

POLICY TITLE: GARBAGE COLLECTION

POLICY NO: WS.1

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Council will pursue the most social, economic and environmental means of disposal, moving away from landfill disposal and heading towards AWT.

Houses

All houses will be issued with a 140 litre MGB with a red lid and this will be collected weekly.

Residential Flat buildings (RFBs)

All RFBs will be issued with a 360 litre MGB with a red lid and this will be collected weekly. One bin will be issued to share between five units.

The MGB provided by Council will be easily identifiable with Council's name and/or logo, with no other receptacle being acceptable.

Collection and Storage of the MGB

All MGB's will be placed out for collection. The MGB is to be placed at the kerb for collection no earlier than the evening prior to the collection day and no later than 5.00am on the day of collection. The handles of the MGB should be facing the kerb to increase collection efficiency.

The MGB must be removed from the public place by the property owner or occupier as soon as possible after collection, and no later than 24 hours after collection.

In situations where complaints have been received by Council about failure to remove mobile garbage bins from a public place that "in the opinion of staff" are causing an obstruction will result in Council officers using their delegated power to enforce the removal of bins from streets under Order 27 of Section 124 of the Local Government Act 1993.

Council will make an exception to those properties found with insufficient storage space and hence the inability to keep bins within property boundaries. This will be decided after a Council Officer inspects the property and there is warranted reason for bins to remain on the public place.

Contamination of the MGB

Contaminated material found in the MGB will not be collected. Contaminated material is any material that is not listed on the approved Council collected schedule that may be amended from time to time. Contaminates will be identified by either the Council collection crew or any designated Council Officer empowered for that purpose.

MGBs identified as contaminated will be left in place and distinguished by the relevant Council officer placing an approved rejected sticker onto the bin. The MGB will not be collected until such time as the resident has removed the incorrect material from the MGB.

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Replacement of Bins

Replacement of mobile garbage bins due to normal wear and tear of Council's service will be made with a free bin of the same 140 litre, 240 litre or 360 litre size.

Replacement of Council's bins through loss/theft will incur a replacement cost in accordance with Council's current Schedule of Fees and Charges should the bin not be found. This cost is based on the cost upon the current purchase price plus an administration fee, such costs to be levied to the owner/s of the property concerned or their agents. Replacement of Council's bins through damage not consistent with normal wear and tear of Council's service, but consistent with misuse or neglect, will attract a similar charge.

Should a bin be damaged and/or burnt as a result of a fire, if a police or fire brigade report is provided that lists the property address and number of bins damaged and/or burnt, replacement will be made with a free bin of the same 140 litre, 240 litre or 360 litre size.

Where a resident/owner/agent has been charged a replacement fee for a lost bin, and that bin may subsequently be found in a serviceable condition, Council will refund the entire replacement fee.

All replacement costs must be made upfront by the resident/owner/agent prior to a replacement bin being issued by Council.

Additional Domestic Garbage Services

1. Large families

Families with six (6) or more family members will be able to have a larger garbage bin (240 litre) provided upon request, free of charge. The bin will be provided once evidence has been received of the number of adults and dependent children under the age of eighteen (18) living in the household. Such evidence will be but not limited to a *Medicare* card with all family members listed upon it.

2. Other

Upgrading of bin size for other residents is available upon request but incurs the prescribed additional annual garbage service charge. The rate for an additional 140 litre MGB garbage service will be as per the prescribed fee in the annual "Fees and Charges" schedule.

Smaller Size Bins

Medical Condition or Physical Mobility Limitations

A 140 litre MGB for garbage will be provided to a resident of a RFB free of charge upon written request with supporting evidence from a registered medical practitioner as to the physical disability or medical condition that prevents a resident from being able to use a large 240 or 360 litre MGB.

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Insufficient Storage Space

Residents with insufficient storage space in RFBs can be provided with a 140 or 240 litre MGB for garbage at a cost as per the prescribed fee in the annual "Fees and Charges" schedule. This may be necessary to ensure all bins are removed from the public place and stored within the property boundary.

The bin will be provided upon request and payment will be required to be made upfront prior to delivery.