address the challenges to urban water reform required to make cities sustainable, liveable, resilient and productive
Eastern Region Local Government Region of Aboriginal & Torres Strait Islander Forum (ERLATSIF)	Established in 1998, the Forum aims to address and participate at a regional level in the affairs, events and celebrations that impact our local Aboriginal and Torres Strait Islander communities. The ERLATSIF is a partnership between six Councils; Bayside, Inner West, Randwick, City of Sydney, Waverley and Woollahra.

Name of Body	Purpose
Family Interagency, Inner West Disability Forum and Inner West Elder Abusive collaborative	Council actively facilitates these targeted networks with a diversity of community service providers and government agencies to facilitate information exchange, capacity building, encourage resource sharing and collaboration, undertake planning, consultation, strategy development and partnerships.
GreenWay Community Forum	<ol style="list-style-type: none"> 1. Provide support and advice for the broad vision of the GreenWay as an ecological, biodiversity, cultural, recreational and active transport corridor. 2. Be a united forum for the GreenWay. 3. Guide the implementation of the Cooks to Cove GreenWay Master Plan. 4. Identify opportunities for the implementation of community programs and partnerships along the GreenWay. 5. Act as an advisory committee for GreenWay projects. 6. Provide advocacy on GreenWay matters, including responses to local and regional issues. 7. Communicate information on the GreenWay to the wider community, including information sharing, newsletters and electronic media.
Inner West Community and Refugee welcome centre	Council continues to partner with Settlement Services International to operate weekly programs and activities. The partnership was expanded to include TAE NSW to support education and learning opportunities for refugees and sees the establishment of a community reference group made up of key stakeholders in the refugee sector.
Inner West Domestic Violence Liaison Committee	Council works in partnership with Government and NGOs that have an interest in violence prevention to raise awareness of domestic and family violence issues and enhance interagency responses and partnerships in local Policy area commands and surrounding areas.
Inner West Multi-Agency Outreach	This partnership is responding to the issue of homelessness, supporting rough sleepers and the implementation of Council's Homelessness Policy. The multi-agency outreach is a collaboration between 9 agencies including: Department of Communities and Justice (Housing), Sydney Health District, Newtown Neighbourhood centre, Missionbeat, Wesley Mission, Youth off the Streets, NEAMI Way to Home, Launcepad, and the Exodus Foundation.
Inner West Youth Alliance	This is a network of youth and community service providers that engage with, advocate and deliver programs and initiatives with young people aged between 12-24 years in the areas of the Inner West, Burwood, Canada Bay, and Strathfield.
Inner West Multicultural Network	This is an independent network of services, agencies and organisations which support and action local CALD communities. It works in partnership to identify and address issues of community need. The Council acts as the secretariat of the network.
Inner West Aged Services Alliance, Inner West Children	Council works in partnership with Metro Assist to deliver a range of programs including a weekly multicultural social support group, employment programs in collaboration with TAFE and 2 free English classes per week
Live Life Get Active	Live Life Get Active delivers fitness classes for local residents, partnering with Council for provision of park areas

Name of Body	Purpose
Marrickville Community Drug Action Team (MCDAT)	This is a collaboration of government and NGOs to minimise the harmful effects of alcohol and other drugs on young people aged between 12-24 years in the area.
Marrickville South Collective	This is a collective impact initiative for the high density location with membership of government and NGOs to target young people, children and families. It includes Barnardos, Connect Marrickville, Centrelink, Exodus Foundation, Food Pantry, IWC, Newtown Neighbourhood Centre, Marrickville Youth Resource Centre and St George Housing.
Metro Assist	Council works in partnership with Metro Assist to deliver a range of programs including a weekly multi-cultural Social Support Group, employment programs in collaboration with TAGE and 2 free English classes per week.
NSW Public Libraries Association	The NSW Public Libraries Association is the peak body for public libraries in NSW and advocates on behalf of the library sector to strengthen the public library network.
Parkrun GreenWay	This delivers a free 5km run every Saturday, partnering with Council for the provision of park areas
Reclink Australia	Council partners with Reclink for the delivery of recreation programs including Mums Get Active post-natal Pilates classes and others at the Refugee Welcome Centre
Resourceful Australian Indian Network Inc.	The Council works in partnership with this network to deliver a range of programs including a bi-monthly social support group, a Rangoli Art project as part of Open Inner West and Diwali Celebration
Southern Sydney Regional Organisation of Councils (SSROC)	SSROC is an association of 12 Sydney councils serving large and diverse communities that face all the challenges of metropolitan living. SSROC provides a forum for the councils to undertake resource sharing activities and deal with common issues, particularly those that cross boundaries.
Sport NSW	Council partnered with Sport NSW to deliver Girls Get Active Day to encourage young women and girls to participate in sport and active recreation
SP60919 (Italian Forum, 23 Norton Street Leichhardt NSW)	Council is a member of Owners Corporation/ SP: Library and Leichhardt Early Childhood Health Centre
SP932311 (Luna, 90 Old Canterbury Road, Dulwich Hill)	Council is a member of Owners Corporation/ SP: 4x Affordable Housing Units, Community Room and Playground
SP92312 (The Cooperage Building, 370 New Canterbury Road, Dulwich Hill)	Council is a member of Owners Corporation/ SP: ETC Library
SP90191 (Arlington Grove, Grove Street Dulwich Hill)	Council is a member of Owners Corporation/ SP: 2x Affordable Housing Units
SP98376 (The Flourmill, 16 Flour Mill Way, Summer Hill)	Council is a member of Owners Corporation/ SP: 4x Affordable Housing Units
BMC: DP800023 (Citiview Council Car Park 17-20 The Esplanade, Ashfield)	The BMC provides details of the management structure for the complex, meeting procedures, voting and finances. Contract arrangement, Conveyancing Act 1919, Council is entitled to vote.
BMC: DP1197950 (Car park, 2A Brown Street, Ashfield)	The BMC provides details of the management structure for the complex, meeting procedures, voting and finances. Contract arrangement, Conveyancing Act 1919, Council is entitled to vote.

14. Equal Employment Opportunity

Statement of activities undertaken to implement its EEO management plan. Reg cl 217(1)(a9)

- Continually review, develop, and implement protocols to support EEO principles
- Dedicate resources to drive diversity and inclusion activities
- Continually review talent management practices to support EEO principles
- Roll out of relevant learning and development programs across Council
- Implement initiatives to support flexible working practices
- Maintain a performance management framework that includes assessment of values, mandatory training and development plans
- Continued offering of affirmative action apprenticeship and traineeship placements. In the 2023/24 financial year, there were 3 traineeships for people with disability and 2 traineeships for women in Science, Technology, Engineering, Maths (STEM)
- Continued review of employment opportunities for EEO target groups through Council's procurement activities
- Continued to foster partnerships with external providers representing diverse EEO groups, including Ability Advocates, Green Connect and Settlement Services International (SSI)
- Continued celebrations of relevant diversity events such as International Women's Day, National Aborigines and Islanders Day Observance Committee (NAIDOC), Reconciliation Week, International Day against Homophobia, Biphobia, Intersexism and Transphobia (IDAHOBIT), Wear it Purple, 16 Days of Activism and International day of people with disability
- Council continued to be a Diversity Council Australia (DCA) member
- Reviewed Gender Equity Training program and delivered second round of Gender Equity Training to employees

- Continued to deliver items under the Gender Equity Strategy 2021 - 2025 and Gender Equity Action Plan
- Completed the delivery of 'safe lockers' at all main service centres and depot for the storage of personal belongings as part of family and domestic violence support
- Since October 2023 Council is now a member of the Australian Disability Network
- Council engaged with disability specialist Get Skilled Access (GSA) to complete a Job Role Accessibility & Inclusion Audit and recruitment desktop audit. Council is progressively working through recommended actions from the GSA audit. The recruitment process was rated gold standard during the GSA desktop review
- Engaged with Churchill Fellow and disability advocate Donna Purcell to provide the Inclusive Employment in the Inner West report
- Council partnered with TheField.jobs. Founded by Dylan Alcott OA. This is a disability specific job application platform designed to assist candidates and employers
- Provided photos of all main Council service centre entry pathways, accessible bathrooms and locations on our Council profile in TheField.jobs to assist with access needs and requirements by candidates considering positions at Council
- Partnered with Ability Advocates for EmbraceAbility, a disability mentoring program to raise disability capabilities and allow for employees with disability to reach their individual goals
- Engaged with Ability Advocates to develop a disability traineeship program for up to 6 trainees. The program will provide support for the trainee as well as the placement manager and team as required to suite the trainee and any reasonable adjustments
- Developed a Disability Employee Network, open to employees with disability and employees with care responsibilities for a person with disability
- Delivered the Human Rights Commission "Building a Culture of Accessibility and Inclusion" training for all employees
- Participated in the Hidden Disabilities Sunflower program
- Supporting and coaching hiring managers with interview and selection reasonable adjustments requests. Eg MS Teams interviews/Auslan Interpreters/ Interview questions provided before interview/Job Access guided supports on a case by case
- Maintained Council's Pride in Diversity (PID) membership with ACON for best practice LGBTQ information
- In conjunction with Pride in Diversity (PID), supported Aquatic Centre employees with Trans and Gender Diverse Awareness training in the lead up to gender diverse and LGBTQ swim nights.
- Continued to provide Foundations of LGBTQ inclusion to all employees
- Continued to develop Aboriginal and Torres Strait Islander employee network circle
- Continued to provide Cultural Awareness training for all employees
- Ensured Aboriginal and or Torres Strait Islander staff are aware of their entitlement to cultural leave under the Local Government (State) Award to attend NAIDOC activities
- Continued celebration and support of Reconciliation Golf Tournament

15. General Manager remuneration

Statement of the total remuneration package of the general manager (Reg cl 217(1)(b)(i), (ii), (iii), (iv), (v))

General Manager	Amount (\$'000)
Base salary	439
Superannuation	45
Bonus, performance or other payments	-
Non-cash benefits	-
Fringe benefits tax	9
Total	494

16. Stormwater Management services

A statement detailing the stormwater management services provided (if levied). Reg clause 217(1)(e)

Type of Works	Project Description	Actual Expenditure (\$'000)
Stormwater renewal	Petersham Road Stormwater Replacement and Extension	104
Stormwater upgrade	Annandale Street / Albion Street	14
Stormwater upgrade	Newtown - Lord Street Trunk Drainage	75
Stormwater upgrade	Albion Street / Young Street Pipeline Replacement	(13)
Stormwater upgrade	Kingston Street / Deakin Street - Drainage Upgrade	30
Stormwater upgrade	73 Camden Street, Enmore - New KIP & Connection to Sydney Water	1
Stormwater upgrade	332 Victoria Road - New KIP & Connection to Sydney Water	35
Memberships and educational programs	Urban Ecology Education Program	10
Memberships and educational programs	Rainwater Tank Incentive Scheme	4
Memberships and educational programs	Urban Ecology Planning Projects	20
Memberships and educational programs	Cooks River Alliance	71
Memberships and educational programs	Parramatta River Catchment Group	32
Total Expenditure		383

17. Coastal Protection

A statement detailing the coastal protection services provided (if levied). Reg cl 217(1)(e1)

There were no coastal protection services levied or provided by Inner West Council during the 2023/24 year.

18. Companion Animals

Detailed statement, prepared in accordance Office of Local Government (OLG) guidelines of Council's activities during the year in relation to enforcing, and ensuring compliance with, the provisions of the Companion Animals Act 1988 (CA Act) and the Companion Animal Regulation 2018 (Reg cl 217(1)(f) Companion Animals Guidelines).

This includes:

- Lodgement of pound data collection returns with the OLG: Pound data collection returns lodged with the department
- Lodgement of data about dog attacks with the OLG: Data regarding dog attacks during reporting period was lodged with the department

Amount of funding spent on companion animal management and activities.

Activity	Amount (\$)
Impounding	131,853.70
Responsible Pet Ownership	\$10,558
Total	142,411.70

Community education programs carried out and strategies the council has in place to promote and assist the desexing of dogs and cats:

- Development and distribution of educational materials via mail and the Companion Animal Services 'Pop-up Information Stand' at local parks. Educational materials were also shared with other departments for distribution at Council's new Customer Service stand
- Educational messages broadcast on the benefits of desexing and financial assistance programs via online platforms, including Inner West Council's website and the Inner West Pets Facebook group
- Desexing of companion animals that are to be rehomed, by Council's contracted impound facility
- Council's Companion Animal Action Plan that addresses the promotion and support for desexing companion animals

Strategies in place for complying with the requirement under s 64 of the CA Act to seek alternatives to euthanasia for unclaimed animals:

- Council has adopted key criteria in the selection process for Council's contracted impound facility. Council seeks an organisation that has a successful existing rehoming program or is actively building their current program.
- Council liaises with other organisations outside Council's contracted animal impounding facility to rehome unclaimed animals.
- Promotion of rehoming programs and approved rehoming organisations via Council's website and the Inner West Pets Facebook group.

Off leash areas provided in the Inner West area:

- 36th Battalion Park (Leichhardt)
- Ann Cashman Reserve (Balmain)
- Balmain Road Sporting Ground (Balmain)
- Bede Spillane Reserve (Croydon)
- Birchgrove Park (Birchgrove)
- Birrung Park (Balmain)
- Blackmore Park (Leichhardt)
- Bridgewater Park (Rozelle)
- Cadigal Reserve (Summer Hill)
- Camperdown Memorial Rest Park (Newtown)
- Cohen Park (Annandale)
- Easton Park (Rozelle)
- Elkington Park (Balmain)
- Elliot Park and Balmain Cove (Rozelle)
- Enmore Park (Marrickville)
- Enmore Fenced Dog Park (Enmore)
- Ewenton Park (Balmain)
- Glover Street Sporting Ground (Lilyfield)
- Hawthorne Canal Reserve (Leichhardt)
- Henson Park (Marrickville)
- HJ Mahoney Reserve (Marrickville)
- Illoura Reserve (Balmain)
- Johnson Park (Dulwich Hill)
- King George Park (Rozelle)
- Leichhardt Oval #2 (Lilyfield)
- Leichhardt Oval #3 (Lilyfield)
- Lookes Avenue Reserve (Balmain)
- Marrickville Park (Marrickville)
- McNeilly Park (Marrickville)
- Mort Bay Park (Birchgrove)
- Morton Park (Lewisham)
- O'Dea Reserve (Camperdown)
- Paringa Reserve (Balmain)
- Petersham Park (Petersham)
- Pioneers Memorial Park (Leichhardt)
- Propeller Park (Balmain)
- Punch Park and Vanardi Green (Balmain)
- Smith Hogan and Spindlers Park (Annandale)
- Sydenham Green (Sydenham)
- Tempe Lands Temporary Fenced Dog Park (Tempe)
- War Memorial Park (Leichhardt)
- Waterfront Oval (Lilyfield)
- Weekley Park (Stanmore)
- Whites Creek Valley Park (Annandale)

Detailed information on expenditure used for managing and controlling companion animals in the Inner West area is shown in the table below.

Detailed Information on Companion Animals

Development and delivery of a new 'team mascot' program, promoting responsible pet ownership by utilising the team companion animal, Humphrey, for community engagement.

Design and installation of new, visually engaging, pawprint stencils, painted on to local footpaths to indicate dog off-leash and on-leash areas.

Continuation of the new, free pet identification collar and tag program for residents, incentivising compliance with requirements to microchip and lifetime register dogs and cats.

Maintaining the new 'Lost and Found Pets' webpage on Council's website – helping to reunite missing cats and dogs with their owners.

Delivery of the Companion Animal Services 'Pop-up Information Stand' program – with Officers manning a temporary stall rotating through local, targeted parks, providing responsible pet ownership information, advice, and services, direct to the public.

Continuation of the new, portable A-frame signage program, promoting responsible pet ownership. A schedule has been created to ensure signage is rotated through local parks with a high number of dog complaints, targeting priority parks patrolled by Companion Animal Officers.

Proactive park patrol programs and regular face-to-face communication with residents, providing education and support to promote responsible pet ownership.

Maintenance and updating of companion animal information on the Inner West Council's website.

Management of Council's Inner West Pets Facebook group – promoting responsible pet ownership messages and info on key local animal matters.

Distribution of educational and promotional materials to dog walkers in local parks, including dog poo bags to encourage owners to pick up after their dogs, and free leashes to encourage owners to keep dogs under effective control in on-leash areas

Development and distribution of educational materials including brochures and flyers.

Communication of responsible pet ownership messages via various media outlets (social and print media).

Responsible Pet Ownership – Total \$10,558

19. Carers' Recognition

Councils are considered 'human service agencies' under the Carers Recognition Act 2010 (CR Act) (provide services directed at carers and/or people being cared for by carers) and report on compliance with the CR Act for the reporting period. Carers Recognition Act 2010, s 8(2)

Council provides assistance to staff who are carers in a variety of ways. This includes flexible access to a variety of leave entitlements and rostered days, including at short notice to accommodate requests for carers leave. In cases where staff have exhausted their leave entitlements, Council refers to relevant provisions of the Local Government Award and applicable enterprise agreements and may grant additional paid time off work on a case-by-case basis.

Council continues to accommodate requests for flexible working arrangements where possible. Council assists staff with carers' responsibilities and where appropriate offers free and confidential access to our Employee Assistance Service provider which includes counselling services.

Council also provides eligible staff members with health and wellbeing leave in accordance with the award, which could be used as respite leave and focus on a staff member's individual needs, e.g. mental health management and stress management.

With the introduction of the Disability Employee Network, consideration was made to also ensure the network was open to employees who have care responsibilities of people with disability. The EmbraceAbility mentoring program was also made available to carers of people with disability to participate as either mentee or mentor.

There is continued provision and awareness of Council's Family and Domestic Violence protocol, which provides up to ten (10) days special leave on full pay. The installation of Safe Lockers at all services centres has been completed. The 'Safe Lockers' are for domestic and family violence support. It's a means of safe storage for

people looking to discretely store their belongings with a view to escaping an unsafe situation.

Bereavement Leave is available in accordance with the Award which includes immediate family and extended family relationships to support employees who have experienced the loss of a loved one.

20. Disability Inclusion

Information on the implementation of Council's Disability Inclusion Action Plan and give a copy to the Minister for Disability Services (Disability Inclusion Act 2014, s 13(1))

Council's second Disability Inclusion Action Plan was adopted in October 2023. It details Council's commitment to improve inclusion and remove barriers to access for people with a disability. The Plan gives expression to Council's commitment to uphold and promote the United Nations Convention on the Rights of Persons with Disabilities, and its commitment to meeting the requirements of the NSW Disability Inclusion Act.

Highlights for the 2023/24 year include the following:

Accessible buildings and parks

- Large scale refurbishment programs included major access improvements designed and created for St Peters Town Hall and Balmain Town Hall and Library, Newtown Hall refurbished to be the Inner West Pride Centre, and the Inner West Sustainability Hub
- Planning continues to incorporate access improvements to facilitate greater participation supported by more accessible amenities and pedestrian infrastructure including Birchgrove and Gladstone Park and to recreation facilities at Leichhardt Oval and Mackey Park
- Council's Public Toilet Strategy delivered new accessible toilet facilities in Camperdown Memorial Rest Park, RJ Mahony Reserve and Pioneers Memorial Rest Park. A further four facilities are under development

Accessible transport and planning

- Continued Council advocacy influenced State Government investment on access upgrades including a new lift at St Peters station, and planning for a lift at Lewisham station
- Council is creating new development controls to consolidate requirements in the Development Control Plan and deliver the access priorities expressed throughout the Plan

Accessible pedestrian pathways

- Council's Pedestrian Access and Mobility Plan (PAMP) completed access improvement works valued at \$2 million during the period. This included almost \$1 million to build new or remediated kerb ramps, 5 new raised crossings and 2 kerb extension/refuge treatments from the PAMP priority list
- A further schedule of designs is being prepared for the delivery of another \$2M in PAMP works in the next year to improve connections and extend the accessible pedestrian network

Inclusive sport, recreation and play

- *Activate Inclusion Day* was held to create connections between school children with disability and local sporting clubs and associations to the range of adapted sports available. Office of Sport resources are promoted to assist clubs to develop their own inclusive programs. Another event is being planned for later in 2024
- Work commenced on a new accessible watercraft launching facility on the Cooks River at a cost of \$1.45 million which will be completed in August 2024
- The first of five new inclusive playgrounds was completed and will open in September 2024

Accessible communications, events and engagement

- Continued provision of event access guides, accessible formats and sensory *quiet* spaces at major Council events provides more inclusive practice for cultural activities and events

- Easy Read document format training was conducted to build understanding and skills among staff involved in public facing documents. Further Easy Read and Plain English training is to be delivered throughout the 2024/25 year
- An audit was undertaken of the accessibility of the existing website and comprehensive engagement mapped the customer experience of online platforms. This engagement with people with disability will help inform the development of a new website and Council communications project

Celebrating disability pride and culture

- Support for the third Sydney Disability Pride community led initiative in September 2023. The event held in Ashfield increased its scale with more speakers, activities, and a disabled artists market. This is the only such event in NSW
- Partnering with Sydney Local Health District Mental Health Services created another open mic afternoon *Heaps Mad* in October 2023. This event helps build understanding, support and gives a voice to people living with mental health challenges. Participants expressed their stories through poetry, music and dance
- Council's annual *Inclusion Festival* celebrated International Day of People with Disability with 150 participants, a 30% increase from last year. In 2023 a pop up accessible live venue was created showcasing a variety of musicians and performers with disability and focused on new and emerging artists from the Inner West
- Building on our heritage as the first Council in Australia to raise the Disability Pride flag, in 2023 the Disability Pride flag was flown at 4 town halls as part of the annual International Day of People with Disability and is scheduled to be flown again in 2024

Disability employment

- Engaging Council's commitment as a disability confident employer, Council established a Disability Employee Network. The network will assist to elevate awareness of disability internally and be a resource in developing policy and practice on issues including reasonable adjustment. In addition, Council:
 - Expanded traineeships and targets for people with disability
 - Engaged disability led specialist expertise to guide Council on recruitment and job design
 - Mandatory Human Rights and Disability training has been designed and will be delivered for all staff and offered to Councillors
 - Created a disability mentoring and leadership program for staff with lived experience of disability.
- As a consequence of these coordinated measures, Council has increased its proportion of staff with disability from 3 to 5%, eclipsing the performance of comparable Councils and the NSW Government.

21. Planning Agreements

Particulars of compliance with and effect of planning agreements in force during the year. Environmental Planning & Assessment Act 1979, section 7.5(5)

There were environmental planning agreements provided by the Inner West Council during the 2023/24 year as set out in the table below.

VPA Status	Address	Developer contact	Planning/ Development Status	VPA Information
Executed July 2024 Executed July 2019	18 McGill Street (formerly 120C Old Canterbury Road), Summerhill	The Yard 120C Pty Ltd	Deed of Variation Development application approved	<p>a. Construct a park of approximately 300m² located within the Land and to provide rights of way for public access through the park to the Greenway corridor and the Lewisham Light Rail station from Old Canterbury Road and McGill Street, including a community lift in the Greenway pedestrian link - \$2,030,000.</p> <p>b. The Yard 120C Pty Ltd to provide 2x1 bedroom apartments (approx. 50m² each in size) which will be allocated to Affordable Housing units. The ownership of the apartments will be transferred to Inner West Council at the completion of the project - \$1,450,000.</p> <p>c. Community Office Space located within retail Ground Floor – 7 Year Rental Agreement \$1 peppercorn rent per year – 35m² office area – estimated value \$280,000.</p> <p>d. The Yard 120C Pty Ltd will provide Inner West Council a payment of \$1,195,750 to be used for public works in the community and surrounding area (Inner West Council will provide a summary of how this payment will be allocated at later date).</p> <p>e. Total value is \$4,955,750.</p>
Executed 29 May 2024 Executed July 2020	75 Mary Street, St Peters ("Precinct 75")	P75 Investments Pty Ltd JVM Holdings Pty Ltd and Chalak Holdings Pty Ltd	Deed of Novation Planning proposal approved	<p>a. Dedication of fully fitted out Artist Studios of more than 239m² in size.</p> <p>b. Monetary contribution of \$2,000,000 payable to Council to be used for affordable housing or public domain upgrades.</p> <p>c. Central open public space of more than 600m² in size.</p> <p>d. Pocket Park open space on Roberts Street.</p>
Executed June 2023	1-13 Parramatta Road, Annandale	Eranna Development Pty Ltd	Development application approved	<p>a. Ooh! Media Assets Pty Ltd will provide a monetary contribution to Inner West Council for the five (5) year period of the consent of \$15,000 pa indexed.</p> <p>b. Ooh! Media Assets Pty Ltd Pty will allocate to Council 5% of the display time within each loop of images displayed on the digital advertising sign which is the subject of the Consent for Council to display community and civic related messages.</p>
Executed April 2023	469R Princes Highway, Sydenham	oOh! Media Assets Pty Limited	Development application approved	<p>a. Ooh! Media Assets Pty Ltd will provide a monetary contribution to Inner West Council for the five (5) year period of the consent of \$15,000 pa indexed.</p> <p>b. Ooh! Media Assets Pty Ltd Pty will allocate to Council 5% of the display time within each loop of images displayed on the digital advertising sign which is the subject of the Consent for Council to display community and civic related messages.</p>
Executed March 2023	1-5 Chester Street, Annandale	Corvas Pty Ltd	Development application approved	<p>a. Corvas Pty Ltd will provide a monetary contribution of \$95,000 to Inner West Council which is to be provided prior to the first construction certificate.</p> <p>b. Corvas Pty Ltd will dedicate to Inner West Council land comprising of 359m², being 6m wide for the through site link to be used by cyclists and pedestrians.</p> <p>c. Corvas Pty Ltd will build the through site link and soft and hard landscaping of the area adjoining the through site link and provide lighting.</p> <p>d. The development is to be 4-star green star including an electric vehicle charging station.</p>
Executed May 2022	Glebe Island Silos	Eye Drive Sydney Pty Ltd	Development application approved	<p>a. Monetary contribution of \$127,000 per year for the duration of the consent, with a minimum period of not less than three years (and a maximum not exceeding 10 years), indexed to CPI annually.</p> <p>b. Contributions to be paid monthly.</p> <p>c. Cancel to apply contributions towards local heritage conservation in the Inner West LGA.</p>

VPA Status	Address	Developer contact	Planning/ Development Status	VPA Information
Executed October 2020	776 Parramatta Road, Lewisham	Moweno Pty Ltd	Development application approved	Monetary Contribution of \$10,000.
Executed December 2018	3-7 & 13-17 Regent Street, 287-309 Trafalgar Street, & 16-20 Fisher Street, Petersham	Deicorp Projects Petersham Pty Ltd	Planning proposal approved	<p>a. Deicorp to provide 6 units which will be allocated to Affordable Housing units – these units will be 3 x 2-bedroom units and 3 x 1-bedroom units. The ownership of the units will be transferred to Inner West Council at the completion of the project, the units will be selected by mutual agreement between Deicorp and Inner West Council and the units will have no parking allocated.</p> <p>b. Deicorp will provide a total of 24 car spaces to be allocated as public car spaces within the development.</p> <p>c. Deicorp will provide Inner West Council a payment of \$3,500,000 to be used for public works in the community and surrounding area (Inner West Council will provide a summary of how this payment will be allocated at later date).</p>
Executed August 2018	101-103 Lilyfield Road, Lilyfield	JRNN Pty Limited	Planning proposal approved	a. The developer will provide a monetary payment of \$250,000 for affordable housing in the council area. The agreement does not exclude the Developer from paying Development Contributions as per Section 7.11 and 7.12 of the Act.
Executed July 2018	Marrickville Metro – 34 Victoria Road and 13-55 Edinburgh Road, Marrickville	Marrickville Metro Shopping Centre Pty Limited	The Planning Proposal for Marrickville Metro – 34 Victoria Road and 13-55 Edinburgh Road, Marrickville was approved by the State Government Under Section 750 of the Environmental Planning & Assessment Act 1979 on the 19th March 2012 and modified by the Minister under Section 75W of the Environmental Planning & Assessment Act 1979 on 23 April 2015	<p>a. A total monetary contribution of \$600,000 – Upgrade local shopping strips within council area:</p> <p>b. The first \$300,000 contribution to be paid in equal instalments over three consecutive years from the date first issue of an Occupation Certificate for Stage 1 of the Project.</p> <p>c. The second \$300,000 contribution to be paid in equal instalments over three consecutive years from the date first issue of an Occupation Certificate for Stage 2 of the Project.</p> <p>d. The contribution made pursuant to the VPA is over and above any other contribution payable pursuant to this consent.</p>
Executed July 2018	15-17 Marion Street, Leichhardt known as Annesley House	Uniting / United Church Property Trust – landowner & developer	Planning proposal approved	<p>a. The Developer must make the Development Contribution by registering a restriction on the title to the Land reflecting the dedication of 15% of the total number of residential units in the Development as Affordable Housing Units in the Development in perpetuity.</p> <p>b. If 15% of the total number of Affordable Housing Units in the Development does not equate to a whole number, then the number of Affordable Housing Units will be rounded down to the next whole number.</p>
Executed July 2018	168 Norton Street, Leichhardt known as Harold Hawkins Court	Uniting / United Church Property Trust – landowner & developer	Planning proposal approved	<p>a. The Developer must make the Development Contribution by registering a restriction on the title to the Land reflecting the dedication of 15% of the total number of residential units in the Development as Affordable Housing Units in the Development in perpetuity.</p> <p>b. If 15% of the total number of Affordable Housing Units in the Development does not equate to a whole number, then the number of Affordable Housing Units will be rounded down to the next whole number.</p>
Executed August 2016	Grove Street, Dulwich Hill	SLM Campsie Pty Ltd	Development completed	<p>a. 2 affordable housing units.</p> <p>b. Public domain works.</p> <p>c. Public access agreement.</p> <p>d. In addition to s.94 contributions.</p>

VPA Status	Address	Developer contact	Planning/ Development Status	VPA Information
Executed March 2016	429 – 449 New Canterbury Road, Dulwich Hill	429 Cheriah Pty Ltd & 888 New Canterbury Road Pty Ltd	Development completed	<p>a. Cash payment (est. \$1.3m) in lieu of s.94 contributions.</p> <p>b. Cash payment (\$800,000) for expenditure on public domain in Dulwich Hill, Seaview Street community centre or toilet strategy for Hoskins Park.</p>
Executed December 2015	14 McGill Street, Lewisham	4 McGill St Pty Ltd	Development completed	<p>a. Cash payment approx. \$1m in lieu of s.94 contributions.</p> <p>b. Cash Payment of \$280,000 for expenditure on public domain works in McGill Street or in the Greenway.</p>
Executed December 2015	801-807 New Canterbury Road, Dulwich Hill	801 NCR Pty Ltd & Maxxso Pty Ltd	Development completed	<p>a. Cash payment \$1m in lieu of s.94 contributions</p> <p>b. Cash payment \$400,000 for expenditure on any public infrastructure / benefits Council considers appropriate.</p>
Executed November 2015	1-15 West St, Petersham	P & N Sieman Pty Ltd	Development completed	a. Cash payment of \$270,000 to be expended within Petersham Park In addition to s.94 contribution.
Executed November 2015	1-15 West St, Petersham	Leichhardt 141 Pty Ltd & Arquilla Bulk Trading Co	Development approved	<p>For the lots if developed together:</p> <p>a. The amount that would be payable under Leichhardt Council's s.94 Plans (estimated approx. \$3,714,845) ignoring the Ministerial direction to cap contributions. Up to the cap amount, it is for any public purpose including but not limited to the items in the s.94 Plan. Above the cap amount, it is for affordable housing in the local government area.</p> <p>b. \$3,000 per square metre of additional floor space above 1.5:1, for any public purpose.</p> <p>c. \$187,000 to the Affordable Housing Fund.</p> <p>For lot 1 if developed separately:</p> <p>a. The amount that would be payable under Leichhardt Council's s.94 Plans (estimated approx. \$2,843,919) ignoring the Ministerial direction to cap contributions. Up to the cap amount, it is for any public purpose including but not limited to the items in the s.94 Plan. Above the cap amount, it is for affordable housing in the local government area.</p>
Executed This VPA is with Minister for Planning, not Council.	40 George Street, Leichhardt	Terrence David Rowney	Development completed	<p>a. 4 x 1 bedroom affordable housing strata lots to be transferred to the Minister or its nominee.</p> <p>b. 2 x studio strata lots to be leased to a community housing provider for 10 years.</p> <p>c. In addition to s.94 contributions at maximum \$20,000 per lot.</p>
Executed This VPA is with Minister for Planning, not Council	22 George Street, Leichhardt	KGS (Victoria) Pty Ltd	Development completed	<p>a. 7 strata Affordable Housing lots to be transferred to the Minister or its nominee.</p> <p>b. In addition s.94 contributions at maximum \$20,000 per lot.</p>
Executed December 2013	Lewisham Towers, Lewisham	Meriton	Development completed	<p>New park:</p> <p>a. 4 affordable housing units.</p> <p>b. Strata space.</p> <p>c. Off-site pedestrian improvements.</p> <p>d. Cash (approx. 1m) in lieu of s.94 contributions.</p>

VPA Status	Address	Developer contact	Planning/ Development Status	VPA Information
Executed December 2013	362-372 New Canterbury Road, Dulwich Hill	Damonu Pty Ltd	Development completed	Strata space: a. Fitout allowance of \$200,000. b. Cash payment of \$700,000 in lieu of s.94 contributions.
Executed September 2012	118-124 Terry Street, Rozelle	Anka Constructions Pty Ltd	Development completed	a. The amount that would be payable under Leichhardt Council's s.94 Plans (estimated approx. \$4,160,000) ignoring the Ministerial direction to cap contributions. Up to the cap amount, it is for any public purpose including but not limited to the items in the s.94 Plan. Above the cap amount, it is for affordable housing in the local government area. b. \$3,000 per square metre of additional floor space above 1.5:1, for any public purpose. c. \$270,000 to the Affordable Housing Fund. d. Dedication to Council of New St as public road, constructed.

22. Recovery and Threat Abatement Plans

Councils identified in a plan as responsible for implementation of measures included in the plan, must report on actions taken to implement those measures as to the state of the environment in its area. Fisheries Management Act 1994, section 220ZT (2)

Councils have general Compliance and Regulatory responsibilities under the NSW Department of Primary Industries *Threat Abatement Plan: Removal of large woody debris* from NSW rivers and streams. As part of the 2024 draft Biodiversity Strategy, Inner West is harmonising its approach to threat abatement on the Cooks and Parramatta Rivers.

23. Private Swimming Pools

Details of inspections of private swimming pools (Swimming Pools Act 1992 (SP Act), s 22F(2) Swimming Pools Regulation 2018 (SP Reg) cl 23).

Number of inspections of tourist and visitor accommodation.	2
Number of inspections of premises with more than 2 dwellings.	12
Number of inspections that resulted in the issuance of a certificate of compliance under s22D of the SP Act	25
Number of inspections that resulted in issuance of a certificate of non-compliance under cl 21 of the SP Reg	12

24. Government Information on public access activities

Government information on public access activities in accordance with Government Information (Public Access) Act 2009, s 125(1), Government Information (Public Access) Regulation 2018, clause 8, Schedule 2

- Clause 7A: (Reviews carried out by the agency) - 1
- Clause 7B: (applications received) - 60
- Clause 7C: (applications refused) - 1

Number of applications by type of applicant and outcome

Applicant Type	Media	MPs	Private sector	NFP	Legal	Public	Total	% of total
Access granted in full	0	0	7	0	4	10	21	28
Access granted in part	0	0	3	0	17	7	27	38
Access refused	0	0	0	0	1	0	1	1
Information not held	0	0	2	0	13	5	20	27
Information already available	0	0	1	0	2	0	3	4
Refuse to deal with application	0	0	0	0	1	0	1	1
Refuse to confirm/deny whether information is held	0	0	0	0	0	0	0	0
Application Withdrawn	0	0	0	0	0	1	1	1

Number of applications by type of application and outcome

Application Type	Personal	Other	Partly	Total
Access granted in full	0	21	0	21
Access granted in part	0	27	0	27
Access refused	0	1	0	1
Information not held	0	20	0	20
Information already available	0	3	0	3
Refuse to deal with application	0	1	0	1
Refuse to confirm/deny whether information is held	0	0	0	0
Application Withdrawn	0	1	0	1

Invalid applications	Number of applications
Invalid applications	3
Invalid applications that subsequently became valid	2

Matter listed in Schedule 1	Number	% of total
Overriding secrecy laws	0	0
Cabinet information	0	0
Executive Council information	0	0
Contempt	0	0
Legal professional privilege	0	0
Excluded information	0	0
Documents affecting law enforcement and public safety	0	0
Transport safety	0	0
Adoption	0	0
Care and protection of children	0	0
Ministerial code of conduct	0	0
Aboriginal and environmental heritage	0	0
Total	0	0

Public interest considerations against disclosure listed in section 14	Number	% of Total
Responsible and effective government	2	6
Law enforcement and security	0	0
Individual rights, judicial processes and natural justice	26	85
Business interests of agencies and other persons	2	6
Environment, culture, economy and general matters	1	3
Secrecy provisions	0	0
Exempt documents under interstate Freedom of Information legislation	0	0
Total	31	100

Timelines	Number	% of total
Decided within the statutory timeframe (20 days plus any extensions)	37	67
Decided after 35 days (by agreement with applicant)	17	31
Not decided within time (deemed refusal)	1	2
Total	55	100

Number of applications reviewed under Part 5 of the Act by type of review and outcome	Decision varied	Decision upheld	Total	% of total
Internal review	0	0	0	0
Review by Information Commissioner	0	0	0	0
Internal review following recommendation under section 93	0	0	0	0
Review by NCAT	Decision pending		1	100
Total	Decision pending		1	100
% of total	Decision pending		100	100

Applications transferred to other agencies	Number of applications transferred
Agency initiated transfers	0
Applicant initiated transfers	0
Total	0

25. Public Interest Disclosures

Public Interest Disclosures Act 1994, s 31, Public Interest Disclosures Act 2022, s16

Public Interest Disclosures Regulation 2011, cl 4 July to September 2023 and Public Interest Disclosures Regulation 2022, cl 6

Inner West Council has an Internal Reporting – Public Interest Disclosures Policy in place which is available externally on Council’s website and internally on Council’s intranet.

The General Manager has ensured actions have been undertaken to advise staff of the contents of the Policy and the protections available under the Public Interest Disclosure Act.

To comply with the Public Interest Disclosures Act 1994, Section 31 and Public Interest Regulation Clause 4, the following information is provided in the table below.

Number of public officials who have made a public interest disclosure to Inner West Council	2
Number of public interest disclosures received by Inner West Council	2
Report received in relation to type of wrongdoing	Corrupt Conduct
Number of public interest disclosures finalised by Inner West Council	0

26. A statement detailing the action taken by the council in relation to any issue raised by the Anti-slavery Commissioner and identified by as being a significant issue. Act s 428(4)(c)

There were no issues raised by the Anti-slavery Commissioner during the year in relation to the operations of Council.

27. A statement of steps taken to ensure that goods and services procured were not the product of modern slavery within the meaning of the Modern Slavery Act 2018 Act s 428(4)(d)

Inner West Council Modern Slavery Statement

Introduction

This statement outlines Inner West Council's commitment to combatting modern slavery and the measures it has implemented during this reporting period to reduce the risk of our procurement activities resulting in or contributing to human rights violations.

Organisational structure and supply chain

Inner West Council has a centre-led procurement structure, to support Council's spend of approximately \$45 million. It recognises the importance of taking steps to ensure that goods and services procured by and for the council are not the product of modern slavery. Council's supply chain includes construction and operations, waste management and landfill. Council has purchased a new reporting tool called iPRO. It specialises in modern slavery supply chain assessments and third-party contractor compliance. This reporting and action plans assist in mitigating risk.

Policy

Inner West Council publicly exhibited its updated Procurement Policy in 2023/24 which was adopted by

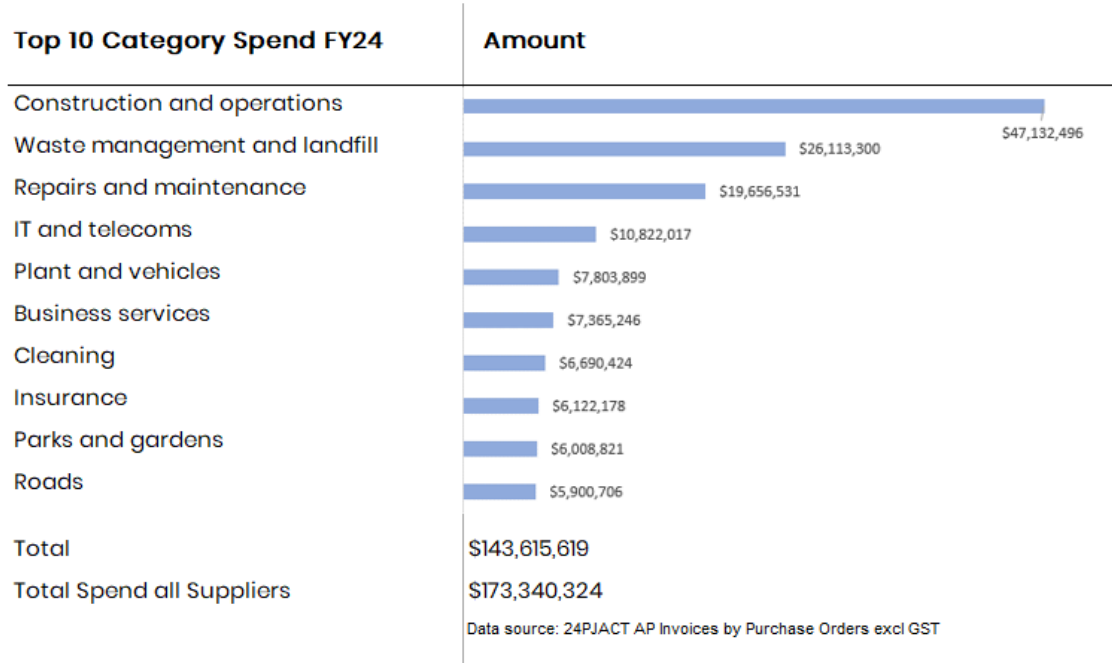
Council in May 2024. Council's contract templates were updated in June 2024 to include Council's commitment to preventing and addressing modern slavery in all its procurement activities and requests Modern Slavery Statements from prospective tenderers.

Council's contract templates were updated in June 2024 to include Council's commitment to preventing and addressing modern slavery in all its procurement activities and requests Modern Slavery Statements from prospective tenderers.

Strategy

Inner West Council adopted the first Aboriginal and Torres Strait Islander Procurement strategy by Council in October 2023. In May 2024, Council adopted its first Procurement Strategy and further cementing Council's commitment to ESG procurement. This includes a mandatory weighting for Environment, Social and Governance in procurement.

Top 10 Category Spend 2023/24



Category	Amount (\$)
Construction and operations	\$47,132,496
Waste management and landfill	\$26,113,300
Repairs and maintenance	\$19,656,531
IT and telecoms	\$10,822,017
Plant and vehicles	\$7,803,899
Business services	\$7,365,246
Cleaning	\$6,690,424
Insurance	\$6,122,178
Parks and gardens	\$6,008,821
Roads	\$5,900,706

Top 10 Suppliers Spend 2023/24

Top 10 Suppliers	No of Transactions	Amount
VEOLIA ENVIRONMENTAL SERVICES	1,422	\$12,739,307
GARTNER-ROSE PTY LTD	17	\$9,507,894
CIVOTEK PTY LTD	115	\$7,824,019
STATEWIDE MUTUAL	20	\$5,504,929
STATE CIVIL PTY LTD	66	\$4,871,526
CANOPY CONSTRUCTIONS PTY LTD	12	\$4,420,183
ANDRIK CONSTRUCTION GROUP PTY LTD	531	\$4,124,110
UNITED RESOURCE MANAGEMENT GROUP	50	\$3,602,564
OZPAVE AUST PTY LTD	300	\$3,232,040
CLEANAWAY OPERATIONS PTY LTD	57	\$2,891,670
Total	2,590	\$58,718,242
Total Spend all Suppliers	43,178	\$173,340,324

Data source: 24PJACT AP Invoices by Purchase Orders excl GST

Suppliers	Amount (\$) excl gst
Veolia Environmental Services	\$12,739,306
Gartner-Rose Pty Ltd	\$9,507,894
Civotek Pty Ltd	\$7,824,019
Statewide Mutual	\$5,504,929
State Civil Pty Ltd	\$4,871,526
Canopy Constructions Pty Ltd	\$4,420,183
Andrik Construction Group Pty Ltd	\$4,124,110
United Resource Management Group	\$3,602,564
OzPave Aust Pty Ltd	\$3,232,040
Cleanaway Operations Pty Ltd	\$2,891,670

28. Contributions Details (EPA Reg 218A) Details for projects for which contributions or levies have been used must contain:

- project identification number and description
- the kind of public amenity or public service the project relates
- amount of monetary contributions or levies used or expended on project
- percentage of project cost funded by contributions or levies
- amounts expended that have been temporarily borrowed from money to be expended for another purpose under the same or another contributions plan
- value of the land and material public benefit other than money or land whether the project is complete

Development Contributions Expended Summary 2023/24 Project Funding

OPEX / CAPEX	Project	Project Description	Non-Contribution (\$)	Contribution (\$)	Total (\$)	Project Status	% of Cost funded by Contributions
The Former Ashfield Contribution Plan							
Capital	144112	Infrastructure Funding and Coordination	-	65,501	65,501	Ongoing	100.00%
Capital	145300	Infrastructure Planning & Coordination	-	547,842	547,842	Ongoing	100.00%
Capital	301657	Hawthorne Canal Shared Path	-	3,844	3,844	Completed	100.00%
Capital	300813	Yeo Park Upgrade	-	38,256	38,256	Completed	100.00%
Capital	300837	GreenWay Capital Budget	-	2,405,000	2,405,000	In Progress	100.00%
Capital	301658	Greenway Bay Run Widening and Upgrade	182,331	399,344	581,675	In Progress	68.65%
Total The Former Ashfield Contribution Plan			182,331	3,459,786	3,642,117		94.99%

The Former Leichhardt Contribution Plan							
Capital	300772	King George Park Upgrade	-	88,163	88,163	Completed	100.00%
Capital	302992	3 Cahill St & Lewis Herman Reserve	-	163,493	163,493	Completed	100.00%
Capital	301628	Easton Park Upgrade	-	89,211	89,211	Completed	100.00%
Capital	301733	Birchgrove Park renewal works	-	1,730	1,730	In Progress	100.00%
Capital	301739	Elkington Park Cottage restoration works	-	22,222	22,222	In Progress	100.00%
Capital	302994	Iron Cove Shared Path, Iron Cove to Ashfield	-	23,950	23,950	Completed	100.00%
Capital	303094	Terrace Birchgrove Garden bed replacing rubber kerb	-	41,235	41,235	Completed	100.00%

OPEX / CAPEX	Project	Project Description	Non- Contribution (\$)	Contribution (\$)	Total (\$)	Project Status	% of Cost funded by Contributions
Capital	300837	GreenWay Capital Budget	-	1,155,000	1,155,000	In Progress	100.00%
Capital	301658	Greenway Bay Run Widening and Upgrade	-	506,474	506,474	In Progress	100.00%
Capital	302984	LPAC Major Project	-	335,629	335,629	In Progress	100.00%
Total The Former Leichhardt Contribution Plan			-	2,427,108	2,427,108		100.00%

The Former Marrickville Contribution Plan (2014)							
OPEX / CAPEX	Project	Project Description	Non- Contribution (\$)	Contribution (\$)	Total (\$)	Project Status	% of Cost funded by Contributions
Capital	300701	Reconciliation Action Plan Art Works	22,182	1,818	24,000	Completed	7.58%
Capital	302460	Newington (Area 8) LATM Scheme	-	343,226	343,226	Completed	100.00%
Capital	302461	Goddard St Newtown Raised Threshold - Newtown (Area 6) LATM	-	125	125	In Progress	100.00%
Capital	303093	Mungo Scott Pl & Edward St intersection improvements	-	56,076	56,076	Completed	100.00%
Capital	303096	Challis Avenue/Albermarle Street Kerb extension	-	39,883	39,883	Completed	100.00%
Capital	303452	Lew, The Boulevard at Eltham St - landscaped kerb extension	-	115,208	115,208	Completed	100.00%
Capital	303453	Lew, The Boulevard at Hunter St - landscaped kerb extension	-	131,177	131,177	Completed	100.00%
Capital	301096	Marrickville Rd (EAST) Design and Implementation	-	35,198	35,198	In Progress	100.00%
Capital	303340	Maudrell Park Playground	-	199,546	199,546	Completed	100.00%
Capital	300738	Tempe Reserve Pedestrian and Carpark Lighting Upgrade	-	7,023	7,023	Completed	100.00%
Capital	301618	Hoskins Park Upgrade	-	49,784	49,784	In Progress	100.00%
Capital	301786	Camdenville Park Upgrade	463,374	678,569	1,141,943	In Progress	59.42%
Capital	303092	Tempe Reserve Sportsfield Lighting Upgrade	-	16,925	16,925	Completed	100.00%
Capital	303162	Henson Park Pathway	330,000	330,000	660,000	In Progress	50.00%
Capital	303163	Marrickville Golf Course - Beaman Park Bridge Access	-	83,680	83,680	Completed	100.00%
Capital	300724	Simpson Park upgrade	-	66,375	66,375	Completed	100.00%
Capital	303116	Jack Shanahan Reserve Lighting Upgrade	-	33,987	33,987	In Progress	100.00%
Capital	303164	Marrickville Park Dog Off Leash Area fence	-	71,475	71,475	Completed	100.00%
Capital	301719	Newtown Town Hall renewal works	-	1,945,487	1,945,487	In Progress	100.00%
Capital	302971	Marrickville Town hall internal refurbishment	-	50,000	50,000	In Progress	100.00%
Capital	302675	Camdenville Park Amenities Refurbishment	-	19,887	19,887	In Progress	100.00%
Capital	303077	Henson Park Grandstand Upgrade	-	120,249	120,249	In Progress	100.00%

OPEX / CAPEX	Project	Project Description	Non- Contribution (\$)	Contribution (\$)	Total (\$)	Project Status	% of Cost funded by Contributions
Capital	300837	GreenWay Capital Budget	-	980,000	980,000	In Progress	100.00%
Capital	301617	TRE - Johnson Park Upgrade	-	7,517	7,517	Completed	100.00%
Capital	302984	LPAC Major Project	-	880,000	880,000	In Progress	100.00%
Total The Former Marrickville Contribution Plan (2014)			815,556	6,248,182	7,063,738		88.45%

Inner West Council Contribution Plan							
Operating	144112	Infrastructure Funding and Coordination	-	65,501	65,501	Ongoing	100.00%
Operating	145300	Infrastructure Planning & Coordination	-	99,014	99,014	Ongoing	100.00%
Capital	301113	Main Street Revitalisation	-	114,584	114,584	In Progress	100.00%
Capital	303441	Main Streets - All Weather Outdoor Dining Coverage	-	18,524	18,524	In Progress	100.00%
Capital	303443	Main Streets - Parklets	-	40,660	40,660	In Progress	100.00%
Operating	200076	TRE - Parks Plans of Management/Plans	-	25,481	25,481	Completed	100.00%
Total Inner West Council Contribution Plan			-	363,764	363,764		100.00%
Total			997,887	12,498,840	13,496,727		92.61%

Developer Contribution Revenue

DA Number	Traffic Facilities	Admin	Local Roads	Open Space & Recreation	Community Facilities	Car Park Facilities	Total Section 7.11	S7.12	2023/24 Actuals (\$)
The Former Ashfield Contribution Plan									
DA/2021/0794	5,949	4,753	3,220	95,759	5,042	36,756	151,480	-	151,480
DA/2021/0928	23,488	20,246	23,590	109,837	18,613	-	195,773	-	195,773
010.2017.00000229.001	842	673	416	13,556	714	-	16,200	-	16,200
DA/2022/1103	651	520	496	10,480	552	-	12,699	-	12,699
010.2016.00000236.001	5,737	4,584	-	-	4,862	-	15,182	-	15,182
DA/2022/0605	-	-	-	-	-	-	-	5,125	5,125
DA/2020/0520	73,355	63,207	41,425	1,273,328	58,150	-	1,509,464	-	1,509,464
010.2017.00000140.001	-	-	-	-	-	-	-	(1,137)	(1,137)
DA/2021/0276	-	-	-	-	-	-	-	(2,238)	(2,238)
CDCP/2021/0133	-	-	-	-	-	-	-	(3,000)	(3,000)
DA/2021/0674	-	-	-	-	-	-	-	(3,660)	(3,660)
DA/2021/1045	-	-	-	-	-	-	-	(5,921)	(5,921)
DA/2022/0816	-	-	-	-	-	-	-	282,441	282,441
DA/2022/0405	-	-	-	-	-	-	-	10,002	10,002
DA/2022/0316	-	-	-	-	-	-	-	9,850	9,850
DA/2022/0925	-	-	-	-	-	-	-	8,617	8,617
DA/2022/0996	-	-	-	-	-	-	-	8,500	8,500
DA/2021/1300	-	-	-	-	-	-	-	7,714	7,714
DA/2022/1065	-	-	-	-	-	-	-	7,400	7,400
DA/2022/1010	-	-	-	-	-	-	-	198	198
DA/2022/0838	-	-	-	-	-	-	-	7,003	7,003
DA/2022/1094	-	-	-	-	-	-	-	5,891	5,891
DA/2022/0578	-	-	-	-	-	-	-	5,724	5,724
DA/2022/1166	-	-	-	-	-	-	-	5,180	5,180
DA/2022/0702	-	-	-	-	-	-	-	5,159	5,159
DA/2021/0935	-	-	-	-	-	-	-	4,959	4,959
DA/2022/1081	-	-	-	-	-	-	-	4,796	4,796
DA/2022/0494	-	-	-	-	-	-	-	4,500	4,500
DA/2021/1346	-	-	-	-	-	-	-	4,487	4,487
DA/2022/1156	-	-	-	-	-	-	-	4,386	4,386
010.2016.00000259.001	-	-	-	-	-	-	-	4,315	4,315

DA Number	Traffic Facilities	Admin	Local Roads	Open Space & Recreation	Community Facilities	Car Park Facilities	Total Section 7.11	\$7.12	2023/24 Actuals (\$)
010.2016.00000165.001	-	-	-	-	-	-	-	4,248	4,248
CDCP/2021/0375	-	-	-	-	-	-	-	4,029	4,029
DA/2022/0118	-	-	-	-	-	-	-	3,842	3,842
DA/2022/0132	-	-	-	-	-	-	-	3,386	3,386
DA/2021/1370	-	-	-	-	-	-	-	1,013	1,013
MOD/2020/0438	-	-	-	-	-	-	-	908	908
DA/2022/1076	-	-	-	-	-	-	-	845	845
Total The Former Ashfield Contribution Plan	110,021	93,983	69,147	1,502,959	87,932	36,756	1,900,799	398,560	2,299,358

DA Number	Transport and Access	Light Rail	Bicycle	Open Space & Recreation	Community Facilities	Total Section 7.11	\$7.12	2023/24 Actuals (\$)
The Former Leichhardt Contribution Plan								
DA/2021/0110	3,764	-	392	391,129	64,715	460,000	-	460,000
DA/2021/0521	1,020	-	180	103,200	15,600	120,000	-	120,000
D/2017/245	431	36	62	51,586	7,885	60,000	-	60,000
D/2017/484	159	-	34	32,339	4,943	37,476	-	37,476
DA/2021/0499	-	-	16	17,584	2,400	20,000	-	20,000
DA/2021/0222	186	13	23	17,156	2,622	20,000	-	20,000
DA/2022/0094	-	-	34	17,142	2,824	20,000	-	20,000
DA/2021/1037	68	-	15	17,109	2,615	19,806	-	19,806
DA/2022/0246	96	-	14	17,026	2,603	19,739	-	19,739
DA/2022/0365	-	-	15	-	-	15	-	15
D/2018/243	13,200	-	-	-	-	13,200	(13,200)	-
DA/2022/1092	-	-	-	-	-	-	2,594	2,594
DA/2020/0771	-	-	-	-	-	-	863	863
DA/2020/1095	-	-	-	-	-	-	(2,496)	(2,496)
D/2019/269	(110)	-	(17)	(25,209)	(3,852)	(29,188)	-	(29,188)
REV/2021/0010	(227)	-	(34)	(32,339)	(4,943)	(37,543)	-	(37,543)
D/2019/14	(10,184)	-	-	(4,950)	(929)	(16,063)	-	(16,063)
CDCP/2023/0017	-	-	-	-	-	-	(502)	(502)
CDC/2021/0025	-	-	-	-	-	-	(550)	(550)
CDC/2021/0040	-	-	-	-	-	-	(2,000)	(2,000)
CDCP/2022/0086	-	-	-	-	-	-	(2,500)	(2,500)

DA Number	Transport and Access	Light Rail	Bicycle	Open Space & Recreation	Community Facilities	Total Section 7.11	\$7.12	2023/24 Actuals (\$)
DA/2020/1152	-	-	-	-	-	-	(2,610)	(2,610)
D/2019/365	-	-	-	-	-	-	(2,697)	(2,697)
CDCP/2021/0059	-	-	-	-	-	-	(3,000)	(3,000)
DA/2021/0660	-	-	-	-	-	-	(3,049)	(3,049)
DA/2021/1352	-	-	-	-	-	-	(4,041)	(4,041)
DA/2021/0937	-	-	-	-	-	-	(4,083)	(4,083)
DA/2021/1083	-	-	-	-	-	-	(5,023)	(5,023)
DA/2021/0336	-	-	-	-	-	-	(5,038)	(5,038)
DA/2021/0094	-	-	-	-	-	-	(5,739)	(5,739)
DA/2021/0793	-	-	-	-	-	-	(6,956)	(6,956)
DA/2021/1338	-	-	-	-	-	-	(8,039)	(8,039)
CDCP/2022/0240	-	-	-	-	-	-	(9,877)	(9,877)
DA/2020/0965	-	-	-	-	-	-	(10,312)	(10,312)
DA/2021/1276	-	-	-	-	-	-	(11,028)	(11,028)
DA/2020/1053	-	-	-	-	-	-	27,114	27,114
DA/2022/1006	-	-	-	-	-	-	23,671	23,671
DA/2022/1091	-	-	-	-	-	-	20,319	20,319
DA/2022/0858	-	-	-	-	-	-	18,787	18,787
DA/2022/1145	-	-	-	-	-	-	17,970	17,970
D/2020/3	-	-	-	17,214	2,631	19,845	155	20,000
DA/2022/0733	-	-	-	-	-	-	16,494	16,494
DA/2022/0180	-	-	-	-	-	-	15,837	15,837
DA/2020/0800	-	-	-	-	-	-	14,056	14,056
DA/2022/0565	-	-	-	-	-	-	12,335	12,335
DA/2022/1067	-	-	-	-	-	-	11,670	11,670
DA/2022/0121	-	-	-	-	-	-	11,455	11,455
DA/2021/1231	-	-	-	-	-	-	11,296	11,296
DA/2022/0781	-	-	-	-	-	-	11,146	11,146
DA/2021/0734	-	-	-	-	-	-	10,621	10,621
DA/2021/1084	-	-	-	-	-	-	10,108	10,108
DA/2021/1128	-	-	-	-	-	-	9,972	9,972
DA/2022/1068	-	-	-	-	-	-	9,794	9,794
DA/2021/0966	-	-	-	-	-	-	9,342	9,342
DA/2021/1354	-	-	-	-	-	-	9,262	9,262

DA Number	Transport and Access	Light Rail	Bicycle	Open Space & Recreation	Community Facilities	Total Section 7.11	\$7.12	2023/24 Actuals (\$)
DA/2022/0766	-	-	-	-	-	-	8,093	8,093
DA/2020/1140	-	-	-	-	-	-	7,916	7,916
DA/2020/1000	-	-	-	-	-	-	7,557	7,557
DA/2022/0935	-	-	-	-	-	-	7,532	7,532
DA/2022/0708	-	-	-	-	-	-	7,181	7,181
DA/2022/0074	-	-	-	-	-	-	6,437	6,437
DA/2021/0782	-	-	-	-	-	-	5,909	5,909
DA/2022/0812	-	-	-	-	-	-	5,870	5,870
DA/2022/0259	-	-	-	-	-	-	5,654	5,654
DA/2022/0982	-	-	-	-	-	-	5,653	5,653
DA/2021/0916	-	-	-	-	-	-	5,510	5,510
DA/2022/0219	-	-	-	-	-	-	5,489	5,489
DA/2022/0909	-	-	-	-	-	-	5,239	5,239
DA/2022/0753	-	-	-	-	-	-	5,222	5,222
DA/2022/0205	-	-	-	-	-	-	5,200	5,200
DA/2022/0232	-	-	-	-	-	-	5,175	5,175
DA/2022/1063	-	-	-	-	-	-	5,118	5,118
DA/2022/1136	-	-	-	-	-	-	5,117	5,117
DA/2022/1047	-	-	-	-	-	-	5,045	5,045
DA/2022/0963	-	-	-	-	-	-	5,017	5,017
DA/2022/0138	-	-	-	-	-	-	5,010	5,010
DA/2022/0724	-	-	-	-	-	-	4,746	4,746
DA/2022/0701	-	-	-	-	-	-	4,699	4,699
DA/2021/0494	-	-	-	-	-	-	4,582	4,582
DA/2022/0715	-	-	-	-	-	-	4,465	4,465
DA/2021/1241	-	-	-	-	-	-	4,462	4,462
DA/2021/1139	-	-	-	-	-	-	4,408	4,408
DA/2022/0622	-	-	-	-	-	-	4,308	4,308
DA/2021/1113	-	-	-	-	-	-	3,842	3,842
DA/2022/0794	-	-	-	-	-	-	3,600	3,600
DA/2022/1093	-	-	-	-	-	-	3,595	3,595
DA/2022/0785	-	-	-	-	-	-	3,582	3,582
DA/2023/0082	-	-	-	-	-	-	3,324	3,324
DA/2022/0210	-	-	-	-	-	-	3,308	3,308

DA Number	Transport and Access	Light Rail	Bicycle	Open Space & Recreation	Community Facilities	Total Section 7.11	\$7.12	2023/24 Actuals (\$)
DA/2023/0088	-	-	-	-	-	-	3,305	3,305
DA/2021/0057	-	-	-	-	-	-	3,197	3,197
DA/2021/0774	-	-	-	-	-	-	3,183	3,183
DA/2022/0585	-	-	-	-	-	-	3,173	3,173
DA/2022/0888	-	-	-	-	-	-	2,998	2,998
DA/2022/0738	-	-	-	-	-	-	2,996	2,996
DA/2021/0866	-	-	-	-	-	-	2,935	2,935
DA/2022/0396	-	-	-	-	-	-	2,758	2,758
DA/2021/1150	-	-	-	-	-	-	2,728	2,728
DA/2022/0183	-	-	-	-	-	-	2,713	2,713
DA/2022/0403	-	-	-	-	-	-	2,662	2,662
DA/2021/1009	-	-	-	-	-	-	2,457	2,457
DA/2022/1041	-	-	-	-	-	-	2,365	2,365
DA/2022/0767	-	-	-	-	-	-	2,292	2,292
DA/2022/0610	-	-	-	-	-	-	2,171	2,171
DA/2022/1072	-	-	-	-	-	-	2,000	2,000
DA/2022/0981	-	-	-	-	-	-	1,042	1,042
DA/2022/1113	-	-	-	-	-	-	944	944
DA/2022/0972	-	-	-	-	-	-	836	836
CDCP/2022/0211	-	-	-	-	-	-	835	835
DA/2022/0381	-	-	-	-	-	-	748	748
DA/2020/0675	-	-	-	-	-	-	730	730
DA/2021/0346	-	-	-	-	-	-	721	721
DA/2020/1142	-	-	-	-	-	-	6,991	6,991
DA/2022/0465	-	-	-	-	-	-	4,097	4,097
DA/2021/0084	-	-	-	-	-	-	3,996	3,996
DA/2023/0052	-	-	-	-	-	-	797	797
DA/2020/0930	-	-	-	-	-	-	766	766
The Former Leichhardt Contribution Plan Total	8,403	48	733	618,987	99,114	727,286	416,417	1,143,703

DA Number	Traffic Facilities	Admin	Open Space & Recreation	Community Facilities	Total Section 7.11	S7.12	2023/24 Actuals (\$)
The Former Marrickville Contribution Plan							
DA201700349		17,018	757,233	96,172	870,423	-	870,423
DA201500307	199	15,086	661,775	92,332	769,392	-	769,392
DA/2022/0057		6,966	257,086	8,514	272,566	-	272,566
DA/2021/0001	-	2,054	94,672	(2,775)	93,950	-	93,950
DA201800170	424	454	19,801	2,459	23,139	-	23,139
DA202000011	288	454	19,714	2,679	23,135	-	23,135
DA/2021/1142	186	425	18,855	2,199	21,665	-	21,665
DA/2021/1326	375	424	18,635	2,174	21,607	-	21,607
DA/2022/0399	-	10	429	51	489	-	489
REV/2022/0028	166	409	18,240	2,025	20,840	-	20,840
DA/2022/0471	323	403	17,848	1,986	20,560	-	20,560
DA/2021/0889	269	392	16,842	2,509	20,012	-	20,012
DA/2022/0505	268	374	16,579	1,841	19,062	-	19,062
DA/2022/0774	644	374	16,551	1,859	19,428	-	19,428
DA/2022/0842	271	374	16,551	1,859	19,054	-	19,054
DA201900096	24,417	122,793	5,519,920	595,297	6,262,426	-	6,262,426
DA/2022/1057	-	-	-	-	-	8,015	8,015
CDC201400067	-	-	-	-	-	7,073	7,073
DA/2021/0708	-	-	-	-	-	3,540	3,540
DA/2020/1120	433	61	2,540	93	3,127	-	3,127
REV/2020/0024	-	-	-	-	-	(5)	(5)
DA201500553	333	(585)	(25,558.12)	(4,030)	(29,840)	-	(29,840)
CDCP/2020/0349	(191)	(401)	(17,587.25)	(2,266)	(20,445)	-	(20,445)
CDCP/2021/0171	(238)	(290)	(12,621.96)	(1,637)	(14,787)	-	(14,787)
DA/2021/0571	(242)	(397)	(17,344.90)	(2,250)	(20,233)	-	(20,233)
DA201800103	(400)	(430)	(18,768.85)	(2,319)	(21,918)	-	(21,918)
DA202000006	-	-	-	-	-	(650)	(650)
CDCP/2020/0169	-	-	-	-	-	(725)	(725)
CDCP/2021/0430	-	-	-	-	-	(750)	(750)
DA201600448	-	-	-	-	-	(843)	(843)
010.2014.00000328.003	(18,944)	(13,616)	-	(17,151)	(49,711)	-	(49,711)
DA/2020/0290	-	-	-	-	-	(2,200)	(2,200)
DA201400356	-	-	-	-	-	(2,688)	(2,688)

DA Number	Traffic Facilities	Admin	Open Space & Recreation	Community Facilities	Total Section 7.11	S7.12	2023/24 Actuals (\$)
CDCP/2021/0460	-	-	-	-	-	(2,941)	(2,941)
DA/2020/0261	-	-	-	-	-	(3,244)	(3,244)
DA201500132	-	-	-	-	-	(3,277)	(3,277)
MOD/2020/0054	-	-	-	-	-	(4,370)	(4,370)
DA201800277	-	-	-	-	-	(5,425)	(5,425)
DA/2021/0313	-	-	-	-	-	(5,729)	(5,729)
CDCP/2022/0229	-	-	-	-	-	(6,241)	(6,241)
DA201500484	-	(7,559)	(289,700.27)	(38,248)	(335,507)	-	(335,507)
DA201500260	-	-	-	-	-	-	-
CDCP/2021/0080	-	-	-	-	-	(9,500)	(9,500)
DA/2020/0063	794	784	33,819.53	4,603	40,000	-	40,000
DA201900283	-	-	-	-	-	23,004	23,004
REV/2021/0011	224	443	19,428.84	2,520	22,616	-	22,616
DA/2022/0202	-	414	18,350.02	2,162	20,926	-	20,926
DA/2020/0331	-	-	-	-	-	18,305	18,305
DA/2022/0721	124	399	17,816.18	2,019	20,358	-	20,358
DA/2021/0799	-	-	-	-	-	14,828	14,828
REV/2021/0021	265	325	14,147.31	1,819	16,556	-	16,556
CDCP/2023/0021	-	-	-	-	-	676	676
DA/2022/1112	-	-	-	-	-	13,656	13,656
DA/2021/1095	-	-	-	-	-	13,260	13,260
DA/2022/0657	-	-	-	-	-	10,607	10,607
DA/2022/0328	-	-	-	-	-	10,383	10,383
DA/2022/0223	-	-	-	-	-	10,251	10,251
DA/2021/0941	-	-	-	-	-	10,033	10,033
DA/2022/0207	-	-	-	-	-	10,029	10,029
DA/2020/1126	-	-	-	-	-	8,756	8,756
DA/2021/1133	-	-	-	-	-	8,582	8,582
DA/2022/0416	-	-	-	-	-	8,255	8,255
DA/2022/0227	-	-	-	-	-	8,023	8,023
DA/2021/1220	-	-	-	-	-	7,995	7,995
DA/2022/0411	-	-	-	-	-	7,920	7,920
DA/2021/0497	-	-	-	-	-	7,908	7,908
DA/2022/0951	-	-	-	-	-	7,739	7,739

DA Number	Traffic Facilities	Admin	Open Space & Recreation	Community Facilities	Total Section 7.11	\$7.12	2023/24 Actuals (\$)
DA/2022/0560	-	-	-	-	-	7,281	7,281
DA/2022/0082	-	-	-	-	-	7,004	7,004
DA/2022/1139	-	-	-	-	-	7,000	7,000
DA/2021/1343	-	-	-	-	-	6,933	6,933
DA201800565	-	-	-	-	-	6,850	6,850
DA/2022/0588	-	-	-	-	-	6,769	6,769
DA/2022/1137	-	-	-	-	-	6,767	6,767
DA/2022/0311	-	-	-	-	-	6,587	6,587
DA/2022/0398	-	-	-	-	-	6,511	6,511
DA/2022/0487	-	-	-	-	-	6,450	6,450
DA/2022/0191	-	-	-	-	-	6,238	6,238
DA201600544	-	-	-	-	-	5,983	5,983
DA/2022/0305	-	-	-	-	-	5,686	5,686
DA/2021/1290	-	-	-	-	-	5,672	5,672
DA/2022/1027	-	-	-	-	-	5,630	5,630
DA/2022/0782	-	-	-	-	-	5,450	5,450
DA/2022/0114	-	-	-	-	-	5,294	5,294
DA201900191	-	-	-	-	-	5,273	5,273
DA/2022/1133	-	-	-	-	-	5,210	5,210
DA/2022/0452	-	-	-	-	-	5,210	5,210
DA/2022/0593	-	-	-	-	-	5,210	5,210
DA/2020/0948	-	-	-	-	-	4,886	4,886
DA/2023/0004	-	-	-	-	-	4,818	4,818
MOD/2022/0442	-	-	-	-	-	4,793	4,793
DA/2022/0143	-	-	-	-	-	4,783	4,783
DA/2022/0889	-	-	-	-	-	4,680	4,680
DA/2022/1023	-	-	-	-	-	4,668	4,668
DA201800341	-	-	-	-	-	4,549	4,549
DA/2022/0633	-	-	-	-	-	4,512	4,512
DA/2021/0387	-	-	-	-	-	4,451	4,451
DA/2022/1102	-	-	-	-	-	4,440	4,440
DA/2022/0912	-	-	-	-	-	4,095	4,095
DA/2022/0431	-	-	-	-	-	4,048	4,048
DA/2022/1016	-	-	-	-	-	3,995	3,995

DA Number	Traffic Facilities	Admin	Open Space & Recreation	Community Facilities	Total Section 7.11	\$7.12	2023/24 Actuals (\$)
DA/2020/0533	-	-	-	-	-	3,955	3,955
DA/2023/0065	-	-	-	-	-	3,954	3,954
DA/2022/1013	-	-	-	-	-	3,855	3,855
DA/2021/1192	-	-	-	-	-	3,842	3,842
DA/2022/0182	-	-	-	-	-	3,683	3,683
DA/2022/0542	-	-	-	-	-	3,604	3,604
DA/2022/0571	-	-	-	-	-	3,550	3,550
DA/2022/0921	-	-	-	-	-	3,466	3,466
REV/2022/0010	-	-	-	-	-	3,466	3,466
CDCP/2023/0003	-	-	-	-	-	3,379	3,379
DA/2022/0604	-	-	-	-	-	3,330	3,330
DA/2022/0059	-	-	-	-	-	3,293	3,293
DA/2021/0249	-	-	-	-	-	3,279	3,279
DA201900404	-	-	-	-	-	3,234	3,234
DA/2022/1096	-	-	-	-	-	3,152	3,152
DA/2022/0777	-	-	-	-	-	3,105	3,105
DA/2021/0760	-	-	-	-	-	3,095	3,095
DA/2022/0964	-	-	-	-	-	3,029	3,029
DA/2022/1028	-	-	-	-	-	2,981	2,981
DA/2022/0653	-	-	-	-	-	2,975	2,975
DA/2022/0846	-	-	-	-	-	2,923	2,923
DA201800294	-	-	-	-	-	2,907	2,907
DA/2022/0054	-	-	-	-	-	2,896	2,896
DA/2023/0025	-	-	-	-	-	2,850	2,850
DA/2022/0711	-	-	-	-	-	2,594	2,594
DA/2022/1127	-	-	-	-	-	2,534	2,534
DA/2021/0619	-	-	-	-	-	2,486	2,486
DA/2022/1014	-	-	-	-	-	2,334	2,334
DA/2023/0035	-	-	-	-	-	2,028	2,028
DA/2022/0569	-	-	-	-	-	1,061	1,061
DA/2022/1097	-	-	-	-	-	1,027	1,027
DA/2021/0940	-	-	-	-	-	1,006	1,006
DA/2022/0922	-	-	-	-	-	962	962
DA/2022/0269	-	-	-	-	-	960	960

DA Number	Traffic Facilities	Admin	Open Space & Recreation	Community Facilities	Total Section 7.11	S7.12	2023/24 Actuals (\$)
DA/2023/0048	-	-	-	-	-	909	909
DA/2021/0957	-	-	-	-	-	782	782
DA/2022/0528	-	-	-	-	-	776	776
DA/2022/0289	-	-	-	-	-	586	586
DA201900248	-	-	-	-	-	4,613	4,613
DA/2021/0502	399	449.25	19,576	2,487.68	22,912	-	22,912
DA201500721		1,987	87,867	11,375	101,230	-	101,230
DA/2022/0962	-	-	-	-	-	4,260	4,260
DA/2022/1025	180	401	17,862.25	2,024	20,467	-	20,467
The Former Marrickville Contribution Plan Total	10,565	149,994	7,320,557	772,383	8,253,499	466,699	8,720,197

DA Number	Transport and Access	Bicycle	Admin	Local Roads	Open Space & Recreation	Community Facilities	Levy	Drainage	Total Section 7.11	2023/24 Actuals (\$)
Inner West Council Contribution Plan										
DA/2023/0141	66,093	-	3,244	-	25,132	-	-	17,315	111,784	111,784
CDCP/2023/0322	52,946	-	2,599	-	20,133	-	-	13,871	89,549	89,549
DA/2022/0869	42,630	-	2,092	-	16,210	-	-	11,168	72,100	72,100
MOD/2023/0225	34,513	-	1,694	-	13,124	-	-	9,041	58,372	58,372
CDCP/2024/0011	-	-	-	-	-	-	29,500	-	29,500	29,500
MOD/2024/0152	3,760	-	367	-	28,600	5,301	-	1,972	40,000	40,000
DA/2023/0353	3,760	-	367	-	28,600	5,301	-	1,972	40,000	40,000
DA/2023/0695	-	-	-	-	-	-	25,202	-	25,202	25,202
CDCP/2024/0027	-	-	-	-	-	-	23,806	-	23,806	23,806
CDCP/2024/0060	-	-	-	-	-	-	22,239	-	22,239	22,239
CDCP/2023/0380	-	-	-	-	-	-	21,000	-	21,000	21,000
DA/2022/1044	-	-	-	-	-	-	20,307	-	20,307	20,307
CDCP/2023/0270	-	-	-	-	-	-	18,837	-	18,837	18,837
DA/2022/0515	-	-	-	-	-	-	17,657	-	17,657	17,657
DA/2023/0562	-	-	-	-	-	-	17,304	-	17,304	17,304
DA/2023/0355	-	-	-	-	-	-	17,228	-	17,228	17,228
DA/2022/0365	-	15	-	-	16,989	2,596	139	-	19,739	19,739
CDCP/2023/0285	-	-	-	-	-	-	16,145	-	16,145	16,145
DA/2023/0669	2,045	-	200	-	15,551	2,882	-	1,072	21,750	21,750

DA Number	Transport and Access	Bicycle	Admin	Local Roads	Open Space & Recreation	Community Facilities	Levy	Drainage	Total Section 7.11	2023/24 Actuals (\$)
DA/2022/1126	2,045	-	200	-	15,551	2,882	-	1,072	21,750	21,750
DA/2023/0670	2,045	-	200	-	15,551	2,882	-	1,072	21,750	21,750
DA/2023/0259	2,036	-	198	-	15,483	2,870	-	1,067	21,654	21,654
DA/2022/0886	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
CDCP/2024/0167	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0957	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0170	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
CDCP/2024/0075	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0697	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0171	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
CDCP/2024/0091	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0305	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0468	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0979	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0953	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2022/1053	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
REV/2023/0004	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
CDCP/2023/0230	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0673	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
CDCP/2023/0227	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0394	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0531	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0191	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
CDCP/2023/0249	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0419	1,829	-	179	-	13,914	2,579	-	959	19,460	19,460
DA/2023/0676	1,829	-	179	-	13,914	2,579	-	959	19,460	19,460
DA/2023/0121	1,821	-	178	-	13,853	2,568	-	955	19,375	19,375
DA/2023/0342	1,821	-	178	-	13,853	2,568	-	955	19,375	19,375
DA/2021/1303	-	-	-	-	-	-	13,715	-	13,715	13,715
DA/2023/0431	1,797	-	176	-	13,669	2,534	-	942	19,118	19,118
DA/2022/1040	-	-	-	-	-	-	13,595	-	13,595	13,595
DA/2023/0740	-	-	-	-	-	-	13,573	-	13,573	13,573
DA/2022/1054	-	-	-	-	-	-	12,865	-	12,865	12,865
CDCP/2023/0194	-	-	-	-	-	-	12,500	-	12,500	12,500

DA Number	Transport and Access	Bicycle	Admin	Local Roads	Open Space & Recreation	Community Facilities	Levy	Drainage	Total Section 7.11	2023/24 Actuals (\$)
CDCP/2023/0320	-	-	-	-	-	-	12,000	-	12,000	12,000
DA/2023/0372	-	-	-	-	-	-	11,892	-	11,892	11,892
DA/2023/0709	11,761	-	577	-	4,472	-	-	3,081	19,891	19,891
DA/2023/0133	-	-	-	-	-	-	11,654	-	11,654	11,654
CDCP/2023/0346	-	-	-	-	-	-	11,270	-	11,270	11,270
REV/2023/0010	-	-	-	-	-	-	11,000	-	11,000	11,000
DA/2023/0433	-	-	-	-	-	-	10,414	-	10,414	10,414
CDCP/2023/0198	-	-	-	-	-	-	10,358	-	10,358	10,358
MOD/2023/0335	-	-	-	-	-	-	10,205	-	10,205	10,205
CDCP/2023/0377	-	-	-	-	-	-	10,000	-	10,000	10,000
DA/2023/0124	-	-	-	-	-	-	9,858	-	9,858	9,858
CDCP/2023/0304	-	-	-	-	-	-	9,670	-	9,670	9,670
DA/2023/1006	-	-	-	-	-	-	9,591	-	9,591	9,591
DA/2022/0850	-	-	-	-	-	-	9,542	-	9,542	9,542
CDCP/2024/0115	-	-	-	-	-	-	9,149	-	9,149	9,149
DA/2023/0294	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
DA/2024/0255	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
DA/2023/0511	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
DA/2024/0105	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
DA/2023/1046	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
DA/2023/0644	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
DA/2023/0826	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
DA/2023/0853	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
DA/2023/0469	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
DA/2023/0567	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
DA/2023/0821	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
DA/2023/0617	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
DA/2023/0062	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
DA/2023/0490	1,181	-	116	-	9,084	1,685	-	623	12,689	12,689
DA/2023/0233	-	-	-	-	-	-	9,040	-	9,040	9,040
DA/2022/0120	-	-	-	-	-	-	9,016	-	9,016	9,016
DA/2023/0209	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
CDCP/2023/0186	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
DA/2023/0494	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593

DA Number	Transport and Access	Bicycle	Admin	Local Roads	Open Space & Recreation	Community Facilities	Levy	Drainage	Total Section 7.11	2023/24 Actuals (\$)
DA/2024/0007	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
DA/2023/0516	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
CDCP/2024/0097	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
DA/2023/0441	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
DA/2023/0520	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
CDCP/2024/0122	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
CDCP/2023/0268	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
DA/2023/0949	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
DA/2022/1124	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
DA/2023/1057	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
CDCP/2024/0050	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
DA/2023/1015	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
DA/2023/0904	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
CDC/2023/0048	1,178	-	115	-	8,965	1,661	-	618	12,537	12,537
DA/2023/0439	1,178	-	115	-	8,965	1,661	-	618	12,537	12,537
CDCP/2024/0015	1,178	-	115	-	8,964	1,661	-	618	12,536	12,536
DA/2023/0716	1,178	-	115	-	8,964	1,661	-	618	12,536	12,536
DA/2023/0684	1,178	-	115	-	8,964	1,661	-	618	12,536	12,536
DA/2023/0683	1,178	-	115	-	8,964	1,661	-	618	12,536	12,536
REV/2023/0018	1,178	-	115	-	8,964	1,661	-	618	12,536	12,536
CDCP/2023/0386	1,178	-	115	-	8,964	1,661	-	618	12,536	12,536
DA/2023/0293	1,178	-	115	-	8,964	1,661	-	618	12,536	12,536
DA/2023/0432	1,178	-	116	-	8,964	1,661	-	618	12,537	12,537
DA/2023/0219	1,178	-	116	-	8,964	1,661	-	618	12,537	12,537
DA/2023/0504	1,163	-	114	-	8,845	1,639	-	610	12,371	12,371
CDCP/2023/0254	1,163	-	114	-	8,845	1,639	-	610	12,371	12,371
DA/2022/0387	1,163	-	114	-	8,845	1,639	-	610	12,371	12,371
CDCP/2023/0158	1,163	-	114	-	8,845	1,639	-	610	12,371	12,371
DA/2023/0304	1,163	-	114	-	8,845	1,639	-	610	12,371	12,371
CDCP/2023/0276	1,163	-	114	-	8,845	1,639	-	610	12,371	12,371
CDCP/2023/0275	1,163	-	114	-	8,845	1,639	-	610	12,371	12,371
DA/2023/0276	1,163	-	114	-	8,845	1,639	-	610	12,371	12,371
DA/2023/0594	1,163	-	114	610	8,845	1,639	-	-	12,371	12,371
CDCP/2023/0222	1,163	-	114	-	8,845	1,639	-	610	12,371	12,371

DA Number	Transport and Access	Bicycle	Admin	Local Roads	Open Space & Recreation	Community Facilities	Levy	Drainage	Total Section 7.11	2023/24 Actuals (\$)
CDCP/2024/0081	1,163	-	114	-	8,845	1,639	-	610	12,371	12,371
DA/2023/0101	1,163	-	114	-	8,845	1,639	-	610	12,371	12,371
CDCP/2024/0171	-	-	-	-	-	-	8,804	-	8,804	8,804
DA/2023/0144	-	-	-	-	-	-	8,785	-	8,785	8,785
CDCP/2023/0189	1,152	-	112	-	8,759	1,623	-	604	12,250	12,250
DA/2023/0285	1,153	-	112	-	8,759	1,623	-	604	12,251	12,251
CDCP/2024/0093	-	-	-	-	-	-	8,720	-	8,720	8,720
DA/2023/0143	-	-	-	-	-	-	8,699	-	8,699	8,699
DA/2023/0189	1,136	-	111	-	8,640	1,601	-	596	12,084	12,084
DA/2023/0292	-	-	-	-	-	-	8,583	-	8,583	8,583
DA/2023/0859	-	-	-	-	-	-	8,487	-	8,487	8,487
CDCP/2024/0066	-	-	-	-	-	-	8,365	-	8,365	8,365
DA/2023/0856	8,329	-	409	-	3,167	-	-	2,182	14,087	14,087
DA/2022/0933	-	-	-	-	-	-	8,223	-	8,223	8,223
DA/2023/1118	-	-	-	-	-	-	8,076	-	8,076	8,076
DA/2023/1012	-	-	-	-	-	-	8,001	-	8,001	8,001
CDCP/2024/0074	-	-	-	-	-	-	8,000	-	8,000	8,000
DA/2023/0138	-	-	-	-	-	-	8,000	-	8,000	8,000
DA/2023/0172	-	-	-	-	-	-	8,000	-	8,000	8,000
DA/2023/0140	-	-	-	-	-	-	7,913	-	7,913	7,913
DA/2023/0321	-	-	-	-	-	-	7,675	-	7,675	7,675
DA/2023/0485	-	-	-	-	-	-	7,614	-	7,614	7,614
DA/2023/0932	-	-	-	-	-	-	7,591	-	7,591	7,591
CDCP/2024/0028	-	-	-	-	-	-	7,400	-	7,400	7,400
DA/2023/0218	-	-	-	-	-	-	7,306	-	7,306	7,306
CDCP/2024/0002	-	-	-	-	-	-	7,125	-	7,125	7,125
CDCP/2023/0412	-	-	-	-	-	-	7,048	-	7,048	7,048
CDCP/2024/0178	-	-	-	-	-	-	7,010	-	7,010	7,010
CDCP/2023/0216	-	-	-	-	-	-	7,000	-	7,000	7,000
CDCP/2024/0038	-	-	-	-	-	-	7,000	-	7,000	7,000
CDCP/2023/0305	-	-	-	-	-	-	6,998	-	6,998	6,998
DA/2023/0894	-	-	-	-	-	-	6,750	-	6,750	6,750
CDCP/2023/0091	-	-	-	-	-	-	6,750	-	6,750	6,750
DA/2023/0792	-	-	-	-	-	-	6,718	-	6,718	6,718

DA Number	Transport and Access	Bicycle	Admin	Local Roads	Open Space & Recreation	Community Facilities	Levy	Drainage	Total Section 7.11	2023/24 Actuals (\$)
CDCP/2024/0009	-	-	-	-	-	-	8,047	-	8,047	8,047
CDCP/2024/0125	-	-	-	-	-	-	6,718	-	6,718	6,718
DA/2023/0704	-	-	-	-	-	-	6,679	-	6,679	6,679
CDCP/2023/0365	-	-	-	-	-	-	6,667	-	6,667	6,667
CDCP/2023/0192	-	-	-	-	-	-	6,652	-	6,652	6,652
CDCP/2023/0381	-	-	-	-	-	-	6,650	-	6,650	6,650
DA/2023/0040	-	-	-	-	-	-	6,642	-	6,642	6,642
DA/2023/0362	-	-	-	-	-	-	6,616	-	6,616	6,616
DA/2023/0658	-	-	-	-	-	-	6,591	-	6,591	6,591
CDCP/2024/0008	-	-	-	-	-	-	6,566	-	6,566	6,566
DA/2023/0618	861	-	84	-	6,548	1,214	-	451	9,158	9,158
CDCP/2023/0185	-	-	-	-	-	-	6,520	-	6,520	6,520
CDCP/2023/0420	-	-	-	-	-	-	6,474	-	6,474	6,474
MOD/2024/0151	846	-	83	-	6,433	1,192	-	444	8,998	8,998
DA/2023/0345	846	-	83	-	6,433	1,192	-	444	8,998	8,998
DA/2023/0375	-	-	-	-	-	-	6,353	-	6,353	6,353
DA/2023/0515	-	-	-	-	-	-	6,252	-	6,252	6,252
DA/2023/0492	-	-	-	-	-	-	6,148	-	6,148	6,148
DA/2023/0839	-	-	-	-	-	-	6,057	-	6,057	6,057
CDCP/2023/0325	-	-	-	-	-	-	6,028	-	6,028	6,028
CDCP/2024/0107	-	-	-	-	-	-	6,027	-	6,027	6,027
CDCP/2024/0017	-	-	-	-	-	-	6,000	-	6,000	6,000
CDCP/2024/0062	-	-	-	-	-	-	6,000	-	6,000	6,000
CDCP/2023/0204	-	-	-	-	-	-	6,000	-	6,000	6,000
CDCP/2023/0341	-	-	-	-	-	-	5,996	-	5,996	5,996
DA/2023/1061	-	-	-	-	-	-	5,836	-	5,836	5,836
CDCP/2024/0169	-	-	-	-	-	-	5,832	-	5,832	5,832
DA/2023/0193	-	-	-	-	-	-	5,755	-	5,755	5,755
CDCP/2023/0067	-	-	-	-	-	-	5,731	-	5,731	5,731
DA/2023/0415	-	-	-	-	-	-	5,602	-	5,602	5,602
DA/2023/0902	-	-	-	-	-	-	5,577	-	5,577	5,577
DA/2023/0665	-	-	-	-	-	-	5,500	-	5,500	5,500
DA/2023/0650	-	-	-	-	-	-	5,500	-	5,500	5,500
DA/2023/0222	-	-	-	-	-	-	5,398	-	5,398	5,398

DA Number	Transport and Access	Bicycle	Admin	Local Roads	Open Space & Recreation	Community Facilities	Levy	Drainage	Total Section 7.11	2023/24 Actuals (\$)
CDCP/2024/0161	-	-	-	-	-	-	5,387	-	5,387	5,387
DA/2023/0092	-	-	-	-	-	-	5,384	-	5,384	5,384
REV/2023/0011	-	-	-	-	-	-	5,380	-	5,380	5,380
CDCP/2024/0104	-	-	-	-	-	-	5,345	-	5,345	5,345
DA/2022/1061	-	-	-	-	-	-	5,322	-	5,322	5,322
DA/2023/0359	697	-	68	-	5,306	983	5,117	366	12,537	12,537
DA/2023/0184	-	-	-	-	-	-	5,200	-	5,200	5,200
DA/2023/0096	-	-	-	-	-	-	5,090	-	5,090	5,090
DA/2023/0207	-	-	-	-	-	-	5,049	-	5,049	5,049
DA/2023/0624	-	-	-	-	-	-	5,022	-	5,022	5,022
CDCP/2023/0411	-	-	-	-	-	-	5,000	-	5,000	5,000
CDCP/2024/0076	-	-	-	-	-	-	5,000	-	5,000	5,000
CDCP/2024/0033	-	-	-	-	-	-	5,000	-	5,000	5,000
DA/2023/0333	-	-	-	-	-	-	4,985	-	4,985	4,985
DA/2022/0154	-	-	-	-	-	-	4,953	-	4,953	4,953
DA/2023/0267	-	-	-	-	-	-	4,921	-	4,921	4,921
DA/2023/0328	-	-	-	-	-	-	4,864	-	4,864	4,864
DA/2023/1113	-	-	-	-	-	-	4,850	-	4,850	4,850
DA/2023/0142	-	-	-	-	-	-	4,781	-	4,781	4,781
DA/2024/0100	-	-	-	-	-	-	4,685	-	4,685	4,685
CDCP/2024/0020	-	-	-	-	-	-	4,610	-	4,610	4,610
DA/2023/0906	-	-	-	-	-	-	4,585	-	4,585	4,585
DA/2023/0575	-	-	-	-	-	-	4,572	-	4,572	4,572
DA/2023/1007	-	-	-	-	-	-	4,500	-	4,500	4,500
CDCP/2023/0394	-	-	-	-	-	-	4,500	-	4,500	4,500
DA/2024/0039	-	-	-	-	-	-	4,498	-	4,498	4,498
DA/2023/1047	-	-	-	-	-	-	4,442	-	4,442	4,442
DA/2023/0501	-	-	-	-	-	-	4,321	-	4,321	4,321
DA/2023/0271	-	-	-	-	-	-	4,312	-	4,312	4,312
DA/2023/0421	-	-	-	-	-	-	4,300	-	4,300	4,300
DA/2023/0336	-	-	-	-	-	-	4,257	-	4,257	4,257
DA/2023/0176	-	-	-	-	-	-	4,241	-	4,241	4,241
CDCP/2023/0131	-	-	-	-	-	-	4,200	-	4,200	4,200
DA/2023/0349	-	-	-	-	-	-	4,185	-	4,185	4,185

DA Number	Transport and Access	Bicycle	Admin	Local Roads	Open Space & Recreation	Community Facilities	Levy	Drainage	Total Section 7.11	2023/24 Actuals (\$)
CDCP/2023/0422	-	-	-	-	-	-	4,143	-	4,143	4,143
CDCP/2023/0160	-	-	-	-	-	-	4,141	-	4,141	4,141
DA/2023/0081	-	-	-	-	-	-	4,129	-	4,129	4,129
DA/2023/0388	-	-	-	-	-	-	4,103	-	4,103	4,103
DA/2023/0452	-	-	-	-	-	-	4,100	-	4,100	4,100
DA/2023/0538	-	-	-	-	-	-	4,072	-	4,072	4,072
DA/2021/1115	-	-	-	-	-	-	4,040	-	4,040	4,040
DA/2023/0323	-	-	-	-	-	-	4,039	-	4,039	4,039
MOD/2024/0091	-	-	-	-	-	-	4,038	-	4,038	4,038
DA/2022/1161	-	-	-	-	-	-	4,035	-	4,035	4,035
DA/2024/0258	-	-	-	-	-	-	4,004	-	4,004	4,004
CDCP/2024/0117	-	-	-	-	-	-	4,000	-	4,000	4,000
CDCP/2023/0224	-	-	-	-	-	-	4,000	-	4,000	4,000
DA/2023/0517	-	-	-	-	-	-	4,000	-	4,000	4,000
DA/2023/0607	-	-	-	-	-	-	3,960	-	3,960	3,960
CDCP/2023/0339	-	-	-	-	-	-	3,904	-	3,904	3,904
DA/2023/0097	-	-	-	-	-	-	3,902	-	3,902	3,902
DA/2023/0893	-	-	-	-	-	-	3,900	-	3,900	3,900
DA/2023/0161	-	-	-	-	-	-	3,854	-	3,854	3,854
DA/2023/0272	-	-	-	-	-	-	3,851	-	3,851	3,851
DA/2022/1151	-	-	-	-	-	-	3,838	-	3,838	3,838
DA/2023/0154	-	-	-	-	-	-	3,837	-	3,837	3,837
DA/2023/0020	-	-	-	-	-	-	3,760	-	3,760	3,760
CDCP/2023/0206	-	-	-	-	-	-	3,740	-	3,740	3,740
DA/2023/0635	-	-	-	-	-	-	3,712	-	3,712	3,712
CDCP/2024/0130	-	-	-	-	-	-	3,674	-	3,674	3,674
DA/2023/0044	-	-	-	-	-	-	3,657	-	3,657	3,657
DA/2023/0251	-	-	-	-	-	-	3,641	-	3,641	3,641
DA/2023/0890	-	-	-	-	-	-	3,634	-	3,634	3,634
DA/2023/0681	-	-	-	-	-	-	3,547	-	3,547	3,547
DA/2023/0616	-	-	-	-	-	-	3,547	-	3,547	3,547
DA/2023/0041	-	-	-	-	-	-	3,547	-	3,547	3,547
DA/2023/0409	-	-	-	-	-	-	3,547	-	3,547	3,547
DA/2023/0215	-	-	-	-	-	-	3,531	-	3,531	3,531

DA Number	Transport and Access	Bicycle	Admin	Local Roads	Open Space & Recreation	Community Facilities	Levy	Drainage	Total Section 7.11	2023/24 Actuals (\$)
DA/2023/0449	-	-	-	-	-	-	3,520	-	3,520	3,520
CDCP/2024/0126	-	-	-	-	-	-	3,500	-	3,500	3,500
DA/2023/0976	-	-	-	-	-	-	3,500	-	3,500	3,500
DA/2023/0418	-	-	-	-	-	-	3,500	-	3,500	3,500
CDCP/2024/0077	-	-	-	-	-	-	3,500	-	3,500	3,500
CDCP/2024/0013	-	-	-	-	-	-	3,500	-	3,500	3,500
CDCP/2023/0406	-	-	-	-	-	-	3,500	-	3,500	3,500
CDCP/2023/0166	-	-	-	-	-	-	3,458	-	3,458	3,458
DA/2023/0739	-	-	-	-	-	-	3,415	-	3,415	3,415
CDCP/2023/0240	-	-	-	-	-	-	3,403	-	3,403	3,403
CDCP/2023/0246	-	-	-	-	-	-	3,344	-	3,344	3,344
DA/2023/1013	-	-	-	-	-	-	3,331	-	3,331	3,331
DA/2023/0752	-	-	-	-	-	-	3,194	-	3,194	3,194
DA/2023/0155	-	-	-	-	-	-	3,113	-	3,113	3,113
CDCP/2023/0393	-	-	-	-	-	-	3,107	-	3,107	3,107
DA/2023/0128	-	-	-	-	-	-	2,760	-	2,760	2,760
DA/2023/0383	-	-	-	-	-	-	3,047	-	3,047	3,047
DA/2023/0312	-	-	-	-	-	-	3,019	-	3,019	3,019
DA/2023/0641	-	-	-	-	-	-	3,016	-	3,016	3,016
DA/2023/0546	-	-	-	-	-	-	3,013	-	3,013	3,013
DA/2023/1092	-	-	-	-	-	-	3,000	-	3,000	3,000
CDCP/2024/0090	-	-	-	-	-	-	3,000	-	3,000	3,000
CDCP/2024/0037	-	-	-	-	-	-	3,000	-	3,000	3,000
CDCP/2024/0137	-	-	-	-	-	-	3,000	-	3,000	3,000
CDCP/2023/0201	-	-	-	-	-	-	3,000	-	3,000	3,000
CDCP/2023/0228	-	-	-	-	-	-	3,000	-	3,000	3,000
0102019000192.1	-	-	-	-	-	-	2,899	-	2,899	2,899
DA/2023/0204	-	-	-	-	-	-	2,899	-	2,899	2,899
DA/2023/0592	-	-	-	-	-	-	2,800	-	2,800	2,800
DA/2023/0869	-	-	-	-	-	-	2,800	-	2,800	2,800
DA/2023/0205	-	-	-	-	-	-	2,796	-	2,796	2,796
DA/2023/0606	-	-	-	-	-	-	2,758	-	2,758	2,758
DA/2022/1148	-	-	-	-	-	-	2,726	-	2,726	2,726
CDCP/2023/0171	-	-	-	-	-	-	2,703	-	2,703	2,703

DA Number	Transport and Access	Bicycle	Admin	Local Roads	Open Space & Recreation	Community Facilities	Levy	Drainage	Total Section 7.11	2023/24 Actuals (\$)
CDCP/2024/0034	-	-	-	-	-	-	2,667	-	2,667	2,667
DA/2023/0801	-	-	-	-	-	-	2,652	-	2,652	2,652
DA/2023/0129	-	-	-	-	-	-	2,594	-	2,594	2,594
DA/2023/0437	-	-	-	-	-	-	2,560	-	2,560	2,560
DA/2023/0636	-	-	-	-	-	-	2,530	-	2,530	2,530
CDCP/2023/0094	-	-	-	-	-	-	2,525	-	2,525	2,525
DA/2023/0186	-	-	-	-	-	-	2,524	-	2,524	2,524
DA/2023/0559	-	-	-	-	-	-	2,500	-	2,500	2,500
CDCP/2023/0368	-	-	-	-	-	-	2,500	-	2,500	2,500
CDCP/2023/0215	-	-	-	-	-	-	2,497	-	2,497	2,497
CDCP/2024/0042	-	-	-	-	-	-	2,490	-	2,490	2,490
CDCP/2023/0364	-	-	-	-	-	-	2,450	-	2,450	2,450
CDCP/2024/0141	-	-	-	-	-	-	2,400	-	2,400	2,400
DA/2023/0428	-	-	-	-	-	-	2,392	-	2,392	2,392
DA/2023/0557	-	-	-	-	-	-	2,382	-	2,382	2,382
DA/2023/1063	-	-	-	-	-	-	2,300	-	2,300	2,300
DA/2023/0793	-	-	-	-	-	-	2,241	-	2,241	2,241
DA/2022/1070	-	-	-	-	-	-	2,199	-	2,199	2,199
DA/2023/0382	-	-	-	-	-	-	2,149	-	2,149	2,149
CDCP/2023/0324	-	-	-	-	-	-	2,099	-	2,099	2,099
CDCP/2023/0260	-	-	-	-	-	-	2,050	-	2,050	2,050
DA/2023/0915	-	-	-	-	-	-	2,046	-	2,046	2,046
DA/2023/0507	-	-	-	-	-	-	2,045	-	2,045	2,045
CDCP/2023/0418	-	-	-	-	-	-	2,039	-	2,039	2,039
MOD/2023/0051	-	-	-	-	-	-	1,056	-	1,056	1,056
CDCP/2024/0012	-	-	-	-	-	-	2,450	-	2,450	2,450
REV/2023/0015	-	-	-	-	-	-	990	-	990	990
DA/2022/0103	-	-	-	-	-	-	647	-	647	647
DA/2023/0116	173	-	9	-	66	-	-	45	293	293
DA/2023/0751	112	-	6	-	43	-	-	29	190	190
DA/2022/0849	-	-	-	-	-	-	23,019	-	23,019	23,019
DA/2023/0973	3,506	-	172	-	1,333	-	-	919	5,930	5,930
DA/2023/0283	-	-	-	-	-	-	7,615	-	7,615	7,615
DA/2023/0032	-	-	-	-	-	-	7,774	-	7,774	7,774

DA Number	Transport and Access	Bicycle	Admin	Local Roads	Open Space & Recreation	Community Facilities	Levy	Drainage	Total Section 7.11	2023/24 Actuals (\$)
DA/2022/0283	-	-	-	-	-	-	10,429	-	10,429	10,429
DA/2023/1060	869	-	85	-	6,610	1,225	-	456	9,245	9,245
CDCP/2023/0415	-	-	-	-	-	-	8,035	-	8,035	8,035
DA/2023/0257	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
CDCP/2024/0065	-	-	-	-	-	-	2,390	-	2,390	2,390
DA/2024/0015	1,195	-	117	-	9,089	1,685	-	627	12,713	12,713
CDCP/2024/0188	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
CDCP/2023/0279	-	-	-	-	-	-	3,175	-	3,175	3,175
MOD/2023/0346	-	-	-	-	-	-	5,653	-	5,653	5,653
CDC/2024/0006	-	-	-	-	-	-	3,500	-	3,500	3,500
DA/2023/0994	-	-	-	-	-	-	3,029	-	3,029	3,029
DA/2023/0376	1,184	-	116	-	9,003	1,669	-	621	12,593	12,593
CDCP/2023/0369	-	-	-	-	-	-	8,877	-	8,877	8,877
DA/2024/0095	-	-	-	-	-	-	6,809	-	6,809	6,809
DA/2021/1295	-	-	-	-	-	-	3,513	-	3,513	3,513
DA/2022/0116	-	-	-	-	-	-	4,418	-	4,418	4,418
DA/2023/0477	3,760	-	367	-	28,600	5,301	-	1,972	40,000	40,000
DA/2023/0231	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0509	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA201800341.01	-	-	-	-	-	-	4,549	-	4,549	4,549
DA/2023/0741	-	-	-	-	-	-	7,105	-	7,105	7,105
DA/2022/1104	1,880	-	184	-	14,300	2,650	-	986	20,000	20,000
DA/2023/0288	871	-	43	-	331	-	-	228	1,473	1,473
DA/2021/0119	-	-	-	-	-	-	(1,120)	-	(1,120)	(1,120)
CDCP/2022/0229	-	-	-	-	-	-	6,503	-	6,503	6,503
DA/2022/0440	-	-	-	-	-	-	(3,386)	-	(3,386)	(3,386)
DA/2022/1131	-	-	-	-	-	-	(5,172)	-	(5,172)	(5,172)
CDC/2023/0024	-	-	-	-	-	-	(15,000)	-	(15,000)	(15,000)
Inner West Council Contribution Plan Total	370,190	15	25,450	610	1,236,343	213,018	1,423,422	135,556	3,404,604	3,404,604

Category	2023/24 Actuals (\$)
Transport and Access	378,593
Traffic Facilities	120,586
Light Rail	48
Bicycle	748
Admin	269,427
Local Roads	69,757
Open Space & Recreation	10,678,846
Community Facilities	1,172,447
Levy	1,423,422
Drainage	135,556
Car Park Facilities	36,756
Total Section 7.11	14,286,187
S7.12	1,281,676
Total	15,567,863

Glossary

Audit, Risk and Improvement Committee (ARIC)

The Committee provides independent assurance and assistance in relation to risk management, internal control, governance, external accountability responsibilities, financial reporting and compliance with laws and regulations.

Asset management

The process of managing the ongoing maintenance, renewal and upgrade of existing Council assets throughout their life cycle, and development of new assets, to ensure they meet the community's needs and expectations now and into the future.

Australian Bureau of Statistics (ABS)

The Australian Bureau of Statistics is responsible for providing official statistics which inform our population data.

Community Engagement Strategy (CES)

The CES guides community involvement in Council's planning and delivery of services and infrastructure

Community Strategic Plan (CSP)

The CSP identifies the community's main priorities and aspirations for the future and sets out clear strategic directions to achieve them over the long-term.

Council meeting

A formal meeting of the elected representatives (councillors) who make decisions through voting on recommendations from staff, councillor Notices of Motion, Mayoral Minutes and rescission motions.

Councillors

Elected representatives, who set strategic direction for the organisation, monitor organisational performance, and liaise with stakeholders including the community. Inner West has 15 councillors across five wards.

Delivery Program and Operational Plan (DPOP)

The Delivery Program outlines Council's commitments in achieving the Community Strategic Plan's long-term objectives and priorities during the term of the elected Council. The Operational Plan contains annual actions and budget to achieve the Delivery Program commitments. Inner West has a combined Delivery Program and Operational Plan.

Development Control Plan (DCP)

Provides policy statements and more detail beyond the provisions contained in a local environmental plan and serves to further guide development decisions across the Inner West.

Financial year

The financial year for the Annual Report 2023/24 is the period 1 July 2023 to 30 June 2024.

Food Organics and Garden Organics (FOGO)

Inner West Council provides a weekly food organics garden organics (FOGO) service. By putting food scraps into the FOGO bin, inner west residents are helping to turn food waste into compost which is then used by NSW farmers.

Independent Pricing and Regulatory Tribunal of NSW (IPART)

IPART is an independent authority established under the *Independent Pricing and Regulatory Tribunal Act 1992*. It sets the local government rate peg and assesses applications for special rate variations and council contributions plans.

Infrastructure

Assets such as roads, buildings, bridges, stormwater, footpaths and cycleways.

Integrated Planning and Reporting (IP&R)

The framework that all councils in NSW use to guide their planning and reporting activities. It is prescribed under the Local Government Act 1993, and supported by guidelines provided by the NSW Office of Local Government.

Key performance indicator (KPI)

A measure of progress against targets to monitor achievement of performance.

Local Area Traffic Management (LATM)

The Local Area Traffic Management aim to improve road safety for pedestrians, cyclists and motorists; calm traffic and improve access for pedestrians and cyclists; and prioritise recommendations to improve amenity in the study area.

Local Government NSW (LGNSW)

An independent organisation that supports and advocates on behalf of member councils and works to strengthen and protect an effective, democratic system of local government across NSW.

Local environmental plan (LEP)

An environmental planning instrument that contains legally binding provisions relating to development.

Office of Local Government (OLG)

The Office of Local Government is the NSW Government body responsible for local government across NSW.

Operational Plan (OP)

Council's annual plan that provides details of projects, programs, services and activities for one year of the Delivery Program with a detailed annual budget.

Pedestrian Access and Mobility Plan (PAMP)

The Pedestrian Access and Mobility Plan intends to provide Council with a long-term strategy for the development and improvement of pedestrian routes and facilities with a focus on encouraging and increasing localised pedestrian activity.

Plan of management (PoM)

A document which regulates the use and management of community land.

Projected population

Our current population is based on the ABS Estimated Resident Population (ERP). Due to the impacts of the COVID-19 pandemic, particularly on migration, there has been a reduction in Inner West's estimated population this year.

Quadruple bottom line (QBL)

The quadruple bottom line (QBL) refers to social, environmental, economic and civic leadership considerations encompassed in the Community Strategic Plan, Delivery Program and Operational Plan.

Resourcing Strategy

The Resourcing Strategy details how the Community Strategic Plan can be achieved within available

money, people and assets. The Resourcing Strategy spans ten years and includes:

- Long Term Financial Plan (LTFP)
- Asset Management Strategy (AMS)
- Workforce Management Strategy (WMS)

Risk management

The culture, processes and structures to identify, assess and manage risks.

Stakeholder

An individual or group who is affected by or has a particular interest in a decision or action.

Sustainability

Sensitive use of natural resources without harming the ecological balance of the region.

Values (corporate)

The behaviours encouraged in our staff to guide our relationships with the community and each other

Vision

Statement that articulates the aspirations of the community for the future of the Inner West.

Ward

The Inner West local government area (LGA) is divided into five voting areas called wards, each represented by three councillors who are elected by residents and property owners. A detailed ward map is available on Council's website.



Financial Report (Audited Statements)

Inner West Council

ANNUAL FINANCIAL STATEMENTS
for the year ended 30 June 2024



Inner West Council

General Purpose Financial Statements

for the year ended 30 June 2024

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Overview

Inner West Council is constituted under the Local Government Act 1993 (NSW) and has its principal place of business at:

2-14 Fisher Street
Petersham NSW 2049

Council's guiding principles are detailed in Chapter 3 of the Local Government Act 1993 (NSW) and includes:

- principles applying to the exercise of functions generally by council,
- principles to be applied when making decisions,
- principles of community participation,
- principles of sound financial management, and
- principles for strategic planning relating to the development of an integrated planning and reporting framework.

A description of the nature of Council's operations and its principal activities are provided in Note B1-2.

Through the use of the internet, we have ensured that our reporting is timely, complete and available at minimum cost. All press releases, financial statements and other information are publicly available on our website: www.innerwest.nsw.gov.au

Inner West Council

General Purpose Financial Statements

for the year ended 30 June 2024

Understanding Council's Financial Statements

Introduction

Each year NSW local governments are required to present audited financial statements to their council and community.

What you will find in the Statements

The financial statements set out the financial performance, financial position and cash flows of Council for the financial year ended 30 June 2024.

The format of the financial statements is standard across all NSW Councils and complies with both the accounting and reporting requirements of Australian Accounting Standards and requirements as set down by the Office of Local Government (OLG).

About the Councillor/Management Statement

The financial statements must be certified by senior staff as 'presenting fairly' the Council's financial results for the year and are required to be adopted by Council – ensuring both responsibility for and ownership of the financial statements.

About the Primary Financial Statements

The financial statements incorporate five "primary" financial statements:

1. The Income Statement

Summarises Council's financial performance for the year, listing all income and expenses. This statement also displays Council's original adopted budget to provide a comparison between what was projected and what actually occurred.

2. The Statement of Comprehensive Income

Primarily records changes in the fair value of Council's Infrastructure, property, plant and equipment.

3. The Statement of Financial Position

A 30 June snapshot of Council's financial position indicating its assets, liabilities and "net wealth".

4. The Statement of Changes in Equity

The overall change for the year (in dollars) of Council's "net wealth".

5. The Statement of Cash Flows

Indicates where Council's cash came from and where it was spent. This statement also displays Council's original adopted budget to provide a comparison between what was projected and what actually occurred.

About the Notes to the Financial Statements

The Notes to the Financial Statements provide greater detail and additional information on the five primary financial statements.

About the Auditor's Reports

Council's financial statements are required to be audited by the NSW Audit Office.

In NSW the auditor provides 2 audit reports:

1. an opinion on whether the financial statements present fairly the Council's financial performance and position, and
2. their observations on the conduct of the audit, including commentary on the Council's financial performance and financial position.

Who uses the Financial Statements?

The financial statements are publicly available documents and must be presented at a Council meeting between seven days and five weeks after the date of the audit report. The public can make submissions to Council up to seven days subsequent to the public presentation of the financial statements.

Council is required to forward an audited set of financial statements to the Office of Local Government.

Inner West Council

General Purpose Financial Statements

for the year ended 30 June 2024

Statement by Councillors and Management

Statement by Councillors and Management made pursuant to Section 413 (2c) of the *Local Government Act 1993* (NSW)

The attached general purpose financial statements have been prepared in accordance with:

- the *Local Government Act 1993* and the regulations made thereunder,
- the Australian Accounting Standards and other pronouncements of the Australian Accounting Standards Board
- the Local Government Code of Accounting Practice and Financial Reporting.

To the best of our knowledge and belief, these statements:

- present fairly the Council's operating result and financial position for the year
- accord with Council's accounting and other records.

We are not aware of any matter that would render these statements false or misleading in any way.

Signed in accordance with a resolution of Council made on 22 October 2024.



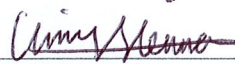
Darcy Byrne
Mayor
22 October 2024



Mat Howard
Deputy Mayor
22 October 2024



Peter Gainsford
General Manager
22 October 2024



Chris Sleiman
Responsible Accounting Officer
22 October 2024

Inner West Council

Statement of Comprehensive Income

for the year ended 30 June 2024

\$ '000	Notes	2024	<i>Restated</i> 2023
Net operating result for the year – from Income Statement		12,342	22,537
Other comprehensive income:			
Amounts which will not be reclassified subsequently to the operating result			
Gain (loss) on revaluation of infrastructure, property, plant and equipment	C1-6	116,587	328,827
Total items which will not be reclassified subsequently to the operating result		116,587	328,827
Total other comprehensive income for the year		116,587	328,827
Total comprehensive income for the year attributable to Council		128,929	351,364

The above Statement of Comprehensive Income should be read in conjunction with the accompanying notes.

Inner West Council

Statement of Financial Position

as at 30 June 2024

\$ '000	Notes	2024	Restated 2023	Restated 1 July 2022
ASSETS				
Current assets				
Cash and cash equivalents	C1-1	27,510	75,413	75,586
Investments	C1-2	92,750	104,500	154,200
Receivables	C1-4	48,043	43,197	38,401
Inventories	C1-5	206	216	198
Contract assets and contract cost assets		–	–	219
Prepayments		3,109	3,153	2,838
Total current assets		171,618	226,479	271,442
Non-current assets				
Investments	C1-2	139,578	120,506	124,457
Infrastructure, property, plant and equipment (IPPE)	C1-6	2,939,445	2,788,826	2,432,629
Investment property	C1-7	71,291	54,878	–
Intangible assets	C1-8	5,593	6,173	6,945
Right of use assets	C2-1	278	229	836
Total non-current assets		3,156,185	2,970,612	2,564,867
Total assets		3,327,803	3,197,091	2,836,309
LIABILITIES				
Current liabilities				
Payables	C3-1	55,708	49,994	44,128
Contract liabilities	C3-2	31,624	35,770	29,009
Lease liabilities	C2-1	116	82	187
Borrowings	C3-3	2,047	2,447	2,600
Employee benefit provisions	C3-4	33,619	31,891	29,850
Total current liabilities		123,114	120,184	105,774
Non-current liabilities				
Contract liabilities	C3-2	–	778	1,972
Lease liabilities	C2-1	164	159	661
Borrowings	C3-3	30,740	32,788	35,234
Employee benefit provisions	C3-4	3,117	1,443	2,293
Total non-current liabilities		34,021	35,168	40,160
Total liabilities		157,135	155,352	145,934
Net assets		3,170,668	3,041,739	2,690,375
EQUITY				
Accumulated surplus		2,428,850	2,416,508	2,393,971
IPPE revaluation reserve		741,818	625,231	296,404
Total equity		3,170,668	3,041,739	2,690,375

The above Statement of Financial Position should be read in conjunction with the accompanying notes.

Inner West Council

Statement of Changes in Equity

for the year ended 30 June 2024

\$ '000	Notes	2024			2023		
		Accumulated surplus	IPPE revaluation reserve	Total equity	Accumulated surplus	IPPE revaluation reserve	Total equity
		Restated	Restated	Restated	Restated	Restated	Restated
Opening balance at 1 July		2,416,508	625,231	3,041,739	2,382,614	296,404	2,679,018
Correction of prior period errors	F4-1	-	-	-	11,357	-	11,357
Opening balance at 1 July		2,416,508	625,231	3,041,739	2,393,971	296,404	2,690,375
Net operating result for the year		12,342	-	12,342	22,721	-	22,721
Correction of prior period errors	F4-1	-	-	-	(184)	-	(184)
Restated net operating result for the period		12,342	-	12,342	22,537	-	22,537
Other comprehensive income		-	116,587	116,587	-	328,827	328,827
Restated gain (loss) on revaluation of infrastructure, property, plant and equipment	C1-6	-	116,587	116,587	-	328,827	328,827
Other comprehensive income		-	116,587	116,587	-	328,827	328,827
Total other comprehensive income		12,342	116,587	128,929	22,537	328,827	351,364
Closing balance at 30 June		2,428,850	741,818	3,170,668	2,416,508	625,231	3,041,739

The above Statement of Changes in Equity should be read in conjunction with the accompanying notes.

Inner West Council

Statement of Cash Flows

for the year ended 30 June 2024

<i>Original unaudited budget 2024</i>	<i>\$ '000</i>	Notes	<i>Actual 2024</i>	<i>Actual 2023</i>
Cash flows from operating activities				
Receipts:				
172,988	Rates and annual charges		177,341	163,614
55,344	User charges and fees		63,266	63,310
5,500	Interest received		13,914	8,301
47,666	Grants and contributions		32,606	45,968
–	Bonds, deposits and retentions received		4,986	4,958
27,316	Other		46,795	31,321
Payments:				
(138,351)	Payments to employees		(136,204)	(124,448)
(84,045)	Payments for materials and services		(124,934)	(116,622)
(792)	Borrowing costs		(797)	(874)
(15,236)	Other		(18,744)	(7,161)
70,390	Net cash flows from operating activities	F1-1	58,229	68,367
Cash flows from investing activities				
Receipts:				
258,564	Sale of investments		161,041	292,700
1,645	Proceeds from sale of IPPE		2,555	2,820
Payments:				
(240,193)	Purchase of investments		(165,684)	(238,949)
–	Acquisition of term deposits		(2,250)	–
(111,163)	Purchase of investment property		(21,291)	(54,878)
–	Payments for IPPE		(77,583)	(67,415)
–	Purchase of intangible assets		(350)	(140)
(91,147)	Net cash flows from investing activities		(103,562)	(65,862)
Cash flows from financing activities				
Payments:				
(2,447)	Repayment of borrowings		(2,448)	(2,599)
–	Principal component of lease payments		(122)	(79)
(2,447)	Cash flows from financing activities		(2,570)	(2,678)
(23,204)	Net change in cash and cash equivalents		(47,903)	(173)
123,028	Cash and cash equivalents at beginning of year		75,413	75,586
99,824	Cash and cash equivalents at end of year	C1-1	27,510	75,413

The above Statement of Cash Flows should be read in conjunction with the accompanying notes.

Inner West Council

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A About Council and these financial statements

A1-1 Basis of preparation

These financial statements were authorised for issue by Council on 22/10/2024. Council has the power to amend and reissue these financial statements in cases where critical information is received from public submissions or where the OLG directs Council to amend the financial statements.

The material accounting policy information related to these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

These general purpose financial statements have been prepared in accordance with Australian Accounting Standards and Australian Accounting Interpretations, the *Local Government Act 1993 (NSW)* and *Local Government (General) Regulation 2021 (Regulation)*, and the Local Government Code of Accounting Practice and Financial Reporting. Council is a not for-profit entity. The financial statements are presented in Australian dollars and are rounded to the nearest thousand dollars.

Unless otherwise indicated, all amounts disclosed in the financial statements are actual amounts. Specific unaudited budgetary amounts (which are clearly marked) have been included for comparative analysis (to actuals) in the following reports and notes:

- Income statement
- Statement of cash flows
- Note B5-1 – Material Budget Variations

Historical cost convention

These financial statements have been prepared under the historical cost convention, as modified by the revaluation of certain infrastructure, property and plant and equipment.

Significant accounting estimates and judgements

The preparation of financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the Council's accounting policies. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that may have a financial impact on the Council and that are believed to be reasonable under the circumstances.

Critical accounting estimates and assumptions

Council makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year include:

- (i) fair values of infrastructure, property, plant and equipment – refer Notes C1-6 and D2-1.
- (ii) employee benefit provisions – refer Note C3-4.
- (iii) fair values of investment properties – refer note C1-7

Significant judgements in applying the Council's accounting policies

- (i) Impairment of receivables - refer Note C1-4
- (ii) Determination of whether performance obligations are sufficiently specific and whether the contract is within the scope of AASB 15 Revenue from Contracts with Customers and / or AASB 1058 Income of Not-for-Profit Entities – refer to Notes B2-2 - B2-4
- (iii) Determination of the lease term, discount rate (when not implicit in the lease) and whether an arrangement contains a lease – refer to Note C2-1.

Monies and other assets received by Council

The Consolidated Fund

In accordance with the provisions of Section 409(1) of the Local Government Act 1993 (NSW), all money and property received by Council is held in the Council's Consolidated Fund unless it is required to be held in the Council's Trust Fund.

The Consolidated Fund has been included in the financial statements of NSW Council.

Cash and other assets of the following activities have been included as part of the Consolidated Fund:

- General purpose operations

A1-1 Basis of preparation (continued)

The Trust Fund

In accordance with the provisions of Section 411 of the *Local Government Act 1993*, a separate and distinct Trust Fund is maintained to account for all money and other assets received by the Council in Trust which must be applied only for the purposes of, or in accordance with the trusts relating to those monies. Trust monies and other assets subject to Council's control have been included in these reports.

A separate statement of monies held in the Trust Fund is available for inspection at the Council office by any person free of charge.

Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of associated GST, unless the GST incurred is not recoverable from the taxation authority. In this case it is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the taxation authority is included with other receivables or payables in the Statement of Financial Position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities that are recoverable from, or payable to, the taxation authority, are presented as operating cash flows.

Volunteer services

Council is supported by volunteer services in its community support programs. All volunteer services are not material and therefore have not been recognised in the income statement.

New accounting standards and interpretations issued but not yet effective

Certain new accounting standards and interpretations (i.e. pronouncements) have been published by the Australian Accounting Standards Board that are not mandatory for the 30 June 2024 reporting period. Council has elected not to apply any of these pronouncements in these financial statements before their operative dates.

These standards include:

Pronouncement	AASB 2020-1 Amendments to Australian Accounting Standards – Classification of Liabilities as Current or Non-current AASB 2020-6 Amendments to Australian Accounting Standards – Classification of Liabilities as Current or Non-current – Deferral of Effective Date
Nature of change in accounting policy	This Standard amends AASB 101 to clarify requirements for the presentation of liabilities in the statement of financial position as current or non-current.
Effective date	Annual reporting period beginning on or after 1 January 2024; i.e council's financial statements for the year ended 30 June 2025.
Expected impact on council financial statements	Little impact expected but Councils will consider the appropriate classification of liabilities as current or non-current.
Pronouncement	AASB 2022-5 Amendments to Australian Accounting Standards – Lease Liability in a Sale and Leaseback

A1-1 Basis of preparation (continued)

Nature of change in accounting policy	<p>This Standard amends AASB 16 to add subsequent measurement requirements for sale and leaseback transactions that satisfy the requirements in AASB 15 Revenue from Contracts with Customers to be accounted for as a sale. AASB 16 already requires a seller-lessee to recognise only the amount of any gain or loss that relates to the rights transferred to the buyer-lessor. The amendments made by this Standard ensure that a similar approach is applied by also requiring a seller-lessee to subsequently measure lease liabilities arising from a leaseback in a way that does not recognise any amount of the gain or loss related to the right of use it retains.</p>
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A1-1 Basis of preparation (continued)

Effective date	Annual reporting periods beginning on or after 1 January 2024, i.e., councils' financial statements for the year ended 30 June 2025.
Expected impact on council financial statements	Unlikely to be significant impact for councils, however requirements will be reviewed if councils are entering into sale and lease back arrangements.
Pronouncement	AASB 2022-10 Amendments to Australian Accounting Standards – Fair Value Measurement of Non-Financial Assets of Not-for-Profit Public Sector Entities.
Nature of change in accounting policy	This Standard amends AASB 13, including adding authoritative implementation guidance and providing related illustrative examples, for application by not-for-profit public sector entities. In particular, this standard provides guidance on: (a) highest and best use (b) financially feasible uses (c) use of assumptions (d) nature of costs to include in the replacement cost of a reference asset and on the identification of economic obsolescence when using the cost approach.
Effective date	Annual reporting periods beginning on or after 1 January 2024; i.e., councils' financial statements for the year ended 30 June 2025.
Expected impact on council financial statements	There is not expected to be significant impact on the Councils' reported financial position, however Councils will review their fair value methodology to ensure that it is in accordance with the guidance included in AASB 2022-10
Pronouncement	AASB2014-10 Sale or Contribution of Assets between an Investor and its Associate or Joint Venture. AASB2015-10 Amendments to Australian Accounting Standards – Effective Date of Amendments to AASB 10 and AASB 128. AASB 2017-5 Amendments to Australian Accounting Standards – Effective Date of Amendments to AASB 10 and AASB 128 and Editorial Corrections
Nature of change in accounting policy	The amendments address an acknowledged inconsistency between the requirements in AASB10, and those in AASB128 (2011) in dealing with the sale or contribution of assets between an investor and its associate or joint venture. The main consequence of the amendments is that a full gain or loss is recognised when a transaction involves a business (whether it is housed in a subsidiary or not). A partial gain or loss is recognised when a transaction involves assets that do not constitute a business, even if these assets are housed in a subsidiary. AASB2015-10 has delayed the effective date of this standard. AASB 2017-5 defers the effective date of AASB 2014-10 to 1 January 2022 AASB 2021-7 defers the effective date of AASB 2014-10 to 1 January 2025
Effective date	Annual reporting periods beginning on or after 1 January 2025; i.e., councils' financial statements for the year ended 30 June 2026.
Expected impact on council financial statements	No impact as this will only impact on councils with associates or joint ventures where there has been a sale or contribution of assets between the entity and its investor.

A1-1 Basis of preparation (continued)

The following pronouncements are issued but not yet effective and are not expected to have relevance to councils but have been included for completeness:

Pronouncement	Nature of change in accounting policy	Effective date
AASB 17 Insurance Contracts and associated amendments	Changes to accounting for insurance contracts	Annual reporting periods beginning on or after 1 January 2026 for public sector entities
AASB 2023-1 Amendments to Australian Accounting Standards – Supplier Finance Arrangements	Requires additional disclosures about an entity's supplier finance arrangements.	Annual reporting periods beginning on or after 1 January 2024
AASB 2023-5 Amendments to Australian Accounting Standards – Lack of Exchangeability	Requires consistency in determining whether a currency is exchangeable into another currency and the spot exchange rate to use when it is not exchangeable.	Annual reporting periods beginning on or after 1 January 2025

New accounting standards adopted during the year

During the year Council adopted all accounting standards and interpretations (as issued by the Australian Accounting Standards Board) which were mandatorily effective for the first time at 30 June 2024.

- AASB 2021-2 Amendments to Australian Accounting Standards – Disclosure of Accounting Policies and Definition of Accounting Estimates** Equivalent standard for JO's is **AASB 2021-6 Disclosure of Accounting Policies: Tier 2 and Other Australian Accounting Standards**.
 The most significant change introduced by these standards is to remove the requirement to disclose significant accounting policies and instead require disclosure of material accounting policy information. Council has disclosed material accounting policy information instead of significant accounting policies.
- AASB 2022-7 Editorial Corrections to Australian Accounting Standards and Repeal of Superseded and Redundant Standards**
 Due to the nature of the changes, the adoption of this standard is unlikely to have any impact on Councils.

B Financial Performance
B1 Functions or activities
B1-1 Functions or activities – income, expenses and assets

Income, expenses and assets have been directly attributed to the following functions or activities. Details of those functions or activities are provided in Note B1-2.

\$ '000	Income		Expenses		Operating result		Grants and contributions		Carrying amount of assets	
	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023
				Restated		Restated				Restated
Functions or activities										
General Manager	2,807	1,003	11,724	13,160	(8,917)	(12,157)	–	–	–	–
Community	21,240	20,267	45,483	44,443	(24,243)	(24,176)	2,052	1,843	867	358
Corporate	168,490	154,276	62,921	50,478	105,569	103,798	9,080	6,743	708,520	1,234,969
Infrastructure	69,842	82,663	124,884	111,594	(55,042)	(28,931)	12,142	31,960	1,746,913	1,587,059
Planning	60,533	40,033	65,558	56,030	(5,025)	(15,997)	12,465	2,491	869,258	366,563
Other	–	–	–	–	–	–	–	–	2,245	8,142
Total functions and activities	322,912	298,242	310,570	275,705	12,342	22,537	35,739	43,037	3,327,803	3,197,091

B1-2 Components of functions or activities

Details relating to the Council's functions or activities as reported in B1-1 are as follows:

General Manager

- Legal Services
- People and Culture
- Strategic and Corporate Communications

Community

- Early Learning
- Community and Wellbeing
- Corporate Strategy and Engagement
- Events
- Libraries and History
- Living Arts
- Social and Cultural Planning

Corporate

- Customer Service
- Finance
- Governance and Risk
- Information and Communication Technology
- Procurement and Contracts
- Property and Strategic Investments
- Service Transformation
- Community Centres
- Community Venues

Infrastructure

- Capital Works
- Civil Maintenance
- Engineering Services
- Facilities and Management
- Fleet
- Parks and Streetscapes Operations
- Resource Recovery Operations
- Traffic and Transport Planning
- Urban Forest

Planning

- Aquatic Services
- Building Certification
- Development Assessment
- Economic Development
- Environmental Health and Building Regulation
- Parking and Ranger Services
- Parks Planning and Recreation
- Resource Recovery Planning
- Strategic Planning
- Urban Ecology
- Urban Sustainability

B2 Sources of income

B2-1 Rates and annual charges

\$ '000	2024	2023
Ordinary rates		
Residential	95,220	91,539
Business	38,596	37,519
Less: pensioner rebates (mandatory)	(1,550)	(1,619)
Rates levied to ratepayers	132,266	127,439
Pensioner rate subsidies received	845	887
Total ordinary rates	133,111	128,326
Annual charges (pursuant to s496, 496A, 496B, 501 & 611)		
Domestic waste management services	41,260	38,863
Stormwater management services	1,797	1,785
Section 611 charges	117	122
Less: pensioner rebates (Council policy)	(2,827)	(2,803)
Total annual charges	40,347	37,967
Total rates and annual charges	173,458	166,293

Council has used 2022 year valuations provided by the NSW Valuer General in calculating its rates.

Material accounting policy information

Rates and annual charges are recognised as revenue at the beginning of the rating period to which they relate. Prepaid rates are recognised as a financial liability until the beginning of the rating period.

Pensioner rebates relate to reductions in rates and certain annual charges for eligible pensioners' place of residence in the local government council area .

Pensioner rate subsidies are received from the NSW Government to provide a contribution towards the pensioner rebates and are recognised within the underlying revenue item based on their substance.

B2-2 User charges and fees

\$ '000	2024	2023
Specific user charges (per s502 - specific 'actual use' charges)		
Domestic waste management services	244	243
Waste management services (non-domestic)	577	461
Total specific user charges	821	704
Other user charges and fees		
(i) Fees and charges – statutory and regulatory functions (per s608)		
Building services – other	873	1,287
Private works – section 67	8,626	5,370
Regulatory/ statutory fees	914	844
Section 10.7 certificates (EP&A Act)	579	595
Town planning	4,380	4,095
Regulatory – compliance	1,939	2,037
Total fees and charges – statutory/regulatory	17,311	14,228
(ii) Fees and charges – other (incl. general user charges (per s608))		
Child care	19,005	17,482
Community centres	684	729
Leisure centre	9,108	7,609
Park rents	1,413	1,195
Parking fees	3,856	3,147
Hoarding fees	739	991
Pool (admissions)	11,488	9,739
Other	91	50
Total fees and charges – other	46,384	40,942
Total other user charges and fees	63,695	55,170
Total user charges and fees	64,516	55,874
Timing of revenue recognition for user charges and fees		
User charges and fees recognised over time	30,209	27,015
User charges and fees recognised at a point in time	34,307	28,859
Total user charges and fees	64,516	55,874

Material accounting policy information

Revenue arising from user charges and fees is recognised when or as the performance obligation is completed and the customer receives the benefit of the goods / services being provided.

The performance obligation relates to the specific services which are provided to the customers and generally the payment terms are within 30 days of the provision of the service. There is no material obligation for Council in relation to refunds or returns.

Where an upfront fee is charged such as membership fees for the leisure centre the fee is recognised on a straight-line basis over the expected life of the membership.

Licenses granted by Council are all either short-term or low value and all revenue from licenses is recognised at the time that the license is granted rather than over the term of the license.

B2-3 Other revenues

\$ '000	2024	2023
Fines – parking	16,530	11,023
Bus shelter income	1,285	1,118
Fines – other	2,687	1,059
Legal fees recovery – other	3,260	772
Ex gratia rates	170	336
Credit card transaction fee	114	107
Recycling income (non-domestic)	18	52
Diesel rebate	33	39
Insurance and tax recoveries	–	749
Other	1,286	1,288
Total other revenue	25,383	16,543

Timing of revenue recognition for other revenue

Other revenue recognised over time	–	–
Other revenue recognised at a point in time	25,383	16,543
Total other revenue	25,383	16,543

Material accounting policy information for other revenue

Where the revenue is earned for the provision of specified goods / services under an enforceable contract, revenue is recognised when or as the obligations are satisfied.

Statutory fees and fines are recognised as revenue when the service has been provided, the payment is received or when the penalty has been applied, whichever occurs first.

Other revenue is recorded when the payment is due, the value of the payment is notified, or the payment is received, whichever occurs first.

B2-4 Grants and contributions

\$ '000	Operating 2024	Operating 2023	Capital 2024	Capital 2023
General purpose grants and non-developer contributions (untied)				
Financial Assistance Grant				
Relating to current year	52	2,677	-	-
Prepayment received in advance for subsequent year	5,509	5,456	-	-
Amount recognised as income during a year	5,561	8,133	-	-
Special purpose grants and non-developer contributions (tied)				
Cash contributions				
Child care	1,047	833	-	-
Community services	180	162	-	-
Greenway	-	-	-	3,640
Environmental programs	725	774	-	-
Floodplain management	-	80	-	-
Library	579	626	-	-
LIRS subsidy	29	51	-	-
Local Roads and Community Infrastructure Program	-	-	-	5,896
Recreation and culture	17	20	135	1,973
Street lighting	676	670	-	-
Transport (other roads and bridges funding)	1,136	1,114	478	1,631
Transport (roads to recovery)	-	-	857	857
Urban Amenity Improvement Program	-	-	3,320	2,140
Other specific grants	702	1,354	1,076	2,881
Total special purpose grants and non-developer contributions – cash	5,091	5,684	5,866	19,018
Total special purpose grants and non-developer contributions (tied)	5,091	5,684	5,866	19,018
Total grants and non-developer contributions	10,652	13,817	5,866	19,018
Comprising:				
– Commonwealth funding	5,843	8,323	856	1,714
– State funding	4,524	5,492	4,596	13,701
– Other funding	285	2	414	3,603
	10,652	13,817	5,866	19,018

B2-4 Grants and contributions (continued)

Developer contributions

\$ '000	Notes	Operating 2024	Operating 2023	Capital 2024	Capital 2023
Developer contributions:					
(s7.4 & s7.11 - EP&A Act, s64 of the LGA):					
Cash contributions					
S 7.4 – contributions using planning agreements		12	11	1,282	1,828
S 7.11 – contributions towards amenities/services		–	–	17,927	8,363
Total developer contributions – cash		12	11	19,209	10,191
Total developer contributions		12	11	19,209	10,191
Total grants and contributions		10,664	13,828	25,075	29,209
Timing of revenue recognition for grants and contributions					
Grants and contributions recognised over time		–	48	–	2,241
Grants and contributions recognised at a point in time		10,664	13,780	25,075	26,968
Total grants and contributions		10,664	13,828	25,075	29,209

Unspent grants and contributions

Certain grants and contributions are obtained by Council on the condition they be spent in a specified manner or in a future period but which are not yet spent in accordance with those conditions are as follows:

\$ '000	Operating 2024	Operating 2023	Capital 2024	Capital 2023
Unspent funds at 1 July	3,590	4,124	5,963	6,486
Add: Funds recognised as revenue in the reporting year but not yet spent in accordance with the conditions	930	1,118	509	5,157
Less: Funds received in prior year but revenue recognised and funds spent in current year	(1,355)	(1,652)	(5,721)	(5,680)
Unspent funds at 30 June	3,165	3,590	751	5,963

Material accounting policy information

Grants and contributions – enforceable agreement with sufficiently specific performance obligations

Grant and contribution revenue from an agreement which is enforceable and contains sufficiently specific performance obligations is recognised as or when control of each performance obligations is transferred.

The performance obligations vary according to the agreement but include the provisioning of public artworks on non-Council owned property. Payment terms vary depending on the terms of the grant, cash is received upfront for some grants and on the achievement of certain payment milestones for others.

Performance obligations may be satisfied either at a point in time or over time and this is reflected in the revenue recognition pattern. Point in time recognition occurs when the beneficiary obtains control of the goods / services at a single time (e.g. completion of the project when a report / outcome is provided), whereas over time recognition is where the control of the services is ongoing throughout the project (e.g. provision of childcare services through the year).

Where control is transferred over time, generally the input methods being either costs or time incurred are deemed to be the most appropriate methods to reflect the transfer of benefit.

Capital grants

B2-4 Grants and contributions (continued)

Capital grants received by Council under an enforceable contract for the acquisition or construction of infrastructure, property, plant and equipment to identified specifications which will be under Council's control on completion are recognised as revenue as and when the obligation to construct or purchase is completed.

For construction projects, this is generally as the construction progresses in accordance with costs incurred since this is deemed to be the most appropriate measure of the completeness of the construction project.

For acquisitions of assets, the revenue is recognised when the asset is acquired and controlled by the Council.

Developer contributions

Council has obligations to provide facilities from contribution revenues levied on developers under the provisions of sections 7.4, 7.11 and 7.12 of the *Environmental Planning and Assessment Act 1979* (EP&A Act).

While Council generally incorporates these amounts as part of a Development Consents Order, such developer contributions are only recognised as income upon receipt by Council, due to the possibility that individual development consents may not be acted upon by the applicant and, accordingly, would not be payable to Council.

Developer contributions may only be expended for the purposes for which the contributions were required, but Council may apply contributions according to the priorities established in work schedules for the contribution plan.

Other grants and contributions

Assets, including cash, received from other grants and contributions are recognised at fair value when the asset is received. Council considers whether there are any related liability or equity items associated with the asset which are recognised in accordance with the relevant accounting standard.

Once the assets and liabilities have been recognised then income is recognised for any remaining asset value at the time that the asset is received.

B2-5 Interest and investment income

\$ '000	2024	2023
Interest on financial assets measured at amortised cost		
– Overdue rates and annual charges (incl. special purpose rates)	1,245	801
– Cash and investments	10,808	8,269
– Other	2,326	1,896
Total interest and investment income	14,379	10,966

Material accounting policy information

Interest income is recognised using the effective interest rate at the date that interest is earned.

B2-6 Other income

\$ '000	Notes	2024	2023
Rental income			
Investment properties			
Lease income (excluding variable lease payments not dependent on an index or rate)		5,342	1,380
Total Investment properties		5,342	1,380
Other lease income			
Leaseback fees - council vehicles		618	587
Other Council Properties			
Lease income (excluding variable lease payments not dependent on an index or rate)		3,092	3,462
Lease income relating to variable lease payments not dependent on an index or a rate		–	–
Total other lease income		3,710	4,049
Total rental income	C2-2	9,052	5,429
Fair value increment on investments			
Fair value increment/ (decrement) on investments (other)		385	100
Total Fair value increment/ (decrement) on investments		385	100
Total other income		9,437	5,529

B3 Costs of providing services

B3-1 Employee benefits and on-costs

\$ '000	2024	2023
Salaries and wages	109,227	99,938
Employee termination costs	511	745
Employee leave entitlements (ELE)	13,758	12,133
Superannuation	12,973	11,531
Workers' compensation insurance	5,262	3,211
Fringe benefit tax (FBT)	880	766
Other	1,297	1,314
Total employee costs	143,908	129,638
Less: capitalised costs	(5,345)	(4,776)
Total employee costs expensed	138,563	124,862
Number of 'full-time equivalent' employees (FTE) at year end	1,081	1,019

Material accounting policy information

Employee benefit expenses are recorded when the service has been provided by the employee.

Retirement benefit obligations

Council provides retirement, disability, and death benefits to eligible employees. It offers both defined benefit plans and defined contribution plans, making contributions on behalf of its employees.

Superannuation plans

Contributions to defined contribution plans are recognised as an expense as they become payable. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in the future payments is available.

Council participates in a defined benefit plan under the Local Government Superannuation Scheme, however, when sufficient information to account for the plan as a defined benefit is not available and therefore Council accounts for its obligations to defined benefit plans on the same basis as its obligations to defined contribution plans, i.e. as an expense when it becomes payable – refer to Note D3-1 for more information.

B3-2 Materials and services

\$ '000	Notes	2024	2023
Cost of sales		392	363
Raw materials and consumables		8,319	8,148
Agency Staff		12,183	9,589
Consultants		3,501	4,322
Contractors		40,634	35,819
Infringement notice contract costs		2,232	1,551
Legal Fees		3,307	4,279
IT Expenses		6,460	5,932
Insurance		3,789	3,013
Street lighting		1,683	1,261
Electricity		3,372	3,683
Subscriptions and publications		1,045	883
Telephone and communications		579	579
Postage, Printing and stationery		1,289	1,232
Vehicle Costs		2,720	2,193
Bank charges		862	789
Audit Fees	E2-1	722	555
Councillor and Mayoral fees and associated expenses	E1-2	629	628
Water rates		1,147	1,042
Tipping fees		12,227	10,101
Gas		700	660
Other expenses		3,282	2,060
Expenses from short-term leases		270	153
Expenses from leases of low value assets		1,219	1,115
Total materials and services		112,563	99,950

Material accounting policy information

Expenses are recorded on an accruals basis as the Council receives the goods or services.

B3-3 Borrowing costs

\$ '000	2024	2023
(i) Interest bearing liability costs		
Interest on leases	10	6
Interest on loans	773	853
Total interest bearing liability costs	783	859
Total interest bearing liability costs expensed	783	859

Material accounting policy information

Borrowing costs incurred for the construction of any qualifying asset are capitalised during the period of time that is required to complete and prepare the asset for its intended use or sale. Other borrowing costs are expensed as incurred.

B3-4 Depreciation, amortisation and impairment of non-financial assets

\$ '000	Notes	2024	2023 <i>Restated</i>
Depreciation and amortisation			
Infrastructure, property, plant and equipment	C1-6	34,806	32,365
Right of use assets	C2-1	112	79
Intangible assets	C1-8	930	912
Total depreciation and amortisation costs		35,848	33,356

Material accounting policy information

Depreciation and amortisation

Depreciation and amortisation are calculated using the straight line method to allocate their cost, net of their residual values, over their estimated useful lives. Useful lives are included in Note C1-7 for IPPE assets, Note C1-9 for intangible assets and Note C2-1 for right of use assets.

Impairment of non-financial assets

Council assets held at fair value that are not held primarily for their ability to generate net cash flow, and that are deemed to be specialised, are not tested for impairment since these assets are assessed on an annual basis to ensure that the carrying amount is not materially different from fair value and therefore an impairment loss would be captured during this assessment.

Intangible assets not yet available for use, are tested annually for impairment, or more frequently if events or changes in circumstances indicate that they might be impaired.

Other non-financial assets that do not meet the criteria above are tested for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use.

For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash inflows that are largely independent of the cash inflows from other assets or groups of assets (cash-generating units).

Impairment losses for revalued assets are firstly offset against the amount in the revaluation surplus for the class of asset, with only the excess to be recognised in the Income Statement.

B3-5 Other expenses

\$ '000	Notes	2024	2023
Impairment of receivables	C1-4	153	325
Donations, contributions and assistance to other organisations (Section 356)		1,100	1,157
Contributions/levies to other levels of government			
– Emergency services levy (includes FRNSW, SES and RFS levies)		5,777	4,773
– Waste levy		4,759	5,563
Total other expenses		11,789	11,818

Material accounting policy information

Other expenses are recorded on an accruals basis when Council has an obligation for the expenses.

Impairment expenses are recognised when identified.

B4 Gains or losses

B4-1 Gain or loss from the disposal, replacement and de-recognition of assets

\$ '000	Notes	2024	2023
Gain (or loss) on disposal of infrastructure, property, plant and equipment			
	C1-6		
Proceeds from disposal		2,555	2,820
Less: carrying amount of infrastructure, property, plant and equipment		(8,745)	(7,680)
Gain (or loss) on disposal		(6,190)	(4,860)
Gain (or loss) on disposal of investments			
	C1-2		
Proceeds from disposal/redemptions/maturities – investments		44	–
Gain (or loss) on disposal		44	–

Material accounting policy information

Gains and losses on disposals are determined by comparing proceeds with carrying amount. The gain or loss on sale of an asset is determined when control of the asset has irrevocably passed to the buyer and the asset is de-recognised.

B5 Performance against budget

B5-1 Material budget variations

Council's original budget was adopted by the Council on 20 June 2023 and is not required to be audited. The original projections on which the budget was based have been affected by a number of factors. These include state and federal government decisions, including new grant programs, changing economic activity, environmental factors, and by decisions made by Council.

While these General Purpose Financial Statements include the original budget adopted by Council, the Act requires Council to review its financial budget on a quarterly basis, so it is able to manage the variation between actuals and budget that invariably occur during the year.

Material variations of more than 10% between original budget and actual results or where the variance is considered material by nature are explained below.

Variation Key: **F** = Favourable budget variation, **U** = Unfavourable budget variation.

\$ '000	2024 Budget	2024 Actual	2024 ----- Variance -----	
Revenues				
Rates and annual charges	172,988	173,458	470	0% F
User charges and fees	55,344	64,516	9,172	17% F
Increase in restoration fees due to higher than anticipated works for the financial year, offset by increase in materials and services costs. Other increases include higher utilisation of aquatic facilities offset by increase in costs and higher parking fees returning to Pre-COVID level.				
Other revenues	27,316	25,383	(1,933)	(7)% U
Includes budget under 'Other Income' for lease rental income. Remaining variances above budget due to infringements income returning to Pre-COVID levels and one off legal settlements relating to the WestConnex.				
Operating grants and contributions	9,844	10,664	820	8% F
Capital grants and contributions	37,822	25,075	(12,747)	(34)% U
Timing in spending project expenditure for the Greenway resulted in lower grants received in the financial year. This will be received in the 2024-25 financial year. Lower grants received offset by higher than expected developer contributions received during the financial year.				
Interest and investment revenue	5,500	14,379	8,879	161% F
At the end of the 2022-23 financial year, Council was able to reinvest funds into higher earning term deposits and floating rate notes. This allowed Council to receive higher returns on investments. Investments maturing during the financial year were reinvested in higher earning investments allowing for greater returns.				
Other income	-	9,437	9,437	∞ F
Budget included under 'Other Revenue'.				
Expenses				
Employee benefits and on-costs	138,351	138,563	(212)	0% U
Materials and services	84,045	112,563	(28,518)	(34)% U
Overspend in agency costs to backfill vacant budgeted positions. Remaining variances relate to reactive maintenance costs on Council Aquatic facilities to ensure facilities are maintained at a high level, high tree maintenance costs due to an increase in Customer Request Management and higher tipping costs as a result of establishing Food Organics and Garden Organics in October 2023 offset by savings in section 88 levy under 'Other Expenses'.				
Borrowing costs	792	783	9	1% F
Depreciation, amortisation and impairment of non-financial assets	33,839	35,848	(2,009)	(6)% U
Other expenses	15,236	11,789	3,447	23% F
Net losses from disposal of assets	920	6,146	(5,226)	(568)% U

continued on next page ...

B5-1 Material budget variations (continued)

\$ '000	2024 Budget	2024 Actual	2024 ----- Variance -----	
Disposal of components of assets from capital projects completed in prior years, specifically building components.				
Fair value decrement on investment property	-	4,878	(4,878)	∞ U
Revaluation of investment property at Liverpool.				
Statement of cash flows				
Cash flows from operating activities	70,390	58,229	(12,161)	(17)% U
Net reduction due to the timing of receiving capital grants for GreenWay.				
Cash flows from investing activities	(91,147)	(103,562)	(12,415)	14% U
Lower sale of investments as compared to purchase of investments during the financial year.				
Cash flows from financing activities	(2,447)	(2,570)	(123)	5% U

C Financial position

C1 Assets we manage

C1-1 Cash and cash equivalents

\$ '000	2024	2023
Cash assets		
Cash on hand and at bank	27,510	75,413
Total cash and cash equivalents	27,510	75,413

Material accounting policy information

For Statement of Cash Flow presentation purposes, cash and cash equivalents include: cash on hand; deposits held at call with financial institutions; other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value; and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities on the Statement of Financial Position.

C1-2 Financial investments

\$ '000	2024 Current	2024 Non-current	2023 Current	2023 Non-current
Financial assets at fair value through the profit and loss				
Mortgage backed securities	–	1,128	–	1,022
Other long term financial assets (Civic Risk)	–	3,200	–	2,984
Total	–	4,328	–	4,006
Debt securities at amortised cost				
Term deposits	86,750	23,000	104,500	3,000
NCD's, FRN's (with maturities > 3 months)	6,000	88,850	–	102,200
Fixed bonds (ADIs)	–	23,400	–	11,300
Total	92,750	135,250	104,500	116,500
Total financial investments	92,750	139,578	104,500	120,506

Material accounting policy information

Financial instruments are recognised initially on the date that the Council becomes party to the contractual provisions of the instrument.

On initial recognition, all financial instruments are measured at fair value plus transaction costs (except for instruments measured at fair value through profit or loss where transaction costs are expensed as incurred).

Financial assets

All recognised financial assets are subsequently measured in their entirety at either amortised cost or fair value, depending on the classification of the financial assets.

Classification

On initial recognition, Council classifies its financial assets into the following categories – those measured at:

- amortised cost
- fair value through profit and loss (FVTPL)
- fair value through other comprehensive income – equity instrument (FVOCI-equity)

Financial assets are not reclassified subsequent to their initial recognition.

Amortised cost

Assets measured at amortised cost are financial assets where:

- the business model is to hold assets to collect contractual cash flows, and
- the contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

C1-2 Financial investments (continued)

Council's financial assets measured at amortised cost comprise trade and other receivables, term deposits, floating rate notes, fixed rate notes and cash and cash equivalents in the statement of financial position. Term deposits with an initial term of more than 3 months are classified as investments rather than cash and cash equivalents.

Subsequent to initial recognition, these assets are carried at amortised cost using the effective interest rate method less provision for impairment.

Interest income, impairment and gains or loss on de-recognition are recognised in profit or loss.

Financial assets through profit or loss

All financial assets not classified as measured at amortised cost or fair value through other comprehensive income are measured at fair value through profit or loss.

Net gains or losses, including any interest or dividend income, are recognised in profit or loss.

Council's financial assets measured at fair value through profit or loss comprise investments in Mortgage-Backed Securities and an investment in Civic Risk Mutual in the Statement of Financial Position.

C1-3 Restricted and allocated cash, cash equivalents and investments

\$ '000	2024	2023
(a) Externally restricted cash, cash equivalents and investments		
Total cash, cash equivalents and investments	259,838	300,419
Less: Externally restricted cash, cash equivalents and investments	<u>(110,047)</u>	<u>(115,026)</u>
Cash, cash equivalents and investments not subject to external restrictions	149,791	185,393
External restrictions		
Developer contributions – general	72,655	63,886
Specific purpose unexpended grants (recognised as revenue) – general fund	3,916	9,553
Stormwater management	4,623	3,336
Special Rate Variation Income	15,664	13,331
Mainstreet levy	95	240
3.5% levy reserve	1,121	1,121
Domestic waste management	11,973	23,559
Total external restrictions	110,047	115,026

Cash, cash equivalents and investments subject to external restrictions are those which are only available for specific use by Council due to a restriction placed by legislation or third-party contractual agreement.

\$ '000	2024	2023
(b) Internal allocations		
Cash, cash equivalents and investments not subject to external restrictions	149,791	185,393
Less: Internally restricted cash, cash equivalents and investments	<u>(142,392)</u>	<u>(163,076)</u>
Unrestricted and unallocated cash, cash equivalents and investments	7,399	22,317
Internal allocations		
At 30 June, Council has internally allocated funds to the following:		
Employees leave entitlement	15,638	14,315
Deposits, retentions and bonds	32,977	28,306
Investment Property Reserve	5,863	24,928
Infrastructure Renewal Reserve	19,446	19,446
Depreciation Contra Reserve	68,468	76,081
Total internal allocations	142,392	163,076

Cash, cash equivalents and investments not subject to external restrictions may be internally allocated by resolution or policy of the elected Council.

C1-4 Receivables

\$ '000	2024		2023	
	Current	Non-current	Current	Non-current
Rates and annual charges	12,634	–	14,251	–
Interest and extra charges	1,992	–	1,677	–
User charges and fees	18,534	–	19,619	–
Accrued revenues				
– Interest on investments	2,095	–	1,937	–
– Other income accruals	1,649	–	443	–
Fines	9,776	–	6,580	–
Net GST receivable	2,201	–	2,236	–
Other receivables	610	–	246	–
Total	49,491	–	46,989	–
Less: provision for impairment				
Rates and annual charges	(316)	–	(356)	–
Interest and extra charges	(50)	–	(42)	–
User charges and fees	(144)	–	(2,251)	–
Fines	(938)	–	(1,143)	–
Total provision for impairment – receivables	(1,448)	–	(3,792)	–
Total net receivables	48,043	–	43,197	–

\$ '000	2024	2023
Movement in provision for impairment of receivables		
Balance at the beginning of the year (calculated in accordance with AASB 9)	3,789	3,487
– Provisions recognised/(reduced) during the year	(2,341)	302
Balance at the end of the year	1,448	3,789

C1-4 Receivables (continued)

Material accounting policy information

Receivables are recognised initially at fair value and subsequently measured at amortised cost using the effective interest method, less provision for impairment. Receivables are generally due for settlement within 30 days.

Impairment

Impairment of financial assets measured at amortised cost is recognised on an expected credit loss (ECL) basis.

When determining whether the credit risk of a financial asset has increased significantly since initial recognition, and when estimating the ECL, the Council considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis based on Council's historical experience and informed credit assessment, and including forward-looking information.

Council uses the simplified approach for trade receivables where the expected lifetime credit losses are recognised on day 1.

When considering the ECL for rates debtors, Council takes into account that unpaid rates represent a charge against the rateable property that will be recovered when the property is next sold (i.e. these charges are secured against the property). For non-rates debtors, Council uses the presumption that an asset which is more than 30 days past due has seen a significant increase in credit risk.

Credit losses are measured as the present value of the difference between the cash flows due to the entity in accordance with the contract, and the cash flows expected to be received. This is applied using a probability weighted approach.

The Council writes off a trade receivable when there is information indicating that the debtor is in severe financial difficulty and there is no realistic prospect of recovery, e.g. when the debtor has been placed under liquidation or has entered into bankruptcy proceedings.

Where the Council renegotiates the terms of receivables due from certain customers, the new expected cash flows are discounted at the original effective interest rate and any resulting difference to the carrying value is recognised in profit or loss.

C1-5 Inventories

\$ '000	2024	2024	2023	2023
	Current	Non-current	Current	Non-current
(i) Inventories at cost				
Stores, materials and trading stock	206	–	216	–
Total inventories at cost	206	–	216	–
Total inventories	206	–	216	–

Material accounting policy information

Raw materials and stores, work in progress and finished goods

Raw materials and stores, work in progress and finished goods are stated at the lower of cost and net realisable value. Costs are assigned to individual items of inventory on the basis of weighted average costs. Costs of purchased inventory are determined after deducting rebates and discounts. Net realisable value is the estimated selling price in the ordinary course of business less the estimated costs of completion and the estimated costs necessary to make the sale.

C1-6 Infrastructure, property, plant and equipment

By aggregated asset class	Asset movements during the reporting period										At 30 June 2024			
	At 1 July 2023										At 30 June 2024			
	Gross carrying amount Restated	Accumulated depreciation and impairment Restated	Net carrying amount Restated	Additions/tranfers renewals ¹	Additions/tranfers new assets	Carrying value of disposals	Depreciation expense	WIP additions	Adjustments and transfers	Revaluation decrements to equity (ARR)	Revaluation increments to equity (ARR)	Gross carrying amount	Accumulated depreciation and impairment	Net carrying amount
\$ '000														
Capital work in progress	96,414	-	96,414	(23,782)	(50,353)	-	-	77,563	-	-	-	99,838	-	99,838
Plant and equipment	31,052	(20,553)	10,499	-	9,078	(934)	(2,353)	-	-	-	-	36,849	(20,559)	16,290
Domestic waste vehicles	3,953	(1,616)	2,337	-	-	(220)	(380)	-	-	-	-	3,330	(1,594)	1,736
Office equipment	4,486	(3,633)	853	-	191	(26)	(271)	-	-	-	-	4,237	(3,490)	747
Furniture and fittings	2,167	(1,928)	239	-	120	-	(111)	-	(15)	-	-	2,287	(2,039)	248
Land:														
- Crown Land	132,487	-	132,487	-	-	-	-	-	(6,363)	-	-	126,124	-	126,124
- Operational land	499,186	-	499,186	-	-	-	-	-	-	-	-	499,186	-	499,186
- Community land	225,840	-	225,840	-	1,365	-	-	-	(10,320)	-	-	216,886	-	216,886
Land improvements – non-depreciable	4,286	-	4,286	120	2	-	-	-	(290)	-	-	559	-	559
Land improvements – depreciable	133,314	(42,040)	91,274	654	15,682	(856)	(4,555)	-	89	40,726	-	193,802	(50,791)	143,011
Car parks – non-depreciable	17,714	-	17,714	64	59	-	-	-	-	605	-	18,320	-	18,320
Car parks – depreciable	14,850	(3,797)	11,053	64	59	-	(363)	-	-	1,608	-	16,916	(4,496)	12,420
Infrastructure:														
- Buildings	422,039	(111,328)	310,711	7,548	2,014	(4,382)	(8,222)	-	-	24,614	-	459,737	(127,455)	332,282
- Buildings and Aquatic Centres surrounding assets	12,168	-	12,168	-	-	-	(555)	-	-	929	-	19,922	(7,379)	12,543
- Aquatic Centres	109,557	(17,982)	91,575	-	-	-	(2,170)	-	-	7,152	-	118,322	(21,765)	96,557
- Roads	359,477	(125,836)	233,641	5,410	3,058	(911)	(6,899)	-	-	13,540	-	384,401	(136,554)	247,847
- Bridges	26,843	(10,281)	16,562	303	1,353	(50)	(341)	-	-	4,331	-	33,322	(11,164)	22,158
- Footpaths	251,612	(94,882)	156,730	6,541	2,271	(947)	(3,734)	-	-	8,043	-	271,640	(102,735)	168,905
- Kerb and gutter	213,648	(81,380)	132,268	1,903	533	(257)	(1,421)	-	-	7,981	-	228,654	(87,647)	141,007
- Other road assets	30,251	(5,365)	24,886	360	8,327	(33)	(1,242)	-	290	6,518	-	47,024	(7,917)	39,107
- Bulk earthworks (non-depreciable)	561,300	-	561,300	-	-	-	-	-	-	-	-	561,300	-	561,300
- Sea walls	40,700	(14,887)	25,813	-	-	-	(414)	-	-	22,375	-	73,934	(26,161)	47,773
- Wharves	13,226	(4,615)	8,611	-	-	-	(142)	-	-	1,215	-	14,431	(4,745)	9,686
- Stormwater drainage	182,766	(60,387)	122,379	879	6,300	(131)	(1,636)	-	(89)	(2,790)	-	190,150	(65,235)	124,915
Total infrastructure, property, plant and equipment	3,389,336	(600,510)	2,788,826	-	-	(8,747)	(34,807)	77,563	(23,050)	139,637	-	3,621,171	(681,726)	2,939,445

(1) Renewals are defined as the replacement of existing assets (as opposed to the acquisition of new assets).

C1-6 Infrastructure, property, plant and equipment (continued)

By aggregated asset class	At 1 July 2022				At 30 June 2023					
	Gross carrying amount ³	Accumulated depreciation and impairment ³	Net carrying amount ³	Restated	Asset movements during the reporting period		Revaluation increments to equity (ARR)	Gross carrying amount ³	Accumulated depreciation and impairment ³	Net carrying amount ³
					Restated	Restated				
	75,304	-	75,304	(8,593)	-	(564)	68,482	96,414	-	96,414
Restated Capital work in progress	29,342	(19,899)	9,443	4,043	(2,317)	-	-	31,052	(20,553)	10,499
Plant and equipment	4,246	(3,373)	873	241	(261)	-	-	4,486	(3,633)	853
Office equipment	2,167	(1,813)	354	-	(115)	-	-	2,167	(1,928)	239
Furniture and fittings	5,244	(1,699)	3,545	-	(388)	-	-	3,953	(1,616)	2,337
Domestic waste vehicles										
Land:										
- Operational land	394,950	-	394,950	-	-	(936)	105,172	499,186	-	499,186
- Community land	152,560	-	152,560	-	-	11,633	61,647	225,840	-	225,840
- Crown land	105,130	-	105,130	-	-	(10,697)	38,054	132,487	-	132,487
Land improvements – non-depreciable	4,286	-	4,286	-	-	-	-	4,286	-	4,286
Land improvements – depreciable	130,586	(40,877)	89,709	9,131	(3,694)	(3,769)	-	133,314	(42,040)	91,274
Car parks – non-depreciable	17,714	-	17,714	-	-	-	-	17,714	-	17,714
Car parks – depreciable	10,786	(3,634)	7,152	6	(359)	4,246	-	14,850	(3,797)	11,053
Infrastructure:										
- Buildings	378,047	(114,881)	263,166	3,417	(7,947)	(148)	-	422,039	(111,328)	310,711
- Roads	426,804	(202,293)	224,511	9,490	(6,631)	(2,913)	-	359,477	(125,836)	233,641
- Bridges ³	26,843	(10,004)	16,839	-	(289)	13	-	26,843	(10,281)	16,562
- Footpaths	229,390	(88,494)	140,896	5,470	(3,258)	(34)	-	251,612	(94,882)	156,730
- Other road assets (including bulk earthworks)	35,520	(6,498)	29,022	1,840	(1,154)	(1,334)	-	30,251	(5,365)	24,886
- Bulk earthworks (non-depreciable)	525,843	-	525,843	55	-	-	-	561,300	-	561,300
- Stormwater drainage	179,340	(59,269)	120,071	3,961	(1,439)	37	-	182,766	(60,387)	122,379
- Aquatic Centres	102,112	(17,192)	84,920	3,482	(2,440)	269	5,235	109,557	(17,982)	91,575
- Kerb and gutter	224,359	(91,860)	132,499	1,363	(1,404)	-	-	213,648	(81,380)	132,268
- Sea walls	38,211	(13,126)	25,085	-	(395)	1,123	-	40,700	(14,887)	25,813
- Wharves ³	13,240	(4,483)	8,757	-	(136)	(9)	-	13,226	(4,615)	8,611
Buildings and Aquatic Centres surrounding assets	-	-	-	-	(137)	2,582	9,724	12,168	-	12,168
Total infrastructure, property, plant and equipment	3,112,024	(679,395)	2,432,629	-	(32,364)	(1,066)	68,482	3,389,336	(600,510)	2,788,826

(1) Renewals are defined as the replacement of existing assets (as opposed to the acquisition of new assets).

(2) Council had performed a valuation of some of its infrastructure assets in the financial year 2022/23. At 30 June 2023, Council's Statement of Financial Position included \$3 million in work-in-progress related to Aquatic Centres that were carried at cost. The incorrect inclusion of the \$3 million WIP balance within revalued assets, while also being carried as WIP at cost, led to an overstatement of the IPPE and assets revaluation reserve. Council restated the IPPE and revaluation reserve balances by \$3 million at the end of the year 2022/23 in the Statement of Financial Position. In addition, the 2022/23 gain on revaluation of infrastructure, property, plant and equipment within the Statement of Comprehensive Income was restated to \$329 million from \$332 million.

(3) Opening balances at 01/07/2022 and annual movement for Bridges and Wharves classes restated for 2022/23; refer Note F4-1 correction of errors.

C1-6 Infrastructure, property, plant and equipment (continued)

Material accounting policy information

Initial recognition of infrastructure, property, plant and equipment (IPPE)

IPPE is measured initially at cost. Cost includes the fair value of the consideration given to acquire the asset (net of discounts and rebates) and any directly attributable cost of bringing the asset to working condition for its intended use (inclusive of import duties and taxes).

When infrastructure, property, plant and equipment is acquired by Council at significantly below fair value, the assets are initially recognised at their fair value at acquisition date.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to Council and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the Income Statement during the financial period in which they are incurred.

Useful lives of IPPE

Land is not depreciated. Depreciation on other assets is calculated using the straight-line method to allocate their cost, net of their residual values, over their estimated useful lives as follows:

Plant and equipment	Years	Property Assets	Years
Office equipment	5 to 10	Buildings	10 to 150
Office furniture	4 to 20	Aquatic Centres	10 to 120
Plant and Fleet	3 to 10		
Domestic Waste Vehicles	7 to 10	Play Spaces and Sporting Fields	Years
		Land Improvements Parks (Depreciable)	5 to 200
Transport Assets	Years	Seawalls	100 to 120
Roads	25 to 100	Wharves	10 to 100
Road Formation/Bulk Earthworks	Not depreciable		
Bridges	20 to 100		
Footpaths	30 to 80		
Kerb and Gutter	85 to 200		
Traffic Devices	20 to 80		
Other Road assets	10 to 100		
Car Parks (Non Depreciable)	Not Depreciable		
Car Parks (Depreciable)	10 to 100		
Stormwater Drainage	20 - 150		
Building Land Improvements	5 - 100		

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at each reporting date.

Revaluation model

Infrastructure, property, plant and equipment are held at fair value. Comprehensive valuations are performed at least every 5 years, however the carrying amount of assets is assessed by Council at each reporting date to confirm that it is not materially different from current fair value.

Increases in the carrying amounts arising on revaluation are credited to the IPPE revaluation reserve. To the extent that the increase reverses a decrease previously recognising profit or loss relating to that asset class, the increase is first recognised as profit or loss. Decreases that reverse previous increases of assets in the same class are first charged against IPPE revaluation reserve to the extent of the remaining reserve attributable to the class; all other decreases are charged to the Income Statement.

Land under roads

Land under roads is land under roadways and road reserves including land under footpaths, nature strips and median strips.

Council has elected not to recognise land under roads acquired before 1 July 2008. Land under roads acquired after 1 July 2008 is recognised in accordance with the IPPE accounting policy.

Crown reserves

Crown reserves under Council's care and control are recognised as assets of the Council. While ownership of the reserves remains with the Crown, Council retains operational control of the reserves and is responsible for their maintenance and use in accordance with the specific purposes to which the reserves are dedicated.

C1-6 Infrastructure, property, plant and equipment (continued)

Improvements on Crown reserves are also recorded as assets, while maintenance costs incurred by Council and revenues relating to the reserves are recognised within Council's Income Statement.

C1-7 Investment properties

Owned investment property

\$ '000	2024	2023
At fair value		
Opening balance at 1 July	54,878	–
Acquisitions	21,291	54,500
Capitalised subsequent expenditure	–	378
Net gain/(loss) from fair value adjustments	(4,878)	–
Closing balance at 30 June	71,291	54,878

Material accounting policy information

Investment property, principally comprising freehold office buildings, is held for long-term rental yields and is not occupied by the Council.

For the additional disclosures refer to the C2-2 Council as a Lessor and D2-1 Fair Value Measurement

C1-8 Intangible assets

Intangible assets are as follows:

\$ '000	2024	2023
Software		
Opening values at 1 July		
Gross book value	9,279	7,902
Accumulated amortisation	(3,821)	(2,909)
Software work in progress (WIP) balance	403	1,952
Net book value – opening balance	5,861	6,945
Movements for the year		
Other movements	662	140
Amortisation charges	(930)	(912)
Closing values at 30 June		
Gross book value	9,941	9,279
Accumulated amortisation	(4,751)	(3,821)
Software work in progress (WIP) balance	403	715
Total software – net book value	5,593	6,173
Total intangible assets – net book value	5,593	6,173

Material accounting policy information

IT development and software

Costs incurred in developing products or systems and costs incurred in acquiring software and licenses that will contribute to future period financial benefits through revenue generation and/or cost reduction are capitalised to software and systems.

Costs capitalised include external direct costs of materials and service, direct payroll, and payroll related costs of employees' time spent on the project. Amortisation is calculated on a straight line basis over periods generally ranging from three to ten years. IT development costs include only those costs directly attributable to the development phase and are only recognised following completion of technical feasibility, and where Council has an intention and ability to use the asset.

C2 Leasing activities

C2-1 Council as a lessee

Council leases a diverse range of equipment, including IT, Office, and Sports equipment. Information relating to the leases in place and associated balances and transactions is provided below.

Office, IT and Sport equipment

Leases for office and IT equipment are generally for low value assets, except for significant items such as photocopiers. The leases are for between 1 and 5 years with no renewal option and the payments are fixed.

(a) Right of use assets

\$ '000	<i>Plant & Equipment</i>	<i>Buildings</i>	<i>Office, IT and Sport Equipment</i>	<i>Total</i>
2024				
Opening balance at 1 July	–	66	163	229
Additions to right-of-use assets	–	3	158	161
Depreciation charge	–	(23)	(89)	(112)
Other movement	–	–	–	–
Balance at 30 June	–	46	232	278
2023				
Opening balance at 1 July	316	318	202	836
Additions to right-of-use assets	–	88	18	106
Depreciation charge	–	(22)	(57)	(79)
Other movement	(316)	(318)	–	(634)
Balance at 30 June	–	66	163	229

C2-1 Council as a lessee (continued)

(b) Lease liabilities

\$ '000	2024 Current	2024 Non-current	2023 Current	2023 Non-current
Lease liabilities	116	164	82	159
Total lease liabilities	116	164	82	159

(c) (i) The maturity analysis

The maturity analysis of lease liabilities based on contractual undiscounted cash flows is shown in the table below:

\$ '000	< 1 year	1 – 5 years	> 5 years	Total	<i>Total per Statement of Financial Position</i>
2024					
Cash flows	116	164	–	280	280
2023					
Cash flows	82	159	–	241	241

(d) Income Statement

The amounts recognised in the Income Statement relating to leases where Council is a lessee are shown below:

\$ '000	2024	2023
Interest on lease liabilities	10	6
Depreciation of right of use assets	112	79
Expenses relating to short-term leases	270	153
Expenses relating to leases of low-value assets	1,219	1,115
	1,611	1,353

(e) Statement of Cash Flows

Total cash outflow for leases	(120)	(83)
	(120)	(83)

Material accounting policy information

At inception of a contract, Council assesses whether a lease exists – i.e. does the contract convey the right to control the use of an identified asset for a period of time in exchange for consideration?

At the lease commencement, Council recognises a right-of-use asset and associated lease liability for the lease term. The lease term includes extension periods where Council believes it is reasonably certain that the option will be exercised.

The right-of-use asset is measured using the cost model where cost on initial recognition comprises: the lease liability, initial direct costs, prepaid lease payments, estimated cost of removal and restoration, less any lease incentives received. The right-of-use is depreciated over the lease term on a straight-line basis and assessed for impairment in accordance with the impairment of asset accounting policy.

The lease liability is initially recognised at the present value of the remaining lease payments at the commencement of the lease. The discount rate is the rate implicit in the lease, however where this cannot be readily determined then the Council's incremental borrowing rate for a similar term with similar security is used.

C2-1 Council as a lessee (continued)

Subsequent to initial recognition, the lease liability is measured at amortised cost using the effective interest rate method. The lease liability is re-measured when there is a lease modification, or change in estimate of the lease term or index upon which the lease payments are based (e.g. CPI).

Where the lease liability is re-measured, the right-of-use asset is adjusted to reflect the re-measurement.

Exceptions to lease accounting

Council has applied the exceptions to lease accounting for both short-term leases (i.e. leases with a term of less than or equal to 12 months) and leases of low-value assets. Council recognises the payments associated with these leases as an expense on a straight-line basis over the lease term.

C2-2 Council as a lessor

Operating leases

Council leases out a number of properties and /or plant and equipment to community groups; these leases have been classified as operating leases for financial reporting purposes and the assets are included as investment property (refer note C1-8) and/or IPP&E (refer note c1-7) in the Statement of Financial Position.

The amounts recognised in the Income Statement relating to operating leases where Council is a lessor are shown below:

\$ '000	2024	2023
(i) Assets held as investment property		
Lease income relating to variable lease payments not dependent on an index or a rate		
Direct operating expenses from property that generated rental income		
Direct operating expenses from property that generated rental income	(988)	(74)
Lease income (excluding variable lease payments not dependent on an index or rate)	5,342	1,380
Total income relating to operating leases for investment property assets	4,354	1,306
(ii) Assets held as property, plant and equipment		
Lease income (excluding variable lease payments not dependent on an index or rate)	3,092	3,462
Leaseback fees - council vehicles	618	587
Total income relating to operating leases for Council assets	3,710	4,049
(iii) Maturity analysis of undiscounted lease payments to be received after reporting date for all operating leases:		
Maturity analysis of future lease income receivable showing the undiscounted lease payments to be received after reporting date for operating leases:		
< 1 year	1,912	1,147
1–2 years	1,217	730
Total undiscounted lease payments to be received	3,129	1,877

Material accounting policy information

When Council is a lessor, the lease is classified as either an operating or finance lease at inception date, based on whether substantially all of the risks and rewards incidental to ownership of the asset have been transferred to the lessee. If the risks and rewards have been transferred then the lease is classified as a finance lease, otherwise it is an operating lease.

When Council has a sub-lease over an asset and is the intermediate lessor then the head lease and sub-lease are accounted for separately. The classification of the sub-lease is based on the right-of-use asset which arises from the head lease rather than the useful life of the underlying asset.

If the lease contains lease and non-lease components, the non-lease components are accounted for in accordance with AASB 15 *Revenue from Contracts with Customers*.

C2-2 Council as a lessor (continued)

The lease income is recognised on a straight-line basis over the lease term for an operating lease and as finance income using amortised cost basis for finance leases.

C3 Liabilities of Council

C3-1 Payables

\$ '000	2024	2024	2023	2023
	Current	Non-current	Current	Non-current
Prepaid rates	2,306	–	–	–
Goods and services – operating expenditure	5,751	–	7,615	–
Accrued expenses:				
– Borrowings	258	–	272	–
– Salaries and wages	–	–	910	–
– Other expenditure accruals	11,717	–	11,189	–
Security bonds, deposits and retentions	32,887	–	27,901	–
Other	2,789	–	2,107	–
Total payables	55,708	–	49,994	–

Current payables not anticipated to be settled within the next twelve months

\$ '000	2024	2023
The following liabilities, even though classified as current, are not expected to be settled in the next 12 months.		
Payables – security bonds, deposits and retentions	28,945	24,536
Total payables	28,945	24,536

Material accounting policy information

Council measures all financial liabilities initially at fair value less transaction costs, subsequently financial liabilities are measured at amortised cost using the effective interest rate method.

Payables

Payables represent liabilities for goods and services provided to Council prior to the end of financial year that are unpaid. The amounts are unsecured and are usually paid within 30 days of recognition.

C3-2 Contract Liabilities

\$ '000	2024	2024	2023	2023
	Current	Non-current	Current	Non-current
Grants and contributions received in advance:				
Unexpended capital grants (to construct Council controlled assets) ⁽ⁱ⁾	20,079	–	23,399	–
Total grants received in advance	20,079	–	23,399	–
Income in Advance	11,545	–	12,371	778
Total user fees and charges received in advance	11,545	–	12,371	778
Total contract liabilities	31,624	–	35,770	778

(i) Council has received funding to construct transport assets. The funds received are under an enforceable contract which requires Council to construct assets which will be under Council's control on completion. The revenue is recognized as Council constructs the asset and the contract liability reflects the funding received which cannot yet be recognized as revenue. The revenue is expected to be recognized in the next 12 months.

Material accounting policy information

Contract liabilities are recorded when consideration is received from a customer / fund provider prior to Council transferring a good or service to the customer, Council presents the funds which exceed revenue recognised as a contract liability.

C3-3 Borrowings

\$ '000	2024		2023	
	Current	Non-current	Current	Non-current
Loans – secured ¹	2,047	30,740	2,447	32,788
Total borrowings	2,047	30,740	2,447	32,788

(1) Loans are secured over the general rating income of Council.
Disclosures on liability interest rate risk exposures, fair value disclosures and security can be found in Note D1-1.

(a) Changes in liabilities arising from financing activities

\$ '000	2023		Non-cash movements				2024
	Opening Balance	Cash flows	Acquisition	Fair value changes	Acquisition due to change in accounting policy	Remeasurement of Lease Liability	Closing balance
Loans – secured	35,235	(2,448)	–	–	–	–	32,787
Lease liability (Note C2-1b)	241	39	–	–	–	–	280
Total liabilities from financing activities	35,476	(2,409)	–	–	–	–	33,067

\$ '000	2022		Non-cash movements				2023
	Opening Balance	Cash flows	Acquisition	Fair value changes	Acquisition due to change in accounting policy	Remeasurement of Lease Liability	Closing balance
Loans – secured	37,834	(2,599)	–	–	–	–	35,235
Lease liability (Note C2-1b)	848	(607)	–	–	–	–	241
Total liabilities from financing activities	38,682	(3,206)	–	–	–	–	35,476

(b) Financing arrangements

\$ '000	2024	2023
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Total facilities

Total financing facilities available to Council at the reporting date are:

Bank overdraft facilities ¹	1,000	1,000
Credit cards/purchase cards	274	274
Total financing arrangements	1,274	1,274

Drawn facilities

Financing facilities drawn down at the reporting date are:

Undrawn facilities

Undrawn financing facilities available to Council at the reporting date are:

– Bank overdraft facilities	1,000	1,000
– Credit cards/purchase cards	274	274
Total undrawn financing arrangements	1,274	1,274

Additional financing arrangements information

Breaches and defaults

During the current and prior year, there were no defaults or breaches on any of the loans.

(1) The bank overdraft facility may be drawn at any time and may be terminated by the bank without notice.

C3-3 Borrowings (continued)

Material accounting policy information

Council measures all financial liabilities initially at fair value less transaction costs, subsequently financial liabilities are measured at amortised cost using the effective interest rate method.

Fees paid on the establishment of loan facilities are recognised as transaction costs of the loan to the extent that it is probable that some or all of the facility will be drawn down.

Borrowings are removed from the Statement of Financial Position when the obligation specified in the contract is discharged, cancelled or expired. The difference between the carrying amount of a financial liability that has been extinguished or transferred to another party and the consideration paid, including any non-cash assets transferred or liabilities assumed, is recognised in other income or borrowing costs.

C3-4 Employee benefit provisions

\$ '000	2024		2023	
	Current	Non-current	Current	Non-current
Annual leave	10,082	–	9,799	–
Sick leave	224	–	213	–
Long service leave	19,815	2,885	18,959	1,355
Other leave	538	–	537	–
Employee Leave Entitlements on-costs	2,960	232	2,383	88
Total employee benefit provisions	33,619	3,117	31,891	1,443

Current employee benefit provisions not anticipated to be settled within the next twelve months

\$ '000	2024	2023
The following provisions, even though classified as current, are not expected to be settled in the next 12 months.		
Provisions – employees benefits	22,071	22,530
	22,071	22,530

Material accounting policy information

Employee benefit provisions are presented as current liabilities in the Statement of Financial Position if Council does not have an unconditional right to defer settlement for at least 12 months after the reporting date, regardless of when the actual settlement is expected to occur and therefore all annual leave and vested long service leave (or that which vests within 12 months) is presented as current.

Short-term obligations

Liabilities for wages and salaries (including non-monetary benefits, annual leave and accumulating sick leave expected to be wholly settled within 12 months after the end of the period in which the employees render the related service) are recognised in respect of employees' services up to the end of the reporting period and are measured at the amounts expected to be paid when the liabilities are settled. The liability for annual leave and accumulating sick leave is recognised in the provision for employee benefits. All other short-term employee benefit obligations are presented as payables.

Other long-term employee benefit obligations

The liability for long-service leave and annual leave that is not expected to be wholly settled within 12 months after the end of the period in which the employees render the related service is recognised in the provision for employee benefits and measured as the present value of expected future payments to be made in respect of services provided by employees up to the end of the reporting period using the projected unit credit method. Consideration is given to expected future wage and salary levels, experience of employee departures, and periods of service. Expected future payments are discounted using market yields at the end of the reporting period on national government bonds with terms to maturity and currency that match, as closely as possible, the estimated future cash outflows.

On-costs

The employee benefit provisions include the aggregate on-cost liabilities that will arise when payment of current employee benefits is made in future periods.

These amounts include superannuation, payroll tax and workers compensation expenses which will be payable upon the future payment of certain leave liabilities which employees are entitled to at the reporting period.

D Risks and accounting uncertainties

D1-1 Risks relating to financial instruments held

Council's activities expose it to a variety of financial risks including (1) price risk, (2) credit risk, (3) liquidity risk and (4) interest rate risk.

The Council's overall risk management program focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on the financial performance of the Council.

Council does not engage in transactions expressed in foreign currencies and is therefore not subject to foreign currency risk.

Financial risk management is carried out by Council's finance section under policies approved by the Council.

The fair value of Council's financial assets and financial liabilities approximates their carrying amount.

A comparison by category of the carrying amounts and fair values of Council's financial assets and financial liabilities recognised in the financial statements is presented below.

\$ '000	Carrying value 2024	Carrying value 2023	Fair value 2024	Fair value 2023
Financial assets				
Measured at amortised cost				
Cash and cash equivalents	27,510	75,413	27,510	75,413
Receivables	48,043	43,197	45,798	43,199
Investments				
– Debt securities at amortised cost	228,000	221,000	228,000	221,000
Fair value through profit and loss				
Investments				
– Held for trading	4,328	4,006	4,328	3,921
Total financial assets	307,881	343,616	305,636	343,533
Financial liabilities				
Payables	55,708	49,994	55,708	49,994
Loans/advances	32,787	35,235	32,787	35,235
Total financial liabilities	88,495	85,229	88,495	85,229

Fair value is determined as follows:

- Cash and cash equivalents, receivables, payables – are estimated to be the carrying value that approximates market value.
- Borrowings and held-to-maturity investments – are based upon estimated future cash flows discounted by the current mkt interest rates applicable to assets and liabilities with similar risk profiles, unless quoted market prices are available.
- Financial assets classified (i) 'at fair value through profit and loss' – are based upon quoted market prices (in active markets for identical investments) at the reporting date or independent valuation.

Council's objective is to maximise its return on cash and investments whilst maintaining an adequate level of liquidity and preserving capital.

Council's finance area manages the cash and Investments portfolio with the assistance of independent advisors.

Council has an investment policy which complies with the Local Government Act 1993 and Minister's investment order 625. This policy is regularly reviewed by Council and it's staff and an investment report is tabled before Council on a monthly basis setting out the portfolio breakup and its performance as required by Local Government regulations.

The risks associated with the instruments held are:

- Price risk – the risk that the capital value of Investments may fluctuate due to changes in market prices, whether these changes are caused by factors specific to individual financial instruments or their issuers or are caused by factors affecting similar instruments traded in a market.

D1-1 Risks relating to financial instruments held (continued)

- Interest rate risk – the risk that movements in interest rates could affect returns and income.
- Liquidity risk – the risk that Council will not be able to pay its debts as and when they fall due.
- Credit risk – the risk that the investment counterparty will not complete their obligations particular to a financial instrument, resulting in a financial loss to Council – be it of a capital or income nature.

Council manages these risks (amongst other measures) by diversifying its portfolio and only purchasing investments with high credit ratings or capital guarantees.

Council also seeks advice from independent advisers before placing any funds in cash equivalents and investments.

(a) Market risk – interest rate and price risk

\$ '000	2024	2023
The impact on result for the year and equity of a reasonably possible movement in the price of investments held and interest rates is shown below. The reasonably possible movements were determined based on historical movements and economic conditions in place at the reporting date.		
Impact of a 1% movement in interest rates		
– Equity / Income Statement	127	1,276
Impact of a 10% movement in price of investments		
– Equity / Income Statement	7,565	5,867

(b) Credit risk

Council's major receivables comprise (i) rates and annual charges and (ii) user charges and fees.

Council manages the credit risk associated with these receivables by monitoring outstanding debt and employing stringent debt recovery procedures. Council also encourages ratepayers to pay their rates by the due date through incentives.

There are no significant concentrations of credit risk, whether through exposure to individual customers or specific industry sectors.

The level of outstanding receivables is reported to Council monthly and benchmarks are set and monitored for acceptable collection performance.

Council makes suitable provision for expected credit loss as required and carries out credit checks on most non-rate debtors.

There are no material receivables that have been subjected to a re-negotiation of repayment terms.

Credit risk profile

Receivables – rates and annual charges

Credit risk on rates and annual charges is minimised by the ability of Council to secure a charge over the land relating to the debts – that is, the land can be sold to recover the debt. Council is also able to charge interest on overdue rates and annual charges at higher than market rates which further encourages the payment of debt.

\$ '000	<i>Not yet overdue</i>	<i>overdue rates and annual charges</i>		<i>Total</i>
		<i>< 5 years</i>	<i>≥ 5 years</i>	
2024				
Gross carrying amount	–	12,634	–	12,634
2023				
Gross carrying amount	–	12,204	2,047	14,251

D1-1 Risks relating to financial instruments held (continued)

Receivables - non-rates and annual charges and contract assets

Council applies the simplified approach for non-rates and annual charges debtors and contract assets to provide for expected credit losses, which permits the use of the lifetime expected loss provision at inception. To measure the expected credit losses, non-rates and annual charges debtors and contract assets have been grouped based on shared credit risk characteristics and the days past due.

The loss allowance provision is determined as follows. The expected credit losses incorporate forward-looking information.

\$ '000	<i>Not yet overdue</i>	<i>Overdue debts</i>				<i>Total</i>
		<i>0 - 30 days</i>	<i>31 - 60 days</i>	<i>61 - 90 days</i>	<i>> 91 days</i>	
2024						
Gross carrying amount	11,712	10,392	608	7,600	6,545	36,857
Expected loss rate (%)	0.00%	5.28%	0.49%	0.50%	8.27%	3.07%
ECL provision	–	549	3	38	541	1,131
2023						
Gross carrying amount	8,899	13,185	835	850	8,969	32,738
Expected loss rate (%)	0.00%	7.10%	0.84%	3.18%	27.60%	10.52%
ECL provision	–	936	7	27	2,475	3,445

D1-1 Risks relating to financial instruments held (continued)

(c) Liquidity risk

Payables, lease liabilities and borrowings are both subject to liquidity risk; that is, the risk that insufficient funds may be on hand to meet payment obligations as and when they fall due.

Council manages this risk by monitoring its cash flow requirements and liquidity levels, and by maintaining an adequate cash buffer. Payment terms can be extended, and overdraft facilities drawn upon in extenuating circumstances.

Borrowings are also subject to interest rate risk: the risk that movements in interest rates could adversely affect funding costs. Council manages this risk through diversification of borrowing types, maturities and interest rate structures.

The finance team regularly reviews interest rate movements to determine if it would be advantageous to refinance or renegotiate part or all of the loan portfolio.

The timing of cash flows presented in the table below to settle financial liabilities reflects the earliest contractual settlement dates. The timing of expected outflows is not expected to be materially different from contracted cashflows.

The amounts disclosed in the table are the undiscounted contracted cash flows for non-lease liabilities (refer to Note C2-1(b) for lease liabilities) and therefore the balances in the table may not equal the balances in the Statement of Financial Position due to the effect of discounting.

\$ '000	<i>Weighted average interest rate</i>	<i>Subject to no maturity</i>	<i>payable in:</i>			<i>Total cash outflows</i>	<i>Actual carrying values</i>
			<i>≤ 1 Year</i>	<i>1 - 5 Years</i>	<i>> 5 Years</i>		
2024							
Payables	0.00%	32,887	–	–	–	32,887	55,708
Borrowings	2.38%	–	2,047	9,504	21,236	32,787	32,787
Total financial liabilities		32,887	2,047	9,504	21,236	65,674	88,495
2023							
Payables	0.00%	27,901	–	–	–	27,901	49,994
Borrowings	2.44%	–	2,447	7,623	25,165	35,235	35,235
Total financial liabilities		27,901	2,447	7,623	25,165	63,136	85,229

D2-1 Fair value measurement

The Council measures the following asset and liability classes at fair value on a recurring basis:

- Infrastructure, property, plant and equipment
- Investments
- Investment property

The fair value of assets and liabilities must be estimated in accordance with various accounting standards for either recognition and measurement requirements or for disclosure purposes.

AASB 13 Fair Value Measurement requires all assets and liabilities measured at fair value to be assigned to a 'level' in the fair value hierarchy as follows:

Level 1: Unadjusted quoted prices in active markets for identical assets or liabilities that the entity can access at the measurement date.

Level 2: Inputs other than quoted prices included within level 1 that are observable for the asset or liability, either directly or indirectly.

Level 3: Inputs for the asset or liability that are not based on observable market data (unobservable inputs).

D2-1 Fair value measurement (continued)

	Notes	Fair value measurement hierarchy					
		Level 1 Quoted prices in active mkts		Level 2 Significant observable inputs		Level 3 Significant unobservable inputs	
		2024	2023	2024	2023	2024	2023
\$ '000							Total
							2024
							2023
							Restated
							Restated
Recurring fair value measurements							
Financial assets							
Financial investments	C1-2						
At fair value through profit or loss							
Total financial assets		1,128	1,022	3,200	2,984	4,328	4,006
		1,128	1,022	3,200	2,984	4,328	4,006
Investment property							
Investment Property	C1-7						
Infrastructure, property, plant and equipment							
Crown Land							
Operational land							
Community land							
Land improvements – non-depreciable							
Land improvements – depreciable							
Car parks – non-depreciable							
Car parks – depreciable							
Buildings							
Buildings and Aquatic Centres surrounding assets							
Aquatic Centres							
Roads							
Bridges							
Footpaths							
Kerb and Gutter							
Other road assets							
Bulk earthworks (non-depreciable)							
Sea walls							
Wharves							
Stormwater drainage							
Total infrastructure, property, plant and equipment		499,186	499,186	2,321,407	2,179,298	2,820,593	2,678,484

D2-1 Fair value measurement (continued)

Valuation techniques

Where Council is unable to derive fair valuations using quoted market prices of identical assets (i.e. level 1 inputs) Council instead utilises a spread of both observable inputs (level 2 inputs) and unobservable inputs (level 3 inputs).

The fair valuation techniques Council has employed while utilising level 2 and level 3 inputs are as follows:

Investment property

Council acquired a commercial office building in January 2023 and another one in July 2023.

The January 2023 acquisition has been revalued as at 30 June 2024 by an Independent Valuer. The basis of the valuation is Market Value prepared in accordance with both AASB 13 (Fair Value) and AASB 140 (Investment Property) through comparison with sales and rental evidence.

Independent valuation advice was obtained prior to July 2023 acquisition which determined the purchase price. Due to the acquisition being in the same financial year and the absence of significant changes in the leasing and sales prices of comparable properties it is considered the value of the property remains unchanged as at 30 June 2024.

Infrastructure, property, plant and equipment (IPPE)

Buildings, Aquatic Centres and surrounding assets

As of March 31, 2023, Knowledge Asset Management Pty Ltd conducted a valuation of the Buildings assets, including Aquatic Centres and surrounding assets owned by the council.

The valuation process involved a physical inspection and measurement of the assets. This approach aimed to maximize the use of observable inputs, which are readily available and can be directly observed in the market, while minimising the use of unobservable inputs.

Based on the nature of the valuation inputs used, the assets were classified as having been valued using Level 3 valuation inputs. Level 3 inputs typically involve significant unobservable inputs, requiring judgment and estimation to determine the fair value.

It is mentioned that there have been no changes to the valuation process during the reporting period, indicating consistency in the approach and methodology employed for valuing the council's buildings

Based on the Fair Value assessment conducted by Insight Valuations, the council has carried out an indexation valuation for the Buildings, Aquatic Centres and surrounding assets as at 30 June 2024.

Community & Crown Land

Valuation of all Council's Community Land and Council managed land were based on the land values provided by the Valuer-General as at 1 July 2023. As these rates were not considered to be observable market evidence they have been classified as Level 3.

Operational Land

The valuation of Council's operational land was undertaken as at 31 March 2023 by Knowledge Asset Management Pty Ltd.

Operational has been valued at market value, having regard to the "highest and best use", after identifying all elements that would be taken into account by buyers and sellers in settling the price, including but not limited to

- The land's description and/or dimensions;
- Planning and other constraints on development; and
- The potential for alternative use.

There has been no change to the valuation process during the reporting period.

Transport Assets

Council undertook the valuation of the transport assets (roads, footpaths, kerbs and gutters and other road assets) as at 30 June 2022. The valuation was conducted by the Infrastructure Management Group Pty Ltd.

D2-1 Fair value measurement (continued)

All infrastructure assets were valued using Level 3 valuation inputs using the cost approach. This approach estimated the replacement cost for each asset by componentising the assets into significant parts with different useful lives and considering a range of factors.

While the unit rates are based on quantitative dimensional units such as square meters or lineal meters and can be supported from market evidence (level 2) other inputs (such as estimates of useful lives, remaining life profiles and asset conditions) required extensive professional judgment which impacts significantly on the final determination of the assets fair value.

Based on the Fair Value assessment conducted by Insight Valuations, the council has carried out an indexation valuation for the Roads, Footpath, Kerb & Gutter, Car Parks, Traffic Devices, and Other Road Assets asset classes as of 30 June 2024. This adjustment aims to align the asset costs with the changes in construction costs. All assets valued at fair value are being used for their highest and best use.

Stormwater Drainage

Council has conducted a comprehensive revaluation of stormwater drainage assets as of 30 June 2024, utilising Level 3 valuation inputs through a cost approach. The condition assessment was carried out internally, while the financial valuation was conducted by external consultants, Knowledge Asset Management Pty Ltd.

Parks, Seawalls, Wharves

Council has conducted a comprehensive revaluation of Parks, Seawalls and Wharves assets as of 30 June 2024, utilising Level 3 valuation inputs through a cost approach. The condition assessment was carried out by external consultant Knowledge Asset Management Pty Ltd, financial valuation was conducted by external consultant insight.

There has been no change to the valuation process during the reporting period.

Fair value measurements using significant unobservable inputs (level 3)

A reconciliation of the movements in recurring fair value measurements allocated to Level 3 of the hierarchy is provided below:

\$ '000	Level 2 Operational land		Level 3 Remaining assets		Total	
	2024	2023	2024	2023 Restated	2024	2023 Restated
Opening balance	499,186	394,950	2,193,226	1,962,375	2,692,412	2,357,325
Total gains or losses for the period						
Recognised in other comprehensive income – revaluation surplus	–	105,172	116,614	223,654	116,614	328,826
Other movements						
Transfers from/(to) another asset class	–	(936)	–	434	–	(502)
Purchases (GBV)	–	–	74,135	46,808	74,135	46,808
Disposals (WDV)	–	–	(8,747)	(7,681)	(8,747)	(7,681)
Depreciation and impairment	–	–	(34,807)	(32,364)	(34,807)	(32,364)
Closing balance	499,186	499,186	2,340,421	2,193,226	2,839,607	2,692,412

Highest and best use

All of Council's non-financial assets are considered as being utilised for their highest and best use.

D3-1 Contingencies

The following assets and liabilities do not qualify for recognition in the Statement of Financial Position, but their knowledge and disclosure is considered relevant to the users of Council's financial report.

LIABILITIES NOT RECOGNISED

1. Guarantees

(i) Defined benefit superannuation contribution plans

Council is party to an Industry Defined Benefit Plan under the Local Government Superannuation Scheme, named The Local Government Superannuation Scheme – Pool B (the Scheme) which is a defined benefit plan that has been deemed to be a 'multi-employer fund' for purposes of AASB119 Employee Benefits for the following reasons:

- Assets are not segregated within the sub-group according to the employees of each sponsoring employer.
- The contribution rates have been the same for all sponsoring employers. That is, contribution rates have not varied for each sponsoring employer according to the experience relating to the employees of that sponsoring employer.
- Benefits for employees of all sponsoring employers are determined according to the same formulae and without regard to the sponsoring employer.
- The same actuarial assumptions are currently used in respect of the employees of each sponsoring employer.

Given the factors above, each sponsoring employer is exposed to the actuarial risks associated with current and former employees of other sponsoring employers, and hence shares in the associated gains and losses (to the extent that they are not borne by members).

Description of the funding arrangements.

Pooled employers are required to pay standard employer contributions and additional lump sum contributions to the fund.

The standard employer contributions were determined using the new entrant rate method under which a contribution rate sufficient to fund the total benefits over the working life-time of a typical new entrant is calculated. The current standard employer contribution rates are:

Division B	1.9 times member contributions for non-180 Point Members; Nil for 180 Point Members
Division C	2.5% salaries
Division D	1.64 times member contributions

* For 180 Point Members, Employers are required to contribute 8.5% of salaries for the year ending 30 June 2024. (increasing to 9.0% in line with the increase in the Superannuation Guarantee) to these members accumulation accounts, which are paid in addition to members' defined benefits.

The past service contribution for each Pooled Employer is a share of the total past service contributions of \$20.0 million per annum for 1 January 2022 to 30 December 2024, apportioned according to each employer's share of the accrued liabilities as at 30 June 2023. These past service contributions are used to maintain the adequacy of the funding position for the accrued liabilities.

The adequacy of contributions is assessed at each triennial actuarial investigation and monitored annually between triennials.

Description of the extent to which Council can be liable to the plan for other Council's obligations under the terms and conditions of the multi-employer plan

As stated above, each sponsoring employer (Council) is exposed to the actuarial risks associated with current and former employees of other sponsoring employers and hence shares in the associated gains and losses.

However, there is no relief under the Fund's trust deed for employers to walk away from their defined benefit obligations. Under limited circumstances, an employer may withdraw from the plan when there are no active members, on full payment of outstanding additional contributions. There is no provision for allocation of any surplus which may be present at the date of withdrawal of the Council.

There are no specific provisions under the Fund's trust deed dealing with deficits or surplus on wind-up.

The amount of employer contributions to the defined benefit section of the Scheme and recognised as an expense for the year ending 30 June 2024 was \$523,541.

Council's expected contribution to the plan for the next annual reporting period is \$541,217.76.

D3-1 Contingencies (continued)

The estimated employer reserves financial position for the Pooled Employers at 30 June 2024 is:

Employer reserves only *	\$millions	Asset Coverage
Assets	2,237.5	
Past Service Liabilities	2,141.9	104.5%
Vested Benefits	2,159.8	103.6%

* excluding member accounts and reserves in both assets and liabilities.

The key economic long term assumptions used to calculate the present value of accrued benefits are:

Investment return	6.0% per annum
Salary inflation	3.5% per annum
Increase in CPI	3.5% for FY23/24 2.5% per annum thereafter

The contribution requirements may vary from the current rates if the overall sub-group experience is not in line with the actuarial assumptions in determining the funding program; however, any adjustment to the funding program would be the same for all sponsoring employers in the Pooled Employers group. Please note the estimated employer reserves financial position above is a preliminary calculation, and once all the relevant information has been received by the Funds Actuary, the final end of year review will be completed by December 2024.

(ii) Statewide Limited

Council is a member of Statewide Mutual, a mutual pool scheme providing liability insurance to local government.

Membership includes the potential to share in either the net assets or liabilities of the fund depending on its past performance. Council's share of the net assets or liabilities reflects Council's contributions to the pool and the result of insurance claims within each of the fund years.

The future realisation and finalisation of claims incurred but not reported to 30 June this year may result in future liabilities or benefits as a result of past events that Council will be required to fund or share in respectively. The contingent liability is not quantifiable.

(iii) StateCover Limited

Council is a member of StateCover Mutual Limited and holds a partly paid share in the entity.

StateCover is a company providing workers compensation insurance cover to the NSW local government industry and specifically Council.

Council has a contingent liability to contribute further equity in the event of the erosion of the company's capital base as a result of the company's past performance and/or claims experience or as a result of any increased prudential requirements from APRA. The contingent liability is not quantifiable.

These future equity contributions would be required to maintain the company's minimum level of net assets in accordance with its license requirements.

(iv) Other guarantees

Council has provided no other guarantees other than those listed above.

2. Other liabilities

(i) Third party claims

The Council is involved from time to time in various claims incidental to the ordinary course of business including claims for damages relating to its services.

Council believes that it is appropriately covered for all claims through its insurance coverage and does not expect any material liabilities to eventuate.

(ii) Potential land acquisitions due to planning restrictions imposed by Council

Council has classified a number of privately owned land parcels as local open space or bushland.

D3-1 Contingencies (continued)

As a result, where notified in writing by the various owners, Council will be required to purchase these land parcels.

At reporting date, reliable estimates as to the value of any potential liability (and subsequent land asset) from such potential acquisitions has not been possible.

ASSETS NOT RECOGNISED

(i) Land under roads

As permitted under AASB 1051, Council has elected not to bring to account land under roads that it owned or controlled up to and including 30/6/2008.

E People and relationships

E1 Related party disclosures

E1-1 Key management personnel (KMP)

Key management personnel (KMP) of the council are those persons having the authority and responsibility for planning, directing and controlling the activities of the council, directly or indirectly.

- Mayor (1)
- Councillors (14)
- General Manager (1)
- Directors (4)

The aggregate amount of KMP compensation included in the Income Statement is:

\$ '000	2024	2023
Compensation:		
Short-term benefits	2,103	1,992
Post-employment benefits	197	154
Termination benefits	–	362
Total	2,300	2,508

E1-2 Councillor and Mayoral fees and associated expenses

\$ '000	2024	2023
The aggregate amount of Councillor and Mayoral fees and associated expenses included in materials and services expenses in the Income Statement are:		
Councillor expenses – mayoral fee (incl deputy mayor)	111	101
Councillors' fees	501	508
Other Councillors' expenses (including Mayor)	17	19
Total	629	628

E2 Other relationships

E2-1 Audit fees

\$ '000	2024	2023
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During the year, the following fees were incurred for services provided by the auditor of Council, related practices and non-related audit firms

Auditors of the Council - NSW Auditor-General:

(i) Audit and other assurance services

Audit and review of financial statements

	276	303
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Remuneration for audit and other assurance services	276	303
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Total Auditor-General remuneration

	276	303
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Non NSW Auditor-General audit firms

(i) Audit and other assurance services

Internal Audit Services

	446	252
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Remuneration for audit and other assurance services	446	252
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Total remuneration of non NSW Auditor-General audit firms

	446	252
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Total audit fees

	722	555
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F Other matters

F1-1 Statement of Cash Flows information

(a) Reconciliation of Operating Result

\$ '000	2024	2023
Net operating result from Income Statement	12,342	22,537
Add / (less) non-cash items:		
Depreciation and amortisation	35,848	33,356
(Gain) / loss on disposal of assets	6,146	4,860
Losses/(gains) recognised on fair value re-measurements through the P&L:		
– Investments classified as 'at fair value' or 'held for trading'	(385)	(100)
– Investment property	4,878	–
Movements in operating assets and liabilities and other cash items:		
(Increase) / decrease of receivables	(2,502)	(5,101)
Increase / (decrease) in provision for impairment of receivables	(2,344)	305
(Increase) / decrease of inventories	10	(18)
(Increase) / decrease of other current assets	44	(315)
(Increase) / decrease of contract asset	–	219
Increase / (decrease) in payables	(1,864)	(3,374)
Increase / (decrease) in accrued interest payable	(14)	(15)
Increase / (decrease) in other accrued expenses payable	(382)	4,938
Increase / (decrease) in other liabilities	7,974	4,317
Increase / (decrease) in contract liabilities	(4,924)	5,567
Increase / (decrease) in employee benefit provision	3,402	1,191
Net cash flows from operating activities	58,229	68,367

(b) Non-cash investing and financing activities

Other Contributions	–	–
Total non-cash investing and financing activities	–	–

F2-1 Commitments

Capital commitments (exclusive of GST)

\$ '000	2024	2023
Capital expenditure committed for at the reporting date but not recognised in the financial statements as liabilities:		
Property, plant and equipment		
Buildings	958	1,247
Plant and equipment	4,722	3,737
Infrastructure	45,611	52,199
ICT	349	83
Parks	13,015	2,965
Other	522	–
Total commitments	65,177	60,231

F3-1 Events occurring after the reporting date

Council is unaware of any material or significant 'non-adjusting events' that should be disclosed.

F4 Changes from prior year statements

F4-1 Correction of errors

Council performed a revaluation of some of its infrastructure assets in the financial year 2022/23. As at 30 June 2023 Council's Statement of Financial Position included \$3 million in work-in-progress related to Aquatic Centres that were carried at cost. The incorrect inclusion of the \$3 million WIP balance within revalued assets, while also being carried as WIP at cost, led to an overstatement of the IPPE and assets revaluation reserve. Council has restated the IPPE and revaluation reserve balances by \$3 million at the end of the year 2022/23 in the Statement of Financial Position.

In addition, the 2022/23 gain on revaluation of infrastructure, property, plant and equipment within the Statement of Comprehensive Income was restated to \$329 million from \$332 million.

During the current financial year a major asset condition survey was carried out in various asset classes in accordance with statutory requirements and Council's Asset Audit and Revaluation Schedule document. As a result of this survey the following assets were not found to be in Council's current asset register. These errors have been adjusted against the accumulated surplus to correct the error.

The balances are presented as of 30 June 2024:

Bridges \$6,685,000
Wharves \$4,304,000

The errors identified above have been corrected by restating the balances at the beginning of the earliest period (1 July 2022) and taking the adjustments through to accumulated surplus at that date. Comparatives have been changed to reflect the correction of errors. The impact on each line item is shown in the tables below.

F4-1 Correction of errors (continued)

Changes to the opening Statement of Financial Position at 1 July 2022

Statement of Financial Position

<i>\$ '000</i>	<i>Original Balance 1 July, 2022</i>	<i>Impact Increase/ (decrease)</i>	<i>Restated Balance 1 July, 2022</i>
Infrastructure, property, plant and equipment	2,421,272	11,357	2,432,629
Total non-current assets	2,553,510	11,357	2,564,867
Total assets	2,824,952	11,357	2,836,309
Net assets	2,679,018	11,357	2,690,375
Accumulated Surplus	2,382,614	11,357	2,393,971
Revaluation Reserve	296,404	–	296,404
Total equity	2,679,018	11,357	2,690,375

Adjustments to the comparative figures for the year ended 30 June 2023

Statement of Financial Position

<i>\$ '000</i>	<i>Original Balance 30 June, 2023</i>	<i>Impact Increase/ (decrease)</i>	<i>Restated Balance 30 June, 2023</i>
Infrastructure, property, plant and equipment	2,780,684	8,142	2,788,826
Total non-current assets	2,962,470	8,142	2,970,612
Total assets	3,188,949	8,142	3,197,091
Net assets	3,033,597	8,142	3,041,739
Accumulated Surplus	2,405,335	11,173	2,416,508
Revaluation reserve	628,262	(3,031)	625,231
Total equity	3,033,597	8,142	3,041,739

Income Statement

<i>\$ '000</i>	<i>Original Balance 30 June, 2023</i>	<i>Impact Increase/ (decrease)</i>	<i>Restated Balance 30 June, 2023</i>
Depreciation, amortisation and impairment of non-financial assets	33,172	184	33,356
Total expenses from continuing operations	275,521	184	275,705
Net operating result for the year	22,721	(184)	22,537

Statement of Comprehensive Income

<i>\$ '000</i>	<i>Original Balance 30 June, 2023</i>	<i>Impact Increase/ (decrease)</i>	<i>Restated Balance 30 June, 2023</i>
Net operating result for the year	22,721	(184)	22,537

F4-1 Correction of errors (continued)

\$ '000	Original Balance 30 June, 2023	Impact Increase/ (decrease)	Restated Balance 30 June, 2023
Gain (loss) on revaluation of infrastructure, property, plant and equipment	331,858	(3,031)	328,827
Other comprehensive income	331,858	(3,031)	328,827
Total comprehensive income for the year	354,579	(3,215)	351,364

F5 Statement of developer contributions as at 30 June 2024

F5-1 Summary of developer contributions

\$ '000	Opening balance at 1 July 2023	Contributions received during the year		Non-cash Other	Interest and investment income earned	Amounts expended	Internal borrowings	Held as restricted asset at 30 June 2024	Cumulative balance of internal borrowings (to)/from
		Cash	Non-cash Land						
Drainage	1	135	-	-	2	-	-	138	-
Roads	923	69	-	-	33	-	-	1,025	-
Traffic facilities	1,981	121	-	-	70	(96)	-	2,076	-
Parking	93	37	-	-	4	-	-	134	-
Open space	26,475	10,059	-	-	1,027	(6,521)	-	31,040	-
Community facilities	4,830	1,073	-	-	170	(1,995)	-	4,078	-
Open space and recreation	4,278	619	-	-	147	(2,026)	-	3,018	-
Community services and facilities	1,424	99	-	-	48	-	-	1,571	-
Transport and access	4,622	380	-	-	155	(401)	-	4,756	-
Administration	(161)	177	-	-	7	(190)	-	(167)	-
Plan preparation	654	94	-	-	25	(613)	-	160	-
Levy	445	1,423	-	-	64	-	-	1,932	-
S7.11 contributions – under a plan	45,565	14,286	-	-	1,752	(11,842)	-	49,761	-
S7.12 levies – under a plan	8,216	1,282	-	-	264	(656)	-	9,106	-
Total S7.11 and S7.12 revenue under plans	53,781	15,568	-	-	2,016	(12,498)	-	58,867	-
S7.4 planning agreements	10,105	3,638	-	-	320	(275)	-	13,788	-
Total contributions	63,886	19,206	-	-	2,336	(12,773)	-	72,655	-

Under the *Environmental Planning and Assessment Act 1979*, Council has significant obligations to provide Section 7.11 (contributions towards provision or improvement of amenities or services) infrastructure in new release areas. It is possible that the funds contributed may be less than the cost of this infrastructure, requiring Council to borrow or use general revenue to fund the difference.

F5-2 Developer contributions by plan

\$ '000	Opening balance at 1 July 2023	Contributions received during the year		Non-cash Other	Interest and investment income earned	Amounts expended	Internal borrowings	Held as restricted asset at 30 June 2024	Cumulative balance of internal borrowings (to)/from
		Cash	Non-cash Land						
CONTRIBUTION PLAN NUMBER 1 - Open Space and Recreation (former Leichhardt)									
Effective 18 January 2005	4,278	619	-	-	147	(2,026)	-	3,018	-
Total	4,278	619	-	-	147	(2,026)	-	3,018	-
CONTRIBUTION PLAN NUMBER 2 - Community Services and Facilities (former Leichhardt)									
Effective 23 August 2005	1,424	99	-	-	48	-	-	1,571	-
Total	1,424	99	-	-	48	-	-	1,571	-
CONTRIBUTION PLAN NUMBER 3 - Transport and Access (former Leichhardt)									
Effective 3 November 1999	4,616	9	-	-	150	(401)	-	4,374	-
Total	4,616	9	-	-	150	(401)	-	4,374	-
2004 S94 Developer Contributions Plan (former Murrickville)									
Roads	159	-	-	-	5	-	-	164	-
Open space	871	-	-	-	28	-	-	899	-
Total	1,030	-	-	-	33	-	-	1,063	-
2014 S94 Developer Contributions Plan (former Murrickville)									
Traffic facilities	1,007	11	-	-	33	(96)	-	955	-
Open space	16,636	7,320	-	-	561	(3,501)	-	21,016	-
Community facilities	3,214	772	-	-	106	(1,995)	-	2,097	-
Administration	(165)	150	-	-	5	-	-	(10)	-
Total	20,692	8,253	-	-	705	(5,592)	-	24,058	-
S94 CONTRIBUTION PLAN (former Ashfield)									
Roads	764	69	-	-	28	-	-	861	-
Traffic facilities	974	110	-	-	37	-	-	1,121	-
Parking	93	37	-	-	4	-	-	134	-
Open space	8,756	1,503	-	-	366	(2,846)	-	7,779	-
Community facilities	1,588	88	-	-	55	-	-	1,731	-
Plan preparation	654	94	-	-	25	(613)	-	160	-
Total	12,829	1,901	-	-	515	(3,459)	-	11,786	-
Contribution Plan Inner West Council									
IWC Drainage	1	135	-	-	2	-	-	138	-
IWC Open space	212	1,236	-	-	72	(174)	-	1,346	-
IWC Community facilities	28	213	-	-	9	-	-	250	-
IWC Plan administration	4	27	-	-	2	(190)	-	(157)	-
IWC Transport	6	371	-	-	5	-	-	382	-
Levy	445	1,423	-	-	64	-	-	1,932	-
Total	696	3,405	-	-	154	(364)	-	3,891	-

F5-2 Developer contributions by plan (continued)

\$ '000	Opening balance at 1 July 2023	Contributions received during the year		Non-cash Other	Interest and investment income earned	Amounts expended	Internal borrowings	Held as restricted asset at 30 June 2024	Cumulative balance of internal borrowings (to)/from
		Cash	Non-cash Land						
S7.12 Levies – under a plan									
CONTRIBUTION PLAN (former Marrickville)									
S94A Levies	3,718	467	-	-	119	(656)	-	3,648	-
Total	3,718	467	-	-	119	(656)	-	3,648	-
CONTRIBUTION PLAN (former Ashfield)									
S94A	2,644	399	-	-	86	-	-	3,129	-
Total	2,644	399	-	-	86	-	-	3,129	-
CONTRIBUTIONS PLAN (former Leichhardt)									
S7.12	1,854	416	-	-	59	-	-	2,329	-
Total	1,854	416	-	-	59	-	-	2,329	-

F6 Statement of performance measures

F6-1 Statement of performance measures – consolidated results

\$ '000	Amounts 2024	Indicator 2024	Indicators 2023	Indicators 2022	Benchmark
1. Operating performance ratio					
Total continuing operating revenue excluding capital grants and contributions less operating expenses ^{1,2}	(1,941)	(0.65)%	(0.59)%	(3.25)%	> 0.00%
Total continuing operating revenue excluding capital grants and contributions ¹	297,452				
2. Own source operating revenue ratio					
Total continuing operating revenue excluding all grants and contributions ¹	286,788	88.92%	85.56%	82.81%	> 60.00%
Total continuing operating revenue ¹	322,527				
3. Unrestricted current ratio					
Current assets less all external restrictions	171,618	2.38x	3.10x	3.85x	> 1.50x
Current liabilities less specific purpose liabilities	72,098				
4. Debt service cover ratio					
Operating result before capital excluding interest and depreciation/impairment/amortisation ¹	34,690	10.35x	9.22x	6.47x	> 2.00x
Principal repayments (Statement of Cash Flows) plus borrowing costs (Income Statement)	3,353				
5. Rates and annual charges outstanding percentage					
Rates and annual charges outstanding	14,260	7.50%	8.57%	7.91%	< 5.00%
Rates and annual charges collectable	190,233				
6. Cash expense cover ratio					
Current year's cash and cash equivalents plus all term deposits	137,260	5.82	8.72	12.13	> 3.00
Monthly payments from cash flow of operating and financing activities	23,604	months	months	months	months

(1) Excludes fair value increments on investment properties, reversal of revaluation decrements, reversal of impairment losses on receivables, net gain on sale of assets and net share of interests in joint ventures and associates using the equity method and includes pensioner rate subsidies

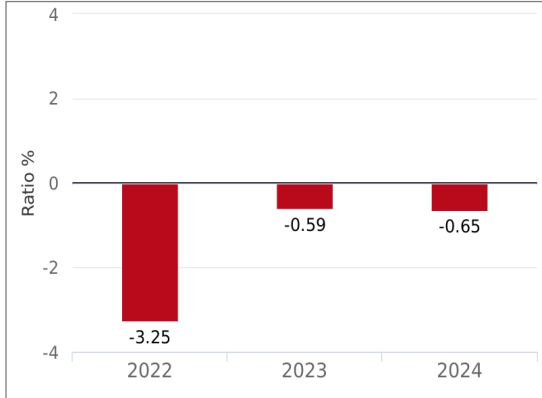
(2) Excludes impairment/revaluation decrements of IPPE, fair value decrements on investment properties, net loss on disposal of assets and net loss on share of interests in joint ventures and associates using the equity method

End of the audited financial statements

G Additional Council disclosures (unaudited)

G1-1 Statement of performance measures – consolidated results (graphs)

1. Operating performance ratio



Purpose of operating performance ratio

This ratio measures Council's achievement of containing operating expenditure within operating revenue.

Commentary on 2023/24 result

2023/24 ratio (0.65)%

The ratio is on par with the last financial year and close to the OLG benchmark, slightly off due to additional maintenance costs associated with Aquatic Facilities to ensure they are maintained at a high level.

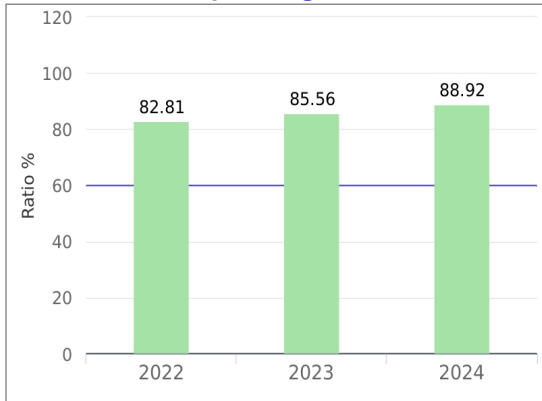
Benchmark: — > 0.00%

Source of benchmark: Code of Accounting Practice and Financial Reporting

Ratio achieves benchmark

Ratio is outside benchmark

2. Own source operating revenue ratio



Purpose of own source operating revenue ratio

This ratio measures fiscal flexibility. It is the degree of reliance on external funding sources such as operating grants and contributions.

Commentary on 2023/24 result

2023/24 ratio 88.92%

The ratio has improved compared to previous year and continues to maintain a stable position above the OLG benchmark.

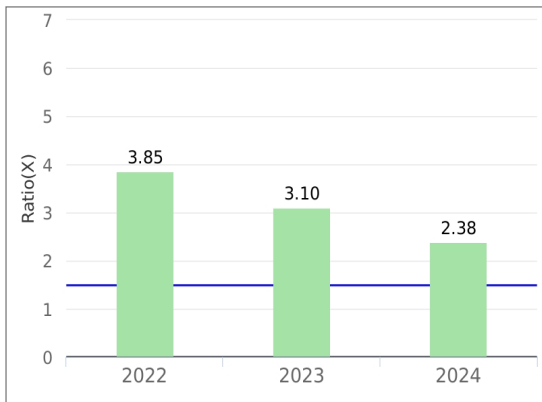
Benchmark: — > 60.00%

Source of benchmark: Code of Accounting Practice and Financial Reporting

Ratio achieves benchmark

Ratio is outside benchmark

3. Unrestricted current ratio



Purpose of unrestricted current ratio

To assess the adequacy of working capital and its ability to satisfy obligations in the short term for the unrestricted activities of Council.

Commentary on 2023/24 result

2023/24 ratio 2.38x

After considering both internal and external restrictions, Council still has the capacity to fulfil its obligations. The unrestricted current ratio consistently remains higher than the benchmark.

Benchmark: — > 1.50x

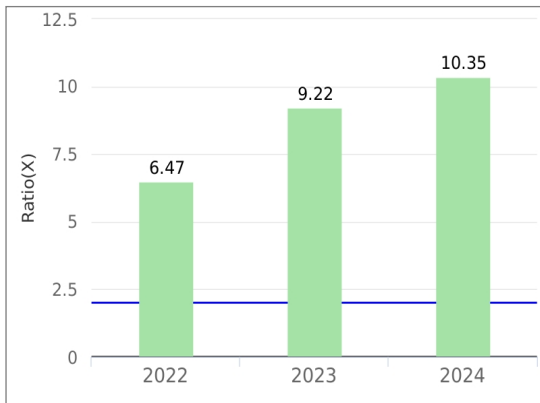
Source of benchmark: Code of Accounting Practice and Financial Reporting

Ratio achieves benchmark

Ratio is outside benchmark

G1-1 Statement of performance measures – consolidated results (graphs) (continued)

4. Debt service cover ratio



Purpose of debt service cover ratio

This ratio measures the availability of operating cash to service debt including interest, principal and lease payments

Commentary on 2023/24 result

2023/24 ratio 10.35x

The ratio remains significantly above the benchmark and demonstrates Council's ability to service its debts.

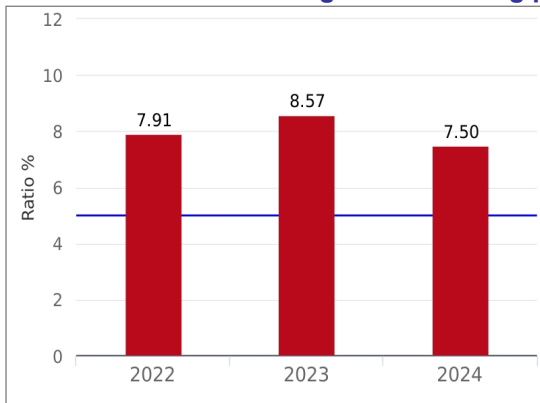
Benchmark: — > 2.00x

■ Ratio achieves benchmark

Source of benchmark: Code of Accounting Practice and Financial Reporting

■ Ratio is outside benchmark

5. Rates and annual charges outstanding percentage



Purpose of rates and annual charges outstanding percentage

To assess the impact of uncollected rates and annual charges on Council's liquidity and the adequacy of recovery efforts.

Commentary on 2023/24 result

2023/24 ratio 7.50%

The ratio improved from the prior year but is above the OLG benchmark. This will progressively improve as Council continues debt recovery.

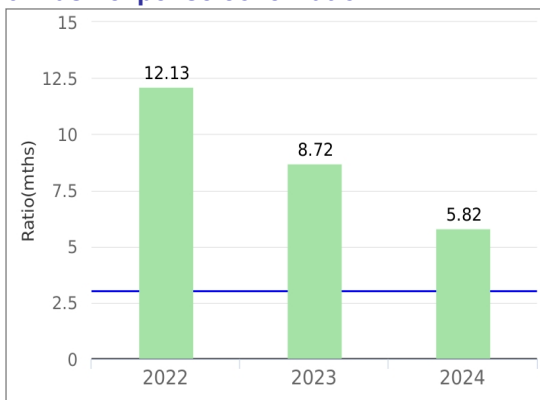
Benchmark: — < 5.00%

■ Ratio achieves benchmark

Source of benchmark: Code of Accounting Practice and Financial Reporting

■ Ratio is outside benchmark

6. Cash expense cover ratio



Purpose of cash expense cover ratio

This liquidity ratio indicates the number of months a Council can continue paying for its immediate expenses without additional cash inflow.

Commentary on 2023/24 result

2023/24 ratio 5.82 months

The ratio remains comfortably higher than the OLG benchmark. The decrease is due to using the cash to purchase an investment property in the financial year 2023/24.

Benchmark: — > 3.00months

■ Ratio achieves benchmark

Source of benchmark: Code of Accounting Practice and Financial Reporting

■ Ratio is outside benchmark



INDEPENDENT AUDITOR'S REPORT

Report on the general purpose financial statements

Inner West Council

To the Councillors of Inner West Council

Opinion

I have audited the accompanying financial statements of Inner West Council (the Council), which comprise the Statement by Councillors and Management, the Income Statement and Statement of Comprehensive Income for the year ended 30 June 2024, the Statement of Financial Position as at 30 June 2024, the Statement of Changes in Equity and Statement of Cash Flows for the year then ended, and notes to the financial statements, including material accounting policy information and other explanatory information.

In my opinion:

- the Council's accounting records have been kept in accordance with the requirements of the *Local Government Act 1993*, Chapter 13, Part 3, Division 2 (the Division)
- the financial statements:
 - have been prepared, in all material respects, in accordance with the requirements of this Division
 - are consistent with the Council's accounting records
 - present fairly, in all material respects, the financial position of the Council as at 30 June 2024, and of its financial performance and its cash flows for the year then ended in accordance with Australian Accounting Standards
- all information relevant to the conduct of the audit has been obtained
- no material deficiencies in the accounting records or financial statements have come to light during the audit.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of the Council in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of councils
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Other Information

The Council's annual report for the year ended 30 June 2024 includes other information in addition to the financial statements and my Independent Auditor's Report thereon. The Councillors are responsible for the other information. At the date of this Independent Auditor's Report, the other information I have received comprise and Special Schedules (the Schedules).

My opinion on the financial statements does not cover the other information. Accordingly, I do not express any form of assurance conclusion on the other information. However, as required by the *Local Government Act 1993*, I have separately expressed an opinion on the Special Schedule - Permissible income for general rates.

In connection with my audit of the financial statements, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or my knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude there is a material misstatement of the other information, I must report that fact.

I have nothing to report in this regard.

The Councillors' Responsibilities for the Financial Statements

The Councillors are responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards and the *Local Government Act 1993* and for such internal control as the Councillors determine is necessary to enable the preparation and fair presentation of the financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Councillors are responsible for assessing the Council's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar4.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Council carried out its activities effectively, efficiently and economically
- on the Original Budget information included in the Income Statement, Statement of Cash Flows, and Note B5-1 'Material budget variations
- on the Special Schedules. A separate opinion has been provided on Special Schedule - Permissible income for general rates
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.



Manuel Moncada

Director, Financial Audit
Delegate of the Auditor-General for New South Wales

25 October 2024
SYDNEY



Mr Darcy Byrne
Mayor
Inner West Council
2-14 Fisher Street
PETERSHAM NSW 2049

Contact: Manuel Moncada
Phone no: 02 9275 7333
Our ref: [R008-2124742775-7668](#)

25 October 2024

Dear Mayor

Report on the Conduct of the Audit for the year ended 30 June 2024 Inner West Council

I have audited the general purpose financial statements (GPFS) of the Inner West Council (the Council) for the year ended 30 June 2024 as required by section 415 of the *Local Government Act 1993* (the Act).

I expressed an unmodified opinion on the Council's GPFS.

This Report on the Conduct of the Audit (the Report) for the Council for the year ended 30 June 2024 is issued in accordance with section 417 of the Act. This Report should be read in conjunction with my audit opinion on the GPFS issued under section 417(2) of the Act.

INCOME STATEMENT

Operating result

	2024	2023*	Variance
	\$m	\$m	%
Rates and annual charges revenue	173.5	166.3	4.3
Grants and contributions revenue	35.7	43.0	17.0
Operating result from continuing operations	12.3	22.5	45.2
Net operating result before capital grants and contributions	(12.7)	(6.7)	90.8

* The 2023 comparatives have been restated to correct a prior period error. Note F4-1 of the financial statements provides details of the prior period error.

Council's operating result from continuing operations of \$12.3 million including depreciation, amortisation and impairment expense of \$35.8 million was \$10.2 million lower than the 2022–23 result.

The net operating result before capital grants and contributions (-\$12.7 million) was \$6.1 million lower than the 2022–23 result.

Rates and annual charges revenue (\$173.5 million) increased by \$7.2 million (4.3 per cent) in 2023–24 largely due to rate peg increase of 3.7 per cent.

Grants and contributions revenue (\$35.7 million) decreased by \$7.3 million (-17.0 per cent) in 2023–24 due to nil revenue recognised for works on Local Roads and Community Infrastructure Program projects compared to \$5.9 million in the prior year.

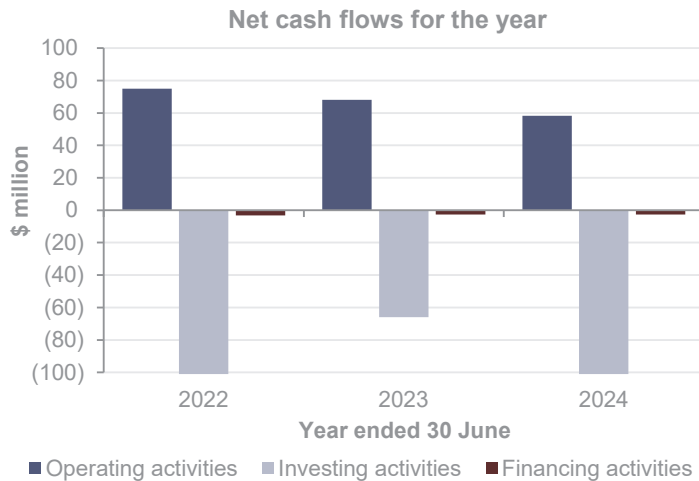
Compared to 2022-23, expenditure in the current year increased by \$34.9 million to \$310.6 million, primarily due to a \$13.7 million increase in employee benefits and on-costs, and a \$12.6 million increase in materials and services.

STATEMENT OF CASH FLOWS

Cash flows from operating activities decreased by \$10.1 million compared to 2022–23, primarily due to higher payments to employees, and for materials and services. This was partially offset by increased rates and annual charges and interest received.

Cash outflows from investing activities increased primarily due to reduced sale of investments during the year.

Cash flows from financing activities did not change significantly compared to 2022–23.



FINANCIAL POSITION

Cash and investments

Cash and investments	2024	2023	Commentary
	\$m	\$m	
Total cash, cash equivalents and investments	259.8	300.4	External restrictions include developer contributions, unspent specific purpose grants, stormwater management charges and unspent levies.
Restricted and allocated cash, cash equivalents and investments:			Balances are internally allocated due to Council policy or decisions for forward plans including the works program.
• External restrictions	110.0	115.0	
• Internal allocations	142.4	163.1	

Debt

At 30 June 2024, Council had \$32.8 million in secured loans (\$35.2 million in 2022-23).

PERFORMANCE

Performance measures

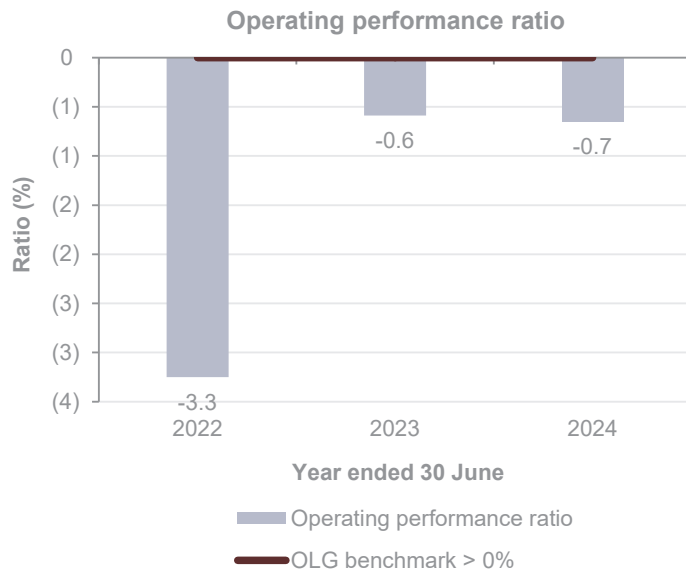
The following section provides an overview of the Council's performance against the performance measures and performance benchmarks set by the Office of Local Government (OLG) within the Department of Planning, Housing and Infrastructure.

Operating performance ratio

Council did not meet the benchmark for the current reporting period.

The 2023 ratio was restated to correct a prior period error.

The 'operating performance ratio' measures how well council contained operating expenditure within operating revenue (excluding capital grants and contributions, fair value adjustments, and reversal of revaluation decrements). The benchmark set by OLG is greater than zero per cent.



Own source operating revenue ratio

Council continues to exceed the benchmark for the current reporting period.

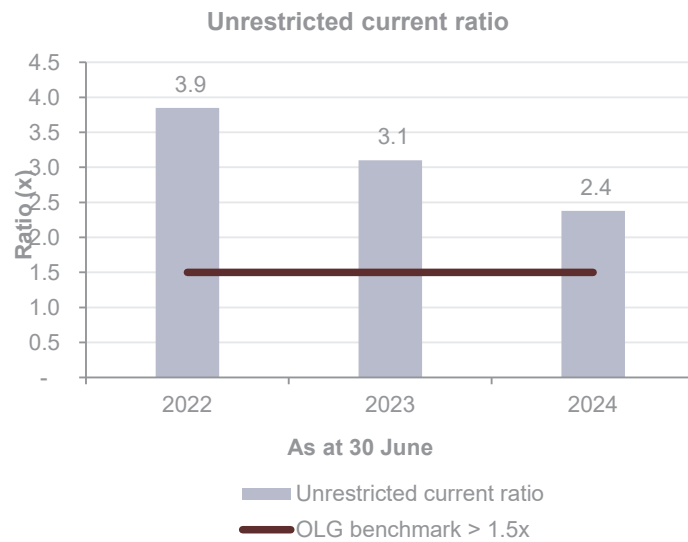
The 'own source operating revenue ratio' measures council's fiscal flexibility and the degree to which it relies on external funding sources such as operating grants and contributions. The benchmark set by OLG is greater than 60 per cent.



Unrestricted current ratio

Council met the benchmark for the current reporting period.

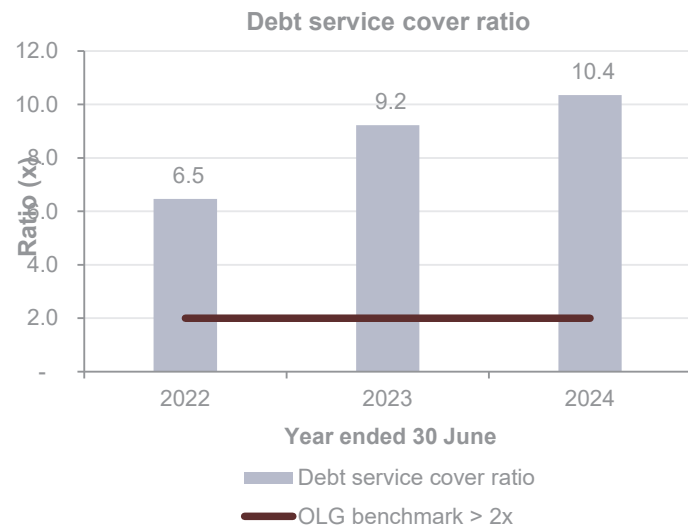
The 'unrestricted current ratio' is specific to local government and represents council's ability to meet its short-term obligations as they fall due. The benchmark set by OLG is greater than 1.5 times.



Debt service cover ratio

Council met the benchmark for the current reporting period.

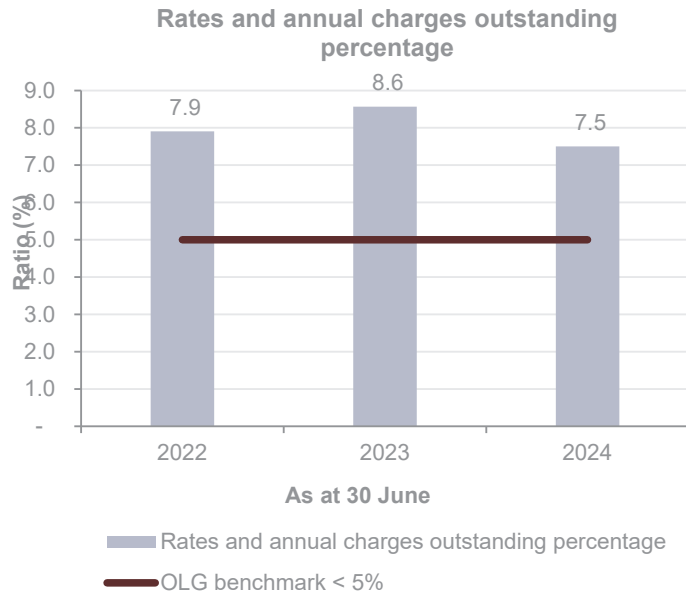
The 'debt service cover ratio' measures the operating cash to service debt including interest, principal and lease payments. The benchmark set by OLG is greater than two times.



Rates and annual charges outstanding percentage

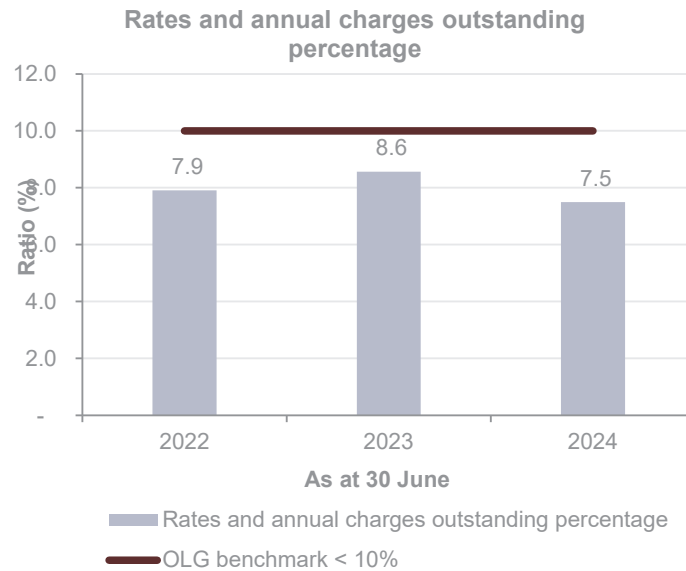
Council did not meet the benchmark for the current reporting period.

The 'rates and annual charges outstanding percentage' assesses the impact of uncollected rates and annual charges on council's liquidity and the adequacy of debt recovery efforts. The benchmark set by OLG is less than 5 per cent for metropolitan councils.



Council met the benchmark for the current reporting period.

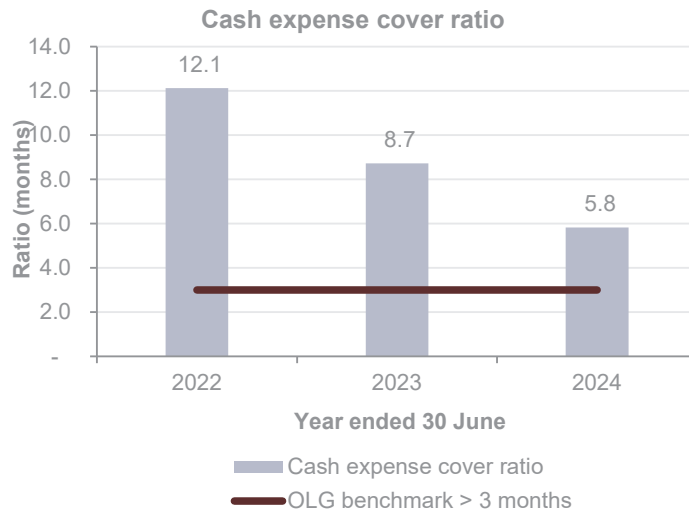
The 'rates and annual charges outstanding percentage' assesses the impact of uncollected rates and annual charges on council's liquidity and the adequacy of debt recovery efforts. The benchmark set by OLG is less than 10 per cent for regional and rural councils.



Cash expense cover ratio

Council met the benchmark for the current reporting period.

This liquidity ratio indicates the number of months the council can continue paying for its immediate expenses without additional cash inflow. The benchmark set by OLG is greater than three months.



Infrastructure, property, plant and equipment renewals

Council renewed \$23.8 million of infrastructure, property, plant and equipment during the 2023-24 financial year. This was mainly spent on buildings, roads, footpaths and kerb and gutter assets. A further \$50.4 million was spent on new assets.

OTHER MATTERS

Legislative compliance

My audit procedures did not identify any instances of material non-compliance with the financial reporting requirements in Chapter 13, Part 3, Division 2 of the LG Act and the associated regulation or a material deficiency in the Council's accounting records or financial statements. The Council's:

- accounting records were maintained in a manner and form to allow the GPFS to be prepared and effectively audited
- staff provided all accounting records and information relevant to the audit.

Manuel Moncada
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

cc: Peter Gainsford, General Manager
Ilona Meyer, Chair of Audit, Risk and Improvement Committee
Michael Cassel, Secretary of the Department of Planning and Environment

Inner West Council

SPECIAL SCHEDULES
for the year ended 30 June 2024



Inner West Council

Special Schedules

for the year ended 30 June 2024

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Inner West Council

Permissible income for general rates

\$ '000	Notes	Calculation 2023/24	Calculation 2024/25
Notional general income calculation ¹			
Last year notional general income yield	a	128,943	134,176
Plus or minus adjustments ²	b	332	(62)
Notional general income	c = a + b	129,275	134,114
Permissible income calculation			
Percentage increase	d	3.70%	4.90%
Plus percentage increase amount ³	f = d x (c + e)	4,783	6,572
Sub-total	g = (c + e + f)	134,058	140,686
Plus (or minus) last year's carry forward total	h	112	(3)
Less valuation objections claimed in the previous year	i	-	(6)
Sub-total	j = (h + i)	112	(9)
Total permissible income	k = g + j	134,170	140,677
Less notional general income yield	l	134,176	140,730
Catch-up or (excess) result	m = k - l	(6)	(53)
Plus income lost due to valuation objections claimed ⁴	n	6	53
Carry forward to next year ⁶	p = m + n + o	-	-

Notes

- (1) The notional general income will not reconcile with rate income in the financial statements in the corresponding year. The statements are reported on an accrual accounting basis which include amounts that relate to prior years' rates income.
- (2) Adjustments account for changes in the number of assessments and any increase or decrease in land value occurring during the year. The adjustments are called 'supplementary valuations' as defined in the *Valuation of Land Act 1916 (NSW)*.
- (3) The 'percentage increase' is inclusive of the rate-peg percentage, and/or special variation and/or Crown land adjustment (where applicable).
- (4) Valuation objections are unexpected changes in land values as a result of land owners successfully objecting to the land value issued by the Valuer General. Councils can claim the value of the income lost due to valuation objections in any single year.
- (6) Carry-forward amounts which are in excess (an amount that exceeds the permissible income) require Ministerial approval by order published in the *NSW Government Gazette* in accordance with section 512 of the Act. The OLG will extract these amounts from Council's Permissible income for general rates Statement in the financial data return (FDR) to administer this process.



INDEPENDENT AUDITOR'S REPORT

Special Schedule – Permissible income for general rates

Inner West Council

To the Councillors of Inner West Council

Opinion

I have audited the accompanying Special Schedule – Permissible income for general rates (the Schedule) of Inner West Council (the Council) for the year ending 30 June 2025.

In my opinion, the Schedule is prepared, in all material respects in accordance with the requirements of the Local Government Code of Accounting Practice and Financial Reporting 2023–24 (LG Code) and is in accordance with the books and records of the Council.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Schedule' section of my report.

I am independent of the Council in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of councils
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Emphasis of Matter - Basis of Accounting

Without modifying my opinion, I draw attention to the special purpose framework used to prepare the Schedule. The Schedule has been prepared for the purpose of fulfilling the Council's reporting obligations under the LG Code. As a result, the Schedule may not be suitable for another purpose.

Other Information

The Council's annual report for the year ended 30 June 2024 includes other information in addition to the Schedule and my Independent Auditor's Report thereon. The Councillors are responsible for the other information. At the date of this Independent Auditor's Report, the other information I have received comprise the general purpose financial statements and Special Schedule 'Report on infrastructure assets as at 30 June 2024.

My opinion on the Schedule does not cover the other information. Accordingly, I do not express any form of assurance conclusion on the other information. However, as required by the *Local Government Act 1993*, I have separately expressed an opinion on the general purpose financial statements.

In connection with my audit of the Schedule, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the Schedule or my knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude there is a material misstatement of the other information, I must report that fact.

I have nothing to report in this regard.

The Councillors' Responsibilities for the Schedule

The Councillors are responsible for the preparation of the Schedule in accordance with the LG Code. The Councillors' responsibility also includes such internal control as the Councillors determine is necessary to enable the preparation of the Schedule that is free from material misstatement, whether due to fraud or error.

In preparing the Schedule, the Councillors are responsible for assessing the Council's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Schedule

My objectives are to:

- obtain reasonable assurance whether the Schedule as a whole is free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the Schedule.

A description of my responsibilities for the audit of the Schedule is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar8.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Council carried out its activities effectively, efficiently and economically
- about the security and controls over the electronic publication of the audited Schedule on any website where it may be presented
- about any other information which may have been hyperlinked to/from the Schedule.



Manuel Moncada

Director, Financial Audit
Delegate of the Auditor-General for New South Wales

25 October 2024
SYDNEY

Inner West Council

Report on infrastructure assets as at 30 June 2024

Asset Class	Asset Category	Estimated cost to bring assets agreed level of to satisfactory service set by Council ¹		2023/24 Required maintenance ³	2023/24 Actual maintenance ⁴	Net carrying amount	Gross replacement cost (GRC)	Assets in condition as a percentage of gross replacement cost				
		\$ '000	\$ '000					\$ '000	\$ '000	1	2	3
Buildings	Buildings	9,555	9,555	9,596	10,486	332,285	459,739	34.1%	27.4%	29.2%	8.2%	1.1%
	Sub-total	9,555	9,555	9,596	10,486	332,282	459,739	34.1%	27.4%	29.2%	8.2%	1.1%
Roads	Traffic Devices	108	108	-	-	38,066	48,954	28.1%	57.4%	13.4%	0.9%	0.2%
	Roads	7,673	7,673	17,294	18,764	209,781	335,446	15.4%	42.4%	31.0%	10.4%	0.8%
	Bridges	243	243	-	-	22,158	33,322	14.6%	71.1%	11.0%	2.9%	0.4%
	Kerb and gutter	263	263	-	-	141,007	228,654	2.1%	14.6%	82.7%	0.6%	0.0%
	Car parks - Depreciable	196	196	-	-	12,420	16,916	32.6%	39.8%	22.7%	4.1%	0.8%
	Other	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
	Car parks - Non-Depreciable	-	-	-	-	18,320	18,320	100.0%	0.0%	0.0%	0.0%	0.0%
	Footpaths	4,145	4,145	2,406	6,649	168,905	271,640	12.9%	23.9%	55.2%	7.6%	0.4%
	Other road assets	63	63	-	-	39,108	47,024	65.7%	28.0%	5.5%	0.8%	0.0%
	Bulk earthworks	-	-	-	-	561,300	561,300	100.0%	0.0%	0.0%	0.0%	0.0%
Sub-total	12,691	12,691	19,700	25,413	1,211,065	1,561,576	46.5%	20.0%	29.4%	3.8%	0.3%	
Stormwater drainage	Stormwater drainage	3,584	3,584	1,774	1,464	124,914	190,150	14.4%	48.2%	28.9%	7.5%	1.0%
	Sub-total	3,584	3,584	1,774	1,464	124,915	190,150	14.4%	48.2%	28.9%	7.5%	1.0%
Open space / recreational assets	Aquatic Centres	181	181	2,969	4,347	96,557	118,322	48.0%	45.4%	5.9%	0.5%	0.2%
	Sub-total	181	181	2,969	4,347	96,557	118,322	48.0%	45.4%	5.9%	0.5%	0.2%
Other infrastructure assets	Seawalls	749	749	6	1	47,773	73,934	1.8%	62.2%	30.2%	5.8%	0.0%
	Wharves	319	319	30	44	9,685	14,431	0.5%	43.9%	48.4%	4.9%	2.3%
	Building & Aquatics Land Improvements Depreciable	282	282	-	-	12,544	19,922	11.9%	44.1%	39.1%	3.5%	1.4%
	Land Improvements - Depreciable	1,975	1,975	15,457	17,961	143,011	193,802	20.7%	43.8%	30.9%	4.0%	0.6%
	Land Improvements - Non Depreciable	-	-	-	-	559	559	100.0%	0.0%	0.0%	0.0%	0.0%
Sub-total	3,325	3,325	15,493	18,006	213,572	302,648	14.7%	48.2%	32.0%	4.4%	0.7%	
Total – all assets		29,336	29,336	49,532	59,716	1,978,391	2,632,435	38.4%	27.7%	28.6%	4.8%	0.5%

(1) "Satisfactory Standard" refers to the estimated cost for the renewal of Condition 4 and 5 assets i.e., the replacement value of Condition 4 and 5 assets to Condition 3.

Inner West Council Report on infrastructure assets as at 30 June 2024 (continued)

- (2) As there are no agreed levels of service set by Inner West Council, the "Agreed Level" refers to the estimated cost for the renewal of individual asset categories as either condition 4 & 5 determined by the criticality of the asset category to condition 3. This figure will be refined as future agreed service levels are formulated by Council in consultation with the community
- (3) "Required Maintenance" for Roads and Stormwater Drainage is the amount identified for maintenance including related operational costs in Council's budget. For Other Infrastructure Assets it is the amount identified for maintenance including related operational costs plus a minor adjustment to the Required Maintenance.
- (4) "Actual Maintenance" is the amount of maintenance and related operational expenditure spent in the current year to maintain Council's assets.

Infrastructure asset condition assessment 'key'

1	Excellent/very good	No work required (normal maintenance)
2	Good	Only minor maintenance work required
3	Satisfactory	Maintenance work required
4	Poor	Renewal required
5	Very poor	Urgent renewal/upgrading required

Inner West Council

Report on infrastructure assets as at 30 June 2024

Infrastructure asset performance indicators (consolidated) *

\$ '000	Amounts 2024	Indicator 2024	Indicators		Benchmark
			2023	2022	
Buildings and infrastructure renewals ratio					
Asset renewals ¹	23,783	75.04%	120.43%	32.51%	> 100.00%
Depreciation, amortisation and impairment	31,692				
Infrastructure backlog ratio					
Estimated cost to bring assets to a satisfactory standard	29,336	1.48%	1.46%	1.40%	< 2.00%
Net carrying amount of infrastructure assets	1,978,393				
Asset maintenance ratio					
Actual asset maintenance	59,716	120.56%	110.55%	100.71%	> 100.00%
Required asset maintenance	49,532				
Cost to bring assets to agreed service level					
Estimated cost to bring assets to an agreed service level set by Council	29,336	1.11%	1.06%	0.89%	
Gross replacement cost	2,632,435				

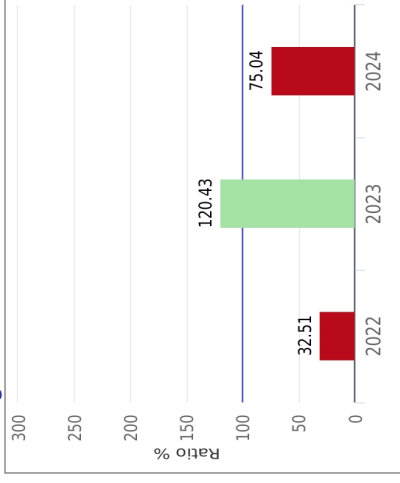
(*) All asset performance indicators are calculated using classes identified in the previous table.

(1) Asset renewals represent the replacement and/or refurbishment of existing assets to an equivalent capacity/performance as opposed to the acquisition of new assets (or the refurbishment of old assets) that increases capacity/performance.

Inner West Council

Report on infrastructure assets as at 30 June 2024

Buildings and infrastructure renewals ratio



Benchmark: — > 100.00%

Source of benchmark: Code of Accounting Practice and Financial Reporting

Buildings and infrastructure renewals ratio

To assess the rate at which these assets are being renewed relative to the rate at which they are depreciating.

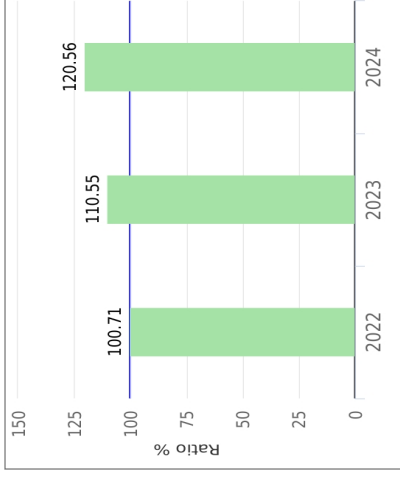
Commentary on result
23/24 ratio 75.04%

Increased budget funding for road and footpath renewal programs continued in 2023-24. Prioritising the capital works backlog from prior years, lead to 2023-24 renewal ratio decrease, averaging 76% over 3 years. Processing deadlines resulted in completed renewal projects worth \$14.8M for Transport, Parks & Buildings in FY24 not being capitalised. When capitalised in FY25, the renewals ratio is expected to exceed the 100% benchmark.

Ratio achieves benchmark

Ratio is outside benchmark

Asset maintenance ratio



Benchmark: — > 100.00%

Source of benchmark: Code of Accounting Practice and Financial Reporting

Asset maintenance ratio

Compares actual vs. required annual asset maintenance. A ratio above 1.0 indicates Council is investing enough funds to stop the infrastructure backlog growing.

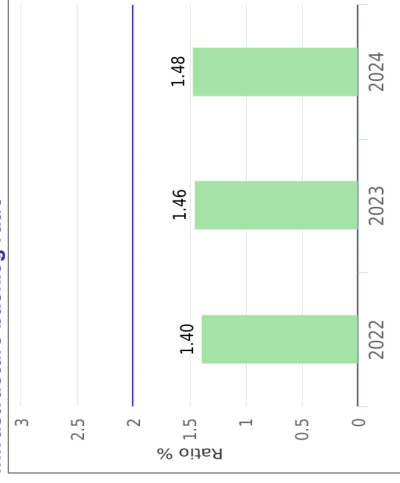
Commentary on result
23/24 ratio 120.56%

The maintenance budget continues to show upward trend which is also significantly lower than the actual maintenance expenditure during the same financial periods. The total variation between FY23 & FY24 is an increase of \$10.2M with \$6.4M alone spent on infrastructure maintenance with the remainder spent on tree planting & maintenance, Utility restorations, traffic signal amendments matched by grant funding, Streetlight replacement and asset condition audits.

Ratio achieves benchmark

Ratio is outside benchmark

Infrastructure backlog ratio



Benchmark: — < 2.00%

Source of benchmark: Code of Accounting Practice and Financial Reporting

Infrastructure backlog ratio

This ratio shows what proportion the backlog is against the total value of a Council's infrastructure.

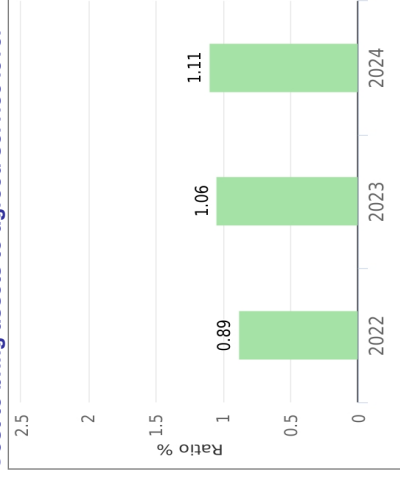
Commentary on result
23/24 ratio 1.48%

The overall total infrastructure backlog rose from \$25.29M in 2022/23 to \$29.34M in 2023/24, driven by 2024 condition audits for Parks, Seawalls & Marine Structures, and Bridges, which significantly increased asset values for Parks and Bridges. This included comprehensive revaluations for these assets, a desktop revaluation for Stormwater Drainage assets, and indexation of several other classes as recommended in the FY24 Fair Valuation review.

Ratio achieves benchmark

Ratio is outside benchmark

Cost to bring assets to agreed service level



Cost to bring assets to agreed service level

This ratio provides a snapshot of the proportion of outstanding renewal works compared to the total value of assets under Council's care and stewardship.

Commentary on result
23/24 ratio 1.11%

Agreed service levels with the community are to be established. The percentage increased slightly by 0.05% from FY23 due to the increased backlog & Gross Replacement Cost of \$3.74M & \$250M, respectively, corrections to Unit Rates and Useful Life, Parks audit, Seawalls, Marine Structures & Bridges, comprehensive revaluations, and indexation. The backlog should decrease once the outstanding FY24 and FY25 capitalisations are processed.

