



## Name of Committee

### Date of meeting

15 June 2023

260 Liverpool Rd, Ashfield, Meeting Rm 1, level 5

Ashfield Civic Centre

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## Minutes

Meeting commenced at 6:10pm and concluded at 8:05pm

### 1. Present

Community members	Staff	Councillors
Michael Carney		N/A
Craig McMahon	Mary Ciantar: Healthy Ageing Team Supervisor Mark Jones: Healthy Ageing Community Development Officer	
Glenda Gartrell		
Roseanne Hunt		
Gretchen Gamble		
Susan Fitzpatrick		
(online) Shraddha Banthia		



2. Chairperson
3. Acknowledgment of Country
4. Apologies – Jeff, Jill, Rachel, Catherine
5. Disclosures of Interest – N/A
6. Quorum (minimum 7 members)
7. Confirmation of Minutes and Actions: Roseanne and Jill accepted the minutes

Discussion items

Item	Summary	Recommendations / actions	Council's response
Actions From Previous Meeting			
1. Forums	<p>Mental Health Forum – covered in last meeting. Recent Safety Forum in Summer Hill. Outcomes not available as yet.</p> <p><b>Generations United workshop</b> – Great conversations and very articulate young people. Lots of great content and sharing of stories. More diversity of people e.g., socio economic, ages and genders .</p> <p>What is it that we are trying to achieve through the workshop? Break down barriers and create awareness? Is this the best way to address it? The missing bit is in the middle about the</p>		

Item	Summary	Recommendations / actions	Council's response
	ageism. Target existing community groups. More intergenerational programs.		
<b>Agenda Items</b>			
2. Presentation: Alex – Healthy Ageing Advisor - NNC	<p>Central and Eastern Sydney Primary Health Network funded position – 2year funding. Broad scope of role – aged care navigation – individual support for older community members 60years – focus on preventative health –clients include insecure housing and disadvantaged to access to services and issues – referral pathways for GP’s – <b>social isolation</b>, chronic health &amp; mental health support for older adults. Care Finder program – Inner West has a couple of different providers: housing, financial etc. Community engagement and awareness raising and connecting community members to activities. Majority of clients thus far tend to be not “tech savvy” or able to use tech because of barriers. Referrals from people working in the mental health space and ideally GP’s.</p> <p>Q: Can Alex be mobile and work out of other community centres? Story in IWC newsletter? Volunteers? Over the phone support is possible. NNC have good networks.</p>		
3. Presentation: Miguel Ferrero	<p>Their role is supporting the services offered by CHSP and HCP during the transition/merge due to occur in July 2025.</p> <p><b>Refer to PowerPoint.</b> Aged Care Reforms: New Care at home package, improved quality and safety, workforce improvements etc. Changes affecting the sector: in-home</p>		

Item	Summary	Recommendations / actions	Council's response
	<p>aged care, regulatory framework, code of conduct, strengthening governance, digital transformation, workforce reforms, serious incident response scheme, funding, and pricing. Main changes effecting services from the reform and impact on services: change of business model, focus on clients, new funding arrangements, block funding to payment in arrears, more compliance and paperwork and strong investment and more competition. Training for workers around people with specific needs – people are living longer with chronic illness, disability etc. Put the issues in the public domain – demand change. Look for a collective solution. COVID has impacted a number of people going into aged care and impacting the demand on home care packages. Clarity on how the final model will look.</p>		
<p>4. Communication</p>	<p>Potential newsworthy positive ageing stories e.g., Newtown Neighbour Centre Healthy Ageing Hub; Social Connection Group; Generations United; Dementia Café; Cyber Seniors; World elder Abuse Awareness Day event; Hannaford Community Centre; Stepping on LGBTQ+ program and more.</p> <p>The group will have input into the development of a Community map (HUBs) that shows where people can access community centres, and other hubs for older people.</p> <p><b>Discussion</b></p> <ul style="list-style-type: none"> <li>• Think about the bigger picture: Why? How?</li> </ul>	<p>Presentation from IWC: What is Council's external comms strategy?</p> <p>Roseanne to meet with Mary about ideas for communication action plan for the team.</p>	

Item	Summary	Recommendations / actions	Council's response
	<ul style="list-style-type: none"> <li>• Communication strategies to a wider audience: What do we want to communicate? What is it about? What do we want older people to know?</li> <li>• Develop a strategic approach.</li> <li>• Council policies and the amount of information to digest.</li> </ul>		
5. Other business:	<ul style="list-style-type: none"> <li>• Dementia flyer – please email feedback.</li> <li>• Council's Customer Service survey issued and can return to council</li> <li>• Safety and Wellbeing for older people event promoted</li> <li>• Car sleep-out flyer handed out.</li> <li>• Possibly include a speaker at a meeting about homelessness and women sleeping rough.</li> <li>• Regarding external presentations/presenters – suggestion is for one speaker in future.</li> <li>• Reflect potential gaps in IWC comms strategy particular regarding engaging with older people in the community. Potential remedies?</li> <li>• Public toilets usage and ideas benefiting homeless people and engaging with local service providers.</li> <li>• Minutes to be sent within a week of meeting, even if draft.</li> </ul>	Provide feedback to Mary on Dementia Flyer and Council's Customer Service Survey	
6. Next meeting	<ul style="list-style-type: none"> <li>• 17 August 2023</li> </ul>		

## 8. Distribution of minutes and actions



Minutes were distributed to members, uploaded to the website and emailed to Councillors via the Governance team on 26.06.23. (Within 7 days of meeting).