



"RESPECT" Pride Seat Launch, November 2018
Photo by Damon Art Studio

Half-yearly Progress Report 1

1 July - 31 December progress against
the Operational Plan 2018/19



Contents

Introduction.....	3
Aquatic Services	6
Children and Family Services.....	8
Community Events.....	10
Community Services and Culture.....	11
Development Assessment	18
Environment and Sustainability	21
Footpaths, Roads, Traffic and Stormwater	29
Library and History Services	34
Regulatory Services.....	37
Resource Recovery	39
Strategic Planning.....	43
Trees, Parks and Streetscapes.....	48
Corporate Support Services.....	57

Introduction

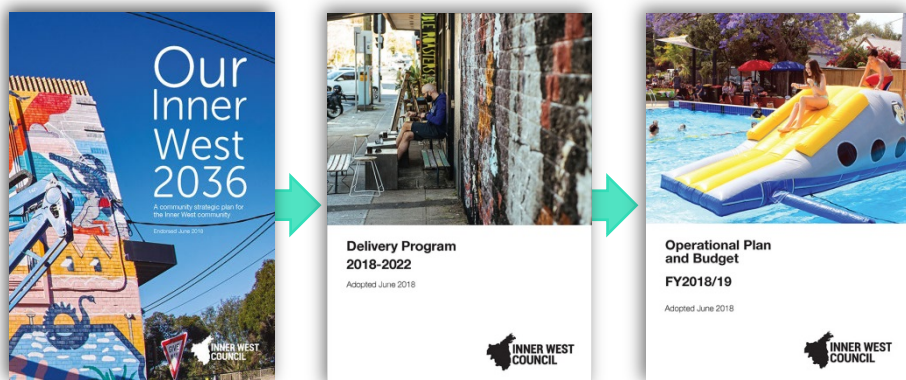
About the Operational Plan and this report

Operational Plan

An Operational Plan and Budget is prepared by Council each year in response to changing community needs and expectations.

It details the actions Council will undertake each financial year to achieve its longer term strategic goals, outlined in the Community Strategic Plan and scheduled in Council's four year Delivery Program.

Council is currently delivering on the *Operational Plan and Budget 2018/19*, available from the Inner West Council website.



Our Inner West 2036 - Community Strategic Plan

Delivery Program 2018-22

Operational Plan and Budget 2018/19

This report

Council produces half-yearly progress reports to provide a snapshot on progress made against the adopted annual Operational Plan. The reports also identify areas that require Council's attention.

This report outlines Council's progress on the actions in the Operational Plan 2018/19 between 1 July 2018 and 31 December 2018 (the first half of the financial year), as well as the status of each action at the end of that period.

At the date of publication, these actions may have progressed further than indicated in this review. This progress will be reported in future reporting periods.

Council's half-yearly progress reports are prepared in accordance with s404(5) of the Local Government Act and the NSW Office of Local Government's Integrated Planning and Reporting (IP&R) guidelines.

How to read this Progress Report

How the report is structured

This report is divided into thirteen Service Area sections, mirroring the *Operational Plan and Budget 2018/19*.

Each Service Area section begins with a progress snapshot of the actions that sit within that area.

Reading action updates





Underneath each Service Area, yearly Operational Plan actions appear alongside their associated “Delivery Program Initiatives” - the four year initiatives Council has committed to in the *Delivery Program 2018-22*.

Delivery Program 2018-22 Initiative	The four year initiative from the <i>Delivery Program 2018-22</i> that this action contributes to.
Code	Each action is coded so it can be easily traced back to the Delivery Program.
Operational Plan 2018/19 Action	The name of the action in the Operational Plan.
Comment at 31 December 2018	A short comment about the progress of the action during this reporting period.
Status and traffic light	Progress made against the action (see table opposite).

Statuses and traffic lights

The status of each action in this report indicates progress made on the action by the end of the reporting period. A coloured ‘traffic light’ appears next to each action to provide a clear graphical indication of its status.

The following table displays the meaning of each status and its traffic light colour.

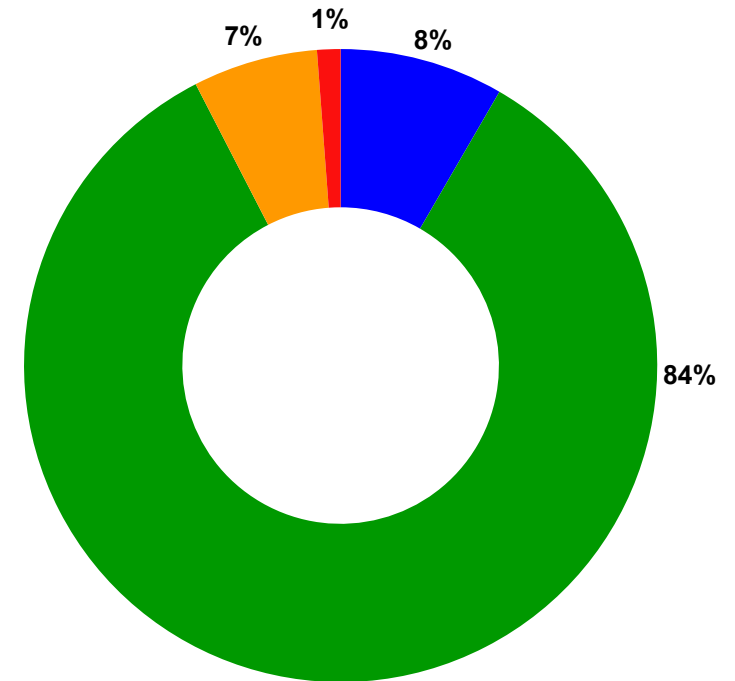
Status	Traffic light	Status description
Completed		Work on this action has been completed.
Progressing – on track		Work on this action is progressing to schedule.
Progressing – behind schedule		Work on this action has been delayed, but is ongoing with a defined completion date.
Not progressing		Work on this action has stopped, or is delayed with an unclear completion date.

Action status snapshot for the first half of 2018/19

Of 251 actions in the Operational Plan 2018/19, 92% were marked as *'Completed'* or *'Progressing - on track'* at 31 December 2018.

Approximately 8% of Operational Plan actions were marked *'Not progressing'* or *'Progressing - behind schedule'* at the end of this period.

Further details about statuses are outlined in the progress comments next to each action.

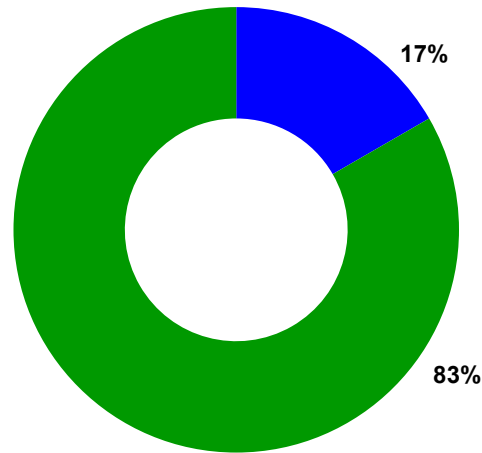


- Completed: 21 (8%)
- Progressing – on track: 211 (84%)
- Progressing – behind schedule: 16 (7%)
- Not progressing: 3 (1%)

Aquatic Services

Formerly *Recreation and Aquatics* in the Operational Plan 2018/19

Service Unit Snapshot








- Completed: 1
- Progressing – on track: 5
- Progressing – behind schedule: 0
- Not progressing: 0
- Not due to start: 0

Action Progress

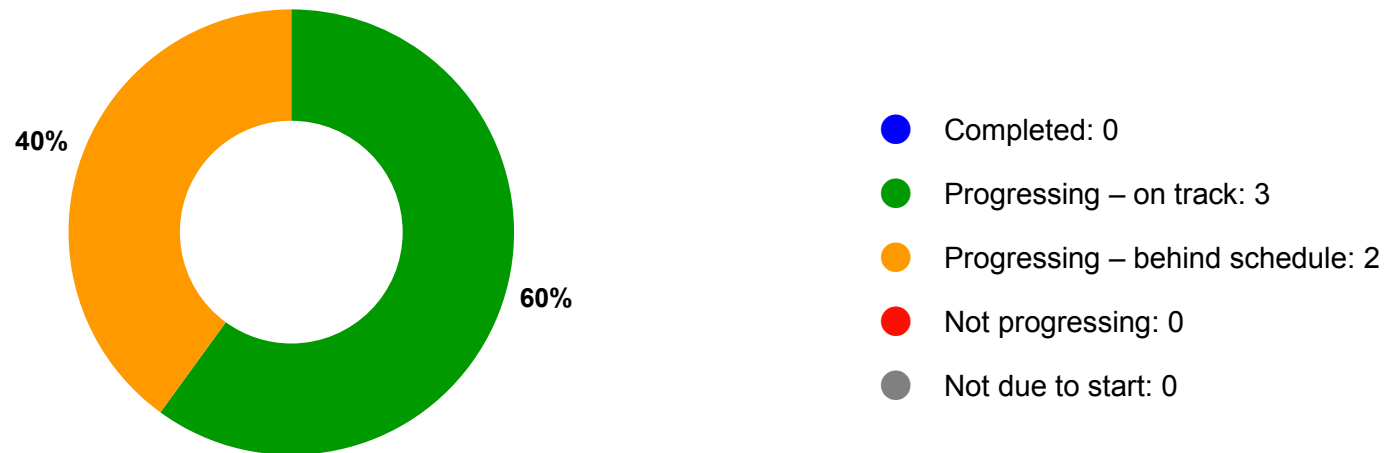
For Recreation actions, see the *Trees, Parks and Streetscapes* section.

Aquatic Services					
Delivery Program 2018-22 Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Implement the Aquatic Services Plan	4.3.1.3.1	Prepare integrated Fees and Charges for Inner West aquatic centres	Review of fees and charges is ongoing and will reflect current fees and charges as well as those required for Ashfield Aquatic Centre in the future. The 2019-2020 draft fees and charges have been developed with reference to these requirements which will continue into the 2020-2021 FY.	Progressing - on track	●

Aquatic Services					
Delivery Program 2018-22 Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
	4.3.1.3.2	Implement the Aquatic Services Plan	All key items relating to operational actions and initiatives are in place for the Aquatics Services area and progressing well.	Progressing - on track	
	4.3.1.3.3	Review operating procedures for aquatic centres	Operating procedures and continual improvement has been an ongoing focus for Aquatic Services in 2018-201. The new point of sale software system allowed for improvements in service provision for the sites.	Progressing - on track	
	4.3.1.3.4	Implement a standard point of sale system for aquatic centres	The new standard point of sale system for the aquatic centres is now in place. This allows greater functionality across our facilities and standardised functions and reporting.	Completed	
Upgrade and re-open Ashfield Aquatic Centre	4.3.1.5.1	Prepare a plan to recommission the Ashfield Aquatic Centre	A draft plan for re-commissioning the Ashfield Aquatic Centre (AAC) is being developed which will continue through to the opening of the AAC in 2020.	Progressing - on track	
Prepare a master plan for Leichhardt Park Aquatic Centre	4.3.1.6.1	Final draft of Leichhardt Park Aquatic Centre Master Plan considered by Council	A Draft Leichhardt Park Aquatic Centre (LPAC) Master Plan has been developed for Council, however, some key further information is now required as part of this plan. Geotechnical information relating to the site is now required which may guide further review and development of the LPAC master plan.	Progressing - on track	

Children and Family Services





Service Area Snapshot



Action Progress

Children and Family Services					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Provide Early and Middle Childhood services in Inner West	4.4.3.1.1	Needs analysis for Early and Middle Childhood services in Inner West	Draft near completion.	Progressing - on track	

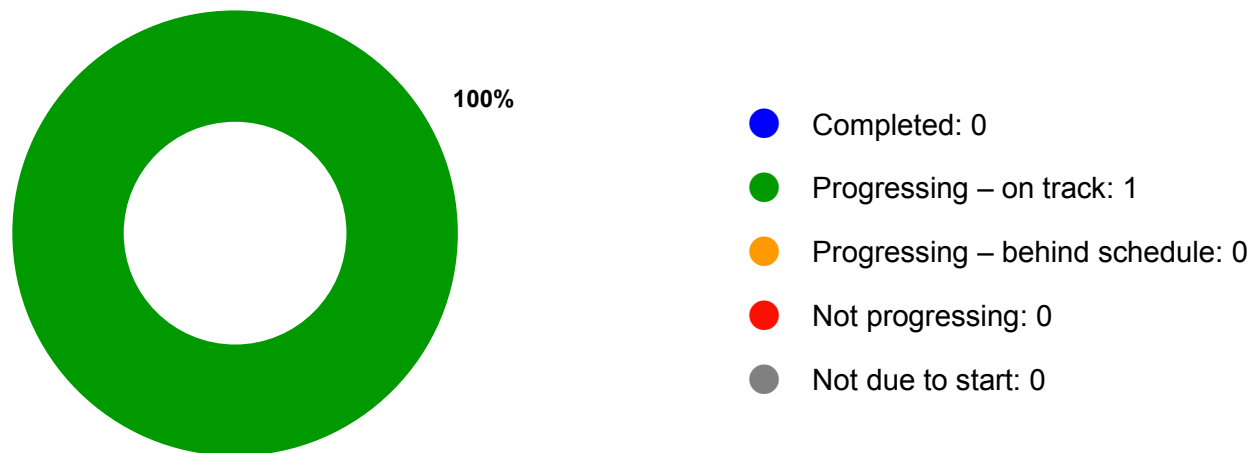
Children and Family Services

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Understand, and operate under, the new Commonwealth Government Child Care Subsidy	4.4.3.2.1	Understand and operate under new Commonwealth Government Child Care Subsidy	Preparation in conjunction with Council's Information and Communications Technology section to ensure services have the required technology hardware and configurations to roll out electronic attendance systems. Trials were undertaken in Early Childhood services in December for next phase in the Commonwealth's new Child Care Subsidy scheme.	Progressing - on track	
Investigate changes to NSW Government funding and impact on services	4.4.3.3.1	Investigate changes to NSW Government funding and impact on services	Electronic surveys received from the State's external consultant to be completed by February.	Progressing - on track	
Implement recommendations from the Inner West Council Occasional Care review	4.4.3.4.1	Develop an Inner West Council Occasional Care Service Business Plan	<p>On hold. Council's Occasional Care Service was one of six services in NSW that participated in a pilot programme to explore how the National Assessment and Rating system would translate to a previously 'out of scope' service. Staff preparation and support required was priority due to the enormity of such a process that had not involved the Occasional Care Service since accreditation was implemented into other early education services in the late 1990s. The service achieved a very successful rating <i>Meeting National Quality Standards</i>.</p> <p>Incidental and anecdotal data gathering for review/business plan continues.</p>	Progressing - behind schedule	
Implement recommendations from the Inner West Council Family Day Care review	4.4.3.5.1	Provide a harmonised integrated Inner West Family Day Care Service	On hold due to staff resourcing.	Progressing - behind schedule	

Community Events

Part of the *Communications, Engagement and Events* service unit

Service Area snapshot

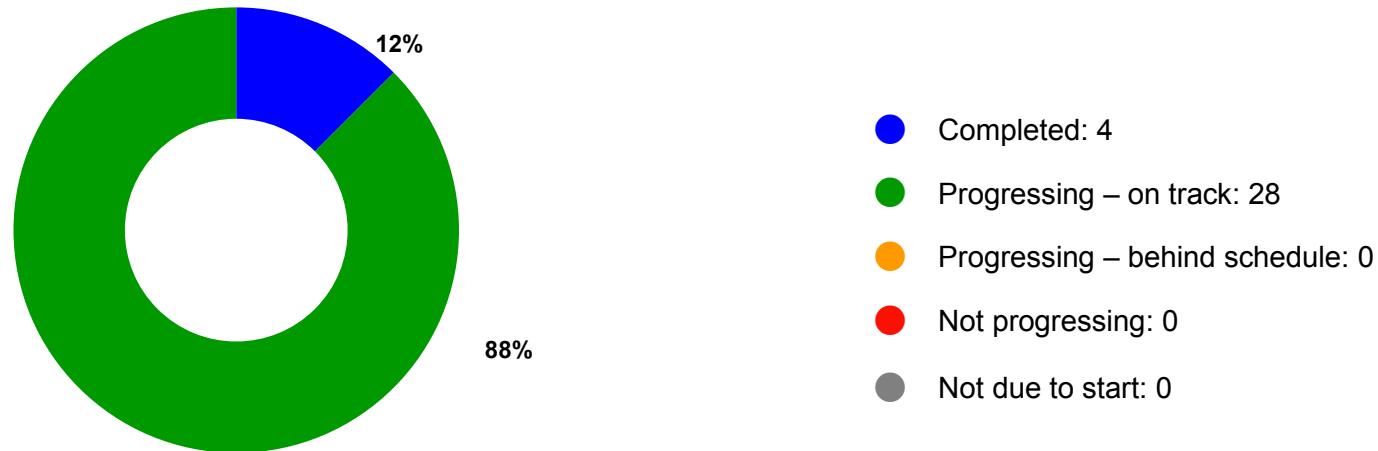


Action progress

Community Events					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Conduct a Strategic Review of the Major Community Events Program to support a high quality program that encourages community participation	3.1.2.2.1	Conduct a Strategic Review of the Major Community Events Program to support a high quality program that encourages community participation	Consultation with internal stakeholders has commenced and documentation is being populated.	Progressing - on track	

Community Services and Culture







Service Area Snapshot







Action Progress

Community Services and Culture					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Support the Creative Communities, Public Art and Place Making Framework	2.3.1.5.1	Review and integrate the three former councils' policies and procedures	Significant progress has been made, on track.	Progressing - on track	
Maintain a Housing and Affordability Officer role	2.4.1.1.1	Housing and Affordability Officer position operational	Housing and Affordability Officer position operational this quarter.	Progressing - on track	




Community Services and Culture

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Implement the Inner West Affordable Housing Policy and develop implementation guidelines for the policy	2.4.2.1.1	Contribute to impact assessment of new developments identifying opportunities to operationalise affordable housing outcomes	On-going and on track.	Progressing - on track	
Implement the Inner West Homelessness Policy	2.4.3.1.1	Continue to resource Council's collaborative partnerships to deliver homelessness outreach model	Monthly multi-agency outreach sessions conducted in Ashfield and Newtown. Digital homelessness story completed and awaiting final approval from our partners.	Progressing - on track	
	2.4.3.1.2	Undertake annual street count of people sleeping rough	A range of NGOs and government agencies have committed to participating in the 2019 count which will be held on 18 February 2019. Partners include Newtown Neighbourhood Centre, Youth Off The Streets, FACS, Wesley Mission and the Police. Discussions with FACS have commenced to expand data collection to include people sleeping in crisis/temporary accommodation on the night of the street count as well as rough sleepers.	Progressing - on track	
Develop the Creative Inner West Economy Strategy	3.2.1.1.1	Audit of Council venues to identify potential spaces for use by artists	Council venues with Artist in Residence potential have been scoped and included in the Land and Property Strategy. A report on creative spaces is planned for Council in March/April 2019 which includes a review of current Artist in Residences, case studies of 11 local creative spaces by Western Sydney University and a Creative Spaces and Venues Discussion Paper by Left Bank Co. to assist council in determining the way forward for supporting creative communities with affordable spaces.	Progressing - on track	
	3.2.1.1.2	Review live music frameworks and artist in residence program	Council adopted the Live Music Action Plan in December 2018.	Completed	
Implement the Inner West Grants Program	4.1.1.2.1	Analyse participation in grant-funded activities through analysis of acquittal reports from grant recipients	A multiyear evaluation of Council grant program outcomes is underway and will be presented to Council in 2019. The Major Partners Program Policy is in development and will be presented to Council in 2019.	Progressing - on track	




Community Services and Culture

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Develop the Inner West LGBTIQ Strategy	4.1.2.1.1	Consult with LGBTIQ community regarding needs and expectations of Council role	<p>The Pride Seat unveiling and the announcement of the RESPECT gateway street art work to be installed in Newtown was held on 8 November 2018. 1000 people joined in the celebrations at Newtown Square.</p> <p>The LGBTIQ+ working group has continued to meet monthly and implement actions and the strategy. Feel the Love working with libraries to update events and content and starting preparations for 2020 events are underway.</p>	Progressing - on track	
	4.1.2.1.2	Develop LGBTIQ Annual Action Plan	The LGBTIQ Action Plan was drafted in November 2018, and during this quarter implementation has focused on engagement and through events, and positive messaging through the Welcome Here Project to ensure council creates, and promotes environments and facilities that are welcoming and inclusive of the LGBTIQ communities.	Progressing - on track	
Scope and activate a Gay Pride Centre	4.1.2.2.1	Consult LGBTIQ community	Preliminary meetings and consultation with groups and the community have been undertaken, through the Pride seats unveiling and the RESPECT art gateway project, Newtown Festival, LGBTIQ+ events, and the Better Together Conference. Council is currently developing an engagement plan for the consultation on the Pride Centre.	Progressing - on track	
	4.1.2.2.2	Identify model and governance arrangements for a Gay Pride Centre	Preliminary work is underway researching current governance and Pride Centre models. The consultation process will further inform on centre governance and models. Various meetings have been undertaken, including with Gender Centre, Twenty 10 and Health Alliance.	Progressing - on track	







Community Services and Culture

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Implement the Inner West Council Inclusion Action Plan for people with a disability 2017- 2021	4.1.3.3.1	Evaluate the accessibility and inclusion of Seniors Programs	<p>Seniors programs delivered in Q2 were held in accessible venues. A new program, Dementia Dance, targeting Arabic and Vietnamese seniors with dementia and their carers was integrated into the program. Cyber Seniors was delivered in this quarter at Ashfield High School and provided one to one tuition by students who were matched to seniors based on need.</p> <p>Flyers for information sessions on My Aged Care were translated into community languages and sessions were held in accessible venues such as Dulwich Hill Library and Tom Foster, Ashfield Civic Centre.</p> <p>Program evaluation of seniors programs includes accessibility questions, and the Seniors' Directory was amended to enhance information and accessibility. Further evaluation is to be undertaken throughout the year to enhance accessibility for seniors.</p>	Progressing - on track	
	4.1.3.3.2	Deliver key awareness campaigns	<p>Mental Health Month activities in 2018 included a gig at Newtown Neighbourhood Centre that was attended by over 100 people, the Exodus van serving 70 meals and raising awareness of mental health to 300 passers-by, a community consultation and services networking event attended by 50 people; community consultation at Marrickville Festival in partnership with Sydney Local Health District.</p> <p>A Film Festival celebrating International Day of People with a Disability was hosted at Petersham Town Hall in partnership with Bus Stop Film and Mabel, Exodus, SSI Ability Links, St Vincent de Paul Ability Links, Disability Services Australia and Ethnic Community Services Cooperative. Over 100 people attended.</p>	Progressing - on track	
	4.1.3.3.3	Monitor implementation of the Inclusion Action Plan for people with a disability 2017-2021	Significant progress has been made in the first year in improving inclusion and access, and continuous improvement of reporting and responding to new needs is underway.	Progressing - on track	









Community Services and Culture

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Activate a Refugee Welcome Centre Partnership	4.1.3.4.1	Develop an action plan for a Refugee Welcome Centre with key partners	<p>The centre coordinator worked with the Refugee Welcome Centre Reference Group members to develop an action plan and program for the 2019 year.</p> <p>Planning and programming are well underway for 2019 with holiday programs, storytelling workshops, yoga, dance, facilitator training and pathways to employment through social enterprise being planned.</p>	Progressing - on track	
Prevention of family and domestic violence in Inner West	4.1.3.5.1	Establish partnerships to support the delivery of a range of family and domestic violence prevention programs	<p>Council staff delivered a number of initiatives and programs with partners which included Love Bites, NAPCAN, the Speak Out Awareness Raising Campaign, and White Ribbon Day/ 16 Days of Activism.</p> <p>Love Bites facilitator training was successfully delivered to 15 participants (Police NSW, Anglicare, TAFE NSW, CatholicCare, Metro Assist); Love Bites was delivered to 170 students.</p> <p>Engaged with over 150 participants at the Community A.Fair! as part of the 16 Days of Activism on 21 November 2018. Coordinated an event at Ashfield Civic Centre in partnership with Metro Assist which included performances from Eden Seniors Group and Ashfield Boys on 22 November 2018. Delivered a workshop around Domestic and Family Violence and Child Protection for experienced DV workers on 5 December 2018. It was booked out and there is a waiting list of 30 people.</p>	Progressing - on track	
Scope a study of Inner West Aboriginal heritage and culture	4.2.1.1.1	Investigate Aboriginal and Torres Strait Islander culture unique to Inner West around landscape, flora, fauna and cultural practices	<p>Council has applied the critical investigation document developed by Tocomwall Pty Ltd. to inform contributions towards five Aboriginal public artwork commissions, the Aboriginal naming of council wards and concept designs for the Greenway Masterplan. The Aboriginal Programs Unit have started development of a dissemination strategy to use the developed resource on an ongoing basis to continue to inform council projects with perspectives and values of the Aboriginal and Torres Strait Islander community.</p>	Progressing - on track	

Community Services and Culture

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
	4.2.1.1.2	Draft protocols for signage design and implementation	The Aboriginal Programs Team is collaborating with Council's works and infrastructure teams to streamline a protocol for Aboriginal signage. Council's Trees, Parks and Streetscapes Service Group has expressed interest in contributing to the draft protocols for signage, design and implementation as well as other draft policies such as dual or co-naming of parks, open spaces and Council assets.	Progressing - on track	
Develop and implement an Aboriginal Belonging or Reconciliation Strategy	4.2.4.1.1	Consult First Nations people	Following extensive engagement with Aboriginal people Council adopted the recommended Aboriginal ward names in December 2018. Council also received an initial report and resolved to receive a business case for memorialising Aboriginal Survival in the Inner West in December 2018.	Progressing - on track	
	4.2.4.1.2	Investigate and develop an Aboriginal Belonging and Reconciliation Strategy	Development on track.	Progressing - on track	
Develop and implement the Inner West Council Venues and Facilities Marketing Strategy	4.3.1.7.1	Review data	Review of Utilisation and Financial Performance of Council Venues and Facilities completed. Data fed into the Promotion and Operation Plan. An additional review of the regular use of venues and facilities was conducted during the Expression of Interest period in October and November 2018. Data compiled into a report of Fee Support for Council and a Utilisation Report for Opportunity Analysis.	Progressing - on track	
	4.3.1.7.2	Conduct audit of venues	Audit of venues conducted in partnership with Properties Group. Hazmat and physical review of properties complete, together with Utilisation Reports. The audit has provided feedback for the Capital Works Program.	Progressing - on track	
	4.3.1.7.3	Develop plan	Completed and in action.	Progressing - on track	

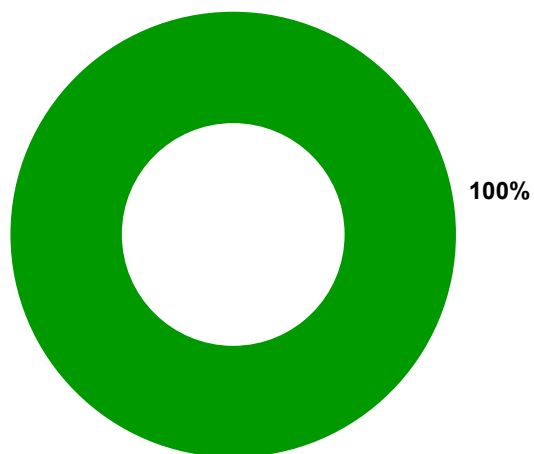
Community Services and Culture

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Undertake a Community Wellbeing Survey	4.4.1.1.1	Review legacy surveys	Completed. Councillor briefing in February 2019.	Completed	
	4.4.1.1.2	Identify Inner West wellbeing indicators	Wellbeing Strategy development is scheduled for completion by June 2020.	Progressing - on track	
	4.4.1.1.3	Implement survey	Complete. Councillor briefing in March 2019.	Completed	
Develop Strategy around Council's Provision of NSW and Commonwealth government funded services	4.4.1.2.1	Undertake a service review of Commonwealth- funded direct services	The Health, Ageing and Direct Services Review has been designed with a Councillor briefing in February 2019.	Progressing - on track	
Undertake an audit of community and cultural facilities and services	4.4.1.3.1	Undertake audit of community and cultural facilities and services across Inner West	Planning to deliver this audit is underway.	Progressing - on track	
Develop and implement the Grants and Fee Scale Policy	4.4.1.4.1	Coordinate and administer Council's Community and Cultural Grants Programs	All 2018 grants have been processed.	Completed	
	4.4.1.4.2	Implement the new venue fees and charges component	Grants and Fee Scale Policy in effect through the Expression of Interest period and in place for the start of 2019.	Progressing - on track	
Deliver an integrated bookings system	5.3.3.22.3	Implement the online booking system in community facilities and venues	All back end processing continues to be harmonised into one system. All casual and regular bookings conducted through this medium. Awaiting approval of new fees and charges for 2018-2019 calendar year to prepare system for full self-service for customers.	Progressing - on track	

Development Assessment

Part of the *Development Assessment and Regulatory Services* service unit

Service Area Snapshot








- Completed: 0
- Progressing – on track: 8
- Progressing – behind schedule: 0
- Not progressing: 0
- Not due to start: 0



Action Progress

Development Assessment					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Review, update and improve education materials, website information, application forms and guidelines	2.1.1.4.1a	Identify and develop strategies for better education in areas of high community interest or risk, such as Development Application advice	Web content is continuously reviewed and updated to improve information and education material. New sections have been provided on Council's web and forms have been updated where relevant. A total review of all forms will be carried out during Q3 and 4. Consultation with key stakeholders through surveys and workshops will assist in identifying areas of high community interest that relate to the Development Assessment Group.	Progressing - on track	●

Development Assessment

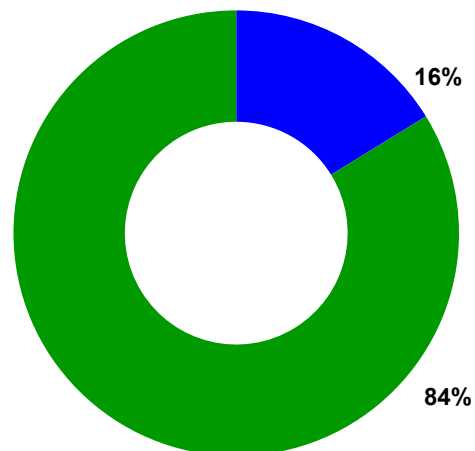
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
	2.1.1.4.2	Review website content to improve information flow to customers	Web content is continuously reviewed and updated to improve information and education material. New material was added to provide information for neighbours of properties that are the subject of Development Applications and also for people interested in opening a small bar.	Progressing - on track	
	2.1.1.4.3	Provide face to face Development Application advisory services	Face to face Development Application Advisory Services are provided by the Development Advisory Team on an on-going daily basis. Reviews are carried out periodically for continuous improvement. In Q3 and Q4, feedback from key stakeholders will be obtained through online surveys and workshop as well as one on one discussions.	Progressing - on track	
Increase provision of pre-lodgement planning and heritage advice by Council staff	2.2.1.1.1	Implement the Inner West Council Development Advisory and Assessment Policy	Development Advisory Services continues to look at ways to improve the delivery of development advice including the implementation of a Skype for Business Response Group to assist in reducing wait times for callers seeking such advice (implemented during Q2). Although the lodgement of Pre-DA Applications has slowed in comparison to Q2 2017, this is marginal. It is anticipated that this will balance during Q3 and 4 as we continue to improve the service and turnaround of delivery, particularly given the resolution of a number of staff vacancies.	Progressing - on track	
Increase the provision of Building Certification Services by Council in Inner West	2.2.1.2.1	Review Building Certification business practices to improve efficiency	Good end of year figures for the Building Certification Team with an increased level of customer satisfaction and great feedback from applicants are consolidating the team's position as the certifier of choice for the Inner West. There has been good use of the enquiry function on the web page for the Building Certification Team.	Progressing - on track	
	2.2.1.2.2	Develop and implement a marketing plan for Council provided Building Certification Services	With the new branding exercise for communication and media now on board, meetings have been set up to develop a marketing strategy. Content will be developed and approved in conjunction with the Group Manager for promotion of the Building Certification Team.	Progressing - on track	

Development Assessment

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Develop and provide specific planning advice and educational materials tailored to small business and creative industries	3.1.1.3.1	Develop materials such as website content, brochures, etc targeted to small businesses and creative industries	Service NSW - Easy to do Business has been rolled out in conjunction with the Economic Development Team. New web content regarding small bars was implemented in Q2. Development Advisory Services has also assisted in providing planning advice in relation to the Live Music Planning Liaison Service during Q2.	Progressing - on track	
Improve Development Application processing times	3.3.2.2.1	Review Development Assessment business practices to improve processing times	Additional, skilled staff have been appointed to the teams. Local Planning Panel delegations are being reviewed and a recommendation has been made that smaller, less controversial items are delegated back to Council to reduce assessment timeframes. Processes, including the interface between pre-DA and DA assessment are being reviewed. Standard report and letter templates are being rolled out. Issues surrounding court appeals have been identified and a review of the DA policy is recommended. An ongoing review of the share of workload between the teams, including DA numbers and development type, will inform medium-term decisions about team structure and work/staff allocation.	Progressing - on track	

Environment and Sustainability

Service Area Snapshot







- Completed: 6
- Progressing – on track: 31
- Progressing – behind schedule: 0
- Not progressing: 0
- Not due to start: 0








Action Progress

Environment and Sustainability					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Establish and maintain a Green Living Centre Program	1.1.1.2.1	Deliver a range of Green Living Centre engagement and education opportunities across Inner West	Council's solar offerings were promoted through bus shelters, social media, local media articles, council news and information provided through Council and Our Energy Future's websites. Monthly solar assessments are being taken up across the Inner West by Green Living Centre.	Progressing - on track	●







Environment and Sustainability

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
	1.1.1.2.2	Promote the Our Energy Future program	Our Energy Future (OEF) provided 96 quotes for residential solar in the Inner West between October and December 2018 resulting from continued promotion of OEF via print media, online, social media, bus shelter ads and an insert in November rates notice. Results from a recent phone survey conducted by OEF show customers rate the service 7.6 out of 10 overall; 79% would recommend the program, and 43% state the main reason for choosing the program was that it is Council-backed.	Progressing - on track	
	1.1.1.2.3	Support business environmental sustainability	The 2018 Inner West Business Environment Awards were held on 28 November. Nominations were received from 23 local businesses across six categories: Sustainability Leadership, Sustainable Innovation, Community Partnership, Rethink Waste, Energy Smart, Water Saver and Beyond our Four Walls. The environmental achievements of 20 businesses from across the Inner West were acknowledged and celebrated at the awards night. Winners included Petersham Bowling Club, Village Wholefoods, Explore & Develop Annandale and Centre Pharmacy Summer Hill. The prestigious Sustainability Leadership award was won by Feather and Bone. Over 10,000 users were engaged on Council's Facebook page, and more than 1,100 likes on Instagram were received before the event. Local businesses and community members shared results online and the Inner West Courier and Inner West Times covered the Awards. Twenty local businesses registered for Council's free Sustainable Business Consultations with consultations underway.	Progressing - on track	
Implement the Urban Ecology sub catchment planning program	1.1.2.5.1	Collaboratively plan for green infrastructure in the priority sub catchment	Planning for the Eastern Channel Sub catchment is well underway with biophysical, social and institutional profiling 90% complete, an engagement booklet 80% complete and Local Environment Survey of residents and ratepayers administered.	Progressing - on track	
Seek and maintain partnerships to support adaptation to urban heat	1.1.2.6.1	Seek and maintain partnerships to support adaptation to urban heat	Council continues to support and participate in the UNSW Urban Heat Island Decision Support Tool Project.	Progressing - on track	






Environment and Sustainability

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Seek and maintain research and on-ground partnerships around growing food in urban areas	1.1.3.1.1	Develop an Inner West Community Gardens Policy and associated procedures	Environment and Sustainability staff are progressing the harmonisation of Council's existing Community Gardens policies and procedures into a single Community Gardens Licensing Policy. The policy will enable Council to license appropriately designed and managed community gardens using a clear, consistent and transparent framework to guide the decision-making and approvals. The initial phase includes legal advice, internal consultation, stakeholder identification and development of an engagement plan.	Progressing - on track	
Design and implement prioritised green infrastructure in the public domain	1.1.5.3.1	Work across Council on prioritisation of water sensitive urban design capital works	Environment and Sustainability Group worked with the Parks Trees and Sportsfields Group to prioritise water sensitive urban design projects in its plans of management and works program.	Progressing - on track	
	1.1.5.3.2	Identify water sensitive urban design in the Eastern Channel Sub catchment	Planning for the Eastern Channel Sub catchment is well underway. Potential water sensitive urban design sites have been identified through the physical profiling.	Progressing - on track	
Support the community to provide green infrastructure	1.1.5.4.1	Provide information and resources for water sensitive urban design in the private domain	8 Urban Ecology Education workshops were delivered in the six months to December 2018, including Rainwater Harvesting (4), Water Sensitive Urban Design on Your Property (3) and Sustainable Homes Tour (1).	Progressing - on track	
Develop and deliver an Urban Ecology Education and Incentives Program	1.2.1.1.1	Manage the Urban Ecology Education and Incentives Program	The Urban Ecology Education program delivered 8 workshops in the six months to December 2018 including Rainwater Harvesting (4), Water Sensitive Urban Design on Your Property (3) and a Sustainable Homes Tour. The Rainwater Tank Incentive Scheme rebate was promoted in the July rates notices, all e-news, IWC newsletters, posters, Facebook and at all workshops.	Progressing - on track	
	1.2.1.1.2	Deliver the Native Plant Giveaway Program	From July to December 2018, 1500 plants were provided free of charge to residents and schools including Dulwich Hill High School, Australia Street Infants and Stanmore Kindergarten, Enmore Park, Wilkins Green, Family Day Care Resource Centre, and Ashfield, Ferncourt, Haberfield, Orange Grove, Petersham, St Peters, Stanmore, and Summer Hill public schools.	Progressing - on track	
Manage urban ecology volunteer programs and	1.2.1.2.1	Support Bushcare volunteers	Council officers supervised 72 volunteer working bees at 12 Bushcare sites, with 323 volunteers working 982 hours in the second quarter making a total of volunteer 2100 hours from July 2018.	Progressing - on track	







Environment and Sustainability

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
facilities	1.2.1.2.2	Manage and promote the community nurseries and support existing and new volunteers	At Marrickville and Rozelle Bay community nurseries, 323 volunteers worked at 36 working bees for a total of 665 volunteer hours, propagating 5105 plants. 1100 plants were provided for planting in the Inner West LGA (excluding giveaways).	Progressing - on track	
	1.2.1.2.3	Support Citizen Science groups to monitor and record ecological health	94 Citizens Science volunteers from microbat and bird monitoring groups attended 14 survey events, contributing 188 hours to data collection.	Progressing - on track	
	1.2.1.2.4	Support Living Lanes projects	1 volunteer working bee was held at Wilford Lane with 6 volunteers contributing 18 volunteer hours. Council attended a NSW Police community area meeting for Eliza Lane, progressed planning for a mural at Macaulay Lane and held inception meeting with Marrickville Lane residents.	Progressing - on track	
	1.2.1.2.5	Monitor terrestrial and aquatic ecological health	See Item 1.2.1.2.3 - Support Citizen Science groups to monitor and record ecological health.	Progressing - on track	
Maintain, protect and enhance the Inner West's current ecological assets	1.2.2.1.1	Manage and integrate natural area contracts for all sites across Inner West	2018-2019 Natural Areas contracts were finalised for all Inner West LGA sites.	Completed	
	1.2.2.1.2	Plan for the ongoing maintenance of existing and new sites through a combination of contract and volunteer programs	See Item 1.2.2.1.1 - Manage and integrate natural area contracts for all sites across Inner West; see item 1.2.1.2.1 - Support Bushcare volunteers. Council is finalising a licence agreement with the Office of Environment and Heritage for Bushcare work at Callan Park, Lilyfield.	Progressing - on track	







Environment and Sustainability

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Establish environmental planning zones for the GreenWay and the Cooks and Parramatta Rivers in the Inner West Urban Local Environmental Plan and Development Control Plan	1.2.2.2.1	Develop an Inner West Native Plant Use Policy for ecological corridors and environmental planning zones	The Native Plant Use Policy scheduled for development in the second half of 2018/19 Financial Year.	Progressing - on track	
Identify new corridors across Inner West	1.2.2.4.1	Prepare an Inner West vegetation map	The Inner West vegetation map is scheduled to be prepared in the second half of 2018/19.	Progressing - on track	
Develop Urban Ecology strategies and policies	1.2.3.1.1	Undertake flora and fauna studies and engagement for development of the Urban Ecology strategies	Study of historical vegetation communities of the former Ashfield and Leichhardt council areas underway to inform natural areas management and native seed collection. The need for larger scale flora and fauna studies to support urban ecology strategies, and potential funding sources, is being investigated.	Progressing - on track	
	1.2.3.1.2	Commence water sensitive studies and engagement for development of Urban Ecology strategies	A draft project and communication plan has been developed and a proposal for undertaking Inner West Water Sensitive Index is being reviewed. Community environmental research including knowledge, values, attitudes, behaviours by UTS is almost completed.	Progressing - on track	
Partner with regional stakeholders on catchment and waterway health	1.3.1.1.1	Work with the Parramatta River Catchment Group, Sydney Harbour Coastal Management Program and stakeholders to finalise the scoping study for the Parramatta River Coastal Management Plan	Scoping Study complete. Council officers contributed to the Greater Sydney Harbour and Estuary Scoping Study (includes Parramatta River). Now working with the Parramatta River Catchment Group and Sydney Coastal Councils Group to progress the coastal management plan in conjunction with the 10 steps to a living river - Parramatta River Masterplan.	Completed	



Environment and Sustainability

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
	1.3.1.1.2	Work with the Cooks River Alliance, other Cooks River councils and stakeholders to prepare the scoping study for the Cooks River Coastal Management Plan	Council officers participated in planning and data collection for the scoping study, through the Cooks River Catchment Advisory Group, and are currently reviewing the first draft.	Progressing - on track	
	1.3.1.1.3	Work with the Sydney Coastal Councils Group on their 2017-2019 Business Plan	Worked with the Sydney Coastal Councils Group on changing SCCG constitution. Contributed to submissions to state government including the Hawkesbury Shelf Marine Bioregion Marine Park Proposal and impediments to councils to access Office of Environment and Heritage funding and deliver coastal management programs. Also held discussions with SCCG Executive regarding progressing Council priorities including sewer overflow hot spots, advocacy for swimmable rivers and marine plastics.	Progressing - on track	
Develop and implement sub catchment based Urban Ecology Plans	1.3.1.2.1	Develop the Eastern Channel Urban Ecology Sub catchment Plan	Planning for the Eastern Channel Sub catchment is well underway with biophysical, social and institutional profiling 90% complete, engagement booklet 80% complete, and Local Environment Survey of residents and ratepayers administered.	Progressing - on track	
Develop and implement a stormwater harvesting plan for Inner West	1.3.2.1.1	Collate background information to prepare for a Stormwater Harvesting Plan	Background information to be collected during the second half of 2018/2019, when developing the Strategy for a Water Sensitive Inner West Community.	Progressing - on track	
	1.3.2.1.2	Monitor and record water capture and reuse across Inner West	Water consumption data is recorded in a centralised database for environmental monitoring and reporting. Water capture and reuse data is estimated based on the capacity of the infrastructure. Council staff are currently reviewing existing water data and enhancing the collection process.	Completed	
Develop and implement the Inner West Climate and Renewables Strategy	1.4.1.1.1	Complete background studies and engagement for development of the Climate and Renewable Strategy	Pathway to a Carbon Neutral Council Report with Carbon Neutral and Renewable Energy Targets adopted by Council at the Council meeting on December 11 2018.	Progressing - on track	

Environment and Sustainability

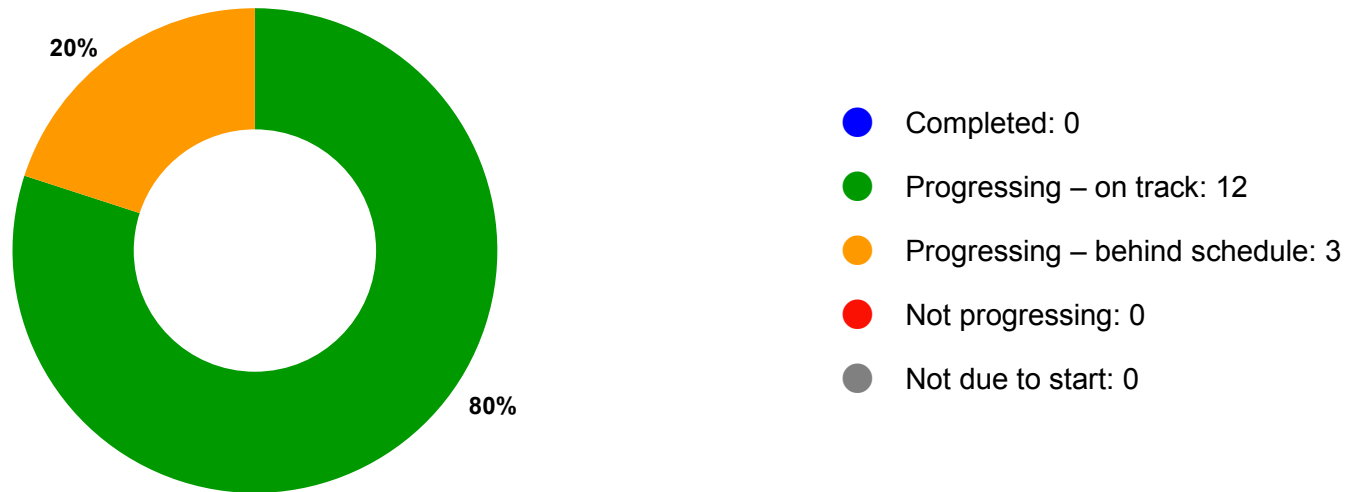
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Pursue opportunities to drive an increase in renewable energy in the Inner West for Council and the community	1.4.1.2.1	Promote Our Energy Future and Green Living Centre programs to assist community with solar uptake	Council's solar offerings were promoted through bus shelters, social media, local media articles, council news and new information provided through Council and Our Energy Future's websites. Monthly solar assessments are being taken up across the Inner West by Green Living Centre.	Progressing - on track	
Focus efforts to drive efficiency and manage demand for energy across Council operations and reduce corporate emissions	1.4.1.3.1	Identify opportunities for Solar Photovoltaics for Inner West Council buildings	IWC facilities that use significant electricity have been surveyed by a specialist consultant, and opportunities for solar photovoltaic installations have been identified. Opportunities are documented in a technical report that supports Council's Climate & Renewables Strategy.	Completed	
	1.4.1.3.2	Monitor and record energy consumption, renewable generation and emissions across Council	Council's energy consumption and renewable generation is recorded in a centralised database. Renewable generation is publicly available at www.innerwest.nsw.gov.au/live/environment-and-sustainability/sustainability-at-council Carbon emissions have been calculated according to the requirements set out in the National Carbon Offset Standard, and are documented in a technical report that supports Council's Climate & Renewables Strategy.	Completed	
	1.4.1.3.3	Identify and implement energy efficiency and renewable works through capital works program	Energy efficiency and renewables works have been identified. Budget has been allocated and the work program approved by Council. An Expression of Interest for design and installation is expected to be released in Q3.	Progressing - on track	
Update planning controls and agreements to maximise the uptake of renewable energy and installation of green infrastructure in new developments and clarify processes for existing buildings	1.4.1.4.1	Review and harmonise the planning process for renewables and provide clear information to the community regarding installing solar panels	This action is being implemented as part of the broader Development Contributions Plan (DCP) harmonisation project managed by Strategic Planning. A staff workshop was held to identify and commence the process of the DCP review.	Progressing - on track	
	1.4.1.4.2	Prepare background information for climate change for inclusion in the Inner West Urban LEP and DCP	The Draft background report, Pathway to a Zero Emissions Community, has been prepared and will inform the Climate and Renewables Strategy and Local Environment Plan/Development Contribution Plan (LEP/DCP). Cross council workshops were held October and November as input to the draft. Staff are reviewing for final draft.	Progressing - on track	

Environment and Sustainability

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Support development of a transport network that runs on clean, renewable energy	1.4.2.1.2	Undertake an assessment of sustainable fleet options and map the steps Council could feasibly make to achieve a more sustainable fleet	IWC's fleet has been reviewed by a specialist consultant, and opportunities for increasing sustainability have been identified for both the short- and long-term. Opportunities are documented in a technical report that supports Council's Climate & Renewables Strategy. Council staff have met with 'Charge Together' program staff to discuss Council's participation in the program.	Completed	
Develop and implement an Environmental Management System addressing Council Environmental Risk and Compliance	5.3.2.3.1	Develop and implement an Environmental Management System addressing Council Environmental Risk and Compliance	Some preliminary investigation work has been undertaken. This project has been on hold while the team responds to Council resolutions relating to climate change. Some work around environmental management has been implemented for corporate environmental risk and for responding to the resolution to ban single use plastics at Council events and activities.	Progressing - on track	

Footpaths, Roads, Traffic and Stormwater




Service Area Snapshot






Action progress

Footpaths, Roads, Traffic and Stormwater					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
LED street lighting accelerated replacement	1.1.1.3.1	Participate in Ausgrid's program to accelerate the conversion of residential street lights to LED	Agreement reached with Ausgrid for the rollout of the residential street lighting LED replacement program. Installation works are expected to commence in late January 2019 and take approximately 12 months to complete across the Council area.	Progressing - on track	






Footpaths, Roads, Traffic and Stormwater

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Provide, renew and upgrade stormwater infrastructure	1.1.5.1.1	<p>Deliver 18/19 capital program for stormwater infrastructure including:</p> <ul style="list-style-type: none"> - Commencement of Dibble Ave waterhole remediation - Construction of Riverside Cres, Marrickville drainage upgrade 	<p>Blackmore Oval: rehabilitation of the wetland and stormwater harvesting for irrigation of the oval completed.</p> <p>Contract awarded for Stormwater Pipe relining works: Trafalgar St, Annandale; The Terrace, Balmain; Bay St, Birchgrove; Marmion St, Camperdown; Constitution St, Dulwich Hill; Union St, Dulwich Hill; Augustus St, Enmore; 36th Battalion Park, Leichhardt; William St, Leichhardt; 25 Boulevard to New Canterbury Rd, Lewisham; Woodbury St, Marrickville; Gould Ave, Marrickville; Day St, Marrickville; Harriet St, (Marrickville); Slade St, Rozelle; Bishop St, St Peters.</p> <p>Contract awarded for stormwater upgrade Darley Rd, Leichhardt water-sensitive urban design (WSUD) improvement works. Bay Run WSUD - Works completed. Dibble Ave Waterhole, Marrickville quotations sourced for detail design services. Riverside Cres, Marrickville detailed design nearing completion.</p>	Progressing - on track	
Develop and implement the Parramatta Road Urban Infrastructure Program works (Undertake Parramatta Road Urban Amenity Improvement Program)	2.1.2.4.1	Prepare infrastructure designs for implementation of the Parramatta Rd Urban Amenity Improvement Program	Master planning of public domain works are currently being finalised for public exhibition. Detailed design will commence following completion of master plan.	Progressing - behind schedule	
Enhance streetscapes and town centres	2.3.1.3.1	<p>Deliver 18/19 capital program for streetscape improvements including:</p> <ul style="list-style-type: none"> - Ashfield Town Centre upgrade - Darling St, Balmain between Red Lion St and Denison St 	<p>Ashfield Town Centre staged upgrade substantially complete. Minor items and defects rectification outstanding.</p> <p>Darling St, Balmain, between Red Lion St and Denison St: design completed and quotations for construction being sought.</p> <p>Marrickville Road (East) Streetscape Improvement: Preparation of Stage 1 detailed design in progress.</p>	Progressing - on track	




Footpaths, Roads, Traffic and Stormwater

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Develop and implement traffic and parking management studies	2.6.1.3.1	Deliver 18/19 program for traffic and parking management studies	<p>Outcome of investigations and community engagement of concept treatments for Newington and Newtown Local Area Traffic Management precinct schemes, and Croydon Road traffic calming scheme reported to December Local Traffic Committee.</p> <p>Investigating narrow street project in Balmain with RMS.</p>	Progressing - on track	
Develop and implement programs to promote road safety	2.6.3.1.1	Deliver 18/19 Road Safety Program	<p>Car seat safety check services were completed on 30 October and 4 December 2018, with a total of 67 car seats checked for safety and correct fit. The development of resources for a school road safety promotion 'Illegal parking put children's lives at risk' is almost complete and will consist of postcards, newsletter inserts, and A-frame stands to be trialled with 20 schools. The 'Slowdown in my street' resident bin sticker campaign has depleted all its stickers due to the high demand. Planning for the placement of speed radar advisory signs has been completed and these will be installed early in 2019. A group of seniors aged 65+ were engaged via a presentation and discussion about pedestrian safety on 3 November 2018.</p>	Progressing - on track	
Renew local and regional roads	2.6.3.3.1	<p>Deliver 18/19 capital program for road renewal & improvements including:</p> <ul style="list-style-type: none"> - Ramsay St, Haberfield - Dover St, Summer Hill - Arthur St, Ashfield - William St, Leichhardt - May St, St Peters - Keith St, Dulwich Hill - Dalhousie St, Haberfield 	<p>Resurfacing Works completed under Phase 1 of the program include:</p> <p>Piper St North, Annandale; Elliot St and Gipps St, Balmain; Wharf Rd, Birchgrove; Catherine St, Annesley St, Un-Named Lane, (between Flood St & National St), Walter St, and William St, Leichhardt; Mary St, Leys Ave, O'Neil St and Justin St, Lilyfield; Belmore St, Rozelle; Edith St, St Peters.</p> <p>The contract has been awarded for Phase 2 of the program and scoping and tendering for Phase 3 of the program is in progress.</p>	Progressing - on track	

Footpaths, Roads, Traffic and Stormwater

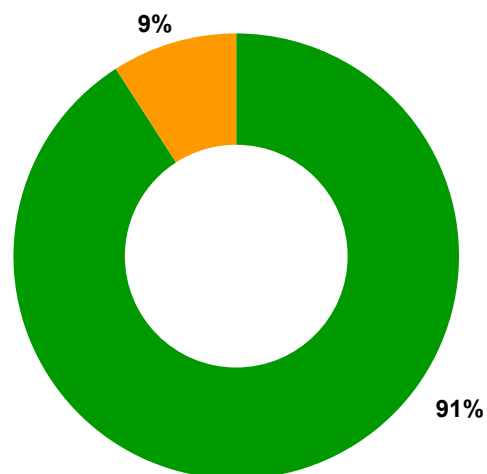
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Renew and upgrade footpaths	2.6.3.4.1	<p>Deliver 18/19 capital program for Footpath Renewal and Upgrade including:</p> <ul style="list-style-type: none"> - Edgeware Rd, Marrickville 	<p>The following footpath works were delivered during the 2nd quarter: Edgeware Rd, Marrickville; Hogan Avenue and Unwins Bridge Road, Sydenham; Bayley St both sides, footpath renewal between Ewart St and Dudley St, Marrickville; Church Street from Glover Street to Bayside, Lilyfield; Stanmore Road: Liberty Road to Enmore Road (North side); Macaulay Road from Bridge Road to Northumberland Ave, Stanmore; Elswick Street from Railway Street to Crystal Street, Petersham; accessible kerb ramps, Stanmore; heritage footpath reconstruction.</p>	Progressing - on track	
Provide, renew and upgrade traffic and pedestrian safety facilities	2.6.3.5.1	<p>Deliver 18/19 capital program for traffic and pedestrian facilities</p>	<p>The following traffic and pedestrian facilities were improved during the quarter: Denman Ave, Haberfield: Pedestrian Crossing and Calming Improvements (Between Dalhousie and Alt Street); Speed Calming at Young Street, Collins Street, Annandale; Lilyfield speed hump construction Perimeter Street Near Glover Street; raised pedestrian crossing Chapel Street and Illawarra Road, Marrickville.</p>	Progressing - on track	
Provide and upgrade cycleway infrastructure	2.6.3.6.1	<p>Deliver 18/19 capital program for cycleway infrastructure including:</p> <ul style="list-style-type: none"> - LR18 Marrickville Station to Dulwich Hill Station cycleway - Stage 1 Lilyfield Rd cycleway 	<p>LR18 Marrickville Station to Dulwich Hill Station cycleway: tenders are being sought for construction.</p> <p>Lilyfield Rd cycleway: Tender documentation is being finalised for design review and development.</p> <p>Feasibility study for Wolli Creek pedestrian/cycleway bridge is in progress.</p>	Progressing - behind schedule	
Renew and upgrade bridges	2.6.3.7.1	<p>Deliver 18/19 capital program for bridge infrastructure including:</p> <ul style="list-style-type: none"> - Chester St Footbridge replacement - Booth St Bridge upgrade 	<p>Chester St, Annandale: installation of the bridge across Johnston Creek and the western stairs is complete. Installation of the western ramp is pending Sydney Water's approval for the amended ramp footings design to avoid water main.</p> <p>Booth St, Annandale, bridge upgrade: preparation of detailed design progressing.</p>	Progressing - behind schedule	
Renew and upgrade carparks	2.6.3.8.1	<p>Upgrade and renew Lennox St Carpark Newtown</p>	<p>Detailed design for the reconstruction and upgrade of Lennox St Carpark is nearing completion.</p>	Progressing - on track	

Footpaths, Roads, Traffic and Stormwater

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Renew and upgrade roadside furniture	2.6.3.9.1	Deliver 18/19 capital program for Roadside Furniture Infrastructure	Contract awarded for the installation of a traffic barrier at Junction St, Marrickville.	Progressing - on track	
Implement the Inner West Council Inclusion Action Plan for people with a disability 2017-2021	4.1.3.3.1	Modify bus stops to meet accessible standards for public transport	Location and scoping of sites to be modified has been completed. Site works are in progress.	Progressing - on track	
Implement Asset Management Improvement Program	5.3.1.1.1	Review and implement Asset Management Strategy and Plans	<p>Improvements to asset management systems and data competency is in progress as part of the TechnologyOne software implementation.</p> <p>The Asset Management Policy was completed and adopted by Council in October 2018.</p> <p>The review and update of the draft Capital Works Priority Program has been completed.</p>	Progressing - on track	

Library and History Services

Service Area Snapshot









- Completed: 0
- Progressing – on track: 10
- Progressing – behind schedule: 1
- Not progressing: 0
- Not due to start: 0





Action Progress

Library and History Services					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Digitise existing Inner West history collections	3.1.2.1.1	Digitise up to 10,000 items in the Inner West History Collection	<p>Library staff have continued to identify and prioritise digitisation of important documents from the Historical Archives and Records Collections for house history including Building Registers which can then be transferred to State Records.</p> <p>The digitisation of Local Biographies A-Z 3000 pages was completed.</p> <p>Staff are progressing the digitisation of Community history vertical files (to free up physical space taken up by vertical file cabinets).</p>	Progressing - on track	●

Library and History Services

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Improve library signage	4.1.1.3.1	Design and install signage	Provided in-depth research, support and historic images to the Council project on the heritage signage for The Fisherman of Iron Cove and APIA club. Staff attended community engagement activities with the Italian Community for final sign off on signage. The signage was well received by the community who await their installation in early 2019.	Progressing - on track	
Support history research by the community through provision of face-to-face history services for the community	4.1.4.1.1	Provide face-to-face history services for the community	There was an increase in the number of house history requests and use of the materials for this quarter with Library and History Services offering 29 hours of face to face customer service per week. The Local Notes Blog had over 6,000 visits and 1,000 downloads.	Progressing - on track	
Investigate feasibility of creating an Inner West History Centre and relocation of history services	4.1.4.2.1	Consult with community regarding Inner West History Centre proposal	The results of the community consultation have been collated. Councillors will be briefed on this project in March 2019.	Progressing - on track	
Develop a comprehensive history of the Inner West	4.1.4.3.1	Initiate Inner West History documentation	A consolidated timeline of the Mayors and Aldermen/ Councillors from the three former Councils is being compiled. This project will continue to develop and is ongoing.	Progressing - on track	
Open and operate Patyegarang Place and the new Marrickville Library	4.4.2.2.1	Library and community hub complete	Work continues on the opening of the new Library. Library and other Council staff have been touring the site to develop the operational aspect of the library. Library and History Services staff are meeting with a range of key stakeholders to brief them on the project. The Library is due to open in the second half of 2019.	Progressing - on track	
	4.4.2.2.2	New Marrickville Library open to the public	The original date for the opening of the Library was May 2019. However, this date is now scheduled for the second half of 2019 as agreed with Mirvac and the contracted builders.	Progressing - behind schedule	

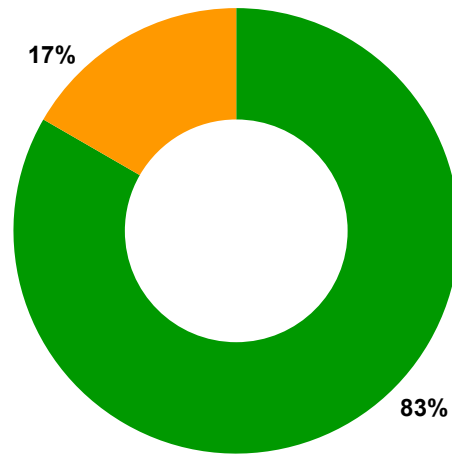
Library and History Services

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
	4.4.2.2.3	Plan for the opening day collection	Regular meetings are continuing with the supplier, James Bennett, as well as further discussions about the logistics of planning an opening day collection. Discussions have occurred with Properties, Major Building Projects and Facilities Group regarding the appointment of a removalist company for this project, as their specialist knowledge will assist in the finalisation of the planning of this project. Purchasing has begun and the Executive has been briefed.	Progressing - on track	
	4.4.2.2.4	Develop a communications and marketing plan for the new Marrickville Library	Work has commenced on this project. Library and History Services have briefed the new Marketing Coordinator and timelines and artworks concepts have been developed. It has been agreed that the majority of the marketing will take place three months out from the opening, however there have been regular social media updates about the project.	Progressing - on track	
Refurbish Haberfield Library	4.4.2.3.1	Review the existing Haberfield collection	The revision of the existing Haberfield Library collection is underway. Council is taking note of the processes used with new Marrickville Library, so that we can incorporate learnings into this project.	Progressing - on track	
	4.4.2.3.2	Consult with the community regarding changes to Haberfield Library	Library and History have completed all tasks to date with regards to this project. The library is currently at detailed design phases so no further consultation has been planned. However, the closure is being considered as part of wider Library communication strategies.	Progressing - on track	

Regulatory Services

Part of the *Development Assessment and Regulatory Services* service unit

Service Area Snapshot








- Completed: 0
- Progressing – on track: 5
- Progressing – behind schedule: 1
- Not progressing: 0
- Not due to start: 0

Action Progress

Regulatory Services					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Review, update and improve education materials, website information, application forms and guidelines	2.1.1.4.1b	Identify and develop strategies for better education in areas of high community interest or risk, such as food safety, companion animals, asbestos awareness	In Q2, the Environmental Health Team commenced a mail out of a food safety calendar and associated poster on food allergy and anaphylaxis to all food businesses within the LGA. Templates and other documentation based on new systems or homogenisation of teams are continuing to be reviewed.	Progressing - on track	●

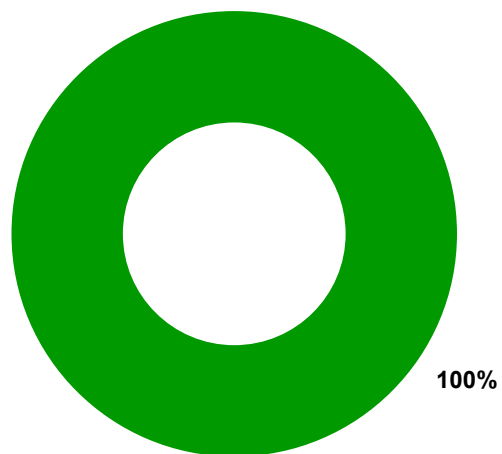
Regulatory Services

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Review and coordinate the implementation of parking strategies	2.6.3.2.1	Review business practices to improve efficiency and reduce illegal parking	<p>Weekday night and weekend day and night assessments are now complete resulting in the implementation of 21 new parking patrol areas.</p> <p>Ongoing reassessment of the original Inner West Council parking patrol areas is now in progress.</p>	Progressing - on track	
Conduct audit of unauthorized restricted premises across Inner West	3.3.1.1.1	Undertake land use audit to identify unauthorised brothels	Discussions have been held with the external provider and a Request for Tender is being drafted. The audit is still scheduled to be conducted between February and April 2019.	Progressing - on track	
Conduct safety audit program of awnings over Council footpaths	3.3.1.2.1	Implement NSW Department of Planning Circular BS 13-001 'Safety of awnings over public lands'	<p>This project is planned to commence in Q3 of 2018/19 (due to resourcing constraints).</p> <p>This project will be an ongoing audit over a 5 year cycle.</p>	Progressing - on track	
Implement a program of proactive building site inspections	3.3.1.3.1	Undertake 'site right' audits of major projects (e.g. construction of flat building, industrial development, etc.) to identify environmental or public safety issues	The proactive inspection of building sites program remains in development stage. This will be streamlined with Council's harmonised Tech One Property and Rating and ECM system. Reactive inspections continue to occur as required.	Progressing - behind schedule	
Support companion animal registration	4.1.1.5.1	Audit companion animals registration	An Unregistered Animals Report for the NSW Companion Animal Register has been completed and assessed. A 12 month resourcing plan has been developed and resourcing options are currently being assessed.	Progressing - on track	

Resource Recovery

Part of the *Environment and Sustainability* service unit

Service Area Snapshot







- Completed: 0
- Progressing – on track: 12
- Progressing – behind schedule: 0
- Not progressing: 0
- Not due to start: 0






Action Progress

Resource Recovery					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Develop an Inner West Zero Waste Strategy and Action Plan	1.5.1.1.1	Prepare background research and undertake engagement for the development of the Zero Waste Strategy and Action Plan	The development of the Zero Waste Strategy & Transition Plan is underway. Consultants were appointed to assist in modelling the review of the residential kerbside recycling and organics collection services. The Zero Waste/War on Waste Communications and Engagement Plan is progressing with the implementation of several communication pieces with the objective to raise community awareness around zero waste, including the Zero Waste Christmas Guide in December 2018.	Progressing - on track	●



Resource Recovery

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Develop and operate a second Inner West Council Community Recycling Centre for problem wastes	1.5.2.1.1	Open the second Inner West Council Community Recycling Centre for problem waste	The DA for the construction of the grant funded Community Recycling Centre for problem wastes at St Peters was approved by Council and the Environmental Trust. A construction contractor was engaged to complete the works in January 2019. The new facility is scheduled to be operating by the end of the financial year.	Progressing - on track	
Promote zero waste avoidance, reuse recycling and repair	1.5.2.2.1	Promote waste avoidance and reuse initiatives	Council endorsed the establishment of a local reuse and recycling centre at the December 2018 meeting. Council also funded the Garage Sale Trail (GST) program that promotes reuse of household items. The Inner West area achieved 456 registered sales and placed 3rd on the GST national leader board. Council also published a Zero Waste Christmas Guide providing tips and ideas to reduce the impacts of waste over the festive season.	Progressing - on track	
	1.5.2.2.2	Develop and implement a new recycling campaign to improve the quality of recycling	The new waste and recycling app was launched with a social media campaign and face to face engagement. Council launched a joint regional campaign (Unbag Your Recyclin's) targeting the issue of recyclables being placed in plastic bags and incorrectly placed in the (yellow-lid) kerbside recycling bins causing contamination. The digital campaign reached 240,000 followers on social media and 8,644 page views on the microsite, which featured the campaign video. The digital campaign was reinforced through the placement of 100 Unbag your Recylin's stickers on the lids of recycling bins in areas of IWC that have a high rate of 'contaminated' bins that are rejected for collection.	Progressing - on track	
Increase reuse opportunities and develop a local reuse centre	1.5.2.3.1	Finalise the site selection and plans for the Reuse Centre as part of the management of Inner West Council property needs	Council endorsed the prioritisation of the Reuse Centre project in the October and December 2018 meetings, releasing \$100,000 of the allocated funds for the centre at the next budget review in order to recommence the planning and design of the centre. A project brief is being reviewed and updated for Properties, Major Project and Facilities Group to identify the most suitable site for the IWC Reuse Centre.	Progressing - on track	

Resource Recovery

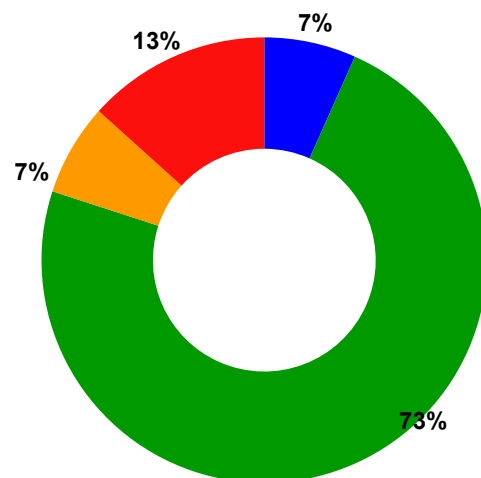
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Provide options for residents to divert organics at home, in the community and through a kerbside service	1.5.3.1.1	Finalise the report and review of food collection and processing trials with recommendations on future service offerings	The recommendations of the Organics Tender were adopted by Council and a Food and Garden Organics Only collection will be rolled out in the South (Marrickville) Service area in 2019 for apartment buildings. There is a strong commitment to separate organics from the garbage stream with solutions also including further promotion of home composting. IWC continues its innovative organics research project with the Institute for Sustainable Futures to assist in informing source of, and options for, a broad range of organics across IWC.	Progressing - on track	
Collaborate with stakeholders to support delivery of the Inner West Zero Waste Strategy and Action Plan	1.5.4.1.1	Work with South Sydney Regional Organisation of Councils on advocacy to NSW and Commonwealth governments	IWC continued to work with all layers of government to advocate for better resource recovery and zero waste. Recent advocacy included submissions to the National Waste Policy update and NSW Circular Economy Policy.	Progressing - on track	
	1.5.4.1.2	Prepare a communications plan for advocacy on extended producer responsibility	IWC continued to advocate for Extended Producer Responsibility (EPR) in response to the NSW Circular Economy Policy, highlighting the need for tax incentives/levies that make producers responsible for redesigning durable, repairable products including the take back of products at the end-of-life. The new IWC Waste App raises awareness of voluntary EPR Schemes to encourage consumers to use them, in addition to ongoing communications for existing product stewardship opportunities.	Progressing - on track	
Optimise organisational efficiencies through amalgamation	5.3.3.1.3	Prepare a communications plan for the Resource Recovery service integration and desired behaviours	A comprehensive Communications and Engagement Plan is being developed in parallel to the Service and Integration Plan. The plan will include community engagement strategies and details of community consultation that will be undertaken as part of the development of the new Zero Waste Strategic Plan.	Progressing - on track	
Undertake operational Service Reviews	5.3.3.4.1	General Resource Recovery Service review to identify efficiency and effectiveness improvements	Consultation with staff on the proposed new service delivery model. Commenced trialling the basis of a group task finish approach to completion of the different service types. Negotiations commenced on a proposed Enterprise Bargaining Agreement for Resource Recovery Services.	Progressing - on track	

Resource Recovery

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
	5.3.3.4.2	Complete a review into Clean Up (Illegal Dumping) Services and recommend new offering	<p>The kerbside clean up service is being reviewed to determine an integrated IWC clean up service for residents. The recommendations for service will then be reported to Council.</p> <p>A new booking system will need to be in place to deliver the service and Council is proposing to tender for an electronic booking system in early 2019.</p>	Progressing - on track	
	5.3.3.4.3	Complete the review of commercial waste and recycling services and make recommendations for an Inner West service	<p>Businesses in the West service area using the IWC commercial waste service were visited to ensure they have the correct number of bins at the business for the waste and recycling service and given the opportunity to discuss the service charges changes and their options. Affected businesses and property owners were advised of the changes to how the service would be charged in the previous quarter.</p>	Progressing - on track	

Strategic Planning

Service Area Snapshot








- Completed: 1
- Progressing – on track: 12
- Progressing – behind schedule: 7
- Not progressing: 2
- Not due to start: 0






Action Progress






Strategic Planning					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Prepare an Inner West Council Development Contribution Plan under Sec 7.11 and Sec 7.12 of the Environmental Planning and Assessment Act (formerly s.94 and s.94A)	2.1.1.1.1	Commence preparation of an Inner West Council Development Contribution Plan	Project plan has started with drafting of the Project Management Plan. Completion now planned for end of 2020.	Progressing - behind schedule	●

Strategic Planning







Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Prepare a Local Strategic Planning Statement	2.1.1.2.1	Prepare a preliminary Local Strategic Planning Statement	Project is underway and the draft is programmed for public exhibition in July 2019	Progressing - on track	
Prepare an Inner West Local Environmental Plan (LEP) and Development Control Plan (DCP)	2.1.1.3.1	Develop planning controls that retain and enhance public and open spaces	Project currently not resourced. Public Domain Planning Team to liaise with Development Contributions Plan/ Local Environment Plan Team. Previous conversations on Marrickville Town Centre will be used as a starting point for a template to be developed.	Progressing - behind schedule	
	2.1.1.3.2	Commence the Inner West Local Environment Plan (LEP) and Development Control Plan (DCP)	First milestone, completion of the draft Local Strategic Planning Statement, is on schedule for exhibition by July 2019.	Progressing - on track	
Prepare masterplans for the Parramatta Road Urban Amenity Improvement Program projects	2.1.2.3.1	Prepare a Master Plan for Parramatta Rd – Leichhardt Precinct	Site analysis, site surveys, community engagement, traffic study and draft master plan undertaken for all locations except Dot Lane. Scope and program for 'Cycle Route Along Dot Lane' reviewed. Project Control Group informed and agreed in principle. Project program restructured to absorb project scope variation. DPE yet to confirm scope variation. Final master plan delivery planned for May 2019.	Progressing - on track	
	2.1.2.3.2	Prepare a Master Plan for Parramatta Rd – Camperdown Precinct	Currently underway with site analysis, site surveys, community engagement, traffic study and draft master plan undertaken for all locations except Johnstons Creek. Scope and program for Johnstons Creek Cycle and Pedestrian Route has been reviewed. Project Control Group informed and agreed in principle. Project program restructured to absorb project scope variation. DPE yet to confirm scope variation Final master plan delivery planned for May 2019.	Progressing - on track	

Strategic Planning

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Undertake master planning as part of the NSW Government's Precinct Support Scheme for the Sydenham station area	2.1.2.5.1	Commence preparation of a master plan for Marrickville Town Centre	Commenced draft Master Plan document - 70% review mark-up needs to be completed. First pilot project (Alex Trevallion Plaza upgrade) currently in design phase with external consultants. Construction works to commence in 2020.	Completed	
Prepare and submit documentation to support Haberfield Heritage Conservation Area being included in the NSW Heritage Act schedules	2.2.2.2.1	Prepare a submission for Haberfield Heritage Conservation Area to be recognised under NSW legislation	Following funding being obtained a brief is being prepared to appoint a consultant to prepare the submission.	Progressing - on track	
Prepare the Inner West Public Domain Study and Strategy	2.3.1.1.1	Initial data review for the Inner West Public Domain Study	Project currently not resourced. Inner West Public Domain Study and Strategy initial data review scheduled for Q4 2018/19.	Progressing - behind schedule	
Develop and implement Master Plans for the public domain	2.3.1.2.1	Prepare a Master Plan for the Victoria Rd Precinct	Project currently not resourced. Not yet initiated. Public domain master plan in this area linked to new DCP/LEP. Public Domain Planning Team to liaise with LEP/DCP Development Team to discuss planning strategy.	Progressing - behind schedule	
	2.3.1.2.2	Prepare a Master Plan for King St/ Enmore Rd	Project currently not resourced. Brief, scope definition and community engagement strategy commenced. Complex stakeholder engagement list. Delivery by end of 2018/19 financial year unlikely. Understanding the project's connection to the with Roads and Maritime Services Gateway Project is essential.	Not progressing	

Strategic Planning					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
	2.3.1.2.3	Prepare a Master Plan for Petersham Town Centre	Project currently not resourced. Not initiated. Project could be initiated by a part-time resource or small consultancy contract.	Not progressing	
Prepare an Inner West Housing Study and Strategy	2.4.2.2.1	Complete the Inner West Housing Strategy	Project underway, on schedule for exhibition of draft in April 2019.	Progressing - on track	
Prepare an Inner West Integrated Transport Strategy	2.6.1.1.1	Commence the Inner West Integrated Transport Strategy	Project underway, on schedule for exhibition of draft in April 2019.	Progressing - on track	
Implement the GreenWay Master Plan ensuring that it is consistent with adopted and emerging GreenWay strategies and plans	2.6.1.4.1	Continue implementation of the GreenWay	Coordination of input by Strategic Planning and Community Services to inform development of concept designs, following adoption of the Master Plan in August 2018. Coordination of engagement with key GreenWay community groups in relation to concept designs . 2 meetings of the GreenWay Agencies Funding and Approvals Group, coordination of November GreenWay Missing Links PCG meeting and implementation of actions. Advocacy and promotion for strategies and actions identified in the Master Plan. Ongoing consultation/negotiation with key stakeholders to secure political support and funding for Master Plan. Ongoing management of the GreenWay Place Management Program: place planning, place making, place management, urban biodiversity, active travel, education and arts and culture See attachment for more detailed description	Progressing - on track	
Prepare an Inner West Active Transport Plan	2.6.2.1.1	Complete the Inner West Active Transport Plan	The Integrated Transport Strategy will be reported to Council in March/April 2019. Together with the yearly bike counts it will inform the Active Transport Plan to follow. Funding will need to be allocated in the 20/21 budget to undertake the Active Transport Plan.	Progressing - on track	

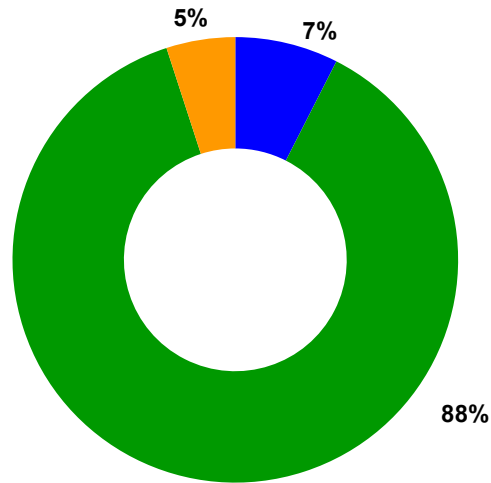
Strategic Planning

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Behavioural Change Program to encourage the shift to active transport	2.6.2.2.1	Implement actions from the Behavioural Change Program	The Behavioural Change Program is subject to resourcing. A grant application has been lodged with Roads and Maritime Services for funding.	Progressing - behind schedule	
Prepare an Inner West Council Economic Development Strategy	3.3.2.1.1	Commence the update of the Economic Development Strategy	Internal consultation and drafting has commenced. It is anticipated that community consultation will occur in 2019.	Progressing - behind schedule	
	3.3.2.1.2	Review the Footpath Dining Policy	Internal consultation has taken place and a draft policy will be reported to Council March/April 2019. This project has been coupled with a review of the Local Approvals Policy.	Progressing - behind schedule	
Develop and implement a Performance Monitoring Framework for Four Year Council Plan Reporting	5.3.2.4.2	Establish a TechOne reporting module for performance monitoring	Preliminary scoping meetings for the Technology One Performance Planning module began with consultants in December 2018. Development will begin in early 2019, and the module is expected to launch before FY19/20 reporting begins in the new financial year.	Progressing - on track	
Optimise organisational efficiencies through amalgamation	5.3.3.1.1	Align S.149 Certificate processes	In November/December 2018 the Technology One consultants held the first round of key user testing for the online application and lodgement of Planning Certificates. Key user feedback was provided to consultants on 20 December 2018 and is under evaluation. All land, property and rating information is currently being transferred and once complete will enable key user testing of the new Inner West Planning Certificate Templates. Implementation is planned for March 2019 and key user testing regarding the planning certificate templates will be completed in February 2019.	Progressing - on track	
	5.3.3.1.2	Align Planning Proposal lodgement processes	Work has continued with the Communications Team to harmonise the planning proposal engagement process. A consultation hierarchy has been established based on the complexity of planning proposals. More extensive consultation methods will be used for complex private planning proposals such a letter drops to local residents. Future work needs to be undertaken to ensure this work aligns with the recent changes to the Environmental Planning and Assessment Act including new requirements for Community Participation Plans.	Progressing - on track	

Trees, Parks and Streetscapes

Formerly *Trees, Parks and Sportsfields* in the Operational Plan 2018/19

Service Area Snapshot









- Completed: 3
- Progressing – on track: 35
- Progressing – behind schedule: 2
- Not progressing: 0
- Not due to start: 0







Action Progress

Trees, Parks and Streetscapes					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Renew and upgrade seawalls in line with the Seawalls and Wharves capital program	1.1.1.1.1	Complete minor seawall renewals	Contractor engaged to complete Mary Street, East Balmain rock face stabilisation works in January. Illoura Reserve and Thornton Park works are complete. Works at Yurulbin Park to be completed January.	Progressing - on track	●







Trees, Parks and Streetscapes

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Undertake the street tree planting and establishment program	1.1.2.1.1	Implement the street tree planting and establishment program	Scoping and project planning for tree planting programs is underway and final project delivery is programmed for quarter four (cooler months are preferred for tree establishment).	Progressing - on track	
Gap analysis and audit of street tree data	1.1.2.2.1	Audit and undertake a gap analysis on tree asset data and update missing data	The tender for the LGA wide tree inventory is behind schedule. Resourcing and work load capacity have impacted the tender being ready in Q2. Tender is due to be put out in early Q3.	Progressing - behind schedule	
Establish a sustainable proactive maintenance program and forward inspection program for all Council trees	1.1.2.3.1	Establish a sustainable proactive maintenance program and forward inspection program for all Council trees	Tree maintenance (reactive and proactive) programs are underway. Delivery of tree maintenance services in the former Ashfield and Leichhardt LGAs are still mostly reactive, although contract management of these programs have been combined. Existing contracts are in place for the former Marrickville LGA. A full contract review (that will include forward inspection programs for Leichhardt and Ashfield) is planned for implementation once the inventory is finalised.	Progressing - on track	
Continue to work with Ausgrid for appropriate pruning standards for street trees, including the adoption of an Inner West Local Precinct Plan	1.1.2.4.1	Prepare an Inner West Local Precinct Plan and negotiate agreement	Pruning works within the LGA are being carried out in accordance with the new reduced pruning agreement. The draft Precinct Plan is with Ausgrid for final review. A meeting with Ausgrid has been scheduled for Feb 2019 to discuss.	Progressing - on track	
Develop and implement an Urban Forest Policy and Street Tree Master Plan	1.2.2.3.1	Develop a consolidated Urban Forest Policy and Street Tree Master Plan	Project to be delivered during 2019-20 financial year.	Progressing - on track	
Develop and implement the Inner West Climate and Renewables Strategy	1.4.1.1.2	Engage and work with consultant to assess options, feasibility and costs associated with transition to electric/sustainable fleet	The Urban Sustainability Team are undertaking this project and have started to meet with consultants and relevant council staff.	Progressing - on track	





Trees, Parks and Streetscapes

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Support development of a transport network that runs on clean, renewable energy	1.4.2.1.1	Plan disposals in fleet against the replacement program	The Urban Sustainability Team are working with the consultants to address this action.	Progressing - behind schedule	
	1.4.2.1.3	Plant replacement program for 18/19 developed to reflect the recommendations of the Service Review and use operational efficiencies to reduce plant and vehicle numbers.	The replacement program is progressing well in conjunction with the current service review. Fleet are working with the consultant and service units on their operational needs and will accelerate in Q3 once the needs of each service unit are clear.	Progressing - on track	
Develop and implement the Parramatta Road Urban Infrastructure Program works (Undertake Parramatta Road Urban Amenity Improvement Program)	2.1.2.4.1	Prepare detailed design to convert Petersham St to a pocket park	Project design in progress in coordination with other Parramatta Road Urban Amenity Improvement Program projects.	Progressing - on track	
Prioritise shade sail renewal and upgrade through a Shade Sail Strategy	2.1.3.2.1	Shade sails provided in accordance with the shade sail program	Community engagement has been completed and 13 sites have been selected for tender. A contractor has been engaged and shade sail installation is scheduled for February - March 2019.	Progressing - on track	
Enhance streetscapes and town centres	2.3.1.3.2	Complete Waterfront Drive upgrade	Sports field upgrade works are in progress. Field reopening is scheduled for early April 2019.	Progressing - on track	
Deliver interpretation artwork at the site of the former Datchett St, Balmain East incinerator	2.3.1.4.1	Datchett St, Balmain East incinerator removed	Partial demolition of high risk chimney portion of incinerator completed January 2019. Community engagement rescheduled to Q3. Design of interpretive work planned for Q4 for installation in FY19/20.	Progressing - on track	




Trees, Parks and Streetscapes

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Identify opportunities and / or lobby for additional open space in association with large development	2.3.2.1.1	Identify opportunities and/or lobby for additional open space in association with large development	The Recreation Needs Study was adopted in October 2018 providing the data and evidence base for identifying priority areas. The Manager Recreation Planning and Programs has liaised with relevant project managers in Strategic Planning including development of a consolidated LEP and Sec.7.11 contributions plans. Working with Strategic Planning on assessments for some new residential sites.	Progressing - on track	
	2.3.3.1.1	Continue to work with the NSW Office of Environment and Heritage to establish the Callan Park Trust	Council is continuing to lobby the NSW Government on the formation of a Trust and the adoption of a master plan for Callan Park.	Progressing - on track	
Establish the Callan Park Trust	2.6.1.4.1	Deliver the central GreenWay missing links works in accordance with the project schedule	Assessment of the Development Application for Greenway Central Links is in progress. The project is awaiting Sydney Trains owners' consent. Detailed designs for northern link have been commenced.	Progressing - on track	
Implement the GreenWay Master Plan ensuring that it is consistent with adopted and emerging GreenWay strategies and plans	2.6.1.4.2	Upgrade the Cooks River Cycleway lighting	Contractor engaged and construction commenced for lighting upgrades as part of Cooks River Parkland Masterplan upgrade works.	Progressing - on track	
	2.6.1.4.3	Commence construction of a shared path along the Hawthorn Canal	Preliminary community engagement and draft concept designs for Southern Links and Hawthorn Precinct have been completed. Public exhibition of draft concept designs is planned for February. Project coordinated with Central Links Development Application and construction phase.	Progressing - on track	
	4.1.3.1.1	Provide information on the accessibility and inclusion features of parks and playgrounds, including if it is fenced	As part of its master planning for park improvements and in partnership with other Council departments, Parks Planning and Engagement is continuing to advocate for equal access improvements in parks and to provide facilities that cater for all ability needs. This includes new public toilet facilities and improved access paths, seating with backrests and side arms and wheelchair accessible bubblers.	Progressing - on track	

Trees, Parks and Streetscapes

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Provide information on the accessibility and inclusion features of parks and playgrounds	4.1.3.2.1	Embed accessibility requirements in any revised or new Playground Strategy and in Plans of Management for parks, open space and related facilities and their use	Embedding accessibility is a prerequisite planning consideration for Park Plans of Management.	Progressing - on track	
Embed accessibility requirements in any Playground Strategy and in Plans of Management for parks, open space and related facilities and their use.	4.1.3.3.5	Review Inner West public toilet strategy and explore the opportunity to provide 'changing places' facilities	Work on a new LGA wide public toilet strategy will be commenced in March 2019.	Progressing - on track	
Implement the Inner West Council Inclusion Action Plan for people with a disability 2017- 2021	4.2.1.2.1	Deliver way-finding through Gadigal Wangal country in Ashfield, Balmain, Leichhardt, Marrickville and Stanmore wards	Critical investigation and artist Expression of Interests have been completed. Artist engagement and detailed design is underway. Installation at five sites is planned for Q3 and Q4.	Progressing - on track	
Improve way-finding through Gadigal Wangal country	4.3.1.2.1	Finalise the Inner West Recreation Policy and Strategy	Meetings have been held with relevant sections of Council and further meetings are scheduled for early 2019 consistent with the identified recommended opportunities from the Recreation Needs Study. Work has commenced on a number of key initiatives including: <ul style="list-style-type: none"> • an artificial surfacing of sporting fields study • identification of a laneway or laneways where a pilot activation of the space for recreational use can be undertaken • increasing investment in the upgrades of pocket parks in areas identified as having relative open space deficiencies • review of the potential for partnerships with schools to improve sporting facilities and to make them available outside of school hours for community sport. 	Progressing - on track	






Trees, Parks and Streetscapes

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Implement the Inner West Recreation Policy and Strategy	4.3.1.2.2	Provide recreation programs to address the needs of identified priority groups	<p>Programs provided in Q2:</p> <ul style="list-style-type: none"> • Initial Refugee School Holiday program held in October in conjunction with OzTag, Football NSW and Balmain District FC • Continuation of Refugee Learn to Swim, Water Safety and Belly Dance program targeting women at risk of isolation • 3 Refugees undertook a Zumba instructor course • Mums Get Active continued at Tom Foster Community Centre and commenced at Debbie and Abbey Borgia Centre • Parents with Prams walking groups continued on the Bay Run and two new groups commenced on the Cooks River • Three major and well attended events were held at Sydenham Green Skate Park • Two girls and three open skate clinics at IWC skate parks • Beat It program for people with or at risk of diabetes held at LPAC • Encore program for people with or recovering from breast cancer held at LPAC • Live Life Get Active program continued in 36th Battalion Park and new program commenced at Enmore Park • Coordination of Active and Connected Brochure promoting seniors programs across Council. 	Progressing - on track	
	4.3.1.2.3	Promote awareness of recreation opportunities in the Inner West	Website development has continued including the development of a skate page and promotion of events and programs through social media. Notable success this quarter was the promotion of major events at Sydenham Green Skate Park, one of which attracted over 500 attendees. This quarter also saw the development of an 'Active and Connected' brochure promoting seniors programs across Council with the intent to launch in Seniors Week in February 2019.	Progressing - on track	
	4.3.1.2.4	Negotiate management options for Annette Kellerman Aquatic Centre, Marrickville and Fanny Durack Aquatic Centre, Petersham	The Discussion Paper was finalised with input from relevant areas of Council, and in conjunction with the Deputy General Manager Community and Engagement it was determined a Councillor workshop would be undertaken in early 2019.	Progressing - on track	




Trees, Parks and Streetscapes

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
	4.3.1.2.5	Administer the Recreation Grants Program to remove barriers to participation in recreation activities	A report was presented and adopted by Council in November. All successful and unsuccessful applicants have been informed and all successful applicants have invoiced Council and been sent funding to commence their projects.	Progressing - on track	
	4.3.1.2.6	Review the management of Robyn Webster Sports Centre, Tempe	The draft documentation remains under development. Issues with the timber floor at Robyn Webster Sports Centre are being resolved prior to commencing the expression of interest process.	Progressing - on track	
	4.3.1.8.1	Audit and update park and foreshore asset data and update missing data	Data collection planning and testing is in progress. Data collection to be undertaken pending upload of Technology One asset data. Technology One work orders are now in use.	Progressing - on track	
Audit and update park and foreshore asset data	4.3.1.9.1	Prioritised implementation plan developed	Completed and adopted by Council.	Completed	
Develop and implement a prioritized plan for Inner West parks Plans of Management and Master Plans	4.3.1.10.1	Identify potential locations for synthetic turf and undertake concept designs	Project planning and preparation of consultant brief complete. Engagement of consultant underway.	Progressing - on track	
Investigate the use of synthetic turf	4.3.1.11.1	Prioritised implementation plan developed for Crown Land Parks	Completed and adopted by Council.	Completed	

Trees, Parks and Streetscapes

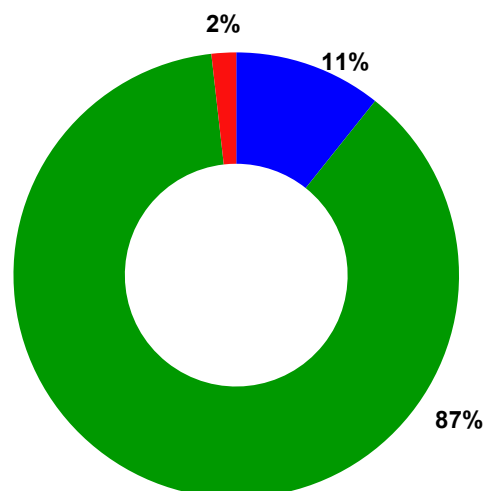
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light	
Develop and implement a prioritised implementation plan for Crown Land parks Plans of Management and Master Plans	4.3.1.12.1	Projects completed to schedule	<p>Tempe Reserve path lighting upgrade design in progress. Alternative sites for fitness stations at Gladstone Park and Spindlers Reserve were approved by Council at Ewenton Park and Cohen Park, with installation planned for Q4. Mort Bay Park lookout works commenced January.</p> <p>Mort Bay Park lighting upgrade tender process underway for construction February - March. Sutherland Reserve playground upgrade community engagement and design planned Q3. Whites Creek Valley Park footpath renewal completed. Community engagement for new park at Bell Reserve, Croydon, planned for Q3 in coordination with house demolition and park design. Renewal of Pratten Park sports lighting demolition planned for February.</p>	Progressing - on track		
	Renew and upgrade parks in line with the Parks Capital Works Program	4.3.1.12.2	Deliver upgraded irrigation and drainage to Darrell Jackson Gardens, Summer Hill	Irrigation of cricket field completed and drainage designs and feasibility review complete. Further drainage works to be deferred to enable integration with park upgrade master plan works in the future.	Completed	
		4.3.1.12.3	Upgrade Ashfield Park lighting	Lighting designs in progress.	Progressing - on track	
		4.3.1.12.4	Construct a skate park in Callan Park	Council resolved in October to undertake community engagement for an alternative regional skate park site at Leichhardt Oval No. 3. A consultant has been engaged to prepare designs prior to community engagement.	Progressing - on track	
Deliver the recommendations of the Cooks River Master Plan	4.3.1.13.1	Deliver the prioritised projects identified for 2018/2019	Construction of Cooks River Parklands Master Plan upgrades Steel Park to Kendrick Park commenced in November for completion June. Designs for upgrades at HJ Mahoney Reserve commenced in October. Community engagement for a new youth recreation area concept design development is planned for Q3.	Progressing - on track		

Trees, Parks and Streetscapes

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Undertake the Sydenham Green Landscape Interpretation	4.3.1.14.1	Project complete	Construction of landscape interpretation for the former Coptic Church site is in progress for completion February.	Progressing - on track	
Upgrade the Richard Murden Netball Courts, Leichhardt	4.3.1.15.1	Install new netball courts at Richard Murden Reserve, Leichhardt	Assessment of tenders for the netball courts is in progress. Construction is planned for Q3.	Progressing - on track	
Introduce an Office of Sport to increase partnerships between Council and sporting clubs	4.3.2.1.1	Appoint an Office of Sport Coordinator to liaise closely with sporting clubs	Preliminary interviews have been held. This is now moving into the final stages of interviews with shortlisted candidates.	Progressing - on track	

Corporate Support Services

Service Area Snapshot



- Completed: 6
- Progressing – on track: 49
- Progressing – behind schedule: 0
- Not progressing: 1
- Not due to start: 0

About this Service Area

In the *Operational Plan 2018/19*, internal administrative services are displayed as a combined 'Corporate Support Services' section.






Groups with actions in this year's Operational Plan are listed on the following pages.

The Corporate Support areas include:



- Communications and Engagement
- Customer Service, Business Excellence and Civic Governance
- Finance
- General Manager and Deputy General Managers
- Human Resources
- Information and Communications Technology
- Legal
- Property services

Action Progress

Communications and Engagement




Corporate Support Services: <i>Communications and Engagement</i>					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Establish Relevant Communications Engagement and Events policies, protocols and processes	5.1.1.3.1	Establish Relevant Communications Engagement and Events policies, protocols and processes	<p>New policies have been developed by the Group Manager and adopted by Council in 2018-19, including: Event invitation, speaking and public meeting policy (and guidelines; Sponsorship policy; Banners, flags and temporary signage policy (subject to funding at the next quarterly budget review); Social media policy for Councillors; Media policy for Councillors</p> <p>Processes continue to be established and Promapped by the Communications, Engagement and Events Team.</p>	Progressing - on track	
Develop strategies to identify new technologies to open up digital communications and engagement channels	5.1.1.4.1	Develop strategies to identify new technologies to open up digital communications and engagement channels	Work on the Digital Communications Strategy has commenced. This will incorporate a section on social media.	Progressing - on track	
Develop Social Media and Digital Strategy to identify new ways to expand digital communication	5.1.1.6.1	Complete digital communications audit and develop an action plan	The team has developed a framework for the plan which will be called our Digital Platform Portfolio. The audit is almost finalised.	Progressing - on track	
	5.1.1.6.2	Finalise Social Media and Digital Communications Strategy and implement the Social Media and Communications Action Plan	See comment for 5.1.1.4.1 (above).	Progressing - on track	
Develop and implement an Inner West Council Brand and Marketing Strategy	5.3.1.2.1	Establish an Inner West Council brand and visual identity	A brand agency has been appointed. Work on the new Inner West Council brand and visual identity, including staff engagement, has commenced. Further community engagement is due to commence in February 2019.	Progressing - on track	

Corporate Support Services: *Communications and Engagement*






Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Develop and implement a Performance Monitoring Framework for Four Year Council Plan Reporting	5.3.2.4.1	Undertake Community Survey	The Community Satisfaction Survey results were reported to Council this quarter. When asked about Council's overall performance 91% of respondents were at least 'somewhat satisfied' with the performance of Council, with significantly more selecting the top box 'very satisfied' in 2018 compared to 2017. Over the past 12 months, perception of Council's value for money and financial management has also significantly improved. WestConnex remains contentious and housing affordability remains problematic. Residents are at least 'moderately' satisfied with 36 of the 41 services and facilities.	Completed	
Establish a new website including a photo library which will provide one place to interact with Council online	5.3.3.6.1	Design, catalogue and develop content for the new website	Website content is continually developed and updated. Work on the online photo library continues.	Progressing - on track	

Customer Service, Business Excellence and Civic Governance

Corporate Support Services: *Customer Service, Business Excellence and Civic Governance*


Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Policies and processes are in place to support Councillors	5.3.2.1.1	Develop Councillor Expenses and Facilities Policy	The Councillor Expenses and Facilities Policy was adopted by Council on 11 September 2018 following public exhibition of the revised draft.	Completed	
	5.3.2.1.2	Implement Councillor request system	The new Councillor request system was introduced as part of the new CRM system in Quarter 2 and is now complete.	Completed	
	5.3.2.1.3	Implement Councillor resolution tracking system	The Technology One Council Resolution System went live on 15th August 2018. 2 years worth of data has been uploaded. Training has been made available from the Civic and Executive Support team to Group Managers.	Completed	

Corporate Support Services: *Customer Service, Business Excellence and Civic Governance*






Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Optimise organisational efficiencies through amalgamation	5.3.3.1.4	Coordinate and provide organisational support to assist the merger implementation	The Program and Project Management Office continues to support the delivery of corporate priority projects with regular progress reports provided to the Audit, Risk and Improvement Committee. A Strategic Organisational Change Manager is currently being recruited to assist with the next phase of transformation.	Progressing - on track	
	5.3.3.1.5	Implement integrated online customer request capability	Council launched its new Customer Request Management (CRM) system on 29 October 2018. As well as allowing Council officers to manage customer requests in a single system for the first time since amalgamation in 2016, the new system allows residents to make and track requests with their mobile phone, PC or device.	Completed	
Undertake operational Service Reviews	5.3.3.4.1	Establish trial service review methodology and tools	A Service Review template has been developed by a working group of Group Managers and is currently being trialled by Library and History Services.	Progressing - on track	
Deliver an integrated bookings system	5.3.3.22.1	Scope and procure booking system	The Booking System project is tracking to the project plan with the tender specification scheduled to go to market on 14 January 2019.	Progressing - on track	
	5.3.3.22.2	Commence phased implementation of an integrated bookings system	No update from Q1. Awaiting procurement process to complete before phased implementation can commence. The tender specification is expected to go to market on 14 January 2019.	Not progressing	

Finance

Corporate Support Services: *Finance*

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Rates modelling after rates freeze expires at the end of June 2020	5.3.3.15.1	Initiate rates modelling	Engagement of consultants is underway.	Progressing - on track	

Human Resources




Corporate Support Services: Human Resources					
Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Inner West Council Traineeship Program	3.4.2.1.1	Develop a traineeship program including Aboriginal and Torres Strait Islander and disability positions	Targeted disability position with the ICT Business Information Services area identified. Discussions with Registered Training Organisation and Group Managers to prepare teams for the new starters.	Progressing - on track	
Consolidate Work Health and Safety policies and procedures	5.3.3.16.1	Ongoing development and implementation of Work Health and Safety policies and procedures	A suite of WHS protocols have been harmonised and prepared for consultation and endorsement. The WHS Management System has been selected awaiting available ICT resources for the implementation.	Progressing - on track	
Develop and implement Inner West Council Enterprise Bargaining Agreements	5.3.3.17.1	Inner West Council Enterprise Bargaining Agreements negotiations started and ongoing for prioritised service areas	Unions and the Joint Consultative Committee (JCC) have been advised of Council's intention to terminate existing enterprise agreements. Discussions commenced with employee representatives in October 2018 about details of a new agreement for the Resource Recovery unit. These are ongoing on a fortnightly basis and are currently relying on a trial of improved service delivery to determine resourcing requirements and costs. Initial discussions have also taken place with key delegates about the future direction of the main Leichhardt and Marrickville enterprise agreements. Details of meetings are to be clarified in late January/early February and regular meetings with a JCC subcommittee will commence at this time.	Progressing - on track	
Implement an Inner West Council Staff Performance Management system	5.3.3.19.1	Roll out of online performance system	We have completed the discovery phase, questionnaire responses, gap confirmation and data migration phases for the new system. A show and tell of the new system with the wider HR team in W/C will be held on 21 January prior to testing scripts. Communication, change management and training strategies are currently being developed for the roll-out.	Progressing - on track	
Develop and implement the Inner West Council	5.3.3.23.1	Workforce Plan actions commenced implementation including Gender Equity; Diversity and Inclusion	Diversity training, e.g. LGBTI awareness, was rolled out to all staff and managers in November/December 2018. Disability awareness training rolled out to the Leadership team in December 2018.	Progressing - on track	

Corporate Support Services: *Human Resources*







Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Workforce Management Plan	5.3.3.23.2	High Performance Leadership Coaching program commenced	The HPLC Program was modified and rolled out to the first staff groups in December 2018. The staff roll-out continues with the next sessions scheduled to start in February 2019 and maintenance sessions for managers and coordinators scheduled quarterly to embed leanings across Council. Participant feedback results continue to be very high.	Progressing - on track	

Information and Communications Technology






Corporate Support Services: *Information and Communications Technology*

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Establish e-services to enable Council services to be performed electronically	3.3.1.6.1	Implement e-services for payments, customer requests, and Development Applications	Request Management E-Services have been implemented. Payments and Development Application still progressing as part of Property and Rating Project.	Progressing - on track	
Support mobility by allowing community and staff to interact with Inner West Council systems anywhere, anytime	3.3.3.1.1	Provide field staff access to corporate systems and information from mobile devices	Asset mobility devices continue to be rolled out as the Enterprise Asset Management project continues. The Technology One CiA SaaS solution supports access to info on any device, anytime, anywhere.	Progressing - on track	
Improve analytics and reporting within and across Council information	5.1.1.1.1	Implement Business Intelligence dashboards for key areas	Business Intelligence Dashboards are being delivered and updated. Updates to Finance/HR dashboards and new dashboards for Request Management have been deployed.	Progressing - on track	






Corporate Support Services: Information and Communications Technology

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Expand the information available to the community online and encourage online collaboration	5.1.1.2.1	Proactive release of Council information online	Council continues to proactively release information online, including the ongoing live streaming of all Council meetings and the timely publication of key information and documents. Ongoing website content improvements are also underway.	Progressing - on track	
Establish a new website including a photo library which will provide one place to interact with Council online	5.3.3.6.1	Build and launch new Council website	The new Inner West Council website was launched in Q1 2018/19 and is now live.	Completed	
Rationalise Council systems creating a unified system portfolio	5.3.3.7.1	Implement a single integrated system for core Council activities	The Technology One project is continuing. The Customer Request System was launched in November and stage one of the Document Management System implementation is scheduled for mid-February 2019. Additional mobile devices have also been deployed for field staff managing Councils assets. The core Property and Rating engine is currently being configured in the Technology One system and is scheduled to be released later in 2019.	Progressing - on track	
	5.3.3.7.2	Consolidate business systems and collaboration platforms	Data and Integration projects are commencing to allow Council to quickly adapt to technology changes using a scalable approach.	Progressing - on track	
Enable a connected Council supported by network connectivity	5.3.3.8.1	Implement a consolidated Council data network and expand Wi-Fi availability at key Council facilities	<p>High level design of Wide Area Network architecture design is in final stages. Work is continuing with the Data Centre design team to ensure future platform alignment.</p> <p>Technical design for the Wireless Local Area Network is being worked on by the appointed vendor. A resources and communication plan for the rollout of the new technology is being developed by the ICT team.</p>	Progressing - on track	
Integrate Council functions and services	5.3.3.9.1	Integrate Information and Communication Technology applications and infrastructure domains	The consolidation and replacement of the desktop environment has commenced. Work has also commenced on the design of consolidated network and data assets.	Progressing - on track	

Corporate Support Services: Information and Communications Technology


Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Enable new methods and ideas in line with industry trends	5.3.3.10.1	Implement secure access to Council systems anywhere, anytime for Council staff	The new remote-in solution by Microsoft (AlwaysON VPN) is being deployed as part of the pilot phase of the new desktop replacement program.	Progressing - on track	
Create an organisation which is able to interact and transact digitally	5.3.3.11.1	Increase digitisation of Council information assets	The Records Curator continued to consolidate and centralise records to aid the evaluation process and to move towards a single, central repository to capture all types of physical and born-digital documents including those currently located in legacy systems. The records assessment process continues and once complete and retention needs are established, the project team will develop a records digitisation and disposal strategy. Available staff resources continue to digitise development related information.	Progressing - on track	
Ongoing operation of Council Information and Communication Technology in a sustainable and efficient manner	5.3.3.13.1	Modernise Information and Communication Technology infrastructure platform and consolidate data centres	The final stages of the high level design on the consolidated Datacentres/Infrastructure platform are being completed.	Progressing - on track	
	5.3.3.13.2	Establish Information Technology governance structure and good practice service management framework	Information and Communications Technology Protocols developed and approved. Replacement Information and Communications Technology service management software solution <i>Request for Quote</i> developed before going to market. Development of the Information Technology Infrastructure Library v3 framework is underway. This also includes the development of an Information and Communications Technology service catalogue.	Progressing - on track	
	5.3.3.13.3	Implement a robust and compliant Information Management practice	Information management specialists continued work on a project to implement a new cloud based Document Management System (DMS) to manage the capture, storage, security and accessibility of Council's information assets. The project team participated in key user training, user acceptance testing and data migration testing. Change management activities were also initiated in preparation for the system launch.	Progressing - on track	

Corporate Support Services: *Information and Communications Technology*









Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
	5.3.3.13.4	Improve integrity, security and adoption of Electronic Management System	Major Electronic Management System upgrade process developed and implemented. Electronic Management System security model being developed.	Progressing - on track	
New and upgraded Council projects have effective Information and Communication Technology services on opening	5.3.3.14.1	New Childcare centre – Leichhardt Park	Upgrade to fibre connectivity being installed. Telephony and end user devices are already in place.	Progressing - on track	
	5.3.3.14.2	New Childcare centre – Steel Park, Marrickville	Upgrading of fibre connection and network infrastructure is underway. Finalising plans for other end user computer requirements.	Progressing - on track	
	5.3.3.14.3	New Marrickville Library	ICT scope and delivery dates agreed. Detailed planning and designs have commenced for Public PC component.	Progressing - on track	
	5.3.3.14.4	New Ashfield Aquatic Centre	Discussions underway on scope of ICT solutions for the new facility.	Progressing - on track	

Properties, Major Building Projects and Facilities






Corporate Support Services: *Properties, Major Building Projects and Facilities*

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Crown Land Act changes will transfer the Native Title management responsibility to Council from July 2018	2.2.2.1.1	Develop and implement the process for Native Title Management	Crown Land and Native Title Management implications and new processes and systems required are being identified for Council Report in Q3.	Progressing - on track	

Corporate Support Services: *Properties, Major Building Projects and Facilities*

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
Upgrade Dawn Fraser Pool	4.3.1.4.1	Dawn Fraser Pool upgrade complete	The Development Application for the major refurbishment works was lodged in August 2018. The Office of Environment and Heritage has provided their conditions. Detailed design is 90% complete. Funding confirmed for \$4.6M of the estimated \$6.7M cost. A grant application to the Greater Sydney Sports Facility Fund for \$4.2M has been completed. Expression of Interest has been completed and assessed ready for the tender once the DA is approved.	Progressing - on track	
Upgrade and re-open Ashfield Aquatic Centre	4.3.1.5.1	Ashfield Aquatic Centre Refurbishment project underway	Tender is awarded to FDC Construction and Fitout. Site establishment to commence in January 2019. Working towards achieving the early works construction certificate approval and commence demolition in February 2019. Works to be complete for opening Summer 2020.	Progressing - on track	
Open and operate Patyegarang Place and the new Marrickville Library	4.4.2.2.1	Marrickville Library and community hub complete	The roof is complete and works are underway on the internal library and pavilion. The new library is expected to start operating towards the end of 2019.	Progressing - on track	
Completion of Stronger Communities funded projects	5.2.3.1.1	Leichhardt Town Hall renewal	The external refurbishment of the building, including painting and window repairs, is 95% complete.	Progressing - on track	
	5.2.3.1.2	Petersham Park Grandstand upgrade	Tender awarded in January 2019, works will commence on site in February and it is expected that the project will be completed June/July.	Progressing - on track	
	5.2.3.1.3	Haberfield Library and community centre	Architects engaged and detailed design progressing with DA lodgement anticipated in March 2019.	Progressing - on track	
	5.2.3.1.4	S.H.A.R.E. building, Summer Hill	Works started over Christmas and is progressing.	Progressing - on track	
	5.2.3.1.5	Mervyn Fletcher Community Centre, Haberfield	Detailed design progressing in early 2019.	Progressing - on track	

Corporate Support Services: *Properties, Major Building Projects and Facilities*

Delivery Program Initiative	Code	Operational Plan 2018/19 Action	Comment at 31 December 2018	Status	Traffic Light
	5.2.3.1.6	Thirning Villa Pratten Park, Ashfield	Quotes are being sought for works to start in Q3.	Progressing - on track	
	5.2.3.1.7	Steel Park Community Room	Project is now out to tender with works anticipated to start in March 2019 and be completed by June 2019.	Progressing - on track	
	5.2.3.1.8	Petersham Town Hall	Concept approved and progressing with detailed design. DA not required for the proposed works.	Progressing - on track	
Implement the Inner West Council Long Term Land and Property Strategy.	5.3.3.2.1	Undertake priority actions as endorsed in the Land & Property Strategy	Council endorsed the Draft Land & Property Strategy, Policy and Initiatives Implementation Plan for public exhibition which will commence in February. Priority Initiatives were endorsed by council including EOIs for commercial and café space in the new Marrickville Library, Marrickville Town Hall reuse and the Balmain Pumphouse.	Progressing - on track	
	5.3.3.2.2	Undertake investment and income generating actions endorsed in the Land & Property Strategy	The Draft Land & Property Strategy Initiatives Implementation Plan was endorsed by council in December 2018. Expressions of Interest to generate additional income using the 3 existing and under construction properties above are being progressed.	Progressing - on track	
Implement priority actions in the Buildings Asset Management Improvement Plan	5.3.3.3.1	Undertake priority actions as endorsed in the Buildings Asset Management Improvement Plan	Draft revised 10 year Capital Program based on condition and compliance audit complete. Review of the Asset Management Plan to commence in February.	Progressing - on track	